

Refund Policy

Effective Date: April 1, 2025

1. Introduction

At SharpMaster, we strive to provide the best services to our users. If you are not satisfied with our services, we offer a refund policy under specific conditions outlined below.

2. Eligibility for Refund

Refunds may be issued under the following conditions:

- The service was not delivered as described.
- Technical issues prevented service completion, and no resolution was provided.
- Unauthorized charges were made to your account.
- A cancellation request was submitted within the allowed timeframe.

3. Non-Refundable Cases

We do not offer refunds for:

- Services that have been fully rendered and accepted by the user.
- Change of mind or dissatisfaction due to personal preference.
- Delayed responses from clients that impact service delivery.
- Violation of our terms of service.

4. Refund Request Process

To request a refund, follow these steps:

1. Contact us at dendasakami@gmail.com with your order details.
2. Provide a clear explanation of the issue and any relevant proof.
3. Our team will review your request and respond within 7 business days.
4. If approved, refunds will be processed within 10 business days.

5. Partial Refunds

In some cases, a partial refund may be granted if only part of the service was completed or if an issue was partially resolved.

6. Contact Information

For any refund-related inquiries, please contact:

- Dan Dasakami
- SharpMaster
- Email: dendasakami@gmail.com
- Phone: +996 555 81* ***

By using our services, you agree to this Refund Policy.