3.1 Introduction of cyber crimes and Category

- <u>Cyber world</u> is the **combination** of **computer's** and other **communication** convergence technologies.
- It raises complex problems for traditional laws. But these laws are not adequate for cyber space.
- Cyber space has no specific location which is the problem in legal system.
- Cyber world is without a specific boundary where people with keyboard and mouse by single click can visit the whole world.
- Computer crime or cyber crime or E-crime or Electronic crime or Hi-Tech crime
- It is defined as a crime against an organization or an individual in which the performer of crime uses a computer or any computer enabled technology for all or part of the crime.
- Net crime refers to criminal exploitation of the internet such crimes may threaten a nation security financial health.
- Issues surrounding this type of crime have become high profile, particularly those surrounding cracking, copy-right infringement, etc.
- There are also problems of **privacy** when confidential information is lost or intercepted.

Category of Cyber Crimes

- Also called Topologies of Cyber Crime
- Computer crime encompasses a broad range of activities.
- It can be divided into two categories:
 - 1. Computer as a Target
 - Computer viruses.
 - DoS Attack
 - Malicious Code

2. Computer as a Weapon

- Cyber terrorism
- Cyber stalking
- Fraud and identity threat
- Phishing scams

Classification of Cyber crimes

- Unauthorized access
- Cyber Fraud
- Cracking
- Hacking
- Cyber theft
- Cyber pornography
- Cyber terrorism

3.2 Technical Aspects of Cyber Crimes or Modes of Cyber Crimes

3.2.1 Unauthorized access & Hacking

- Knowingly or intentionally used or access without the permission or authority of the owner, whole or any part of a computer. Computer system, computer network to commit any cyber crime is unauthorized access.
- This is like criminal trespass (intrude) committed in to the real world.

- Section 441 of IPC (Indian Panel code) defines criminal trespass: whoever enters into
 or upon property in the possession of another with intent to commit an offence,
 insult or annoy any person of that property or having lawfully entered into or upon
 such property unlawfully remains there with intent to insult or offence or annoy any
 such person of the property.
- The computer fraud and abuse act I 984 revised in I 994 amended in I 986 in United states to prevent and control cyber crime.
- This act prohibits unauthorized access to the computer to commit crime.
- Section 65 of IT act 2000 in India prohibits tampering with computer source documents and prescribes punishments.
- Hacking is a crime where hackers perform damage. Spy. Credit-card theft and fraud after gaining unauthorized control of victim's computers or when they are recruited by criminals to advice and assist them.
- The computer misused act 1990 and in USA, the computer fraud and abused act prohibits hacking. Section 65 & 66 of IT act 2000 in India prohibits hacking.
- S. Raymond in the year 1993 defines hackers in many ways:
 - A person good at programming quickly.
 - A person who enjoys exploring the details of programmable systems and how to stretch their capabilities as opposed to most users. Who prefer to learn only the minimum necessary?
 - However, legal meaning of hacking is associated with the act of obtaining unauthorized access to program or data held on a computer system or alter, modify or delete any computer program or attempt to do so.
- There are several types of hackers:
 - Code hackers they knew computers inside— out. They can make the computer do nearly anything they want it to do.
 - Crackers they break into the computer system and their security.
 - Cyber punks they are the masters of cryptography.
 - Phreakers— they combine their in-depth knowledge of the internet and the mass telecommunication for hacking.
- Ethical hackers they are a computer and network expert who attacks a security system on behalf of its owner, seeking vulnerabilities that malicious hackers could exploit.
 - Ankit Fada and Dr. Nerukar India are ethical hackers. To test the security system, ethical hackers use the same method as their principle counterpart. but report problems instead of taking advantages of them.
- Ethical hacking is also known as penetration testing. Intrusion testing or red teaming.
 - An ethical hackers are also called a **white hat** (a good guy), and other hackers are known as **Black hat** (a bad guy).
- Hackers are becoming so uncontrollable that it becomes very difficult to cope up with the situation.
- So hackers originally are computer professionals who adopted the word hack as a synonym for computer work executed with certain level of craftsmanship (expertise).

3.2.2 Trojan, Virus and Worm Attacks

Virus

- It is a self replicating program which spreads throughout a computer system, attaching copies of itself to ordinary program.
- Viruses are malicious files that attach themselves to a host file and depend on it for its propagation across the device, it does not have the capability to spread and infect device on their own.
- They depend on the host file and the users of their transmission and infection purposes.
 - For e.g. a virus could attach itself to a document file. When this infected document is transferred to another device, the virus also gets copies.
 - Example: Melissa, love bytes, Italian viruses etc. In 1981, the first virus was exposed to the world and was found on Apple II operating system

Measures to handle computer virus

- Virus detection software can be used.
- Responsibilities and duties can be assigned to ensure that all the file servers and personal computers are equipped with up-to-the-date virus protection and detection software.
- All Medias such as pen drives, floppy disk must be first checked and verified by virus detection software before being loaded on the computer.
- An awareness and training programs can established to communicate virus protection practices.

Boot Virus

- The user copies an infected file to the hard disk or a floppy disk. When the infected file is executed, the virus is loaded into the memory. The virus copies boot record program to another sector and puts a pointer to it on the boot sector.
- The virus then makes copy of itself in the disk boot sector. So, next time when the computer boots from the disk, the virus loads itself into the RAM and starts infecting other files.

File or program virus

- Some program are virus disguise and when executed they load the virus in the memory along with the program and perform predefined steps and infect the system.
- They infect .exe, .sys, .com, .bin, .drv. Some viruses just replicate themselves while
 other destroys the program being used at that time. So when these viruses are
 removed the program are also need to be repaired E.g Sunday, cascade.

Multipartite viruses

It is hybrid variety of file and boot virus.

Stealth viruses

- They are silent in nature and use various methods to hide themselves to avoid detection.
- They sometime remove themselves from the memory temporarily and hide themselves from virus scanners. Some can also redirect the disk head to read another sector instead in which they resides.
- They may also increase the length of infected file.
- E.g. Whale virus adds 9216 bytes to an infected file and then the virus subtract the same number of bytes from the size given in the directory.

Polymorphic virus

- They have ability to mutated means they can change the viral code known as signature each time they spread.
- So the antiviruses which look for specific virus code are not able to detect such viruses. E.g. in January I 986, Brain is considered to be first computer virus for PC.

Worm

- Like virus, even worms are malicious files that cause harm to the target device.
- The main difference between virus and worms is that, worms have their own mechanism for transmission and infection purpose.
- E.g.a worm have ability to automatically transmit itself either through Bluetooth or SMS Message.
- The worms become more dangerous as it explicitly do not depend on the user for their propagation (spread).
- Cabir worm was the first worm with the ability to infect mobile phone devices.
- E.g. the most famous worm was the Internet worm. When the internet was in its developing years. This worm has affected thousands of computers, almost brought its development to a halt.
- It took a team of expert almost 3 days to get rid of the worm, so many of the computers had to be disconnected from the network.

Trojan horse

- Trojans are malicious files that can be best described as worms which can be used for carrying out harmful activities on the target computer.
- The main difference between Trojans and worms is that Trojans requires the user to explicitly install them on the target device.

- Without user intervention Trojans cannot infect and become active on device.
- Example: keylogger
- They are used to log all the keystrokes a victim makes on the keyboard. If a key logger is installed on a computer which is regularly used for online banking and other financial transactions, the keys are recorded on that computer. They are commonly found on public computers, such as those in cyber cafés, hotels etc.

3.2.3 E-Mail related Crimes: Spoofing, Spamming, And Bombing

Email Spoofing

- It is an email activity in which the sender address and other parts of the email header are altered to appear as though the email originated from different source.
- As SMTP doesn't provide any authentication, it is easy to pretend and forge emails.
- However, spoofing anyone is illegal in jurisdiction.
- Although, an SMTP service extension allows client to negotiate a security level with a mail server, this precaution is not taken.
- If precaution is not taken, anyone with requisite knowledge can connect to the server and use it to send messages.
- To send spoof emails, the sender inserts commands in the header that will alter message information.
- It is possible to send a message that appears to be from anyone, anywhere, saying whatever the sender wants it to say.
- This someone could send spoofed email that appears to be from you with a message that you didn't wrote.
- Although most spoofed emails require an action other than deletion, the more malicious varieties can cause serious problems and security risks.
- e.g. spoofed email may be from someone in a position of authority, asking for sensitive data such as passwords, credit card data or other personal information.
- Email spoofing may occur in different forms but all have a similar result.
- A user receives email that appears to have originated from one source when it actually was sent from another source.
- Example of email spoofing that could affect the security of your site include:
- Email claiming from a system administrator requesting users to change their passwords to a specified string and threatening to suspend their account if they do not do this.
- Email claiming to be from a person in authority, requesting users to send them a copy of password file or other sensitive information.

How spoofing works

- In its simplest form, email spoofing involves simply setting the display name or "FROM" field of outgoing messages to show a name or address other than the actual one from which the message is sent.
- Most "POP" email clients allow you to change the text displayed in this field to whatever you want. E.g. when you setup a mail account in outlook express, you are ask to enter a display name which can be anything you want.

- The name you set will be displayed in the recipient's mail program as the person from whom the mail was sent.
- Likewise, you can type anything you like in the field on the page that ask for the email address.
- These fields are separate from the field where you enter your account name assign to you by ISP.
- When this simplest method is used, you can tell from where the mail originated by changing the actual mail header.
- Many email clients don't show this by default.
- e.g. in outlook express, open the message and then click on view .> options to see the header. Unfortunately, even the header doesn't always tell you the truth about where the message came from.

Email spamming

- Spam is **flooding** the internet with many copies of **same message**, in an attempt to **force**the message on the **people** who has **not chosen** to receive it.
- Most spam is commercial advertisement of products. Spam cost the sender very little to send, most of the cost are paid by the recipient or the carrier.
- Email spam targets individual users with direct mail message.
- A person who creates electronic spam is called spammer
- Email spam is also known as Unsolicited Bulk Email (UBE) or junk mail or Unsolicited Commercial Email (UCE).
- So we can say, email spam is the practice of sending unwanted email messages, frequently with commercial content, in large quantities to indiscriminate set of recipients.
- Email spam is sent through **Zombie network**, a network of virus and worms infected computers in home and offices around the globe.
- Many modern worms install a backdoor who allows the spammer to access the computer and use it for malicious purposes.
- Spam is also a medium for fraudsters to scam users into entering personal information on fake websites using emails that look like they are from banks or other organization such as paypal, this is known as phishing.
- Targeted phishing, were known information about the recipient is used to create forged email is known as spear phishing.

Spam techniques

Appending

- If a marketer has one database containing name, addresses and telephone number of the customers, they can pay to have their database matched against an external database containing email addresses.
- The company then have the means to **send** email to persons which have not requested email.

Image spam

- It is a method in which the **text** of a message is **stored** as .gif or .jpeg **image** and display in the email.
- This prevents text based spam filters from detecting and blocking spam messages.
- It contains computer generated text which annoys the reader.

- However, new technologies in some programs try to read the images by attempting to find text to those images.
- They are not accurate as some times it filters out images which are reliable.
- Some newer technique such as animated gif that does not contain clear text in its initial frame is also used.

Blank spam

It is a spam **lacking an advertisement**. The message **body** and **subject** line both are missing.

- It is known as spam because of its nature as bulk and unsolicited email.
- Blank spam can have been sent in a directory harvest attack, a form of directory attack
 for gathering valid email addresses from an email service provider. Since the goal is to
 use the bounces to separate invalid addresses.

Backscatter

It is **side effect** of email spam, viruses and worm, were email servers receiving spam and other mail send **bounce messages** to an **innocent** party.

This occurs because the original message sender is **forged** to contain the email address of the victim.

Theft of service

- Spammers frequently seek out and make use of vulnerable third party systems such as open proxy servers.
- SMTP forwards mail from one server to another where the mail server requires some form of authentication to ensure that the user is valid customer of ISP.
- However, some servers do not properly check who is using the mail server and passes all mail to destination address.
- Spammer use networks of **malware infected** computers known as "Zombie network".
- It is also known as BotNet (ROBOT).

Anti-spam techniques

Some popular methods for filtering and refusing spam include **email filtering** based on the content of the email, **DNS based black hole list** (DNS BL), grey listing, spam traps, enhancing technical requirement of SMTP etc.

- Spam can also be hidden inside a fake "Undelivered mail notification" which looks like failure notice sent by a mail transfer agent when it encounters an error.
- A number of online activities and business practices are considered by anti-spam activists to connect to spamming.
- This are termed as spam support services:
 business services, other than the actual sending of spam itself, which permits the spammer to continue operating.
- It can include processing orders for goods advertised in spam, hosting websites etc.
- Some internet hosting firms advertise bulk- friendly or bullet proof hosting.
- This means that, unlike most ISP's they will not terminate a customer for spamming.
- So few companies produce spamware or software design for spammers.
- It has ability to import thousands of addresses to generate random addresses to insert fraudulent headers into messages; to use hundred's of mail server simultaneously.

Email Bombing

- It refers to sending a large number of emails to the victim resulting in the victims email account or a mail server crashing.
- It is a type of DoS attack.
- A DoS attack is one in which a flood of information request is sent to a server, bringing the system down and making the server difficult to access.
- Methods
- Mass Mailing
- It consists of sending numerous duplicate mails to the same email address.
- This type of mail bombs are simple to design but their extreme simplicity means they can be easily detected by spam filters.
- This technique is also commonly performed as DDoS attack by employing the use of Zombie network.
- This type of attack is difficult to defend because of the multiple source addresses and the possibility of each zombie computer sending a different message.
- List Linking
- It means **signing** a particular email address up to several email list **subscriptions**.
- The victim has to unsubscribe from this unwanted services manually.
- In order to prevent this type of bombing, most email subscription services send a confirmation email to a person's inbox when that email is used to register for a subscription.
- Once an email bomb is activated, it is difficult to stop. This is why it is better to take some precautionary measures that would help you email bombs.
 One way to do this is by creating multiple email accounts.
- For e.g. You should have an email address that you would share only with your friends and family members, another email account that you may use to transact for online services and beside this you must also enable spam filter to block such emails.
- You can also use anti-spam software.
- A zip bomb is a variant of mail bombing.
- All the commercial mail servers began checking mail with anti-virus software and filtering certain malicious file types such as .exe, .rar, .zip etc.
- Mail server software was configured to unpack archives and check their content and data.
- So, the attackers then create a bomb consisting of an enormous text files containing, for e.g. only the letter 'Z' repeating millions of times.
- This file is compressed into a relatively small archive, but unpacking it would use a
 greater amount of processing. This may slow down the mail server.

3.2.4 Denial of Service Attacks

- DoS attacks or Denial of Service attacks have become very common among hackers.
- It basically means denying valid internet and network users from using the services of the target network or server.
- They launch an attack that will temporarily make the services offered by the network unusable to the users.
- In other words, DoS attack prevents a business from being able to serve customers and clients or provide a promised service.
- As more and more business increase, their dependence on the internet for daily operation also increases.
- DoS attacks are quickest way to shutdown an entire business.
- DoS attacks are extremely easy to implement.
- Script kiddies with very little knowledge of programming are able to download 'ready to use' DoS attack tools and bring entire network down.
- Another problem is that, there are no full proof counter measures that can be employ to protect a network against such attack.

Some of the threats of DoS attacks are as follows

- Lead to a temporary wastage of infrastructure like bandwidth, routers and systems.
- Customers are unable to access important services offered by organization.
- Clients are either completely disconnected or slow downed to check the latest status
 of their project or to access other information. Customers, clients, partners and
 media representatives are unable to access website, which spoils organization's
 image.
- Since DoS attacks temporarily render most services useless, they lead to a disruption of development, communication, research and other forms of work.
- In short, it lead to short term loss of revenues of the organization.
- It can also lead to a loss of data, time and wastage of resources which sometimes cause, inconvenience and dissatisfaction to the customer.

Types of DoS attack

(1) Ping of Death

- The name is derived from the fact that this attack was normally executed using Ping utility, which is built on every Unix and Windows system.
- As a result, an attacker could actually execute this attack without downloading or installing third party tool.
- This utility is **normally** used to **detect** whether a **remote** computer is working or not and it's based on ICMP protocol.
- By default, the ping utility normally sends a data packet having 32 bytes size.
- However, in the ping of death attack, the attacker manually customizes the size of the outgoing data packet in such a manner that it exceeds the maximum allowable size of 65536 octets.
- This can be done by making use of 'length (-I)' argument of the ping utility, it allow the user to specify the size of the outgoing data packet.

As soon as this **oversized** packet reaches the target network, it causes the target system to hang. Reboot or crash.
 e.g. ping —I 65550 hostname

(2) Teardrop

- This attack exploits the vulnerability in the reassembling of data packets.
- As we know that, before being send through the internet, data is broken down into smaller data grams.
- These packets have an offset field in their TCP/IP header.
- This offset field specifies from which byte to which byte does that particular data packet carries data.
- Now, in this attack, a series of data packets are send to the system with overlapping
 offset field values.
- As a result, the target system is **not able** to **reassemble** the packets and is forced to crash, hang or reboot.

(3) SYN flooding

- It exploits TCP/IP's three way handshake.
- In a normal three way handshake, the client send SYN packet to the host, the host replies with SYN ACK packet.
- Then again the client responds TCP ACK packet.
- Now, in SYN attack, several packets are sent to the server but all this SYN packets have bad source IP address.
- When the target system receives these SYN packets with bad IP address, it tries to respond to each packet with SYN ACK packet.
- Now, the target system waits for ACK message to come from bad IP address.
- It **queues** up this entire **request** until it receives an ACK message.
- The requests are not removed unless the remote target system gets an ACK message.
- Hence, it occupy valuable resources of the target machine as large number of SYN packets are send to the system which eventually crashes it.
 - Counter measures:
- This attack works on the principle of queuing up a large number of connection requests. One can reduce the effect of this attack by reducing the number of queued connections and hence freeing up buffer on the target system.
- It can be done by setting shorter timeout duration.
- Provide higher buffer space than what normally needed.
- A number of platforms have patches available that can be downloaded and installed to provide your network with immunity against this attack. Many IDS (Intrusion Detection System) and firewalls are able to detect. Identity and filter SYN flooding attacks.

(4)Land attack

- In this attack, the attackers send SYN packet to the target system from the target system itself.
- Since the source address is same as destination address and the source port is same as destination port, the target computer does not know how to handle such packets

and hence crashes.

Counter measures:

- We can **block all incoming packets** that seems to be originated from the same source IP address.
- As a system administrator it is equally important to ensure that you network does not become starting point for any outgoing land attacks.
- Install latest patches for operating system which will protect your network against this attack.

(5) Smurf attack

- It makes use of ICMP protocol to force a reboot or a crash the target computer.
- It makes use of ICMP echo request message, which is usually used to figure out whether a remote computer is connected to internet or not.
- Normally, each time a host receives an ICMP echo request message; it sends back an ICMP echo reply message to the client.
- In case of attack, an infinite number of ICMP echo request are send to the broadcast address on the target network.
- If a data packet is send to a broadcast address from outside the target network then it forwards the packet to every single computer within the target network.
- Similarly, each data packet i.e. sends to the broadcast address within a particular local network, it is **forwarded** to all systems in the **local network**.
- For each echo request, echo reply is sent back, which use the bandwidth of target network and slow it down.

Counter measures:

- Implement filtering mechanism at the router or firewall level.
- If attack originates from within the target network itself, then you can configure your
 OS to drop all ICMP echo request being sent to broadcast address.
- Some system administrator blocks all incoming ICMP echo request from broadcast address.

(6) UDP flooding

- When two UDP services are connected with one another, a large amount of data output is generated which lead to a DoS attack.
- In UDP attack, the attacker establishes a connection between two vulnerable systems running UDP services.
- Two UDP services are chosen in such a manner that each service produces a large amount of data packet.
- This large output generated by one system use up all buffer memory of another system which hangs or crashes the system.

Counter measures:

- It is best to disable unneeded UDP services as much as possible.
- Regularly patch your system to ensure protection against such attack.

3.2.5 Distributed Denial of Service Attack

 Typically a DoS attack consist of an attacks trying to force a remote target computer to crash, reboot or hang.

- Moreover, if the attacker does not use source spoofing, there is a possibility to identify him and trace it.
- Due to this short coming associated with regular DoS attack, many attackers came up with Distributed DoS attack or D-DoS attack.
- In D-DoS attack, the attacker follows following steps
 - 1. Instead of directly attacking, the target system, the attacker **first identifies** a **less secure** network. The attacker chooses network in such a manner that it is **not secure** and relatively contain **large number** of system.
 - 2. The attacker then **breaks** into this less secure network and **takes control** of all its system. Then the attacker install **D-DoS attack tool** on each system.
 - 3. The attacker uses all systems in the network to carry out D-DoS attack on the target system. The attacker is able to control all this system with a single command line instruction.
- Advantages of D-DoS attacks
- It is difficult to trace the identity of the attacker.
- It is more effective, faster and more dangerous.
- Since the attacker has complete control over the network, he can destroy all evidence from the log file of the Operating System.
- There is no specific counter measure for D-Dos attack.

3.3 Various crimes:

3.3.1 IPR Violations (Software piracy, Copyright Infringement, Trademarks Violations, Theft of Computer source code, Patent Violations)

Intellectual Property Rights (IPR) Violations

- Intellectual property is any innovation, commercial or artistic, or any unique name, symbol, logo or design used commercially.
- Intellectual property is protected by
 - patents on inventions:
 - trademarks on branding devices;
 - copyrights on music, videos, patterns and other forms of expression:
 - trade secrets for methods or formulas having economic value and used commercially

Software piracy

- Copying or distributing copyrighted software without license is one kind of piracy. The possession of unauthorized software is also a piracy.
- Software piracy includes:
- End user piracy It is illegal to copy or posses software without licensing for each copy.
 - Individual users or companies must acquire licenses for each installation.

Manufacturer piracy — it is illegal for computer manufacturer to copy software and **pre-install** it **without permission** on more than one computer.

Trademark

- A mark which is used in association with goods is classified as trademark.
- It protects words, names, symbols, sounds or colours that distinguish goods and services from those manufactured or sold by others and indicate the source of goods.
- It can be renewed forever as long as they are being used in commerce.
- A trademark must be visible and distinctive.
- The purpose of trademark must also be well specified and specific to the subject matter.
- A registered trademark is valid **upto IO** years from the date of registration.
- Infringement/ violation Infringement occurs when a person uses the trademark duly registered by another person for its goods and services.

Patent violation

- A patent for an invention is the grant of a property right to the inventor, issued by country's patent and trademark office.
 - The right **conferred** by the patent grant "The right to exclude others from making, using, ordering for sale.
- Patent protection must be given in every country by the government.
- If a court finds that patent infringement has occurred, the judge will award damages adequate to compensate for the infringement.

Copyright infringement

- A copyright is a form of protection provided to the authors of "original works of authorship", including literacy, dramatic, musical, artistic and certain other intellectual works, both published and unpublished.
- The court may award monetary damages if copyright infringement is proved.

Theft of compute source code

- Computer source code is the most important asset of the software companies.
- The source code is compiled into executable files that are sold by software development companies.
- Most source code theft take place in this companies for e.g. the suspect steal the source code and sell it to the business rival.

3.3.2 Cyber Squatting, Cyber Smearing, Cyber Stalking

Cyber Squatting

- Squatting means occupying an abandoned or unoccupied space or building, usually residential that the squatter does not own, rent or otherwise have permission to use.
- Cyber squatting refers to the bad faith registration of domain name containing another person's brand or trademark in a domain name.
- The cyber squatter then offers to sale the domain to the company or a person who owns a trademark contained within the name.
- Even though legislation has not been enacted, almost all cyber squatting court case decisions are against cyber squatters.
- Cyber squatters usually **ask for prices far greater** than that at which they purchase it.

Recognizing cyber squatting

- You need to check where the domain name takes you i.e. if the domain name takes you
 to another website or not.
- If it does not take you to a functioning website, but instead takes you to a site stating "Under Construction" or "can't find server", the Likelihood increases that you are dealing with the cyber squatter.
- The absence of real site indicates that the domain name owner's, only purpose is buying the name is to sell it back at higher price.
- If a domain takes you to a functioning website and it has reasonable relation to the domain name but does not compete with your products or services, you probably aren't looking at a case of cyber squatting.
- If the domain takes you to a functioning website i.e. of advertisements of products or services related to your trademark then you are dealing with the case of cyber squatting.
- Before jumping to any conclusion, **contact the domain name administrant** (registrant).
- The victim can sue cyber squatter under ACPA (Anti Cyber Squatting Consumer Protection Act) or by using ICANN (Internet Corporation of Assigned Names & Numbers) procedure.

Categories of Cyber squatting:

- (1) Typo Squatting a cyber squatter register domain name containing variant of trademarks. Typo squatters relay on the fact that internet user will make typographical error when entering domain names into their web browser. e.g. the omission of dot (.) in the domain name (wwwexample.com).
- (2) Renewal snatching cyber squatters relay on the fact that trademark holder. Often forgot to re-register their domain names, as domain registration is for fixed period and if owner does not re-register the domain name prior to expiration, then the domain name can be purchase by anybody. Here cyber squatters will snatch up a domain name as it is available.
- (3) Name jacking it is accomplish by purchasing an individual's name as a domain name(famous person)

(4) Reverse domain hijacking — there are several company or individuals trying to take generic domain name away from their owners by making false claim of trademark violation.

Cyber Smearing (Defamation)

- Defamation is an abusive attack on a person's character or a good name.
- If a person is harmed in any way by your statements, then the person can take countable measures in a court of law.
- Defamation can take one of the two forms:
- Slander or Libel. Slander covers oral defamatory statements while libel covers the written.
- It is the smearing related to defamation of an individual or companies online.
- Cyber smearing can take a number of different forms including websites, message boards, emails, auctions etc.
- Types

Cyber smearing by website — here several statements related to some person or company are written on the website to defame them.

- Cyber smearing by emails (defamatory emails).
- Cyber smearing by a message board.
- Cyber smearing by other means (blogs /newsgroups)

Cyber Stalking

- Stalking in general terms can be referred to as the repeated act of harassment targeting the victim such as following the victim, making harassing phone-calls, damage victim's property, leaving written messages or objects.
- Stalking may be followed by serious violence such as physical harm to the victim; killing the victim's pet etc. it all depends on the stalker.
- It can be defined as the repeated act of harassment or threatening behaviour by the cyber criminal towards the victim using internet services. Both kinds of stalkers, online or offline have desire to control the victim's life.
- There are various **key factors** that have been identified:
 - Attempts to gather information about the victim
 - Encouraging others to harass the victim
 - Attacks on data and equipments
 - Ordering goods and services
 - False allegation
 - False victimization

Types

(1) Cyber stalking of women

- Harassment and stalking women online is common.
- It may include the **posting** of women's personal information, other **threats** of violence etc.
- It ruins dignity, identity and opportunities of the victims.

(2) Cyber stalking of intimate partners

- It is the online harassment of a current or former spouse, boyfriend, girlfriend etc.
- It is a form of domestic violence and its purpose is to control the victim in order to encourage social isolation and create dependency.
- Harasser / Stalker may send repeated insulting or threatening emails to the victim, use victim's account to send emails to others or to purchase and service that the victim doesn't want.

(3) Corporate cyber stalking

- It is when a company harasses an individual online or an individual or a group of individuals harasses an organization.
- Motives for corporate cyber stalking include financial gain or revenge.
- The IT Act 2008 does not directly address stalking but, the problem is dealt as an intrusion onto the privacy of an individual.

(4) Offline v/s online stalking

- Majority of cases involve stalking by former partners, although stranger stalking occurs in the real world and in cyber space.
- Most victims are women and most stalkers are men.
- Stalkers are generally motivated by the desire to control victim.
- Offline stalking generally requires the stalker and the victim to be at the same geographic area while cyber stalkers may be at any remote area.

3.3.3 Financial Crimes: (Banking, credit card, Debit card related)

- Money is the most common motive behind all crimes (cyber crime).
- Globally it is being observe that more and more cyber crimes are being committed for financial motive rather than for revenge or for fun.
- With the tremendous increase in the use of internet and mobile banking, online share trading. Dematerialization of shares and securities, cyber crimes are also increased.
- Financial crime includes cyber cheating, credit card frauds, hacking into bank's server, accounting scams etc.
- In the corporate world, Internet hackers are continually looking for opportunities to compromise a company's security in order to gain access to confidential banking and financial information.
- Use of stolen card information or fake credit/debit cards is also common.
- Example
- Bank employee inserts a program into a bank server that deducts a small amount of money from the account of every customer and adds it to their own account.
- No account holder will probably notice this unauthorized debit, but the bank employee will make sizable amount of money every time.
- This attack is called "Salami Attack".
- This attack is used for committing financial crime.
- The important thing here is to make alteration so insignificant that in a single case it would remain completely unnoticed.
- <u>Credit card fraud</u> is an inclusive term for fraud committed using a payment card, such as a credit card or debit card.
- The purpose may be to obtain goods or services, or to make payment to another account which is controlled by a criminal.
- The Payment Card Industry Data Security Standard (PCI DSS) is the data security standard created to help businesses process card payments securely and reduce card fraud.
- Credit card fraud can be authorised, where the genuine customer themselves
 processes a payment to another account which is controlled by a criminal, or
 unauthorised, where the account holder does not provide authorisation for the
 payment to proceed and the transaction is carried out by a third party.
- There are two kinds of card fraud:
 card-present fraud (not so common nowadays) physically
 card-not-present fraud (more common). Not physically
- The compromise can occur in a number of ways and can usually occur without the knowledge of the cardholder.
- The internet has made database security lapses particularly costly. In some cases, millions of accounts have been compromised.
- When a credit card is **lost** or **stolen**, it may be used for **illegal purchases** until the holder **notifies** the issuing bank and the bank puts a **block** on the account.
- Most banks have free 24-hour telephone numbers to encourage prompt reporting.
- Still, it is possible for a thief to make unauthorized purchases on a card before the card is cancelled.