# Darren Ooi

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## About Me

Dedicated aspiring software engineer with a strong foundation in full-stack web development, demonstrating proficiency in technical skills and problem-solving. I possess effective communication abilities and am actively seeking opportunities to expand my horizons and gain hands-on experience. I am committed to continuous learning and adaptable to the ever-evolving technology landscape.

### Education



## Bachelor of Engineering(Honours) Specialisation: Software

The University of Queensland 2022-present GPA to date: 5.7/7

Expected graduation date: June 2024



### Bachelor of Engineering(Honours)/Information Technology

Queensland University of Technology 2020-2022 (Transferred) GPA: 6.33/7

Dean's List of Students with Excellent Academic Performance [semester 2 2020]

# Work Experience





- Conduct research within the domain of Security and Privacy, engaging in comprehensive literature reviews and data gathering, demonstrating analytical and critical thinking abilities.
- Automate web scraping/crawling procedures to collect data effectively, ensuring relevance and accuracy in research findings.
- Apply machine learning models to process collected data, deriving valuable and actionable insights to enhance research outcomes.

# Sales Assistant, UNIQLO (JUN 2022-present)



- Delivering exceptional customer service through excellent communication skills and active listening to customers' needs and preferences.
- Proficient in working collaboratively with team members to achieve sales targets and enhance customer satisfaction.
- Handle customer inquiries, complaints, and returns with empathy and respect in a timely manner, exhibiting conflict resolution skills.

# Sales Assistant, Timberland (DEC 2021- FEB 2022)



- Conveyed product information and promotions clearly and effectively to customers and colleagues, demonstrating excellent communication skills.
- Collaborated effectively with team members to achieve sales targets, foster a positive work environment, and contribute to the store's overall success.
- Responded quickly to unexpected changes in product inventory/ unexpected increase in customer traffic, displaying ability to adapt to change in a fast-paced environment.

## Relevant Skills

Experienced with:

HTML, CSS, JavaScript, TypeScript, React.js, Next.js, Node.js, Express.js, Docker, Java, C#, Python, PHP and Codelgniter, Tailwind CSS, SQL

- · Problem Solving
- Team Communication
- · Customer Service
- Sales
- · Conflict Resolution

## **Projects**

### Just The Facts (2023):

As the lead front-end developer within a team of five, a web application was developed to counter bias in news reporting by utilising the capabilities of a large language model. It aims to purge emotionally charge language from news content, ensuring that readers are presented with comprehensive, unbiased facts. The front-end of this app was built using Next.js and JavaScript while the back-end was built using Python and Flask.

### Ecommerce Web App (2023):

Assisted a software engineer in developing a web application for an online business to streamline management of inventory, orders and clients. This app has been built using Next.js and Typescript, and it is seamlessly connected to a PostgreSQL database with Prisma. GitLab was utilised for CI/CD processes, task management and issue tracking.

### Privacy Policy Analyser App (2023):

A web-based privacy policy analyser that present users with a thorough analysis of a privacy policy by inputting a URL. The front-end of this application was built using Next.js and Typescript, while the back-end of the application was developed using Python and Flask.

Atlantis Sinks Game (2022): Collaborated with a team of students to develop a tower defence game using the libGDX game engine and Java. Logging tool slf4j , UML sequence diagrams and GitHub feature/task tickets were utilised.

#### World Happiness Ranking App(2021):

A web application that aims to provide users with a convenient way to view, analyse and visualise data from The World Happiness Report. The front-end was developed with React.js while the back-end is a Restful Express API that interacts with a MySQL database. The API enables access to World Happiness Rankings data with filtering, authentication and profile management features. SwaggerUI was utilised for ease of understanding, interacting and testing the API.

### Extracurricular & Interests

- Member of UQ Fintech, UQ Computing Society, UQ Malaysian Student Association
- Enjoys playing football and reading
- · Watch enthusiast and avid traveller

## Languages

English (Native Proficiency)
Mandarin Chinese (Native Proficiency)

Cantonese (Professional working Proficiency)
Malay (Limited working Proficiency)

## References

Available upon request