

Agent-
Customer
Dialogs



```
graph LR; A[Agent-Customer Dialogs] --> B[List of Intents];
```

The diagram consists of two main components. On the left is a yellow rounded rectangle containing the text 'Agent-Customer Dialogs'. An orange arrow points from the right side of this rectangle to a larger light blue rounded rectangle on the right. Inside the blue rectangle, the text 'List of Intents' is written in blue, followed by a list of flight-related intents in black text. The list includes: 'baggage lost/damaged', 'baggage restrictions and fares', 'book flight', 'change flight', 'check in', 'customer support', 'feature request', 'flight attendants', 'flight delayed', 'inflight entertainment, wifi, food, beverages', 'rewards', 'seat', 'terminal facilities', 'terminal operations', and an ellipsis '...' at the bottom.

List of
Intents

baggage lost/damaged
baggage restrictions and fares
book flight
change flight
check in
customer support
feature request
flight attendants
flight delayed
inflight entertainment, wifi, food,
beverages
rewards
seat
terminal facilities
terminal operations
...