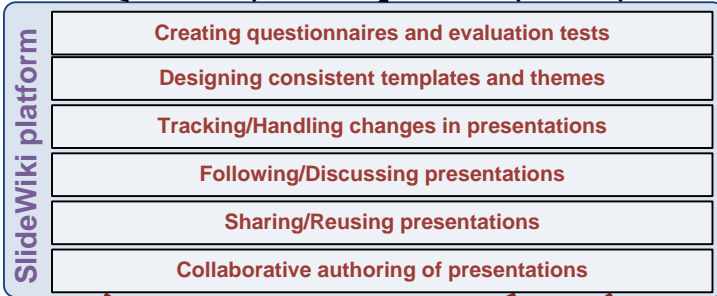
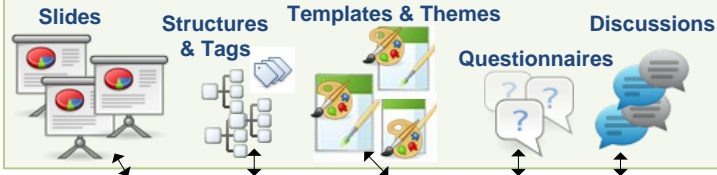


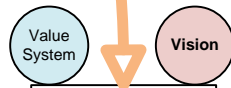
Organizational Memory



Knowledge Communities



In support of contribution



Measurements

Organizational Support

Incentives

To reinforce value of sharing

