

# Customer Complain Dashboard

## KPI

1,196 | 6.46%  
Checking or savings

1,786 | 10.41%  
Credit or prepaid card

6,634 | 37.58%  
Credit services

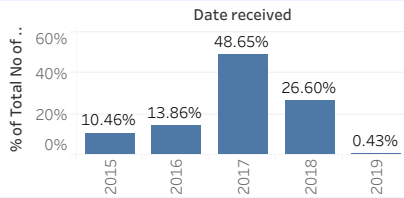
4,606 | 41.47%  
Debt collection

12 | 0.07%  
Payday or title loan

223 | 2.02%  
Student loan

328 | 1.98%  
Vehicle loan or lease

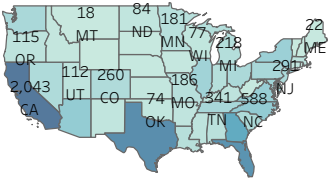
## Complain Per Year



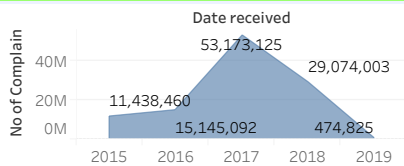
## Total Complain

14,785  
**Total Complain**

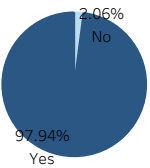
## Map



## Year Trend



## Timely Response



## Response

