SAHANA D S

HASSAN |+91 6364044234| sahana2000ds@gmail.com

CARRIER OBJECT:

Seeking for an opportunity to utilize my skills and abilities in the information technology industry, that offers me professional growth, being resourceful, innovative and flexible. Entry level position in Software development.

PROJECTS:

- **Undergraduates Project:** "Speech Emotion Recognition Using Machine Learning"

EDUCATIONAL QUALIFICATION:

Bachelor's of Engineering   **2022**

Electronics' and Instrumentation Engineering

Malnad College of Engineering, Hassan

CGPA -6.03

Pre-University Education

Sri Vidhyanikethan Independent PU College, Hassan   **2018**

Percentage -51.5

Class X

Holy Children's School, Hassan.   **2016**

Percentage -78.72

WORK EXPERIENCE:

Worked as a Desktop Support Engineer at **V A SOLUTIONS PRIVATE LIMITED**

Duration: 27th February 2023 – 23rd May 2024

ROLES AND RESPONSIBLITIES:

- Configuring all types of Hardware and Software.
- Troubleshooting of hardware problems, Backup issues, Networking Problems.
- Managing and Configuring Storages.
- Knowledge of resolving queries utilizing voice skill on any of VPN, Drivers, O365, Driver installations, Active directory & Azure.
- Experience on Operating systems across various platforms and basic concepts of networking, cloud computing.
- Having good knowledge in utilizing productivity applications like Microsoft office tools.
- Perform the installation of devices such as PCs, telephone systems, wireless networks, printers, and scanners.
- guidance to colleagues regarding incidents.
- Ensure the maintenance of the installed devices and guide the team regarding incidents

PERSONAL STRENGTHS:

Quick learning

Hard working

Good Communication Skills

Confident

Flexible

DECLARATION:

I hereby declare that all the above mentioned information is true up to my knowledge.

Place: Hassan

Date: **Signature**

                                                                                    (Sahana D S)