

## **Elicitation Methods**

**The surveys were the tools we used to carry out the collection of information, in this case we used the Google forms tool to design said survey. We distribute them among known student groups. We work with two surveys, the first being more general, since to begin with it was applied to students from even outside the campus. Later in the second survey, which we use to complement the information obtained, we focus on a group of specific users.**

**Really, this information method, from my point of view, completely depends on how the questions are posed, although it is true that we achieved the expected results, we could have carried it out in a better way. Since to begin with, we could have raised some of the questions we asked better, or it was not even necessary to carry out two surveys. One would have sufficed if our questions had been more specific.**