

SUMMARY

4 years experienced Salesforce developer highly skilled in salesforce development, testing, documentation etc. across the complete development life cycle of a product. Adept at end to end software design & development including requirement gathering, documentation, infrastructure setup, coding & unit & integration testing. Handles complex project management & coordination work very efficiently to deliver results.

KEY SKILLS

Software Development

Requirement Gathering

Unit Testing

AWS

Code Optimization

Documentation

Coordination

REST APIs

Troubleshooting

APEX

Lightning

Visualforce

PROFESSIONAL EXPERIENCE

Software Developer

Oct '21 – Present

Celonis

Surat, Gujarat

Product: Account Receivable

Product Development

- I have built AR product with Angular and Python on the Celonis platform.
- Software Implementation and Client Handling.

Salesforce Developer

May '20 – Oct '21

Sailfin Technologies

Surat, Gujarat

Product: Credit Management, Smart Receivables Managements, Customer Portal, Cash Forecasting

Product Development

- Expertise in Data Migration and Integration **Using Informatica**, Ant Migration, Data Loader, Import Wizard.
- Build Rapid Tool Product which can dynamically adaptive streamlined UI ensuring optimized user engagement.
- Build **Smart Receivables Manager (SRM)** product suite stands out by enabling real-time execution of every credit and A/R operation from a single platform with an end goal of lower DSO, improved cash flow, reduced bad-debt, and faster dispute resolution while improving efficiency and accuracy of cash-application, billing, and payment processing.
- User Interface Design: Salesforce Lightning Design System, Communities.
- Worked with REST API, Reports, Dashboards.
- Configuration on the Force.com Platform: Setting up Objects/Fields.
- Email auto-classification using NLP for task and alert generation.
- Advanced AI models with continuous learning for generating cash forecasts.
- Custom scoring algorithm including different datasets for better predicting credit risks and evaluate credit exposure.

3rd Party Integrations

- Twilio Integration** leverages the advance of making a **call from salesforce to the customer** using simple click. It also, provides additional functionality of **call transcript** and **call classification** based on transcript. A SMS can also be sent to customer from UI.
- Archival Integration** leverages the advance of backing up the salesforce data on RDMS for cost optimization. This functionality allows Admin to setup Salesforce objects and their supported objects to be configured for data backup. Python module will back up the data periodically on RDMS. The python module will sync the object and its field in RDMS. Also, **python API** will run daily to sync data from salesforce to RDMS.

Data Security & APIs

- Implemented **OAuth2** based authorization to ensure user **100% data security**

Salesforce Developer

Feb '18 - Apr '20

Kriit Technologies

Surat, Gujarat

Product: Membership Drive, Map Simply, Progressive Multiplier Fund

Product Development

- Build **Canvass technology**, Training, and strategy solution in Membership drive.
- Build Canvasser **Contact Interfaces** and Contact Pages for contact each other.

- Location Intelligence solutions (**Map Simply**) is an AppExchange Application, leverage mapping, visualization, and optimization technologies to maximize the productivity of sales and service resource.
- As a part of this Project I build Canvassing Technology using **Google Maps API** and as part of this partial Product, build the Canvasser Interface page while Canvassing.
- Build a **Non-profit Organization Management system** on Salesforce.com and Build Creative Custom Visualforce Page for Canvassers.
- Custom Development on Force.com Platform Apex Classes, Apex Triggers, Batch Apex, Scheduled Apex, Test Classes, Visualforce, Force.com Sites.
- Automation: Workflows, Processes, Visual Workflows, External Services, Sharing Rules, Process Builders.

3rd Party Integrations

- Conceptualized and implemented a plan to **integrate a Tokenex** system into the Canvass system.
- Integrated **Payment Gateways**, PayPal & Stripe, to process **20k+ daily payments**

Server Side Development

- **Managed 5+ cloud based** server's master/slave design daily via **firebase system**.
- Conducted **load balancing** using AWS Load Balancer to handle a constantly increasing user base.

INTERNSHIPS

Summer Intern

May '17 - Aug '17

Neetai Infotech

Surat,Gujarat

- Worked as a **Java Developer** to develop web pages by using scripting languages .

EDUCATION

Gujarat Technological University

Aug '13 - Oct '16

Diploma in Computer Science

Surat,Gujarat

- **Top 10 percentile** of the class

WORKSHOPS

Attended the '**City workshop for Java Developers**' |**Tops Technologies**| '17

- Gained exposure to the latest best practices in the world of Java Programming

ADDITIONAL INFORMATION

- **Languages:** English, Hindi, Gujarati

TECHNICAL SKILLS

- **Languages:** Apex, Java, Nodejs, HTML, CSS, JavaScript
- **OS:** Windows, Linux
- **Software:** Apache, Nginx, Postgres
- **Database:** MySQL, MongoDB

CERTIFICATIONS

- Certified Application **Development With Java Programming**, by Tops Technologies., '17