# <u>Jeong Sae Hoon</u>

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#### **EDUCATION**

Apr 2023 – Current (Graduating in May 2026)

## Diploma in Business (Specialisation in International Trade and Entrepreneurship), Temasek Polytechnic

Completed modules in:

- People Management
- Professional Communication
- Business Technology & Analytics
- E-Commerce & Digital Marketing
- Enterprise Resource Management

Jan 2019 - Dec 2022

#### GCE 'O' Level Certificate, Bartley Secondary School

Obtained 7 credits

#### **SKILLS**

Technical/Domain Skills

- Competent in utilizing data analysis tools and software. Gathered and organized data to provide insightful visuals and recommendations on the company with Excel and Power BI for a group project.
- Proficient in creating and managing E-Commerce websites. Came up with and handled an E-Commerce website primarily focused on selling cookies and such related items for an individual project.
- ❖ Efficient in handling enterprise resource management systems. Made use of enterprise resource management systems such as SAP to compile and manage data for a group project.

#### Generic Skills

- ❖ Showed great attention to detail when closely examining whether the dishes were allowed to be served during service.
- ❖ Portrayed healthy time management when consistently reporting to work in a timely manner and taking responsibility in calendar management.
- Displayed a strong sense of adaptability when new dishes were placed on the menu, and I had to relearn how to cook and prepare them.
- Presented a high level of communication ability when working together as a team in the kitchen to ensure both smooth and quick execution.
- Experienced in working closely together as a team during service at peak hours, leading to efficient kitchen operations.

#### **WORK EXPERIENCE**

Dec 2022 - May 2023

#### **Assistant Chef**

#### Gusto X Pte Ltd

- Carried out service in a professional and timely manner.
- Consistently met and maintained the hygiene standards of the kitchen.
- Communicated and worked closely together as a team to quickly execute tasks such as Mis En Place, service, and closing.

Mar 2024 - Apr 2024

#### Salesperson

#### Stone for Gold Pte Ltd

- ❖ Formulated excel sheets on direct competitors to analyse and provide recommendations on areas of improvement.
- Arranged business meetings such as interviews, potential partnerships, and networking events with Google calendar.
- ❖ Provided excellent customer service by consistently engaging with them and checking up on them after their purchase.
- ❖ Took advantage of leads and successfully converted them into sales.

#### **CO-CURRICULAR ACTIVITIES**

2019 - 2022

### Member

#### **MERIT Club**

Assisted in audio and visual operations for school events such as morning assembly, Chinese New Year celebration, Teacher's Day etc. I also underwent training for coding simple games and participated in various coding competitions as a representative of Bartley Secondary School.

2023 - Current

#### **Sub – Committee Member**

#### **Business Studies Club**

Participated in "An Extra Ordinary Celebration" and helped with the packing of goods, assisting the children with their performances, along with supervising them as well.

#### **Sub – Committee Member**

#### Spacehaus

Handed out flyers and actively engaged with students to convince them to apply for Spacehaus.

#### **REFERENCES**

Janice (Manager at Gusto X Pte Ltd): +65 9180 5275

Oscar (Sales and Marketing Manager at Stone for Gold): +60 11-3661 2558