SAUL GRAVES

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SUMMARY OF QUALIFICATIONS

Full-stack web developer specializing in RESTful API's and responsive web design. Skills and experience include:

- HTML and CSS
- JavaScript, Node.js, Express.js, and React.js
- MongoDB (Mongoose) and SQL (MySQL)
- Mobile-first Responsive Web Design, Bootstrap, and Sass
- Git & GitHub
- JWT Authentication and Passport.js
- RESTful APIs, AJAX, Cloudinary, Mapbox, and EJS
- JIRA, Agile development framework, and Scrum methodology
- Additional professional skills including customer success, customer relationship management, public speaking, project management, and strategic planning

PROJECTS

Coffee Corner
ancient-cove-69346.herokuapp.com
github.com/DarthSaul/coffee-corner
Online community for coffee lovers. Users share which coffee beans they're buying, how they're brewing coffee, and can discover new tricks from fellow coffee enthusiasts.
- React.js single-page application. Reusable components make AJAX requests to custom-built backend.
- RESTful API architecture, backend built with Node.js and Express.js. Connected to Mongo Atlas via Mongoose.js.
- Mobile-friendly responsive design implemented with Bootstrap (React Bootstrap framework).

Food From Friends
arcane-lowlands-25770.herokuapp.com
github.com/DarthSaul/food-from-friends
Social networking web app designed for sharing lists of your personal food recommendations for a specific location. Users may share their own recommendations, like and/or comment on other user's favorites, and customize their profile to showcase where they love to eat.
- Built with React.js, state managed through React's Context API. Single-page architecture managed via React Router.
- JSON Web Token authentication protects each user's data. Full CRUD application.
- Backend API designed with Express Router. Mongo Atlas database connection through Mongoose.js and additional security applied through custom middleware.

Ghibli Wallpapers
calm-mountain-15835.herokuapp.com
github.com/DarthSaul/ghibli-wallpapers
A desktop wallpaper library built for computer nerds and Studio Ghibli super fans, like me.
- Built-in image compression, lightweight JavaScript ensure fast load times.
- Mobile-first CSS, responsive web design through JavaScript. All custom CSS, no Bootstrap.
- MongoDB database, search functionality implemented with Mongoose.js.

Marvel Ultimate Team
lychee-crisp-57990.herokuapp.com
github.com/DarthSaul/superhero-app
Full-stack web app built for Marvel Comics fans. Site members can use the website as a tool to search the Marvel Comics API and build their own "ultimate team" of Marvel heroes, or villains.
- Custom AJAX utilities create a JavaScript wrapper for Marvel Comics API.
- Dynamic templating and client-side JavaScript with EJS. Map display via Mapbox GL JS library.
- Utilizes Passport.js for authentication. Server-side validations and HTML and Mongo sanitization security measures in-place.

PROFESSIONAL EXPERIENCE

OCTOBER 2018 – DECEMBER 2020
Fine Art Shipping Coordinator, Masterpiece International**, New York, NY**
I provided white-glove logistics solutions to fine art galleries shipping high-value artwork across the globe and ensured a seamless customs brokerage process.
- Executed over 14 shipments per month with $850,000 average parcel value, ensured US Customs compliance, and effectively problem solved for logistical issues, ensuring consistency for our clients and maintaining our excellent rapport

- Managed and built new internal resources that enhanced team productivity; led market research efforts, created cargo carrier database, provided dashboards for freight cost calculations, and trained department on new communication software

SEPTEMBER 2017 – SEPTEMBER 2018
Senior Support Specialist, LeagueApps**,** New York, NY
LeagueApps has transformed youth sports management through software. As the support team lead, I helped ensure customers had a great experience with our suite of products.
- Trained organizations on platform services and increased overall support bandwidth, applied custom HTML and CSS for client websites, and made UX/UI improvements to product help center, helping maintain a churn rate less than 8%
- Boosted quality assurance efforts through follow-ups and customer surveys, managed support data reporting, relayed user experience to product team and provided monthly reports to CEO to allow for greater organizational transparency

JANUARY 2014 – JUNE 2017
Assistant Business Manager, Student Organization Resource Center – University of Pittsburgh, Pittsburgh, PA
I helped members of over 400 Pitt-student organizations get access to all the university resources they needed.
- Advised on and offered certification, managed financial reimbursements, disbursements, and deposits, and maintained and distributed marketing materials and supplies for university-sponsored events

ADDITIONAL EXPERIENCE

JUNE 2015 – AUGUST 2016
MAPSCorps Project Intern, Mount Sinai Medical Center**,** New York, NY
Led and mentored youth participating in national community research project to develop resource guides connecting New Yorkers with local medical services, compiled and presented data for comprehensive resource and asset list.

JUNE 2014 – JUNE 2015
Fundraising Intern*,* Growth for Good**,** South Orange, NJ
Managed fundraising projects for two prominent nonprofits, Worldwide Orphans and Harlem RBI; conducted gala donation calls and organized local sponsorship opportunities.

LEADERSHIP ACTIVITIES

SEPTEMBER 2013 – MAY 2017
University of Pittsburgh Men's Ultimate, Pittsburgh, PA
Team Member, 2017 Alumni Outreach Coordinator, Social Media Manager
- Organized team events, and contributed to scheduling practices and training regimen
- Designed and wrote all content for monthly alumni newsletter using MailChimp service, promoted team brand on social media platforms

JULY 2016
Assistant Director, Nike Ultimate Camp NYC**,** New York, NY
Assisted Camp Director with marketing, staff coordination, and agenda planning; led campers through skills, athletics, and game IQ development.

EDUCATION

2017
University of Pittsburgh, Pittsburgh, PA
Bachelor of Arts, History and Urban Studies
Semester Abroad, Universidad Carlos III de Madrid