

## Total Helpdesk Tickets Per Agency

From 07-25-2017 to 12-30-2022

Branch or Department	Total Tickets
WEST TOLEDO	516
SANGER	407
KING ROAD	399
REYNOLDS CORNERS	344
OREGON	334
SYLVANIA	298
HOLLAND	275
MOTT	267
WASHINGTON	259
LAGRANGE	257
Technical Services	250
LOCKE	248
KENT	222
WATERVILLE	221
Local History	217
Fact and Fiction	199
Computers and Media	192
TOLEDO HEIGHTS	187
HEATHERDOWNS	187
BIRMINGHAM	174
MAUMEE	169
POINT PLACE	151
Teen / Making Space	142
Children's Library	137
Main Circulation	136
SOUTH	110
Marketing	99
MOBILE SERVICES	79
Director's Office	72
Children's Library/Teen Library-Metro	63
Human Resources	62
Humanities	53
Youth Services	52
Development Office	41
OUTREACH	39
Public Services	38
Cherry Street Mission	36
Facilities & Operations	35
Business Technology	33
Finance	28
Business and Workforce Development	28
Main Library Manager	27
Popular Library	25
Branch Services	23
Audio/Visual	23
Security	22
Information Technology	20
Adult Services	18
Friends of the Library	13
Read for Literacy	9
Classics Gift Shop	3
Institutional & Community Initiatives	2
Virtual Services	1
External and Governmental Affairs	1
TOTAL TICKETS	7243