

Darshan R

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SUMMARY

Computer Science graduate with hands-on project experience in programming, full-stack development, IoT systems, and AI/ML frameworks. Currently working at Unisys as a Technical Support Analyst for Unilever, handling enterprise IT tools and cloud platforms. Interested in expanding my skills in AI and modern technologies, and eager to contribute to innovative projects in a growth-oriented and learning-focused environment.

TECHNICAL SKILLS

- **Enterprise Tools:** ServiceNow, Intune, Citrix, Entra ID, SAP Troubleshooting.
- **Monitoring & Observability:** Dynatrace
- **Programming Languages:** Python, Java, C/C++, Object-Oriented Programming (OOP)
- **Frameworks & Tools:** Django, Flask, REST APIs, JavaScript, HTML5, CSS3, Bootstrap
- **Databases:** MySQL, SQLite
- **Development Tools & Environments:** Git, GitHub, VS Code, IntelliJ IDEA, Eclipse, Jupyter, Linux
- **Machine Learning & AI:** TensorFlow, PyTorch, Scikit-learn, OpenCV, Pandas, NumPyDev

WORK EXPERIENCE

Associate Tech Srv Desk – Unisys | July 2025 – Present

- Deliver enterprise IT support across SAP, authentication, and device setups while managing Azure, Entra ID, Intune, Citrix, Saviynt, and Agent Workplace. Ensure system performance through CMDB, Aternity and ServiceNow. collaborating with cross-functional teams to meet SLAs.

INTERNSHIPS & TRAINING

AI/ML Virtual Intern - IBM via Rooman Technologies | Dec 2024 – March 2025

- Developed an AutoML platform with Bayesian Optimization, achieving 30% faster model tuning.

Python Full Stack Developer Training - Capgemini via ICT Academy | Sep 2024 – Nov 2024

- Built responsive full-stack applications using Django/Flask, integrated with MySQL and RESTful APIs.

ML Intern - Central Manufacturing Technological Institute (CMTI) | Jan 2024 – Mar 2024

- Developed a solar-cell defect detection system using CNN and OpenCV, achieving 99% accuracy.

Automation Analyst - Analogica | Oct 2023 – Nov 2023

- Streamlined business reports by automating Python scripts, saving over 5 hours per week.

PROJECTS

Armor – Smart Helmet Safety System | [GitHub](#)

ESP32, Android (Kotlin), MySQL

- Designed a real-time helmet system with an Android app and ESP32 microcontroller.
- Features: Time/date display, push notifications, SOS alerts, and Google Speech-to-Text commands.

AutoML Platform | [GitHub](#)

Django, HTML/CSS, MySQL, Matplotlib, Scikit-learn

- Developed an end-to-end AutoML tool for automated model selection and tuning.
- Included visual analytics and model comparison dashboards; MySQL used for model metadata

Farmer's E-commerce Web App | [GitHub](#)

Django, MySQL, Bootstrap, Google Maps API

- Built a full-stack platform where farmers can sell crops and products online.
- Integrated MySQL for product listings, user auth, and order management.
- Google Maps API used to calculate delivery feasibility and show farm locations.

Text-to-Image Generator | [GitHub](#)

Flask, HuggingFace Diffusers, Google Colab

- Implemented AI-based image generation from user prompts using transformer models.
- Flask UI hosted locally; suitable for creative applications and ML experimentation.

EDUCATION

- **B.E. – Computer Science Engineering**
Sambhram Institute of Technology, Bangalore | 2021 – 2025 | **CGPA: 8.46**
- **12th – PCMB**
BGS PU College, Bangalore Rural | 2020-2021 | **Percentage: 98.5%**
- **10th – Karnataka State**
Vinayaka Vidyanikethan, Bangalore Rural | 2018-2019 | **Percentage: 92.48%**

LEADERSHIP & ACTIVITIES

- **Tech Lead, OSCode SaIT Chapter** – Conducted hackathons and hands-on tech events.
- **Cultural Committee Member** – Emcee and organizer for flagship college events.