

Grushka Daria

Technical writer with 2 years of experience and 5 years of experience in software development and master's degree in computer science.

Currently, I work as a technical writer with business analytical responsibilities. I am fluent in English, very organized, and always looking for process improvement to show high efficiency at work. I have nice experience in the IT industry both in terms of development and management, so I don't have to google technical things a lot :)



Ukrainian
Currently live in **Turkey**

WORKING EXPERIENCE

Interkassa. Payment systems aggregator – *technical writer*
Kyiv, Ukraine

JULY 2022 – NOWADAYS

Achievements and responsibilities:

- create and update user guides for external documentation in English, Ukrainian and Russian languages for two versions of the product;
- create and update documentation for internal users in corporate Confluence (technical and overview articles);
- proposed and implemented a solution for external documentation, ([Interkassa wiki](#) website) based on the [Docusaurus](#) framework. I am fully responsible for the support and development of new product functionality. Including page styling, plug-ins connection, and code optimization.
- create documentation for the API;
- developed a glossary for the terminology used in the company, so now each department (sales, account managers, developers, technical support, QA, etc.) uses the exact words during communication with the merchants and between each other;
- conduct tech writing workshops for the employees of Interkassa and other companies of the holding;
- control the textual content of the portal for literacy, correct English translations and constantly in touch with all team members to monitor the timely updating of information in the documentation;
- continually searching and proposing new ideas to improve interaction with business through documentation.

Fidesint. Integration consultancy – *integration developer*
Kyiv, Ukraine

SEPTEMBER 2021 – JULY 2022

Communication in the company was entirely in English, so I am fluent in writing, communicating, and explaining technical issues to anyone.

In addition to software development, my tasks included:

- the development of document templates;

+38 (066) 801-47-53

telegram: [@kldasha](#)

daria.hrushka@gmail.com

website: [portfolio](#)

LANGUAGES

English – C1, free speaking

Ukrainian – native speaker

Russian – native speaker

DEV SKILLS

Docusaurus, Confluence, MDX, Markdown, Mermaid, Draw Io, Google docs, Swagger UI, HTML, CSS, SASS (SCSS), XML, XSD, JavaScript, ReDoc, Unify, Bootstrap, Lighthouse, MySQL, NoSql, MongoDB, JSON, basic PHP, Git, Bitbucket, Figma, Photoshop, Avocode, Postman, Shell, Bash, PWA, Jira.

- development of design documentation, user manuals, and project documentation;
- control of the relevance of technical documentation for the product;
- development of presentations for various software products created by the company and me personally;
- the creation of intermediate documentation and clear presentations for better communication with the customer, clarification of product requirements and progress control;
- coordination of documentation with developers and stakeholders;
- development of schemes and diagrams to illustrate the operation of the software product;
- structuring large volumes of information;
- organize the work process.

AD VISER. Financial company – *lead front-end developer* Kyiv, Ukraine

SEPTEMBER 2020 – OCTOBER 2021

While working here, I developed a framework for the company's needs, to develop application components faster and fully documented it in English and Russian. Afterward, I was responsible for maintaining the documentation in an up-to-date state.

Aweb Systems. Marketing company – *front-end developer* Kyiv, Ukraine

JULY 2019 – FEBRUARY 2020

EDUCATION

National University of 'Kyiv Mohyla Academy', Kyiv – *bachelor*

SEPTEMBER 2015 – JULY 2019

Bachelor's degree in Computer Science at the best university in Ukraine.

During my studies, I published several scientific articles, participated in conferences, and the examination of scientific works and writings.

Mykhailo Ostrohradskyi National University, Kremenchuk – *master*

SEPTEMBER 2015 – JANUARY 2021

Master's degree in Computer Science.

CERTIFICATES

Technical writing course – 2022

API documenting – 2022

The complete business analysis course – 2022

ARTICLES

[The construction of cospectral graphs related to the generalized adjacency matrix;](#)

"Cospectral graphs and the generalized adjacency matrix" for the [KPI scientific conference](#);

"Keypoint SIFT descriptors" for the international scientific conference ["Semiconductor materials, IT and photovoltaics"](#);

"Using SIFT (Scale Invariant Feature Transform) descriptors for mapping template and image" for the ["IT perspective"](#) magazine.