Personal Social Services Adult Social Care Survey, England 2010-11

Final Report

Guidance for using the CSV File

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1. Introduction

This guidance document has been produced to enable users to interpret and use data from the Adult Social Care Survey Report.

It needs to be read in conjunction with the following documents:

• Guidance for the data collection which is available from: http://www.ic.nhs.uk/services/social-care/social-care-collections/user-surveys/user-survey-guidance-2010-11

2. Description of Data

Information is provided at individual record level and a data dictionary is provided within this zip file.

Disclosure Control

The raw data provided by councils has been recoded to reduce the risk of individuals being identified. This has been achieved by recoding ethnicity and age into two groups only (White/Non-White and 18-64/65+ respectively) and creating three service type variables which make up the service users package of care, Community Based Services, Self Directed Support and Residential Care. Records have been removed if only one or two people in a council had a unique combination of gender, age, ethnicity and the three service type variables using these recoded variables. In total around 2,400 (2%) records have been removed from the file and an assessment of the results show that these are distributed across all councils and should not noticeably affect the findings from analysis completed on this dataset, but results will not match exactly with figures in the published report and annex tables.

Weights

The National Results within the Report have been weighted to reflect the number of service users in each council. This has been done by applying a weight equal to the council's eligible population size divided by the number of respondents. This adjusts for both the relative size of councils and differing response rates between councils.

For example:

If council A had an eligible population of 10,000 service users and council B had an eligible population of 5,000 service users then you would expect the responses from council A to have twice as much weight as those from council B in the national results. However, if council A didn't have twice as many respondents than council B then council A would be under represented in the national results. Therefore, a weight is applied to make sure that both councils have equal proportional representation in the national results.

Consider that council A took a sample of 300 service users and 100 responded, and council B took a sample of 400 service users and 200 responded to give an overall sample of 600 service users and 300 respondents.

In order to ensure that each council is weighted proportionately to the size of their eligible population, weights are applied by dividing the size of the eligible population in each council by the number of respondents.

In this example, a weight of 100 is applied to council A's results (10000/100) and a weight of 25 is applied to council B's results (5000/200). This ensures that each council has the same proportional representation as they do in the eligible population.

Questionnaires

There were 4 different types of questionnaires used in this survey:
- a. A version for those living in the community.
- b. A version for those living in a care home.
- c. A version designed for those with LD living in the community.
- d. A version designed for those with LD living in a care home.

The versions for those with LD were called easy read versions and contained a fewer number of responses for questions 1 ("Overall, how satisfied are you with the care and support services you receive?") and question 2 ("Thinking about the good and the bad things that make up your quality of life, how would you rate the quality of your life as a whole?").

A variable which denotes the questionnaire type is included in the data set. Please note that the easy read version of the questionnaire was not solely used for those users with a learning disability.

Three variables have been created for each of these two questions, the first denotes the responses to the easy read version (Q1ER and Q2ER), the second the responses to the model questionnaire (Q1M and Q2M), and an overall variable which has been coded so that the responses are comparable across both questionnaire types (Q1ALL and Q2ALL).

The recoding for Q1ALL for both the model questionnaire and the easy read version is given in the following table:

Model questionnaire	Easy Read Version	Q1ER	Q1M	Q1ALL
I am extremely satisfied	I am very happy with the way staff help me, it's really good	1	1	1
I am very satisfied			2	
I am quite satisfied	I am quite happy with the way staff help me	2	3	2
I am neither satisfied nor dissatisfied	The way staff help me is OK	3	4	3
I am quite dissatisfied	I don't think the way staff help me is that good	4	5	4
I am very dissatisfied	I think the way staff help me is really bad	5	6	5
I am extremely dissatisfied			7	

The recoding for Q2ALL for both the model questionnaire and the easy read version is given in the following table:

Model questionnaire	Easy Read Version	Q2ER	Q2M	Q2ALL
So good, it could not be better	My life is really good	1	1	1
Very good			2	
Good	My life is mostly good	2	3	2
Alright	My life is OK, some good things, some bad things	3	4	3
Bad	My life is mostly bad	4	5	4
Very Bad	My life is really terrible	5	6	5
So bad, it could not be worse			7	

3. Feedback

We welcome any feedback you may have on the data itself and this guidance document. If you wish to provide feedback then please complete the form attached at annex A and email it to: socialcarequeries@ic.nhs.uk

The report on the survey is available on The IC website at:
www.ic.nhs.uk/pubs/adultsocialcaresurvey1011

See Annex B for a list of the fields in the file.

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For further information:
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Annex A: Feedback Form

Please complete this form and email it to: socialcarequeries@ic.nhs.uk

First Name	
Surname	
Organisation	
Email Address	
Job Title	
Roles & Responsibilities	
How are you using the CSV files?	
What problems have you encountered (if any?)	
What improvements would you make to the data file?	
What improvements would you make to this guidance document?	
Would you be interested in receiving further details about our user group?	

Annex B: Data Dictionary

The data dictionary to use in conjunction with the raw csv data file is available on The IC website at: http://www.ic.nhs.uk/pubs/adultsocialcaresurvey1011

 "*Data_Dictonary_ASCSurvey201011.xls*" can be found within the zip file
PSS_Adult_Social_Care_Survey_201011_ data_final.zip