# **Feature Engineering on Twitter US Airline Dataset**

### **Methods Used:**

- 1. Bag of Words
- 2. Bag of N-Grams
- 3. TF-IDF
- 4. Cosine Document Similarity
- 5. word2vec trained on our dataset with tensorflow
- 6. word2vec trained on our dataset with gensim
- 7. word2vec trained by Google on News dataset

## Import common packages

```
In [5]: import pandas as pd import numpy as np import nltk
```

### **Load Cleaned Data Set**

See previous code submission from project proposal for extensive data cleaning steps.

## **Bag of Words Model**

A bag of words model is a simpleway to represent text data as numeric vectors.

Each column is a word from our data set, each row is a single tweet and the value in each row is the number of occurrences of that word in the tweet.

```
In [3]: from sklearn.feature extraction.text import CountVectorizer
         cv = CountVectorizer(min_df=0., max_df=1.)
         cv_matrix = cv.fit_transform(cleanDF['lemmas_list'].values.astype('U'))
         #.values.astype('U') converts the column of words to a unicode string
         cv_matrix = cv_matrix.toarray()
         cv matrix
Out[3]: array([[0, 0, 0, ..., 0, 0, 0],
                [0, 0, 0, \ldots, 0, 0, 0],
                [0, 0, 0, ..., 0, 0, 0]], dtype=int64)
In [4]:
         # get all unique words in the corpus
         vocab = cv.get_feature_names()
         # show document feature vectors
         pd.DataFrame(cv_matrix, columns=vocab)
         #pd.options.display.max columns = 100
         #pd.set_option('display.max_rows', 100)
         #pd.DataFrame(cv_matrix, columns=vocab).to_csv("bagofwords.csv")
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         14640 rows × 8669 columns
```

## **Bag of N-Grams**

A bag of n-grams model is similar to the bag of words model, but here we extend it to include a "bi-gram" of two words. This allows us to see the number of occurrences of two-word pairs in each of our tweets as a numeric vector.

```
In [5]: # you can set the n-gram range to 1,2 to get unigrams as well as bigrams
bv = CountVectorizer(ngram_range=(2,2))
bv_matrix = bv.fit_transform(cleanDF['lemmas_list'].values.astype('U'))

bv_matrix = bv_matrix.toarray()
vocab = bv.get_feature_names()
pd.DataFrame(bv_matrix, columns=vocab)

#pd.DataFrame(bv_matrix, columns=vocab).to_csv("bagofngrams.csv")
```

Out[5]:

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	2	0	0	0	0	0	0	0	0	0	0	 0	0	0	0	0	0	
	3	0	0	0	0	0	0	0	0	0	0	 0	0	0	0	0	0	
	4	0	0	0	0	0	0	0	0	0	0	 0	0	0	0	0	0	
	14635	0	0	0	0	0	0	0	0	0	0	 0	0	0	0	0	0	
	14636	0	0	0	0	0	0	0	0	0	0	 0	0	0	0	0	0	
	14637	0	0	0	0	0	0	0	0	0	0	 0	0	0	0	0	0	
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**TF-IDF Model** 

14640 rows × 62070 columns

The TF-IDF model is a slightly more complicated way of vectorizing our text data. It combines two different ways of looking at our text. *term frequency* and *inverse document frequency*.

A more details explanation of how TF-IDF works is available elsewhere. For our purposes, it outputs scaled and normalized values which are more easily comparable and usable than bag of words-based models.

```
In [7]: from sklearn.feature extraction.text import TfidfVectorizer
         tv = TfidfVectorizer(min_df=0., max_df=1., use_idf=True)
         tv_matrix = tv.fit_transform(cleanDF['lemmas_list'].values.astype('U'))
         tv_matrix = tv_matrix.toarray()
         vocab = tv.get feature names()
         pd.DataFrame(np.round(tv matrix, 2), columns=vocab)
         #pd.DataFrame(np.round(tv_matrix, 2), columns=vocab).to_csv("tfidfmodel.csv")
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14640 rows × 8669 columns

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## **Cosine Document Similarity**

This measure of document similarity uses a distance function to compare the vectors of each document (aka tweet) in our TF-IDF model. A value closer to 1 indicates a more similar document and a value closer to 0 indicates a dissimilar document. The values represent the cosine angle between the vectors for each tweet.

```
from sklearn.metrics.pairwise import cosine similarity
         similarity_matrix = cosine_similarity(tv_matrix)
         similarity_df = pd.DataFrame(similarity_matrix)
         similarity_df
         #similarity_df.to_csv("documentsimilarity.csv")
Out[8]:
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         14640 rows × 14640 columns
```

## Word2Vec Word Embedding Model

### **Training with CBOW (Continuous Bag of Words)**

Now, we look at a more advanced model. Here, we implement a word embedding model. Word embedding is a way of representing individual words in such a way that words that are similar are represented similarly.

We do this using a word2vec model which represents words as multi-dimensional vectors (in this case 100 dimensions).

We build a model from scratch here using *keras* and *tensorflow* to build a *Continuous Bag of Words* (CBOW) model. A CBOW takes multiple words that surround a target word as input, and predicts the target word based on that input.

### **Build Vocabulary**

```
In [9]:
        from keras.preprocessing import text
        from keras.utils import np utils
        from keras.preprocessing import sequence
        tokenizer = text.Tokenizer()
        tokenizer.fit on texts(cleanDF['lemmas list'].values.astype('U'))
        word2id = tokenizer.word index
        word2id['PAD'] = 0
        id2word = {v:k for k, v in word2id.items()}
        wids = [[word2id[w] for w in text.text_to_word_sequence(doc)] for doc in cleanDF['lemmas_list'].values
        .astype('U')]
        vocab size = len(word2id)
        embed size = 100
        window_size = 2
        print('Vocabulary Size:', vocab_size)
        print('Vocabulary Sample:', list(word2id.items())[:10])
        Using TensorFlow backend.
        Vocabulary Size: 8872
        Vocabulary Sample: [('flight', 1), ('thank', 2), ('hour', 3), ('cancel', 4), ('service', 5), ('time',
        6), ('delay', 7), ('customer', 8), ('help', 9), ('get', 10)]
```

### Build (context\_words, target\_word) pair generator

```
In [10]: def generate context word pairs(corpus, window size, vocab size):
             context_length = window_size*2
             for words in corpus:
                 sentence_length = len(words)
                 for index, word in enumerate(words):
                     context_words = []
                     label_word = []
                     start = index - window_size
                     end = index + window_size + 1
                     context_words.append([words[i]
                                           for i in range(start, end)
                                           if 0 <= i < sentence_length</pre>
                                           and i != index])
                     label_word.append(word)
                     x = sequence.pad sequences(context words, maxlen=context length)
                     y = np_utils.to_categorical(label_word, vocab_size)
                     yield (x, y)
```

### **Build CBOW Deep Network Model**

```
In [12]: import keras.backend as K
    from keras.models import Sequential
    from keras.layers import Dense, Embedding, Lambda

import tensorflow as tf
    with tf.device('/gpu:0'):

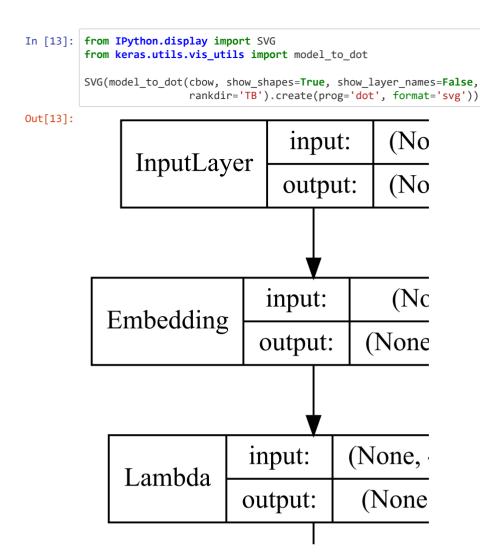
    cbow = Sequential()
    cbow.add(Embedding(input_dim=vocab_size, output_dim=embed_size, input_length=window_size*2))
    cbow.add(Lambda(lambda x: K.mean(x, axis=1), output_shape=(embed_size,)))
    cbow.add(Dense(vocab_size, activation='softmax'))

    cbow.compile(loss='categorical_crossentropy', optimizer='rmsprop')
    print(cbow.summary())
```

Model: "sequential\_1"

Layer (type)	Output	Shape	Param #
embedding_1 (Embedding)	(None,	4, 100)	887200
lambda_1 (Lambda)	(None,	100)	0
dense_1 (Dense)	(None,	8872)	896072
Total params: 1,783,272 Trainable params: 1,783,272 Non-trainable params: 0			
None			

Visualize Model



Train model for 5 epochs

```
In [ ]: | with tf.device('/gpu:0'):
            for epoch in range(1, 6):
                loss = 0.
                i = 0
                for x, y in generate_context_word_pairs(corpus=wids, window_size=window_size, vocab_size=vocab
        _size):
                    loss += cbow.train on batch(x, y)
                    if i % 100000 == 0:
                        print('Processed {} (context, word) pairs'.format(i))
                print('Epoch:', epoch, '\tLoss:', loss)
                print()
        C:\ProgramData\Anaconda3\envs\milestone1\lib\site-packages\tensorflow core\python\framework\indexed s
        lices.py:433: UserWarning: Converting sparse IndexedSlices to a dense Tensor of unknown shape. This m
        ay consume a large amount of memory.
          "Converting sparse IndexedSlices to a dense Tensor of unknown shape. "
        Processed 100000 (context, word) pairs
                        Loss: 980699.2105463557
        Epoch: 1
        Processed 100000 (context, word) pairs
        Epoch: 2
                        Loss: 1144282.866285345
        Processed 100000 (context, word) pairs
        Epoch: 3
                       Loss: 1337395.7755461363
```

### Get word embeddings

Epoch: 4

```
In [30]: #Load weights (COMMENT OUT BELOW if re-training)
    weights = pd.read_csv("word2vecCBOWtrained.csv")
    weights = cbow.get_weights()[0]
    weights = weights[1:]

    print(weights.shape)

#word2vecCBOWtrained = pd.DataFrame(weights, index=list(id2word.values())[1:]).head()
    #pd.DataFrame(weights, index=list(id2word.values())[1:]).to_csv("word2vecCBOWtrained.csv")

(8871, 100)
```

Build a distance matrix to view the most similar words (contextually)¶

Processed 100000 (context, word) pairs

Loss: 1453879.772978104

```
In [40]:
         #load word embeddings (COMMENT OUT BELOW if re-training)
         word2vecCBOWtrained = pd.read_csv("word2vecCBOWtrained.csv")
         from sklearn.metrics.pairwise import euclidean_distances
         # compute pairwise distance matrix
         distance matrix = euclidean distances(weights)
         print(distance matrix.shape)
         # view contextually similar words
         similar_words = {search_term: [id2word[idx] for idx in distance_matrix[word2id[search_term]-1].argsort
          ()[1:6]+1]
                            for search term in ['flight', 'airline', 'good', 'bad', 'time', 'seat', 'amazing',
          'experience']}
         similar_words
         (8871, 8871)
'seat': ['taiwan', 'bogota', 'brendan', 'fudgin', 'yaayy'],
'amazing': ['steve', "nat'l", '24hours', 'row7', 'eyewitness'],
           'experience': ['jean', 'any1', 'attitude', 'baby', 'hayes']}
```

### Visualize word embeddings

```
In [44]: word2vecCBOWtrained.iloc[:, 0]
Out[44]: 0
                       thank
                        hour
         2
                      cancel
         3
                     service
                        time
         8823
                      stuffy
         8824
               arbitrarily
         8825
                 retribution
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                       aires
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                         PAD
         Name: Unnamed: 0, Length: 8828, dtype: object
```

# Word2Vec Word Embedding Model

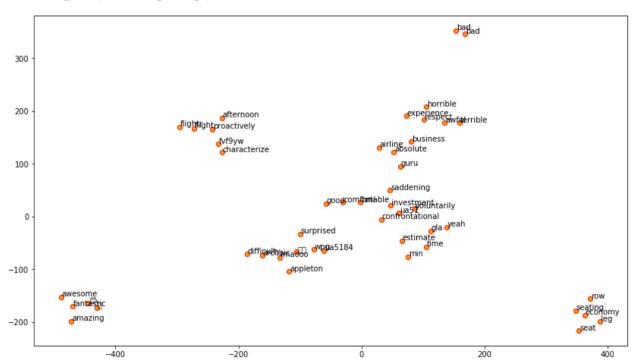
### Using gensim to train model

Now, to give us another feature to compare with, we will generate a similar word2vec model, using the Continuous Bag of Words model - this time, using gensim. We are again training this on our own data set, so we expect similar results. It will be a good double-check that both models are performing similarly.

```
In [46]: from gensim.models import word2vec
           # tokenize sentences in corpus
           wpt = nltk.WordPunctTokenizer()
           tokenized corpus = [wpt.tokenize(document) for document in (cleanDF['lemmas list'].values.astype('U'
           # Set values for various parameters
           feature_size = 100  # Word vector dimensionality
           window context = 30  # Context window size
           min_word_count = 1  # Minimum word count
           sample = 1e-3  # Downsample setting for frequent words
           w2v_model = word2vec.Word2Vec(tokenized_corpus, size=feature_size,
                                          window=window_context, min_count=min_word_count,
                                          sample=sample, iter=50)
           # view similar words based on gensim's model
           similar_words = {search_term: [item[0] for item in w2v_model.wv.most_similar([search_term], topn=5)]
                                for search term in ['flight', 'airline', 'good', 'bad', 'time', 'seat', 'amazing',
           'experience']}
           similar_words
Out[46]: {'flight': ['afternoon', 'flightr', 'proactively', 'fvf9yw', 'characterize'],
            'airline': ['saddening', 'investment', 'business', 'absolute', 'bmi'], 'good': ['comfortable', 'appleton', 'surprised', 'lmaooo', 'bad'],
            'bad': ['horrible', 'terrible', 'awful', 'difficulty', 'archaic'],
            'time': ['min', 'ua51', 'gla', 'yeah', 'estimate'],
'seat': ['economy', 'seating', 'leg', 'row', 'voluntarily'],
'amazing': ['fantastic', 'd', 'w', 'awesome', '---'],
'experience': ['ua5184', 'confrontational', 'wpg', 'respect', 'guru']}
In [47]: from gensim.models import KeyedVectors
           #export model
           #w2v model.wv.save word2vec format(fname='gensim word2vec trained.bin', binary=True)
```

Visualize word embeddings

```
In [48]:
         import matplotlib.pyplot as plt
         from sklearn.manifold import TSNE
         words = sum([[k] + v for k, v in similar_words.items()], [])
         wvs = w2v_model.wv[words]
         tsne = TSNE(n components=2, random state=0, n iter=10000, perplexity=2)
         np.set printoptions(suppress=True)
         T = tsne.fit_transform(wvs)
         labels = words
         plt.figure(figsize=(14, 8))
         plt.scatter(T[:, 0], T[:, 1], c='orange', edgecolors='r')
         for label, x, y in zip(labels, T[:, 0], T[:, 1]):
             plt.annotate(label, xy=(x+1, y+1), xytext=(0, 0), textcoords='offset points')
         C:\ProgramData\Anaconda3\envs\milestone1\lib\site-packages\matplotlib\backends\backend agg.py:211: Ru
         ntimeWarning: Glyph 55357 missing from current font.
           font.set_text(s, 0.0, flags=flags)
         C:\ProgramData\Anaconda3\envs\milestone1\lib\site-packages\matplotlib\backends\backend agg.py:211: Ru
         ntimeWarning: Glyph 56397 missing from current font.
           font.set text(s, 0.0, flags=flags)
         C:\ProgramData\Anaconda3\envs\milestone1\lib\site-packages\matplotlib\backends\backend agg.py:176: Ru
         ntimeWarning: Glyph 128077 missing from current font.
           font.load_char(ord(s), flags=flags)
         C:\ProgramData\Anaconda3\envs\milestone1\lib\site-packages\matplotlib\backends\backend_agg.py:211: Ru
         ntimeWarning: Glyph 56842 missing from current font.
           font.set_text(s, 0.0, flags=flags)
         C:\ProgramData\Anaconda3\envs\milestone1\lib\site-packages\matplotlib\backends\backend agg.py:211: Ru
         ntimeWarning: Glyph 10548 missing from current font.
           font.set_text(s, 0.0, flags=flags)
         C:\ProgramData\Anaconda3\envs\milestone1\lib\site-packages\matplotlib\backends\backend agg.py:180: Ru
         ntimeWarning: Glyph 10548 missing from current font.
           font.set_text(s, 0, flags=flags)
```



## Word2Vec Word Embedding Model

### **Using Pre-Trained Model from Google**

For our final model, instead of training our own word2vec model, we instead download Google's pre-trained word2vec model. Google has trained this model on articles from its news service and it includes 300 dimensions in almost 3.7 GB. This is not a manageable size, but we still want to load Google's model to compare to our custom-trained models.

To make this manageable, when loading the model we limit it to the first 500,000 rows. Google's model is organized with the most frequent words at the beginning of the dataset so this should be an effective reduction.

We save this reduced model to use in our benchmarking.

```
In [49]: from gensim.models import KevedVectors
           w2v_model = KeyedVectors.load_word2vec_format(r'C:\Users\Patrick\gensim-data\word2vec-google-news-300
           \word2vec-google-news-300\GoogleNews-vectors-negative300.bin', binary=True, limit=500000)
           # view similar words based on gensim's model
           similar words = {search_term: [item[0] for item in w2v model.wv.most_similar([search_term], topn=5)]
                                 for search term in ['flight', 'airline', 'good', 'bad', 'time', 'seat', 'amazing',
            'experience']}
           similar_words
           C:\ProgramData\Anaconda3\envs\milestone1\lib\site-packages\ipykernel launcher.py:7: DeprecationWarnin
           g: Call to deprecated `wv` (Attribute will be removed in 4.0.0, use self instead).
             import sys
Out[49]: {'flight': ['flights', 'plane', 'Flight', 'airplane', 'takeoff'],
             'airline': ['airlines', 'Airlines', 'Airline', 'Airways', 'Lufthansa'],
'good': ['great', 'bad', 'terrific', 'decent', 'nice'],
'bad': ['good', 'terrible', 'horrible', 'Bad', 'lousy'],
'time': ['day', 'moment', 'days', 'period', 'periods'],
'seat': ['seats', 'Seat', 'Seats', 'seat_vacated', 'seated'],
             'amazing': ['incredible',
              'awesome',
              'unbelievable',
              'fantastic',
              'phenomenal'],
             'experience': ['experiences',
              'expertise',
              'expereince',
              'experince',
              'knowledge']}
In [50]: from gensim.models import KeyedVectors
           #export model
           #w2v model.wv.save word2vec format(fname='qensim word2vec_google_subset.bin', binary=True)
```

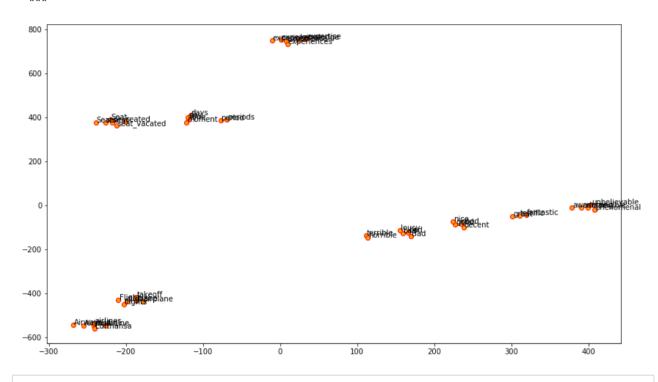
```
In [51]: import matplotlib.pyplot as plt
from sklearn.manifold import TSNE

words = sum([[k] + v for k, v in similar_words.items()], [])
wvs = w2v_model.wv[words]

tsne = TSNE(n_components=2, random_state=0, n_iter=10000, perplexity=2)
np.set_printoptions(suppress=True)
T = tsne.fit_transform(wvs)
labels = words

plt.figure(figsize=(14, 8))
plt.scatter(T[:, 0], T[:, 1], c='orange', edgecolors='r')
for label, x, y in zip(labels, T[:, 0], T[:, 1]):
    plt.annotate(label, xy=(x+1, y+1), xytext=(0, 0), textcoords='offset points')
```

C:\ProgramData\Anaconda3\envs\milestone1\lib\site-packages\ipykernel\_launcher.py:5: DeprecationWarnin
g: Call to deprecated `wv` (Attribute will be removed in 4.0.0, use self instead).



In [ ]:

# **General Testing**

```
In [52]: #check if using GPU
import tensorflow as tf
if tf.test.gpu_device_name():
    print('Default GPU Device: {}'.format(tf.test.gpu_device_name()))
else:
    print("Please install GPU version of TF")
```

Default GPU Device: /device:GPU:0

```
In [ ]: #test execution on GPU
import tensorflow as tf
with tf.device('/gpu:0'):
    a = tf.constant([1.0, 2.0, 3.0, 4.0, 5.0, 6.0], shape=[2, 3], name='a')
    b = tf.constant([1.0, 2.0, 3.0, 4.0, 5.0, 6.0], shape=[3, 2], name='b')
    c = tf.matmul(a, b)

with tf.Session() as sess:
    print (sess.run(c))
```

# Reference:

Much of the example code is credited to Dipanjan (DJ) Sarkar at:

https://towardsdatascience.com/understanding-feature-engineering-part-3-traditional-methods-for-text-data-f6f7d70acd41 (https://towardsdatascience.com/understanding-feature-engineering-part-3-traditional-methods-for-text-data-f6f7d70acd41)

and

https://towardsdatascience.com/understanding-feature-engineering-part-4-deep-learning-methods-for-text-data-96c44370bbfa (https://towardsdatascience.com/understanding-feature-engineering-part-4-deep-learning-methods-for-text-data-96c44370bbfa)

# 5. Feature Engineering, Feature Selection, and Baseline Benchmark

```
In [1]: import pandas as pd
    from collections import Counter
    import matplotlib.pyplot as plt
    import warnings
    import numpy as np
    warnings.filterwarnings("ignore")
    pd.set_option('display.max_columns', None)
In [2]: #na_filter set to False as otherwise empty strings are interpreted as NaN
    df_tweets_cleaned = pd.read_csv('..\data\Tweets_cleaned.csv', encoding='utf-8', na_filter= False)
```

## **Feature Engineering**

Let's generate some features we could possibly use. Some features, such as emojis\_flag, emoticons\_flag, and hashtags\_flag are already generated. Below are some of the features we are engineering/generating:

- 1. emojis\_num denotes the number of emojis used in a tweet.
- 2. emoitcons\_num denotes the number of emoticons used in a tweet.
- 3. hashtag\_num\_denotes the number of hashtags used in a tweet.
- 4. numbers flag denotes whether the tweet contains numbers or not (either in Arabic or English)
- 5. numbers\_num denotes the number of times a tweet contains numbers We noticed that numbers were used in quite a few negative tweets, such as hours, time, dollars, flight numbers, etc. This is why we are generating a binary flag, as well as a numeric count of numbers used in a tweet.
- 6. char\_length\_original denotes the length of the user's original tweet. This includes everything (@ mentions, RT retweets, hyperlinks, etc.)
- 7. char\_length\_user denotes the length of the user's cleaned tweet. The length will be based off the column text\_cleaned We also noticed that negative tweets were, on average, longer than positive tweets in terms of character length.
- 8. mentions num denotes the number of mentions a tweet has (@ mentions)
- 9. retweet\_flag denotes if the user's tweet retweeted a tweet (normally the retweet is one of an airline, rarely another user). No need to create a count for retweets in a user's tweet because it's always 1.
- 10. http\_flag denotes if the user's tweet has a HTTP link. No need to create a count for http links in a user's tweet because it's always 1 too.

The True/Flase \_flag will need to be converted into binary flags instead (i.e. True/False into 1/0).

Any of the \_num columns will likely need to be scaled to a scale from 0 to 1.

We will also need to vectorize the words in the tweets. To do so, there are several ways of doing so. We could use word2vec, emoji2vec, or a combination of both of them called phrase2vec.

Lastly, we will need to convert airline\_sentiment into 0 or 1. In this situation, because we care about classifying negative sentiment tweets, and not really care about whether it's positive or neutral, we decided to group the positive and neutral tweets as non-negative. All non-negative tweets are class 0, whereas all negative tweets are class 1.

### Generate columns emojis num, emoticons num, and hashtag num

Generate basic features such as emojis\_num, emoticons\_num, hashtag\_num from already developed columns.

```
In [3]:
        #creates emojis num column
        def create emojis num(df):
            df['emojis_num'] = 0
            for i, row in df.iterrows():
                if df.at[i, 'emojis flag']:
                    tweet_emojis = df.at[i, 'emojis']
                    #strip brackets, quote, and spaces
                    tweet_emojis_list = list(tweet_emojis.strip('[]').replace("\'", "").strip().split(","))
                    emoji_counter = 0
                    for emoji in tweet_emojis_list:
                         emoji_counter = emoji_counter + 1
                     df.at[i, 'emojis_num'] = emoji_counter
                else:
                    df.at[i, 'emojis_num'] = 0
            return df
        #creates emoticons num column
        def create emoticons num(df):
            df['emoticons_num'] = 0
            for i, row in df.iterrows():
                if df.at[i, 'emoticons_flag']:
                    tweet_emoticons = df.at[i, 'emoticons']
                    #strip brackets, quote, and spaces
                    tweet_emoticons_list = list(tweet_emoticons.strip('[]').replace("\'", "").strip().split(
        ","))
                     emoticons_counter = 0
                    for emoticon in tweet_emoticons_list:
                         emoticons_counter = emoticons_counter + 1
                     df.at[i, 'emoticons_num'] = emoticons_counter
                else:
                     df.at[i, 'emoticons_num'] = 0
            return df
        #creates hashtag num column
        def create hashtags num (df):
            df['hashtags_num'] = 0
            for i, row in df.iterrows():
                if df.at[i, 'hashtags_flag']:
                    tweet_hashtags = df.at[i, 'hashtags']
                     #strip brackets, quote, and spaces
                    tweet_hashtags_list = list(tweet_hashtags.strip('[]').replace("\'", "").strip().split(","
        ))
                    hashtags_counter = 0
                    for hashtag in tweet_hashtags_list:
                         hashtags_counter = hashtags_counter + 1
                    df.at[i, 'hashtags_num'] = hashtags_counter
                else:
                    df.at[i, 'hashtags_num'] = 0
            return df
```

```
In [4]: df_tweets_cleaned = create_emojis_num(df_tweets_cleaned)
    df_tweets_cleaned = create_emoticons_num(df_tweets_cleaned)
    df_tweets_cleaned = create_hashtags_num(df_tweets_cleaned)
```

```
In [5]: #df_tweets_cleaned.loc[df_tweets_cleaned['hashtags_flag'] == True]
```

### Generate columns numbers flag, numbers num

Generate a binary flag and a count of how many times numbers were used in a tweet. Numbers can either be numeric, or in English. English numbers are sometimes considered stop words by Spacy (e.g. "twelve" is a stop word in tweet 568911315026063361, but "thirty" is not for some reason in tweet 568237684277141504), and were removed in lemmas\_list, so we generate the numbers features from column text cleaned no abbreviations. We will use Spacy model to help us determine which token are like numbers, using like\_num.

```
In [6]: df tweets cleaned.loc[df tweets cleaned['tweet id'] == 568911315026063361]
Out[6]:
                        tweet id airline sentiment airline sentiment confidence negativereason negativereason confidence airline
         2767 568911315026063361
                                        negative
                                                                            Late Flight
                                                                                                         1.0 United
                                                                    1.0
In [7]: #Load spacy model
        import spacy
        nlp = spacy.load('en core web md')
In [8]: #this function will create the columns numbers flag and numbers num
        def create_numbers_columns(df):
             df['numbers_flag'] = False
             df['numbers_num'] = 0
             for i, row in df.iterrows():
                 if i % 1000 == 0:
                     print('at row number: ' + str(i))
                 text = df.at[i, 'text_cleaned_no_abbreviations']
                 #print(type(text))
                 like num count = 0
                 #tokenize text into list of tokens
                 #print(text)
                 token_list = nlp(text)
                 #iterate through our tokens and count the number of nums
                 for token in token list:
                     #print(token)
                     if token.like_num:
                         like_num_count = like_num_count + 1
                 #at the end, we set our new columns
                 if like num count != 0:
                     df.at[i, 'numbers_flag'] = True
                     df.at[i, 'numbers_num'] = like_num_count
             return df
```

```
In [9]: #Sanity check
          create_numbers_columns(df_tweets_cleaned.loc[df_tweets_cleaned['tweet_id'] == 568911315026063361])
          \#create\_numbers\_columns(df\_tweets\_cleaned.loc[df\_tweets\_cleaned['tweet\_id'] == 570093964059156481])
 Out[9]:
                         tweet_id airline_sentiment airline_sentiment_confidence negativereason negativereason_confidence airline
          2767 568911315026063361
                                         negative
                                                                      1.0
                                                                               Late Flight
                                                                                                            1.0 United
In [10]: df tweets cleaned = create numbers columns(df tweets cleaned)
          at row number: 0
          at row number: 1000
          at row number: 2000
          at row number: 3000
          at row number: 4000
          at row number: 5000
         at row number: 6000
         at row number: 7000
         at row number: 8000
          at row number: 9000
          at row number: 10000
          at row number: 11000
          at row number: 12000
          at row number: 13000
          at row number: 14000
In [11]: #df tweets cleaned.loc[df tweets cleaned['numbers flag'] == True]
```

### Generate columns char length original, char length user

Generate columns with the number of characters in original tweet, and cleaned tweet from column text cleaned.

```
In [12]: #this function will create the columns numbers_flag and numbers_num
    def create_char_length_columns(df):
        df['char_length_original'] = 0
        df['char_length_user'] = 0

        for i, row in df.iterrows():
            text = df.at[i, 'text']
            cleaned_text = df.at[i, 'text_cleaned_no_abbreviations']

            df.at[i, 'char_length_original'] = len(text)
            df.at[i, 'char_length_user'] = len(cleaned_text)

            return df

In [13]: df_tweets_cleaned = create_char_length_columns(df_tweets_cleaned)
```

### Generate columns mentions\_num, retweet\_flag, and http\_flag

Generate columns mentions\_num: number of mentions in a tweet, retweet\_flag: whether a tweet has a retweet, and http\_flag: whether a tweet has a http link.

```
In [14]: import re
         #this function will create mentions_num column
         def create_mentions_num(df):
             df['mentions_num'] = 0
             for i, row in df.iterrows():
                 text = df.at[i, 'text']
                 regex_to_find = r'\@[\w\d]*'
                 regex_hits_list = re.findall(regex_to_find, text)
                 df.at[i, 'mentions_num'] = len(regex_hits_list)
             return df
         #this function will create retweet_flag column
         def create_retweet_flag(df):
             df['retweet_flag'] = False
             for i, row in df.iterrows():
                 text = df.at[i, 'text']
                 regex to find = r'RT \@.*'
                 regex_hits_list = re.findall(regex_to_find, text)
                 if (len(regex_hits_list) != 0):
                     df.at[i, 'retweet_flag'] = True
             return df
         #this function will create http_flag column
         def create_http_flag(df):
             df['http_flag'] = False
             for i, row in df.iterrows():
                 text = df.at[i, 'text']
                 regex_to_find = r'https*://[^\s]*'
                 regex_hits_list = re.findall(regex_to_find, text)
                 if (len(regex_hits_list) != 0):
                      df.at[i, 'http_flag'] = True
             return df
In [15]:
         df tweets cleaned = create mentions num(df tweets cleaned)
```

```
In [15]: df_tweets_cleaned = create_mentions_num(df_tweets_cleaned)
    df_tweets_cleaned = create_retweet_flag(df_tweets_cleaned)
    df_tweets_cleaned = create_http_flag(df_tweets_cleaned)
```

### Scale numeric columns

The numeric columns will likely need to be scaled to a scale from 0 to 1. For columns char\_length\_original and char\_length\_user we will use normal MinMaxScaler because there aren't any big outliers, but for the other columns we will use RobustScaler as there are outliers.

```
In [16]: df_tweets_cleaned[['emojis_num', 'emoticons_num', 'hashtags_num', 'numbers_num', 'char_length_origina
l', 'char_length_user', 'mentions_num']].describe()
Out[16]:
```

	emojis_num	emoticons_num	hashtags_num	numbers_num	char_length_original	char_length_user	mentions_num
count	14640.000000	14640.000000	14640.000000	14640.000000	14640.000000	14640.000000	14640.000000
mean	0.066667	0.019262	0.238525	0.429372	103.822063	88.186066	1.132719
std	0.612111	0.140400	0.654195	0.741321	36.277339	36.834301	0.410359
min	0.000000	0.000000	0.000000	0.000000	12.000000	0.000000	1.000000
25%	0.000000	0.000000	0.000000	0.000000	77.000000	59.000000	1.000000
50%	0.000000	0.000000	0.000000	0.000000	114.000000	96.000000	1.000000
75%	0.000000	0.000000	0.000000	1.000000	136.000000	121.000000	1.000000
max	40.000000	3.000000	8.000000	7.000000	186.000000	177.000000	6.000000

```
In [17]: from sklearn.preprocessing import MinMaxScaler, RobustScaler
         minMaxScaler = MinMaxScaler()
         df_tweets_cleaned['char_length_original_scaled'] = 0
         df_tweets_cleaned['char_length_user_scaled'] = 0
         df_tweets_cleaned[['char_length_original_scaled', 'char_length_user_scaled']] = \
             minMaxScaler.fit transform(df tweets cleaned[['char length original', 'char length user']])
         robustScaler = RobustScaler()
         df_tweets_cleaned['emojis_num_scaled'] = 0
         df_tweets_cleaned['emoticons_num_scaled'] = 0
         df_tweets_cleaned['hashtags_num_scaled'] = 0
         df_tweets_cleaned['numbers_num_scaled'] = 0
         df tweets cleaned['mentions num scaled'] = 0
         df_tweets_cleaned[['emojis_num_scaled', 'emoticons_num_scaled', 'hashtags_num_scaled', 'numbers_num_sc
         aled', 'mentions_num_scaled']] = \
             minMaxScaler.fit transform(df tweets cleaned[['emojis num', 'emoticons num', 'hashtags num', 'numb
         ers_num', 'mentions_num']])
```

### Convert binary True/False columns to 1s/0s

We should convert binary True/False columns to 1s/0s.

```
In [18]: df_tweets_cleaned['emojis_flag'] = df_tweets_cleaned['emojis_flag'].astype(int)
    df_tweets_cleaned['emoticons_flag'] = df_tweets_cleaned['emoticons_flag'].astype(int)
    df_tweets_cleaned['hashtags_flag'] = df_tweets_cleaned['hashtags_flag'].astype(int)
    df_tweets_cleaned['numbers_flag'] = df_tweets_cleaned['numbers_flag'].astype(int)
    df_tweets_cleaned['retweet_flag'] = df_tweets_cleaned['retweet_flag'].astype(int)
    df_tweets_cleaned['http_flag'] = df_tweets_cleaned['http_flag'].astype(int)
```

### Group the positive and neutral

As stated before, our goal is to predict negative sentiment tweets; we don't particularly care if the tweets are positive or neutral, to us they are the same thing: not negative. Therefore, we merge the positive and neutral classes to 0s, and rename negative label to 1s.

```
In [19]: df_tweets_cleaned['binary_response_variable'] = False

    df_tweets_cleaned.loc[df_tweets_cleaned.airline_sentiment == 'neutral', 'binary_response_variable'] =
    False
    df_tweets_cleaned.loc[df_tweets_cleaned.airline_sentiment == 'positive', 'binary_response_variable'] =
    False
    df_tweets_cleaned.loc[df_tweets_cleaned.airline_sentiment == 'negative', 'binary_response_variable'] =
    True
```

```
In [20]: df_tweets_cleaned.binary_response_variable
Out[20]: 0
                  False
                  False
         1
         2
                  False
         3
                  True
                  True
         14635
                  False
         14636
                 True
                  False
         14637
                  True
         14638
         14639
                 False
         Name: binary_response_variable, Length: 14640, dtype: bool
```

In [21]: df\_tweets\_cleaned.binary\_response\_variable = df\_tweets\_cleaned.binary\_response\_variable.astype(int)

In [22]: df\_tweets\_cleaned

### Out[22]:

	tweet_id	airline_sentiment	airline_sentiment_confidence	negativereason	negativereason_confidence	airlir				
0	570306133677760513	neutral	1.0000			Virg Americ				
1	570301130888122368	positive	0.3486		0.0	Virg Americ				
2	570301083672813571	neutral	0.6837			Virg Americ				
3	570301031407624196	negative	1.0000	Bad Flight	0.7033	Virg Americ				
4	570300817074462722	negative	1.0000	Can't Tell	1.0	Virg Americ				
14635	569587686496825344	positive	0.3487		0.0	America				
14636	569587371693355008	negative	1.0000	Customer Service Issue	1.0	America				
14637	569587242672398336	neutral	1.0000			America				
14638	569587188687634433	negative	1.0000	Customer Service Issue	0.6659	America				
14639	569587140490866689	neutral	0.6771		0.0	America				
14640 rows × 39 columns										

### Get rid of all other columns

We only need the binary\_response\_variable, \_flag columns, \_scaled columns, and lemmas\_list column (this will be vectorized using our models).

```
In [23]: df tweets cleaned.columns
Out[23]: Index(['tweet_id', 'airline_sentiment', 'airline_sentiment_confidence',
                   'negativereason', 'negativereason_confidence', 'airline', 'text',
'text_cleaned', 'text_cleaned_time_removed', 'emojis_flag', 'emojis',
                    'emoticons_flag', 'emoticons', 'text_cleaned_without_emojis_emoticons',
                    'hashtags', 'text_cleaned_without_emojis_emoticons_hashtags',
                    'hashtags_flag', 'text_cleaned_lower_case',
                    'text_cleaned_no_abbreviations', 'text_list_no_stop_words',
                   'lemmas_list', 'emojis_num', 'emoticons_num', 'hashtags_num', 'numbers_flag', 'numbers_num', 'char_length_original',
                    'char_length_user', 'mentions_num', 'retweet_flag', 'http_flag',
                    'char_length_original_scaled', 'char_length_user_scaled',
                   'emojis_num_scaled', 'emoticons_num_scaled', 'hashtags_num_scaled', 'numbers_num_scaled', 'mentions_num_scaled',
                    'binary response variable'],
                  dtype='object')
In [24]: df_tweets_cleaned = df_tweets_cleaned[[
                'binary_response_variable',
                'emojis_flag',
                'emoticons flag',
                'hashtags_flag',
                'numbers_flag',
                'retweet_flag',
                'http_flag',
                'char_length_original_scaled',
                'char length user scaled',
                'emojis num scaled',
                'emoticons_num_scaled',
                'hashtags_num_scaled',
                'numbers_num_scaled',
                'mentions_num_scaled',
                'lemmas list'
           11
```

## Baseline Benchmark with trained word2vec gensim model

We do a baseline benchmark with Patrick's trained word2vec gensim model, located at ..\milestone1\Patrick\gensim word2vec trained.bin of this repo.

### Split into train and test datasets

We need to split our dataframe into train and test datasets/dataframes. We don't need a validation set for now, but we will split into one later for our machine learning model tuning. For now, 70%/30% for train/test seems good enough. We will split based on column binary\_response\_variable.

```
In [25]: from sklearn.model_selection import train_test_split

X = df_tweets_cleaned.loc[:, df_tweets_cleaned.columns != 'binary_response_variable']
Y = df_tweets_cleaned.loc[:, df_tweets_cleaned.columns == 'binary_response_variable']

X_train, X_test, Y_train, Y_test = train_test_split(X, Y, test_size=0.30, random_state=1, stratify=Y)
```

### **Generate Tweet vectors**

```
In [26]: import gensim
         custom_w2v_gensim_model_path = '..\milestone1\Patrick\gensim_word2vec_trained.bin'
         w2v gensim model = gensim.models.KeyedVectors.load word2vec format(custom w2v gensim model path, binar
         y=True)
In [27]: #calculates a vector for a given Tweet
         def calculate average tweet vector(tweet, w2v model, num dimensions):
             tokens = tweet.split(' ')
             tweet_vector = np.zeros(num_dimensions, np.float32)
             actual token count = 0
             for token in tokens:
                 if token in w2v model.wv.vocab:
                     actual_token_count = actual_token_count + 1
                     tweet_vector = np.add(tweet_vector, w2v_model[token])
             tweet vector = np.divide(tweet_vector, actual_token_count)
             return tweet_vector
In [28]: #Sanity check
         #calculate average tweet vector("arrangement reimburse rental", w2v gensim model, w2v gensim model.wv.
         vector size)
In [29]: | num_dimensions = w2v_gensim_model.wv.vector_size
         X_train['tweet_vector'] = X_train.lemmas_list.apply(lambda text: calculate_average_tweet_vector(text,
         w2v gensim model, num dimensions))
         X test['tweet vector'] = X test.lemmas list.apply(lambda text: calculate average tweet vector(text, w2
         v gensim model, num dimensions))
In [30]: df_train_tweet_vector = pd.DataFrame(list(X_train['tweet_vector']), index=X_train.index)
         df test tweet vector = pd.DataFrame(list(X test['tweet vector']), index=X test.index)
In [31]: | #after creating new dataframes above, any zeroes are converted to null...we need to convert them back
          to zeroes...
         df_train_tweet_vector = df_train_tweet_vector.fillna(0)
         df_test_tweet_vector = df_test_tweet_vector.fillna(0)
In [32]: X train combined = pd.concat([df train tweet vector, X train], axis=1)
         X_test_combined = pd.concat([df_test_tweet_vector, X_test], axis=1)
```

### Remove tweet vector and lemmas list column

```
In [33]: X_train_combined = X_train_combined.loc[:, X_train_combined.columns != 'tweet_vector']
    X_test_combined = X_test_combined.loc[:, X_test_combined.columns != 'tweet_vector']
    X_train_combined = X_train_combined.loc[:, X_train_combined.columns != 'lemmas_list']
    X_test_combined = X_test_combined.loc[:, X_test_combined.columns != 'lemmas_list']

In [34]: from sklearn.linear_model import LogisticRegression
    logmodel = LogisticRegression(C=100)
    logmodel.fit(X_train_combined, Y_train)
    predictions = logmodel.predict(X_test_combined)
```

```
In [35]: from sklearn.metrics import classification report
        print(classification_report(Y_test,predictions))
                     precision
                                 recall f1-score
                                                   support
                  0
                          0.79
                                   0.71
                                            0.75
                                                      1639
                          0.84
                                   0.89
                                            0.86
                                                      2753
           micro avg
                         0.82
                                   0.82
                                           0.82
                                                     4392
                        0.81
                                           0.81
           macro avg
                                   0.80
                                                     4392
                     0.81
0.82
                                   0.82 0.82
        weighted avg
                                                      4392
```

## Baseline Benchmark with Google word2vec gensim model subset

We do a baseline benchmark with Google's word2vec gensim model that is subset with our word vectors as well, located at

- ..\milestone1\Patrick\gensim word2vec google subset.bin , which can be unzipped from
- ..\milestone1\Patrick\gensim\_word2vec\_google\_subset.bin of this repo.

### Split into train and test datasets

We need to split our dataframe into train and test datasets/dataframes. We don't need a validation set for now, but we will split into one later for our machine learning model tuning. For now, 70%/30% for train/test seems good enough. We will split based on column binary\_response\_variable.

```
In [36]: from sklearn.model_selection import train_test_split

X = df_tweets_cleaned.loc[:, df_tweets_cleaned.columns != 'binary_response_variable']
Y = df_tweets_cleaned.loc[:, df_tweets_cleaned.columns == 'binary_response_variable']

X_train, X_test, Y_train, Y_test = train_test_split(X, Y, test_size=0.30, random_state=1, stratify=Y)
```

### **Generate Tweet vectors**

```
In [37]: import gensim
         custom_w2v_gensim_model_path = '..\milestone1\Patrick\gensim_word2vec_google_subset.bin'
         w2v_gensim_model = gensim.models.KeyedVectors.load_word2vec_format(custom_w2v_gensim_model_path, binar
         y=True)
In [38]:
         #calculates a vector for a given Tweet
         def calculate average tweet vector(tweet, w2v model, num dimensions):
             tokens = tweet.split(' ')
             tweet_vector = np.zeros(num_dimensions, np.float32)
             actual_token_count = 0
             for token in tokens:
                 if token in w2v_model.wv.vocab:
                     actual_token_count = actual_token_count + 1
                     tweet_vector = np.add(tweet_vector, w2v_model[token])
             tweet vector = np.divide(tweet vector, actual token count)
             return tweet_vector
```

```
In [39]: #Sanity check
    #calculate_average_tweet_vector("arrangement reimburse rental", w2v_gensim_model, w2v_gensim_model.wv.
    vector_size)
```

```
In [40]:
            num dimensions = w2v gensim model.wv.vector size
            X train['tweet vector'] = X train.lemmas list.apply(lambda text: calculate average tweet vector(text,
            w2v_gensim_model, num_dimensions))
            X_test['tweet_vector'] = X_test.lemmas_list.apply(lambda text: calculate_average_tweet_vector(text, w2
            v gensim model, num dimensions))
   In [41]: df_train_tweet_vector = pd.DataFrame(list(X_train['tweet_vector']), index=X_train.index)
            df test tweet vector = pd.DataFrame(list(X test['tweet vector']), index=X test.index)
   In [42]: #after creating new dataframes above, any zeroes are converted to null...we need to convert them back
             to zeroes...
            df train tweet vector = df train tweet vector.fillna(0)
            df_test_tweet_vector = df_test_tweet_vector.fillna(0)
   In [43]: X train combined = pd.concat([df train tweet vector, X train], axis=1)
            X_test_combined = pd.concat([df_test_tweet_vector, X_test], axis=1)
Remove tweet vector and lemmas list column
   In [44]: | X_train_combined = X_train_combined.loc[:, X_train_combined.columns != 'tweet_vector']
            X test combined = X test combined.loc[:, X test combined.columns != 'tweet vector']
            X train combined = X train combined.loc[:, X train combined.columns != 'lemmas list']
            X test combined = X test combined.loc[:, X test combined.columns != 'lemmas list']
   In [45]: from sklearn.linear model import LogisticRegression
            logmodel = LogisticRegression(C=100)
            logmodel.fit(X_train_combined, Y_train)
            predictions = logmodel.predict(X_test_combined)
   In [46]: from sklearn.metrics import classification_report
            print(classification_report(Y_test,predictions))
                          precision
                                       recall f1-score
                                                          support
                       0
                               0.79
                                         0.70
                                                   0.74
                                                             1639
                       1
                               0.83
                                         0.89
                                                   0.86
                                                             2753
                               0.82
                                         0.82
                                                   0.82
                                                             4392
               micro avg
                               0.81
                                         0.80
                                                   0.80
                                                             4392
               macro avg
            weighted avg
                               0.82
                                         0.82
                                                   0.82
                                                             4392
   In [47]: | predictions
   Out[47]: array([1, 1, 1, ..., 0, 1, 0])
   In [ ]:
```