

SAUL GRAVES

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SUMMARY OF QUALIFICATIONS

Full-stack web developer specializing in RESTful API's and responsive web design. Skills and experience include:

- HTML and CSS
- JavaScript, Node.js, Express.js, and React.js
- MongoDB (Mongoose) and SQL (MySQL)
- Mobile-first Responsive Web Design, Bootstrap, and Sass
- Additional professional skills including customer success, customer relationship management, public speaking, project management, and strategic planning
- Git & GitHub
- JWT Authentication and Passport.js
- RESTful APIs, AJAX, Cloudinary, Mapbox, and EJS
- JIRA, Agile development framework, and Scrum methodology

PROJECTS

Coffee Corner

ancient-cove-69346.herokuapp.com
github.com/DarthSaul/coffee-corner

Online community for coffee lovers. Users share what coffee beans they're buying, how they're brewing coffee, and can discover new tricks from fellow coffee enthusiasts.

- React.js single-page application. Reusable components make AJAX requests to custom-built backend.
- RESTful API architecture, backend built with Node.js and Express.js. Connected to Mongo Atlas via Mongoose.js.
- Mobile-friendly responsive design implemented with Bootstrap (React Bootstrap framework).

Food From Friends

arcane-lowlands-25770.herokuapp.com
github.com/DarthSaul/food-from-friends

Social networking web app designed for sharing "lists" of your food recommendations for a specific location. Users may share their own lists of recommendations, like and/or comment on other users' lists, and customize their profile to showcase where they currently love to eat.

- Built with React.js, state managed through React's Context API. Single-page architecture managed via React Router.
- JSON Web Token authentication protects each user's data. Full CRUD application.
- Backend API designed with Express Router. Mongo Atlas database connection through Mongoose.js and additional security applied through custom middleware.

Ghibli Wallpapers

calm-mountain-15835.herokuapp.com
github.com/DarthSaul/ghibli-wallpapers

A desktop wallpaper library built for computer nerds and Studio Ghibli super fans, like me.

- Built-in image compression, lightweight JavaScript ensure fast load times.
- Mobile-first CSS, responsive web design through JavaScript. All custom CSS, no Bootstrap.
- MongoDB database, search functionality implemented with Mongoose.js.

Marvel Ultimate Team

lychee-crisp-57990.herokuapp.com
github.com/DarthSaul/superhero-app

Full-stack web app built for Marvel Comics fans. Site members can use the website as a tool to search the Marvel Comics API and can build their own "ultimate team" of Marvel heroes, or villains.

- Custom AJAX utilities create a JavaScript wrapper for Marvel Comics API.
- Dynamic templating and client-side JavaScript with EJS. Map display via Mapbox GL JS library.
- Utilizes Passport.js for authentication. Server-side validations and HTML and Mongo sanitization security measures in-place.

PROFESSIONAL EXPERIENCE

OCTOBER 2018 – DECEMBER 2020

Fine Art Shipping Coordinator, Masterpiece International, New York, NY

- Provide white-glove logistics solutions; manage customer relationships, act as primary line of customer service for clients, provide timely resolution to logistical issues, respond to and resolve negative feedback, and ensure compliance with US CBP regulations
- Manage internal resources; lead cargo market research efforts, create and maintain database for relevant info from over 30 carriers, provide dashboards to support freight cost calculations, and train department on new software to enhance productivity

SEPTEMBER 2017 – SEPTEMBER 2018

Senior Support Specialist, LeagueApps, New York, NY

- Managed product knowledge center; improved overall UX through HTML and CSS, built new guides, and marketed underutilized tools
- Product support; provided custom HTML and CSS solutions as needed on client websites, answered all inbound support requests, ensured support queue was cleared daily, helped customers understand complex software, and ensured value realization
- Support team lead; facilitated quality assurance with follow-ups and customer performance reviews, managed support data tracking, relayed user experience to product team, provided monthly reports to CEO, and maintained churn rate under 8%

JANUARY 2014 – JUNE 2017

Assistant Business Manager, Student Organization Resource Center – University of Pittsburgh, Pittsburgh, PA

- Provided students with day-to-day support; advised on and offered certification, managed financial reimbursements, disbursements, and deposits, and maintained and distributed marketing materials and supplies for university-sponsored events

ADDITIONAL EXPERIENCE

JUNE 2015 – AUGUST 2016

MAPSCorps Project Intern, Mount Sinai Medical Center, New York, NY

- Led and mentored youth participating in national community research project to develop resource guides connecting New Yorkers with local medical services, compiled and presented data for comprehensive resource and asset list

JUNE 2014 – JUNE 2015

Fundraising Intern, Growth for Good, South Orange, NJ

- Managed fundraising projects for two prominent nonprofits, Worldwide Orphans and Harlem RBI; conducted gala donation calls and organized local sponsorship opportunities

LEADERSHIP ACTIVITIES

SEPTEMBER 2013 – MAY 2017

University of Pittsburgh Men's Ultimate, Pittsburgh, PA

Team Member, 2017 Alumni Outreach Coordinator, Social Media Manager

- Organized team events, and contributed to scheduling practices and training regimen
- Designed and wrote all content for monthly alumni newsletter using MailChimp service, promoted team brand on social media platforms

JULY 2016

Assistant Director, Nike Ultimate Camp NYC, New York, NY

- Assisted Camp Director with marketing, staff coordination, and agenda planning; led campers through skills, athletics, and game IQ development

EDUCATION

2017

University of Pittsburgh, Pittsburgh, PA

Bachelor of Arts, History and Urban Studies

Semester Abroad, Universidad Carlos III de Madrid