

Twitter US Airline – Sentiment Analysis

- Milestone 1

- Feature Engineering
- Feature Selection
- Benchmarking



Feature Engineering

- Idea is to pull as much information out of the text as we can
- Various ways of parsing and interpreting the text

Feature Selection

 Too many features – will overwhelm our model. Need to keep the best and discard the rest



Feature Engineering – Basic Methods

Bag of Words

	00	000	000114	000lb	00a	00am	00p	00pm	01	01pm	 zambia	zcc82u	zero	zig	zip	zipper	zone	zoom	zuke	zurich
0	0	0	0	0	0	0	0	0	0	0	 0	0	0	0	0	0	0	0	0	0
1	0	0	0	0	0	0	0	0	0	0	 0	0	0	0	0	0	0	0	0	0
2	0	0	0	0	0	0	0	0	0	0	 0	0	0	0	0	0	0	0	0	0
3	0	0	0	0	0	0	0	0	0	0	 0	0	0	0	0	0	0	0	0	0
4	0	0	0	0	0	0	0	0	0	0	 0	0	0	0	0	0	0	0	0	0
14635	0	0	0	0	0	0	0	0	0	0	 0	0	0	0	0	0	0	0	0	0
14636	0	0	0	0	0	0	0	0	0	0	 0	0	0	0	0	0	0	0	0	0
14637	0	0	0	0	0	0	0	0	0	0	 0	0	0	0	0	0	0	0	0	0
14638	0	0	0	0	0	0	0	0	0	0	 0	0	0	0	0	0	0	0	0	0
14639	0	0	0	0	0	0	0	0	0	0	 0	0	0	0	0	0	0	0	0	0

14640 rows × 8669 columns

Bag of N-Grams

	00 27	00 bag	00 check	00 don	00 flight	00 goodwill	00 happy	00 phone	00 pm	00 say	 zone precious	zone space	zone thank	zoom sauce	zoom scroll	zuke non	zurich bc	zurich credit	zurich jfk	zurich new
0	0	0	0	0	0	0	0	0	0	0	 0	0	0	0	0	0	0	0	0	0
1	0	0	0	0	0	0	0	0	0	0	 0	0	0	0	0	0	0	0	0	0
2	0	0	0	0	0	0	0	0	0	0	 0	0	0	0	0	0	0	0	0	0
3	0	0	0	0	0	0	0	0	0	0	 0	0	0	0	0	0	0	0	0	0
4	0	0	0	0	0	0	0	0	0	0	 0	0	0	0	0	0	0	0	0	0
						•••					 									
14635	0	0	0	0	0	0	0	0	0	0	 0	0	0	0	0	0	0	0	0	0
14636	0	0	0	0	0	0	0	0	0	0	 0	0	0	0	0	0	0	0	0	0
14637	0	0	0	0	0	0	0	0	0	0	 0	0	0	0	0	0	0	0	0	0
14638	0	0	0	0	0	0	0	0	0	0	 0	0	0	0	0	0	0	0	0	0
14639	0	0	0	0	0	0	0	0	0	0	 0	0	0	0	0	0	0	0	0	0





Feature Engineering – Basic Methods

TF-IDF

	0	0 00	0 (000114	000lb	00a	00am	00p	00pm	01	01pm	 zambia	zcc82u	zero	zig	zip	zipper	zone	zoom	zuke	zurich
	0 0.	0 0	0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	 0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
	1 0.	0 0	0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	 0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
	2 0.	0 0	0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	 0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
	3 0.	0 0	0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	 0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
	4 0.	0 0	0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	 0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
1463	5 0.	0 0	0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	 0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
1463	6 0.	0 0	0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	 0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
1463	7 0.	0 0	0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	 0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
1463	8 0.	0 0	0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	 0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
1463	9 0.	0 0	0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	 0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0

14640 rows × 8669 columns

Cosine Similarity

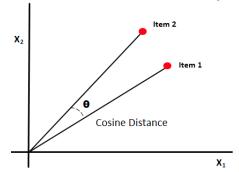
	0	1	2	3	4	5	6	7	8	9	 14630	14631	14632	14633	14634	14635	14636	14637	14638	14639
0	1.0	0.0	0.000000	0.0	0.0	0.000000	0.0	0.0	0.0	0.0	 0.00000	0.000000	0.0	0.000000	0.0	0.000000	0.000000	0.0	0.000000	0.000000
1	0.0	1.0	0.000000	0.0	0.0	0.000000	0.0	0.0	0.0	0.0	 0.00000	0.000000	0.0	0.000000	0.0	0.000000	0.000000	0.0	0.000000	0.000000
2	0.0	0.0	1.000000	0.0	0.0	0.000000	0.0	0.0	0.0	0.0	 0.00000	0.000000	0.0	0.084757	0.0	0.000000	0.000000	0.0	0.000000	0.114465
3	0.0	0.0	0.000000	1.0	0.0	0.000000	0.0	0.0	0.0	0.0	 0.00000	0.000000	0.0	0.000000	0.0	0.000000	0.000000	0.0	0.000000	0.000000
4	0.0	0.0	0.000000	0.0	1.0	0.307344	0.0	0.0	0.0	0.0	 0.00000	0.000000	0.0	0.000000	0.0	0.000000	0.000000	0.0	0.000000	0.000000
14635	0.0	0.0	0.000000	0.0	0.0	0.028866	0.0	0.0	0.0	0.0	 0.30427	0.188921	0.0	0.052285	0.0	1.000000	0.046479	0.0	0.033641	0.070611
14636	0.0	0.0	0.000000	0.0	0.0	0.026716	0.0	0.0	0.0	0.0	 0.00000	0.000000	0.0	0.098288	0.0	0.046479	1.000000	0.0	0.031135	0.065351
14637	0.0	0.0	0.000000	0.0	0.0	0.000000	0.0	0.0	0.0	0.0	 0.00000	0.000000	0.0	0.000000	0.0	0.000000	0.000000	1.0	0.000000	0.000000
14638	0.0	0.0	0.000000	0.0	0.0	0.019337	0.0	0.0	0.0	0.0	 0.00000	0.000000	0.0	0.035024	0.0	0.033641	0.031135	0.0	1.000000	0.047300
14639	0.0	0.0	0.114465	0.0	0.0	0.116877	0.0	0.0	0.0	0.0	 0.00000	0.000000	0.0	0.130844	0.0	0.070611	0.065351	0.0	0.047300	1.000000

14640 rows × 14640 columns

$w_{i,j} = tf_{i,j} \times \log\left(\frac{N}{df_i}\right)$

 $tf_{i,j}$ = number of occurrences of i in j df_i = number of documents containing iN = total number of documents

Cosine Distance/Similarity

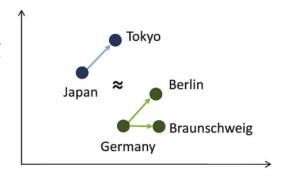




Feature Engineering – Word2Vec

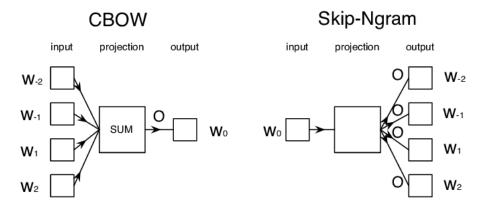
Word2Vec

- A form of word embedding
- Represent individual words in a way that similar words are represented in similar ways
- Generates numerical vectors



CBOW vs Skip-gram

Frequency/speed/accuracy trade-offs





Feature Engineering – Word2Vec - Models

- Tensorflow / Keras Trained

- Manual process
- Slow even when GPU accelerated



Gensim Trained

- Very fast
- Possibly less fine-grained control



Google Pre-Trained

- Fastest
- Advantage of training on existing corpus
- Cannot custom train to our dataset





Feature Engineering – GloVe

GloVe Word Embedding

- Global Vectors for Word Representation
- An alternate model



	0	1	2	3	4	5	6	7	8	9	 290	291	292
kickin	0.075017	-0.023001	0.051686	-0.367610	0.43434	0.433910	-0.093183	-0.159130	-0.027413	-0.11179	 0.33969	-0.911680	-0.408490
lite	0.217430	-0.281690	0.400900	0.065049	0.12261	0.286080	0.427170	-0.229840	0.510550	-0.42872	 -0.43788	-0.061199	0.033553
click	0.124620	-0.000954	-0.340720	0.278290	0.12420	-0.186700	-0.084583	-0.385110	0.006960	0.92982	 -0.13069	0.272240	0.197760
electronic	-0.117840	0.131870	0.450020	0.249900	0.15860	-0.024728	-0.442390	-1.149400	-0.503550	0.98614	 -0.87140	-0.218680	0.429410
7:50pm	0.000000	0.000000	0.000000	0.000000	0.00000	0.000000	0.000000	0.000000	0.000000	0.00000	 0.00000	0.000000	0.000000
undelayed	0.307060	-0.434910	0.004983	-0.154580	-0.24499	0.635660	-0.212920	0.082008	-0.116720	-1.34320	 0.13149	0.336960	-0.095300
range	-0.138620	0.629800	0.253930	-0.157670	0.77029	-0.378440	0.177030	0.343710	0.051385	1.14790	 -0.30940	0.392230	-0.102660
20hrs	0.650210	0.443270	-0.015427	-0.123740	-0.10975	-0.141080	-0.289020	0.069521	0.173960	-1.17750	 0.29694	-0.153780	-0.458250
2/23/15	0.000000	0.000000	0.000000	0.000000	0.00000	0.000000	0.000000	0.000000	0.000000	0.00000	 0.00000	0.000000	0.000000
ticket(s	0.000000	0.000000	0.000000	0.000000	0.00000	0.000000	0.000000	0.000000	0.000000	0.00000	 0.00000	0.000000	0.000000

9541 rows × 300 columns



Benchmarking – Logistic Regression

Gensim Word2Vec Word Embeddings

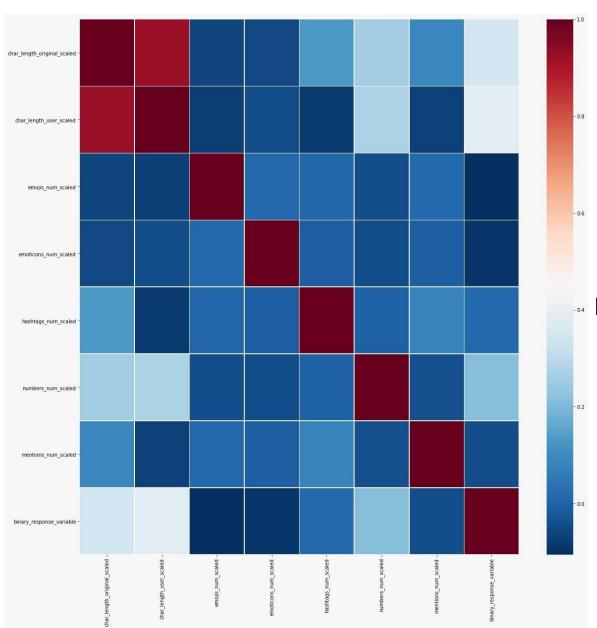
		precision	recall	f1-score	support
	0	0.79	0.71	0.75	1639
	1	0.84	0.89	0.86	2753
micro a	avσ	0.82	0.82	0.82	4392
macro a		0.81	0.80	0.81	4392
weighted a	avg	0.82	0.82	0.82	4392

Google Word2Vec Pre-Trained Word Embeddings

	precision	recall	f1-score	support
0	0.79	0.70	0.74	1639
1	0.83	0.89	0.86	2753
micro avg	0.82	0.82	0.82	4392
macro avg	0.81	0.80	0.80	4392
weighted avg	0.82	0.82	0.82	4392



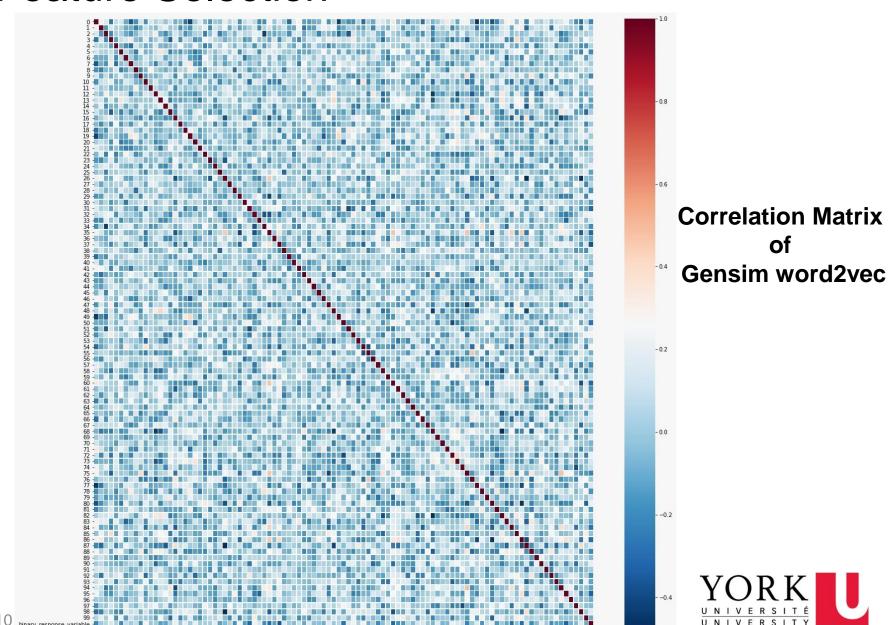
Feature Selection

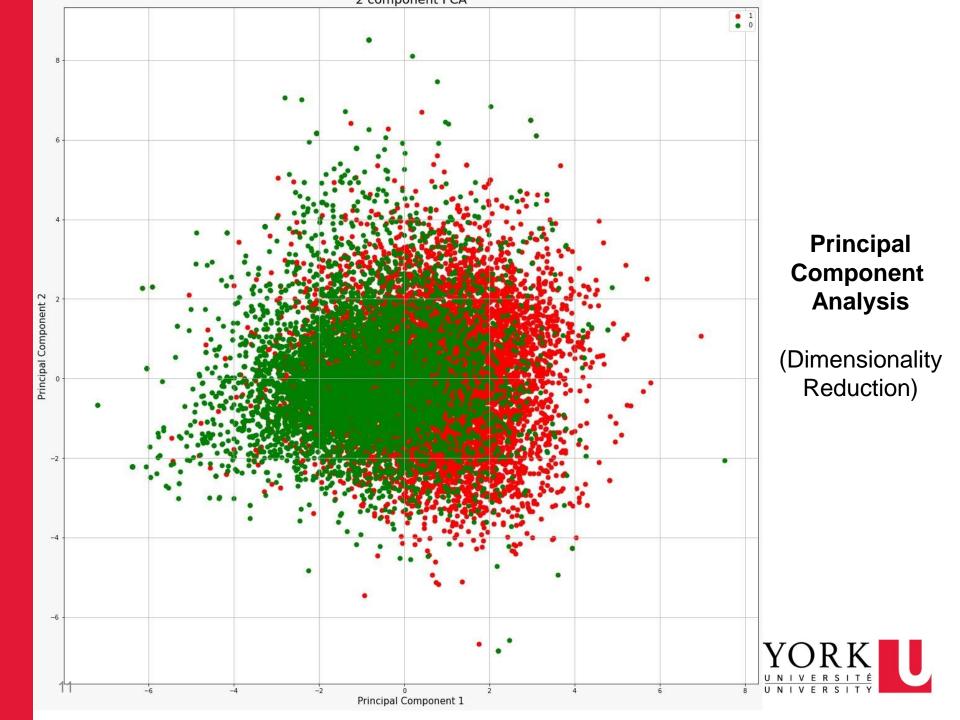


Correlation Matrix of Engineered Features



Feature Selection





Feature Selection

Top 10 Features Ranked

```
[(1, '28'),
(1, '31'),
(1, '32'),
(1, '37'),
(1, '66'),
(1, '81'),
(1, '95'),
(1, '99'),
(1, 'char_length_user_scaled'),
(1, 'emoticons_flag'),
(2, '44'),
(3, '10'),
(4, '73'),
(5, '9'),
 (6, '2'),
(7, '63'),
 (8, 'mentions num scaled'),
(9, '69'),
(10, '74'),
```

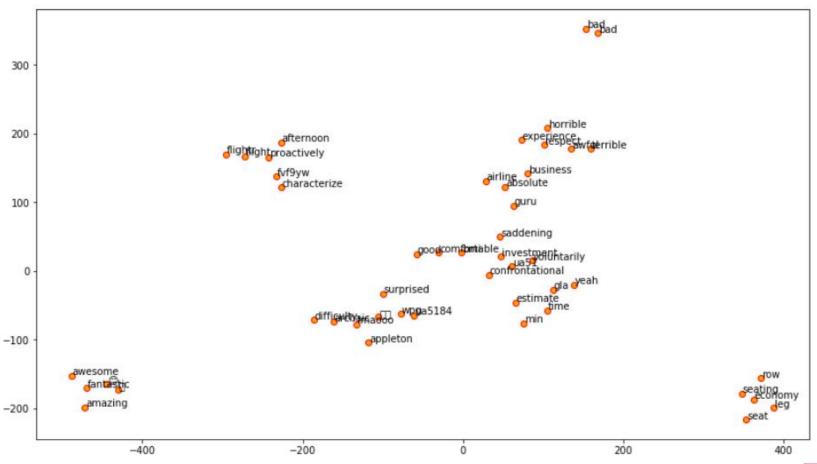
Benchmark Results

		precision	recall	f1-score	support
	0.0	0.76	0.63	0.69	5462
	1.0	0.80	0.88	0.84	9178
micro	avg	0.79	0.79	0.79	14640
macro	avg	0.78	0.76	0.76	14640
weighted	avg	0.79	0.79	0.78	14640

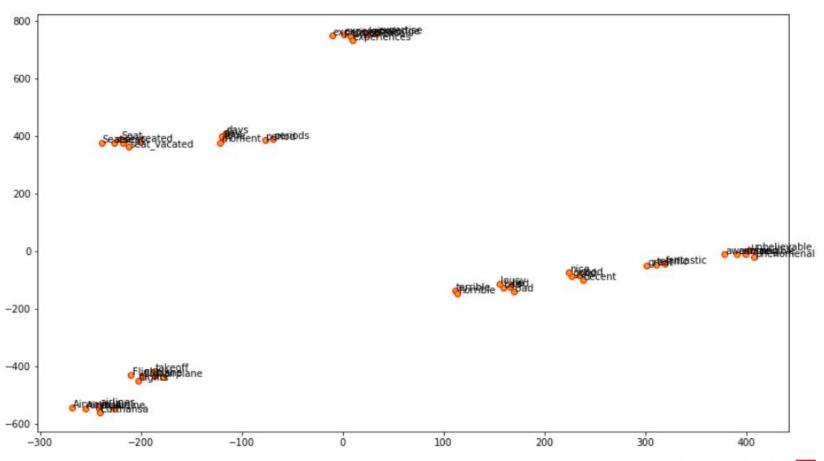
Recursive Feature Elimination



- Gensim Word2Vec

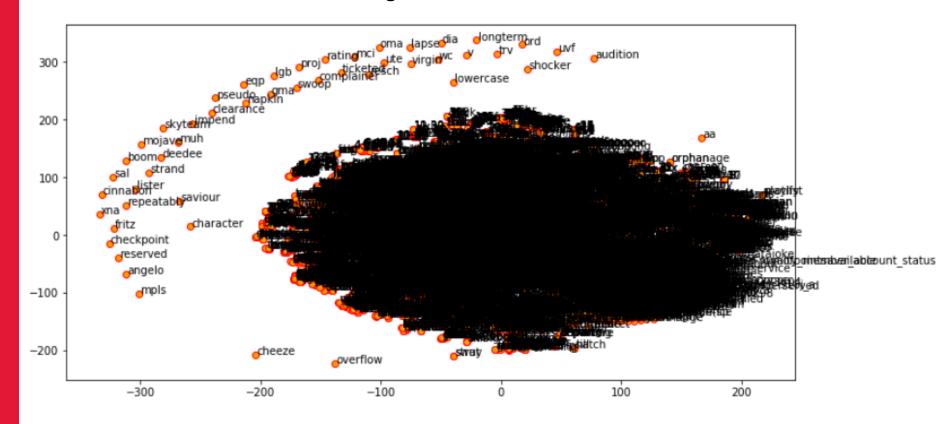


Google Word2Vec





- GloVe
 - All word embeddings





- GloVe

250 item sample

