**Care**

**Narrative**

Allison described the problem as you having multiple systems for tracking patients, staff and jobs. We’ve built a solution that will solve the problem. It’s been created in a way that is fully scalable, efficient, secure, you can access on your laptop or phone. The version that I’ll show you runs off a server on my laptop. If you think that this could be of interest, we’ll load it into the cloud so that you can access it yourself.

There are three parts to the systems:

* The patients, and a system that allows you to store information associated with them.
* The staff – static information and a rostering system.
* Jobs – whose doing the jobs, and which patients they’re for.

At the moment, the system allows you to manage:

* Rostering – so that you can see the level of resourcing vs the level of work
* Financials – the information needed to generate invoices
* Communication – staff can be sent SMS messages and see the entire system on their phone
* Users with the right permission can add addition information fields to each patient and each staff member
* Photographs of patients can be added to their profile
* Information on patients can be uploaded from a spreadsheet
* There are two types of jobs – one-off and recurring.

This design makes sense from my perspective, but you may want something done a little differently, or you may want different types of functionality. If you want something done a little differently, let me know and I’ll update the system.

Let’s get into it.

Across the top in blue is the menu system. You can see Patients, Staff, Shifts, Recurring Jobs, Jobs, Staffing, Financials, SMSs.

We’re looking at the list of patients at the moment. For each patient, there’s information and some actions. So for Mary we can see her name, the regular jobs she has asked for. There are two main buttons. View and Edit. [Click on Mary]

For each patient, we have notes, Information, Open Job, Completed Jobs, Recurring Jobs.

* Notes are for one-off things that have happened, like Mary falling over.
* Information has the same fields for each patient. You can define these categories and these fields. So here I defined “Contact details” as a category, then added two fields to this category. “Father’s name” and “Number of Children”. Now every patient will have those fields.
* There are no Open Jobs for Mary now.
* These are the jobs that have been completed.
* These are the recurring jobs for Mary. On the left are the ones that she has requested. So Mary has requested Breakfast, but she hasn’t requested Medication, Evening Showers or Lunch.

Let me show you two things:

* Set up a new information field – Mother’s Name
* Set up a new Recurring Job