Elicitation Methods

There are different methods to acquire information, different means have been created throughout the history of humanity, but one of the most used so far is simply asking. Of course, now with information technology, we can make a survey and send it to many people in a second and in the same way communicate with people who are not in the same location as you to obtain professional knowledge and opinions.

With a good planning of the problems of our project, we focus on asking the pertinent questions to two study groups, ranging from people who may be affected or those who already were. In the same way, we seek professional information, so the best solution we found is to conduct an interview with the directors of the academic institution.

Undoubtedly, conducting surveys and interviews take time, because how good the information collected depends on how well the questions are formulated, likewise, time is required to analyze the information collected.

Similarly, we use the people method to help us synthesize the information collected and make it easier to analyze. Defining different types of user, to find the similarities and differences that they have and give us an orientation for the path to take when finding a solution.