

# Data, Responsibly fairness, neutrality and transparency in data analysis

**Julia Stoyanovich**  
Drexel University, USA

**Serge Abiteboul**  
INRIA, France

**Gerome Miklau**  
UMass Amherst, USA



data RESPONSIBLY

# Data for and about people



# The promise of big data

## power

enormous data sets: the 5Vs

enormous computational power

massively parallel processing

## opportunity

improve people's lives, e.g., recommendation

accelerate scientific discovery, e.g., medicine

boost innovation, e.g., autonomous cars

transform society, e.g., open government

optimize business, e.g., advertisement targeting

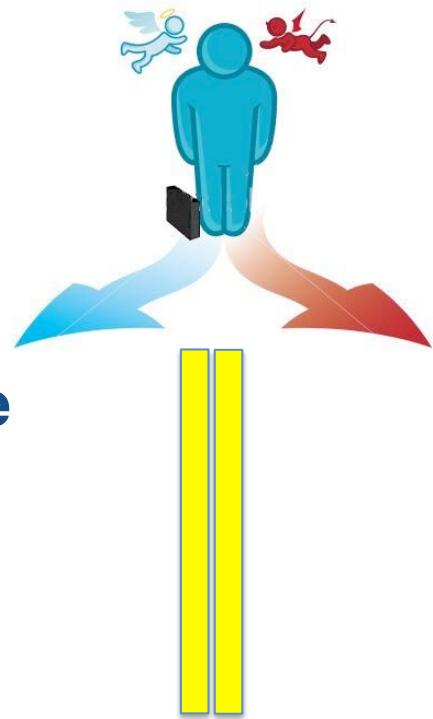


**goal - progress**

# Illustration: big data and health

Analysis of a person's medical data, genome, social data

**personalized medicine**  
personalized care and  
predictive measures



**personalized insurance**  
expensive, or unaffordable,  
for those at risk

**the same technology makes both possible!**

# Is data analysis impartial?

**Big data is algorithmic, therefore it cannot be biased!** And yet...

- All traditional evils of discrimination, and many new ones, exhibit themselves in the big data eco system
- We need novel technological solutions to identify and rectify **irresponsible data analysis practices**
- Technology alone won't do: also need **policy, user involvement** and **education** efforts, more on this later

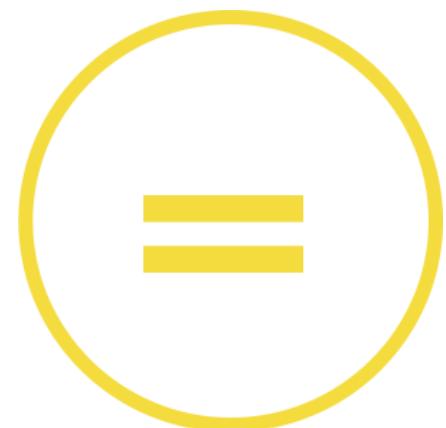


<http://www.allenovery.com/publications/en-gb/Pages/Protected-characteristics-and-the-perception-reality-gap.aspx>

# Data, responsibly

The problem is not only in the **technology**, but also in how its **used**

Because of its tremendous **power**, massive data analysis must be used **responsibly**



# Roadmap

- ✓ Introduction
- Properties of responsible data analysis
  - Fairness
  - Diversity
  - Transparency
  - Neutrality
- Conclusion: towards a data responsible society



# Staples online pricing

## THE WALL STREET JOURNAL.

WHAT THEY KNOW

### Websites Vary Prices, Deals Based on Users' Information

By JENNIFER VALENTINO-DEVRIES,  
JEREMY SINGER-VINE and ASHKAN SOLTANI

December 24, 2012

It was the same Swingline stapler, on the same [Staples.com](#) website. But for Kim Wamble, the price was \$15.79, while the price on Trude Frizzell's screen, just a few miles away, was \$14.29.

A key difference: where Staples seemed to think they were located.

---

#### WHAT PRICE WOULD YOU SEE?

---



**lower prices offered to buyers who live in more affluent neighborhoods**

# Fairness is lack of bias

- Where does bias come from?
  - data collection
  - data analysis
- Analogy - scientific data analysis
  - collect a representative sample
  - do sound reproducible analysis
  - explain data collection and analysis



**when data is about people, bias can lead to discrimination**

# The evils of discrimination

**Disparate treatment** is the illegal practice of treating an entity, such as a creditor or employer, differently based on a **protected characteristic** such as race, gender, age, religion, sexual orientation, or national origin.

**Disparate impact** is the result of systematic disparate treatment, where disproportionate **adverse impact** is observed on members of a **protected class**.



<http://www.allenovery.com/publications/en-gb/Pages/Protected-characteristics-and-the-perception-reality-gap.aspx>

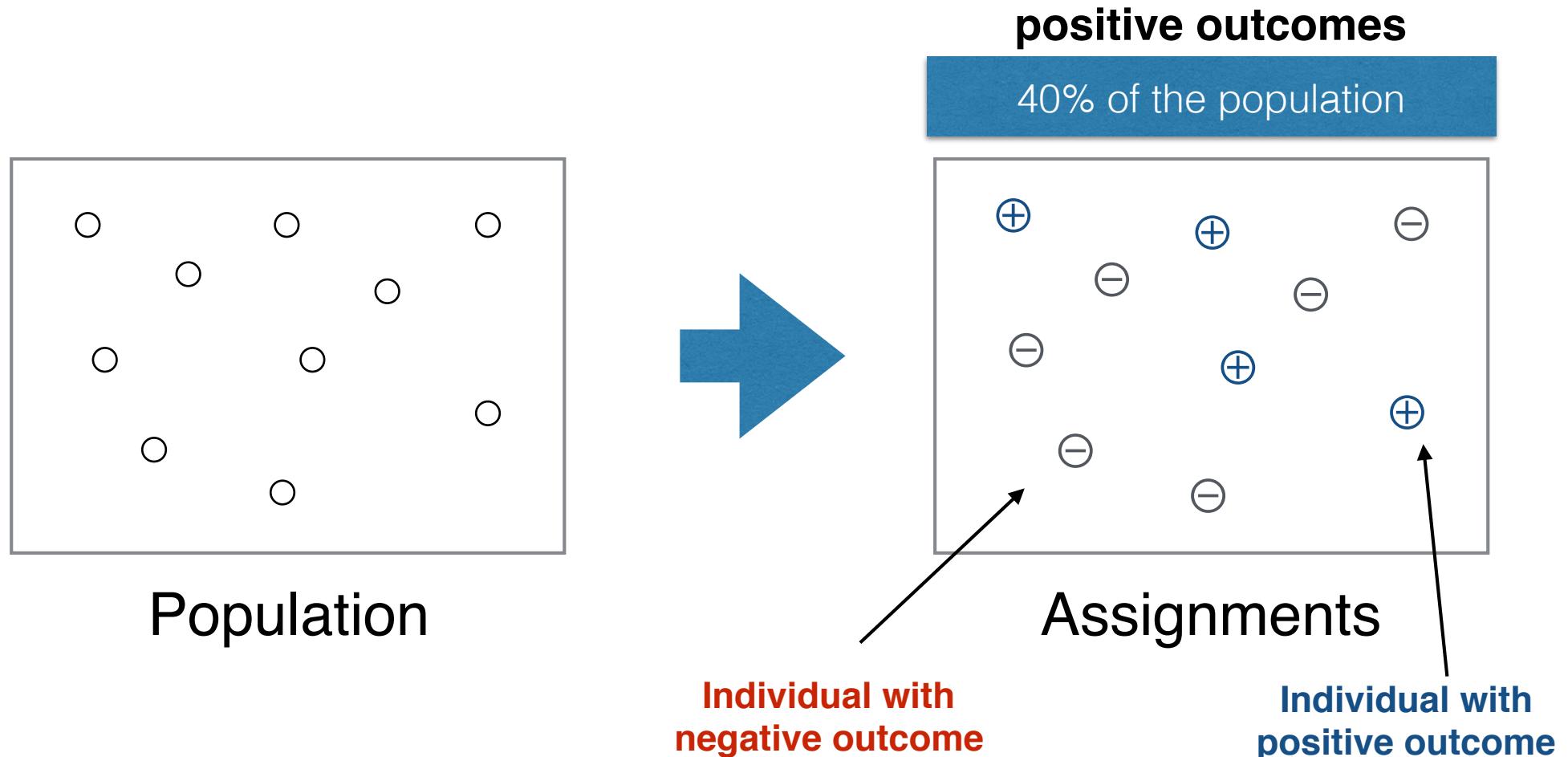
# Outcomes

Consider a **vendor** assigning positive or negative **outcomes** to individuals.

Positive Outcomes	Negative Outcomes
offered employment	denied employment
accepted to school	rejected from school
offered a loan	denied a loan
offered a discount	not offered a discount

# Assigning outcomes to populations

**Fairness** is concerned with how outcomes are assigned to a population



# Sub-populations may be treated differently

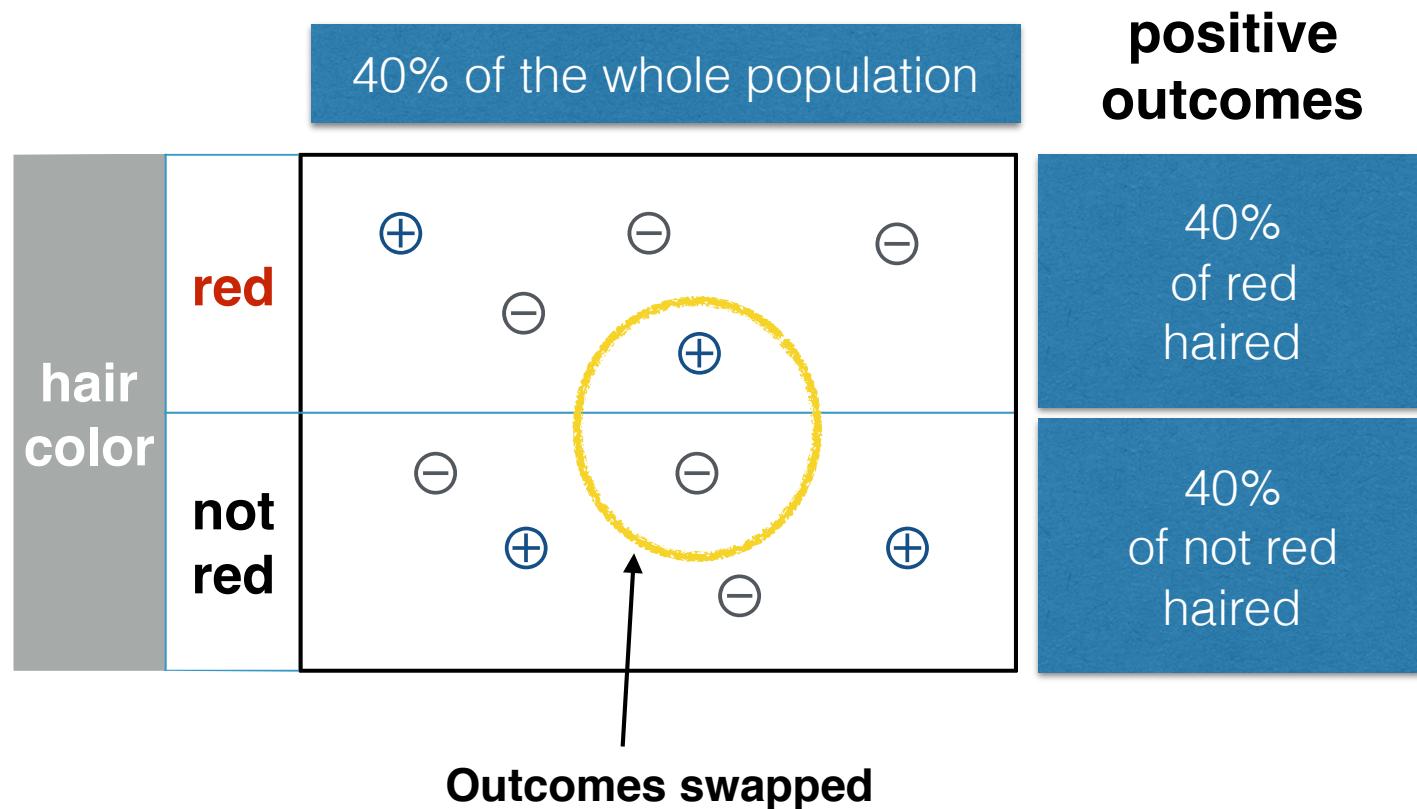
**Sub-population:** those with red hair  
(under the same assignment of outcomes)



# Enforcing statistical parity

**Statistical parity** (aka **group fairness**)

demographics of the individuals receiving any outcome are the same as demographics of the underlying population



# Redundant encoding

Now consider the assignments under both  
**hair color** (protected) and **hair length** (innocuous)

		hair length		positive outcomes	
		long	not long		
hair color	red	⊕	⊖ ⊖ ⊖ ⊖	20% of red haired	
	not red	⊕ ⊕ ⊕	⊖	60% of not red haired	

## Deniability

The vendor has adversely impacted red-haired people, but claims that outcomes are assigned according to hair length.

# Blinding does not imply fairness

Removing **hair color** from the vendor's assignment process does not prevent discrimination

		hair length		positive outcomes
		long	not long	
hair color	red	⊕	⊖ ⊖ ⊖ ⊖	20% of red haired
	not red	⊕ ⊕ ⊕	⊖	60% of not red haired

## Assessing disparate impact

Discrimination is assessed by the effect on the protected sub-population, not by the input or by the process that lead to the effect.

# Redundant encoding

Let's replace hair color with **race** (protected),  
hair length with **zip code** (innocuous)

		zip code		positive outcomes	
		10025	10027		
				⊖	⊖
race	black	⊕		⊖	⊖
	white	⊕	⊕	⊖	
		⊕		⊖	

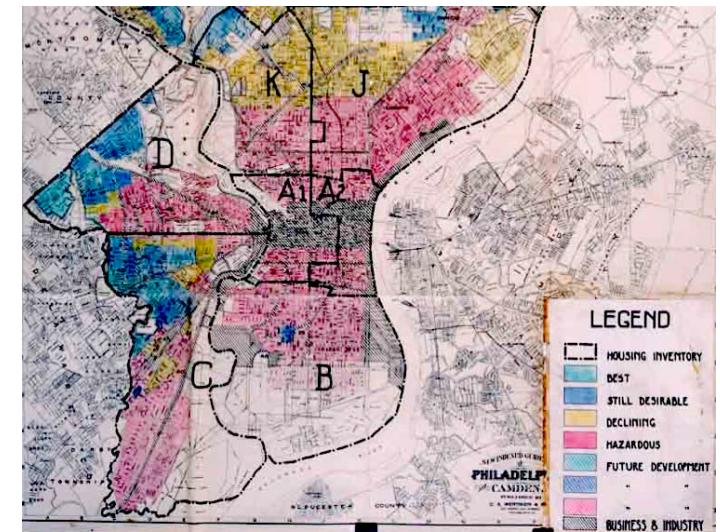
20%  
of black

60%  
of white

# The evils of discrimination

Substituting hair color (protected) with hair length (innocuous) or race (protected) with zip code (innocuous) are examples of **redundant encoding**.

**Redlining** is the practice of arbitrarily denying or limiting financial services to specific neighborhoods, generally because its residents are people of color or are poor.



# Discrimination may be unintended

Staples website estimated user's location, **offering discounts** to those near rival stores, leading to discrimination w.r.t. to average income.

		rival store proximity		positive outcomes	
		close	far		
		low	high	low	high
income	low	⊕		⊖ ⊖	20% of low income
	high	⊕ ⊕	⊕	⊖	60% of high income

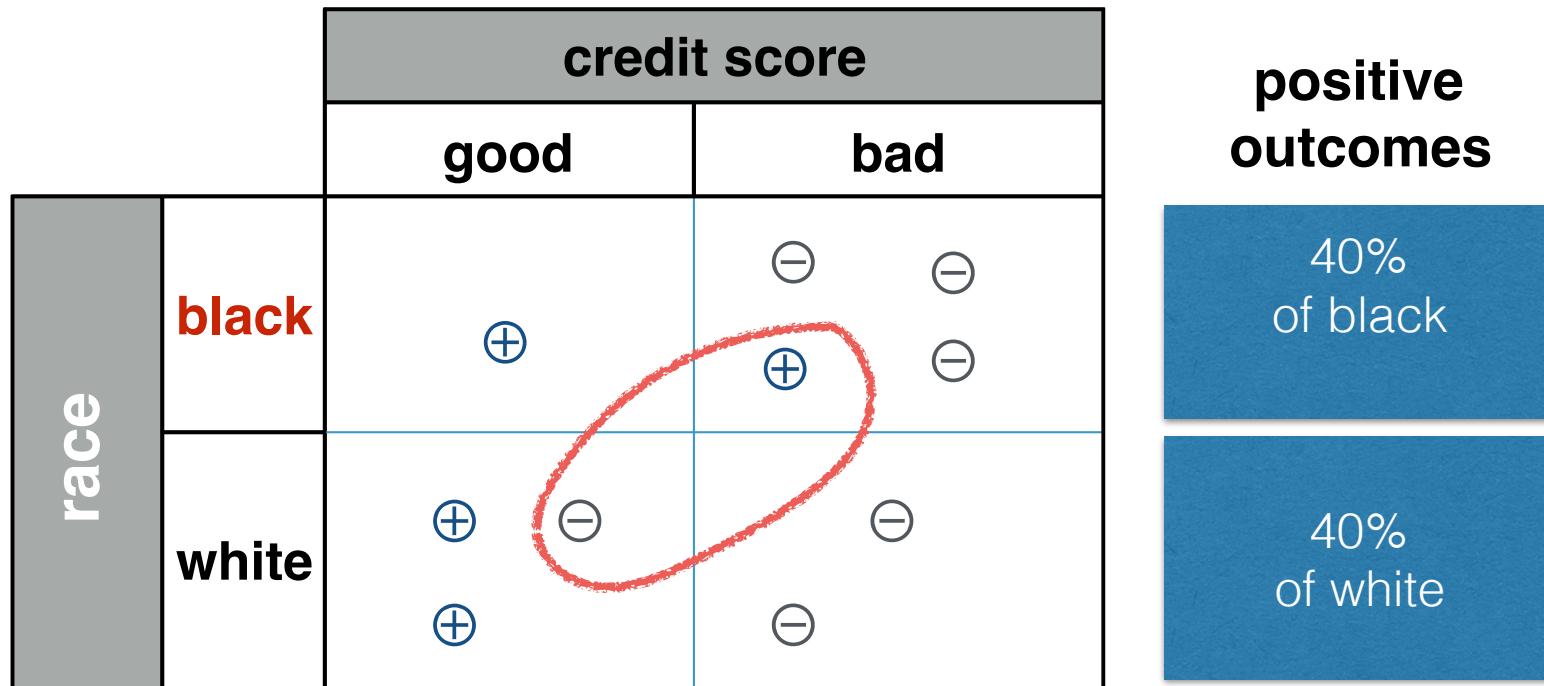
## Discrimination

Whether intentional or not, discrimination is unethical and, in many countries, illegal.

# Imposing statistical parity

May be contrary to the goals of the vendor

**positive outcome: offered a loan**



Impossible to predict loan payback accurately.  
Use past information, may itself be biased.

# Justifying exclusion

## Self-fulfilling prophecy

deliberately choosing the “wrong” (lesser qualified) members of the protected group to build bad track record

		credit score		positive outcomes
		good	bad	
race	black	⊕	⊖ ⊕	40% of black
	white	⊕ ⊖	⊖	40% of white

The table illustrates a self-fulfilling prophecy in credit scoring. It shows the distribution of credit scores (good or bad) across two racial groups (black and white). The 'black' row shows a higher proportion of 'bad' credit scores (indicated by red circles around the minus signs) compared to the 'white' row, which shows a higher proportion of 'good' credit scores (indicated by red circles around the plus signs). This pattern creates a negative feedback loop where the system's own predictions reinforce the initial bias against the black population.

# Justifying exclusion

## Reverse tokenism

pointing to another “better” (more qualified) member of the protected group who also received a negative outcome

		credit score		positive outcomes
		good	bad	
race	black	⊕	⊖	
		⊖		20% of black
	white	⊕	⊕	60% of white
		⊕	⊖	

# Effect on sub-populations

## Simpson's paradox

disparate impact at the full population level disappears or reverses when looking at sub-populations!

		grad school admissions		positive outcomes
		admitted	denied	
gender	F	1512	2809	
	M	3715	4727	

35%  
of women

44%  
of men

UC Berkeley 1973: women applied to more competitive departments, with low rates of admission among qualified applicants.

# Defeating statistical parity

If the vendor wants to avoid offering positive outcomes to red-hairs, they can try to find a disqualifying secondary attribute.

## positive outcome: burger discount

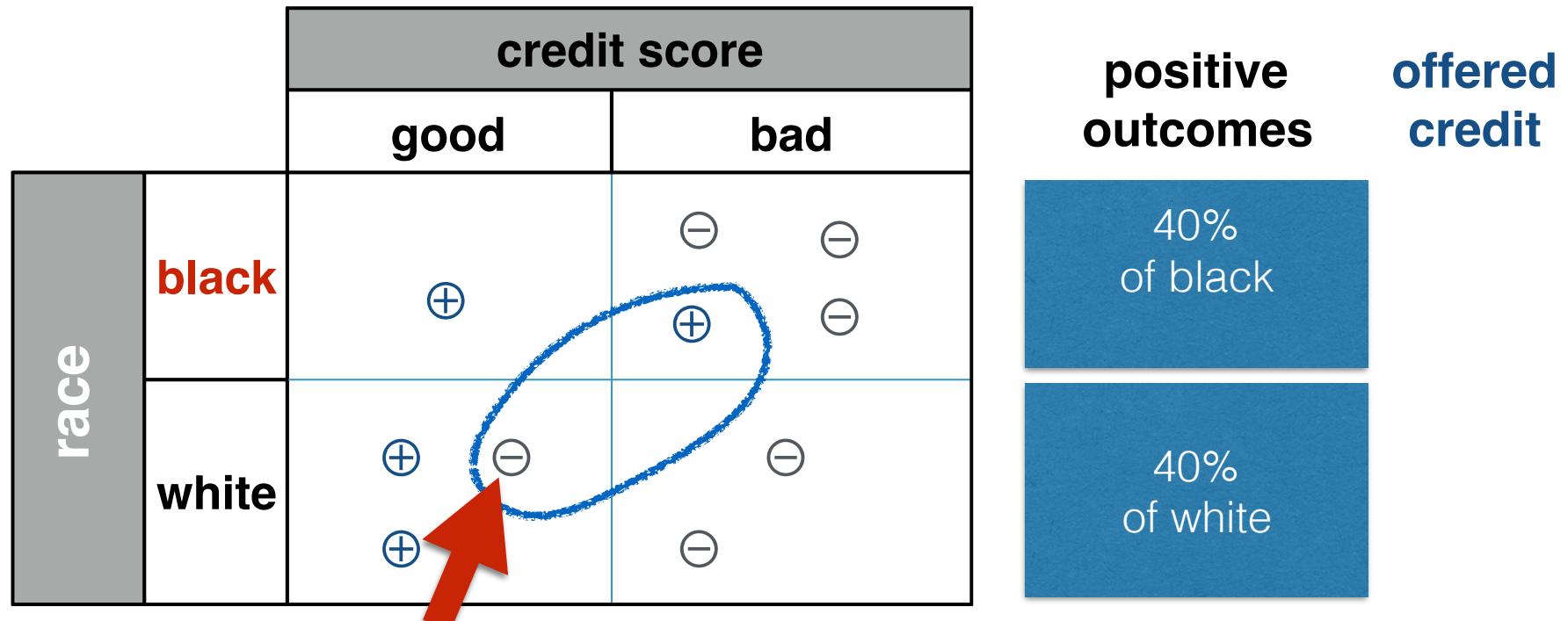
		diet		offered	accepted
		vegetarian	carnivore		
hair color	red	⊕	⊕	40% of red haired	0% of red haired
	not red	⊖	⊖	40% of not red haired	40% of not red haired



# Is statistical parity sufficient?

**Statistical parity** (aka **group fairness**)

demographics of the individuals receiving any outcome are the same as demographics of the underlying population



**Individual fairness**

any two individuals who are similar w.r.t. a particular task should receive similar outcomes

# Discrimination-aware data analysis

- **Identifying discrimination**

- mining for discriminatory patterns in (input) data
- verifying data-driven applications

[Ruggieri *et al.*; 2010]

[Luong *et al.*; 2011]

[Pedresci *et al.*; 2012]

[Romei *et al.*; 2012]

[Hajian & Domingo-Ferrer; 2013]

[Mancuhan & Clifton; 2014]

- **Preventing discrimination**

- data pre-processing
- model post-processing
- model regularization

[Kamiran & Calders; 2009]

[Kamishima *et al.*; 2011]

[Mancuhan & Clifton; 2014]

[Feldman *et al.*; 2015]

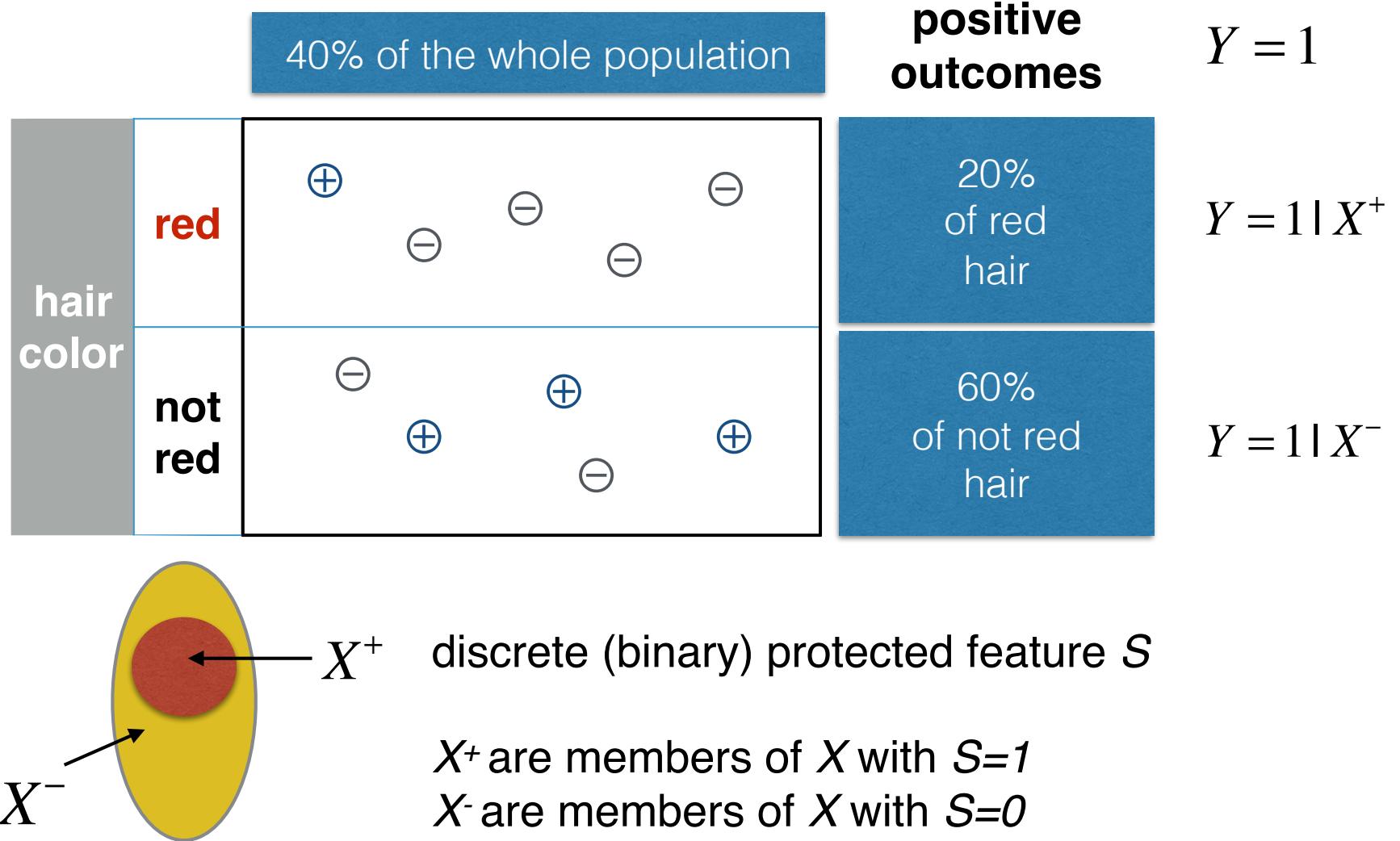
[Dwork *et al.*; 2012]

[Zemel *et al.*; 2013]

**both rely on discrimination criteria**

many more....

# How do we quantify discrimination?



# Discrimination criteria

[Indre Zliobaite, CoRR abs/1511.00148 (2015)]

- **Statistical tests** check how likely the difference between groups is due to chance - is there discrimination?
- **Absolute measures** express the absolute difference between groups, quantifying the **magnitude of discrimination**
- **Conditional measures** express how much of the difference between groups cannot be explained by other attributes, also quantifying the **magnitude of discrimination**
- **Structural measures** how wide-spread is discrimination?  
Think Simpson's paradox, individual fairness.

# Discrimination criteria

[Indre Zliobaite, CoRR abs/1511.00148 (2015)]

Table III. Summary of absolute measures. Checkmark (✓) indicates that it is directly applicable in a given machine learning setting. Tilde (~) indicates that a straightforward extension exists (for instance, measuring pairwise).

Measure	Protected variable			Target variable		
	Binary	Categoric	Numeric	Binary	Ordinal	Numeric
Mean difference	✓	~		✓		✓
Normalized difference	✓	~		✓		
Area under curve	✓	~		✓	✓	✓
Impact ratio	✓	~		✓		
Elift ratio	✓	~		✓		
Odds ratio	✓	~		✓		
Mutual information	✓	✓	✓	✓	✓	✓
Balanced residuals	✓	~		~	✓	✓
Correlation	✓		✓	✓		✓

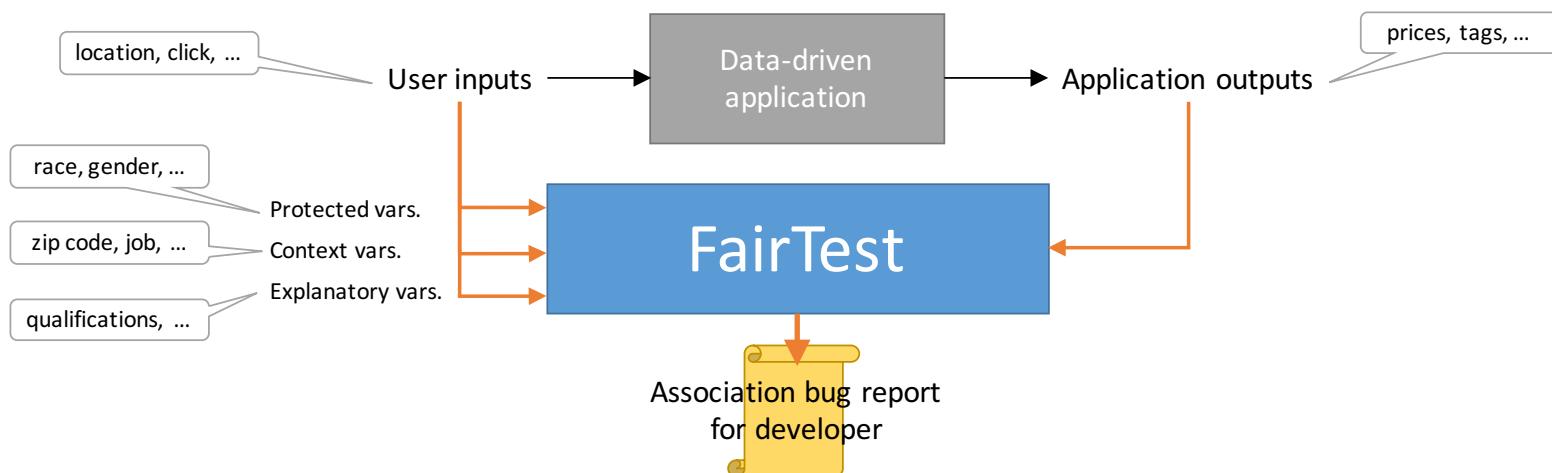
a proliferation of task-specific measures

# FairTest: identifying discrimination

[F. Tramèr *et al.*, arXiv:1510.02377 (2015)]

A test suite for data analysis applications

- Tests for **unintentional discrimination** according to several representative discrimination measures
- Automates search for **context-specific associations** (recall Simpson's paradox) between protected variables and application outputs
- Report findings, ranked by association **strength** and affected **population size**



<http://www.cs.columbia.edu/~djhsu/papers/fairtest-privacycon.pdf>

# FairTest: discrimination measures

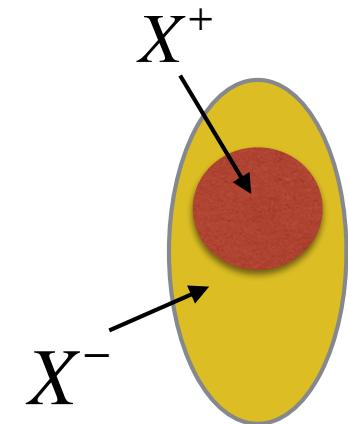
[F. Tramèr *et al.*, arXiv:1510.02377 (2015)]

**Binary ratio / difference** compares probabilities of a single output for two groups

$$\Pr(Y = 1 | X^+) - \Pr(Y = 1 | X^-)$$

Easy to extend to non-binary outputs,  
not easy to overcome binary  
protected class membership

$$\frac{\Pr(Y = 1 | X^+)}{\Pr(Y = 1 | X^-)} - 1$$



---

**Mutual information** measures statistical dependence between outcomes and protected group membership

Works for non-binary outputs, class membership,  
can be normalized; bad for continuous values,  
does not incorporate of order among values

$$\sum \Pr(y,s) \ln \frac{\Pr(y,s)}{\Pr(y) \Pr(s)}$$

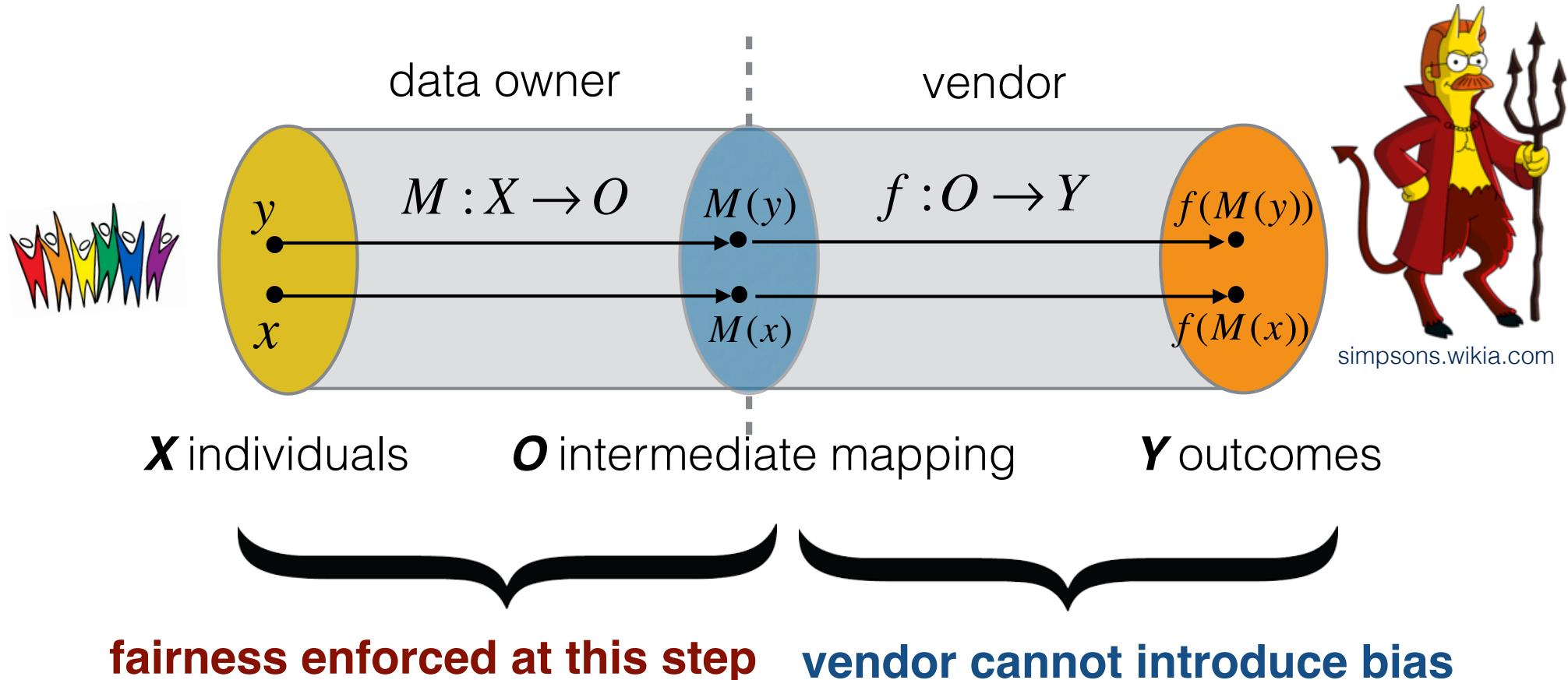
---

**Pearson's correlation** measures strength of linear relationship between outcomes and protected group membership

Works well for ordinal and continuous values, may detect non-linear correlations, is easy to interpret; finding a 0 correlation does not imply that S and Y are independent

# Fairness through awareness

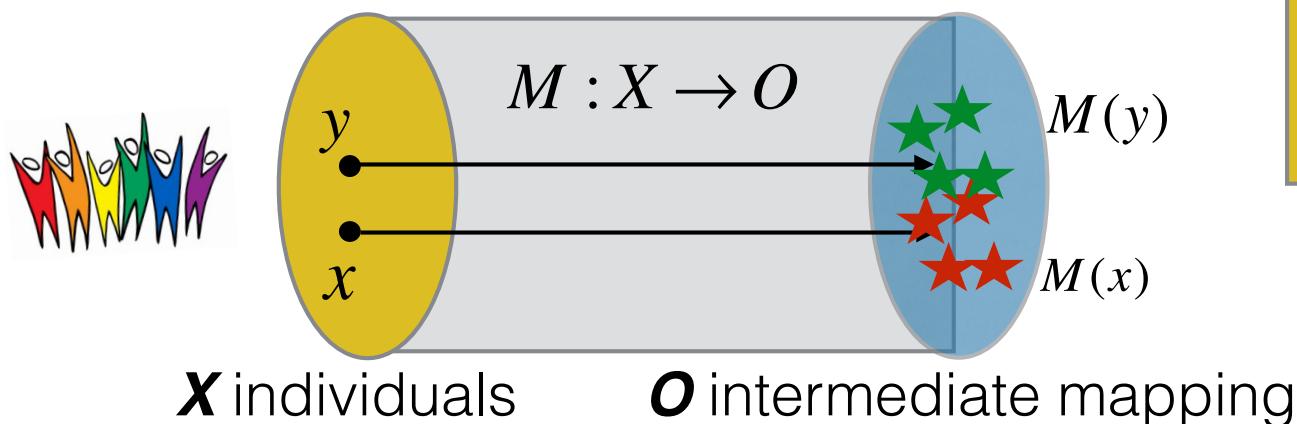
[C. Dwork, M. Hardt, T. Pitassi, O. Reingold, R. S. Zemel; *ITCS 2012*]



# Task-specific fairness

[C. Dwork, M. Hardt, T. Pitassi, O. Reingold, R. S. Zemel; *ITCS 2012*]

Individuals who are **similar** for the purpose of classification task should be **treated similarly**.



A task-specific similarity metric is given  $d(x, y)$

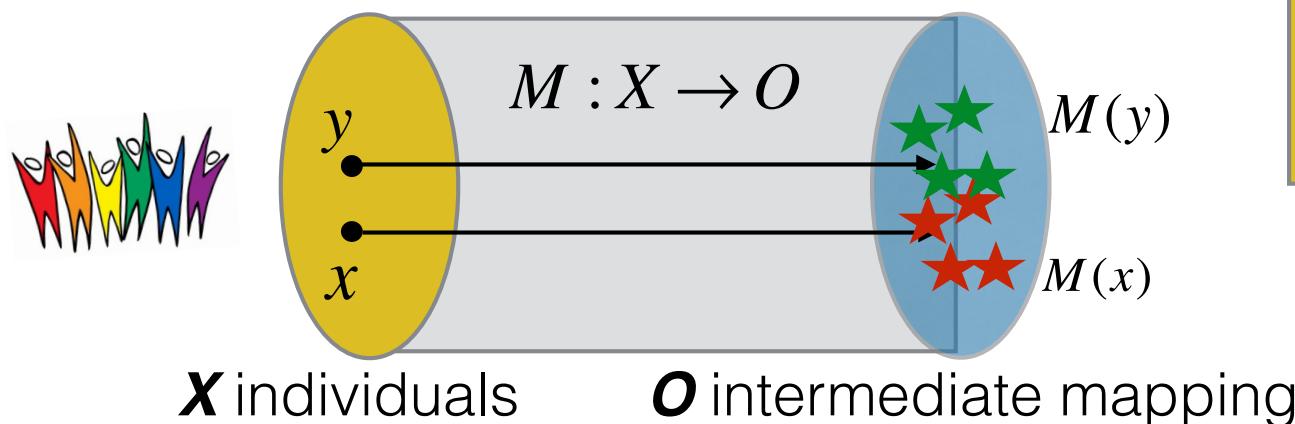


$M : X \rightarrow O$  is a **randomized mapping**: an individual is mapped to a distribution over outcomes

# Fairness through a Lipschitz mapping

[C. Dwork, M. Hardt, T. Pitassi, O. Reingold, R. S. Zemel; *ITCS 2012*]

Individuals who are **similar** for the purpose of classification task should be **treated similarly**.



A task-specific similarity metric is given  $d(x, y)$



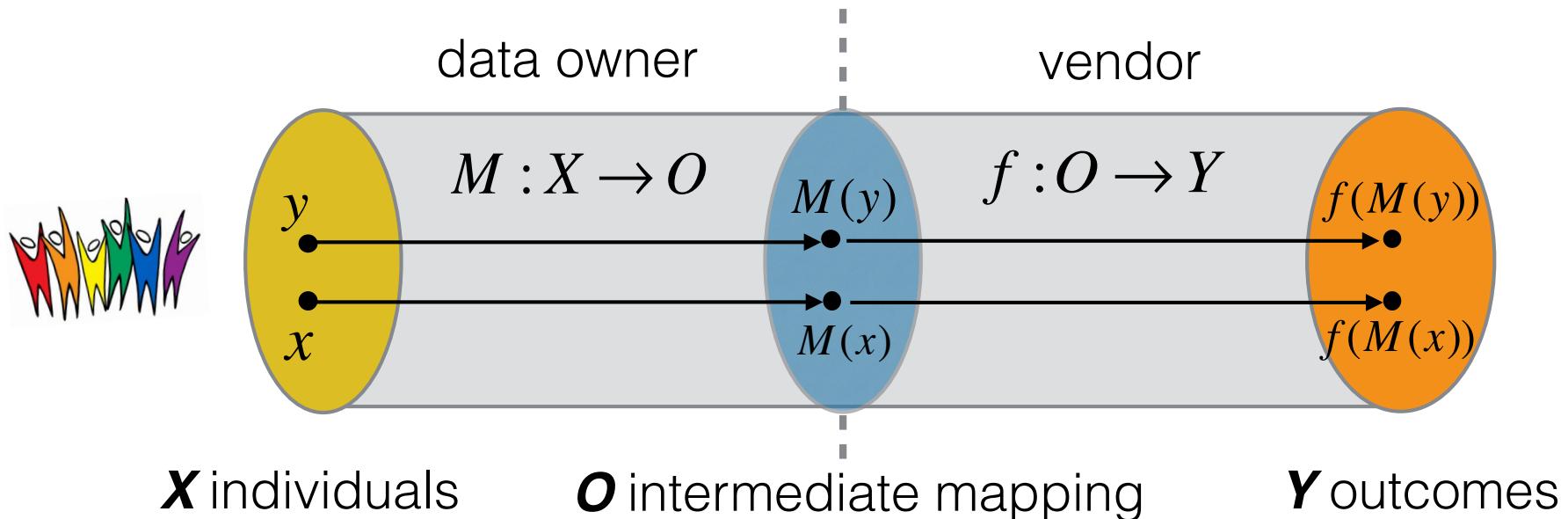
$M$  is a Lipschitz mapping if  $\forall x, y \in X \quad \|M(x), M(y)\| \leq d(x, y)$

**close individuals map to close distributions**

# What about the vendor?

[C. Dwork, M. Hardt, T. Pitassi, O. Reingold, R. S. Zemel; *ITCS 2012*]

Vendors can efficiently maximize expected utility,  
subject to the Lipschitz condition



Computed with a linear program of size

$$\text{poly}(|X|, |Y|)$$

**the same mapping can be used by multiple vendors**

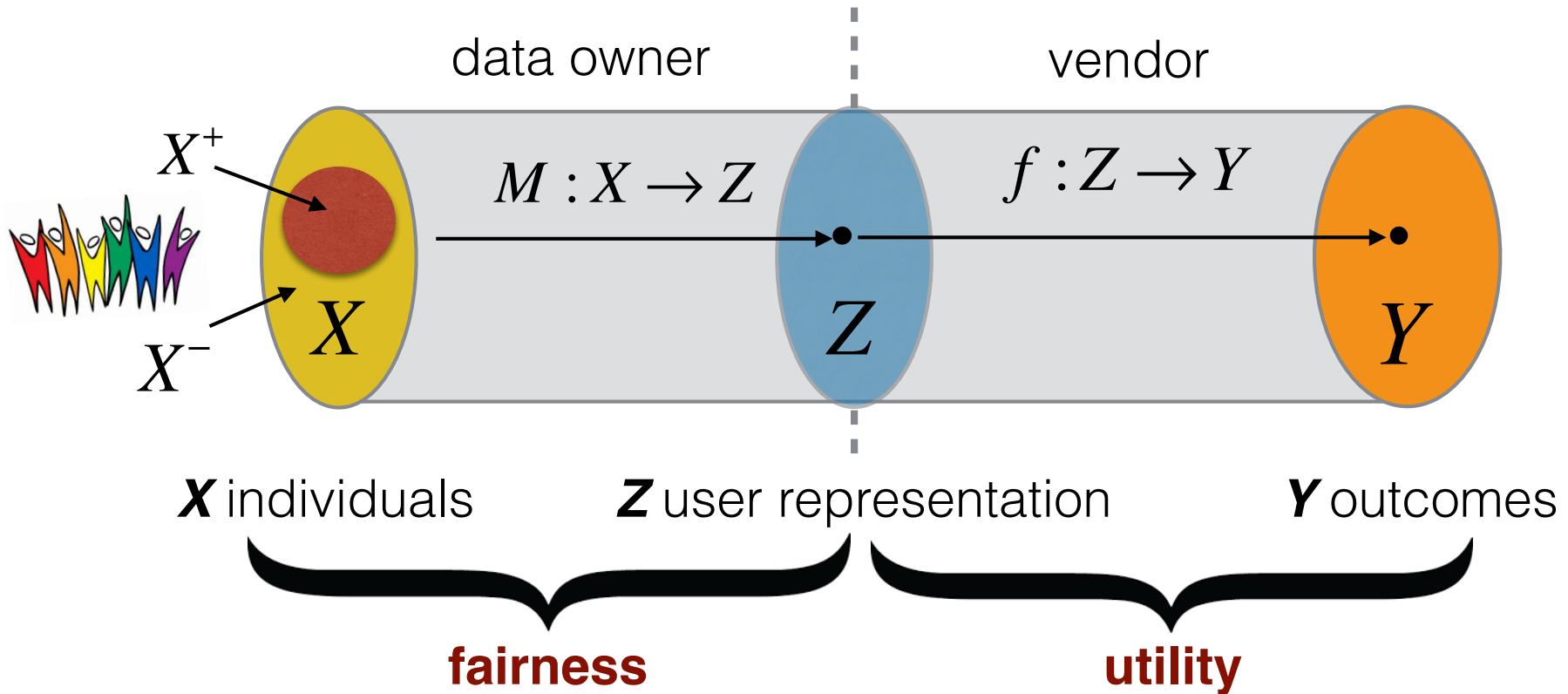
# Fairness through awareness: summary

[C. Dwork, M. Hardt, T. Pitassi, O. Reingold, R. S. Zemel; *ITCS 2012*]

- An early work in this space, proposes a principled data pre-processing approach
- Stated as an **individual fairness** condition but also leads to **group fairness**
- Relies on an externally-supplied task-specific similarity metric - magic!
- Is not formulated as a learning problem, does not generalize to unseen data

# Learning fair representations

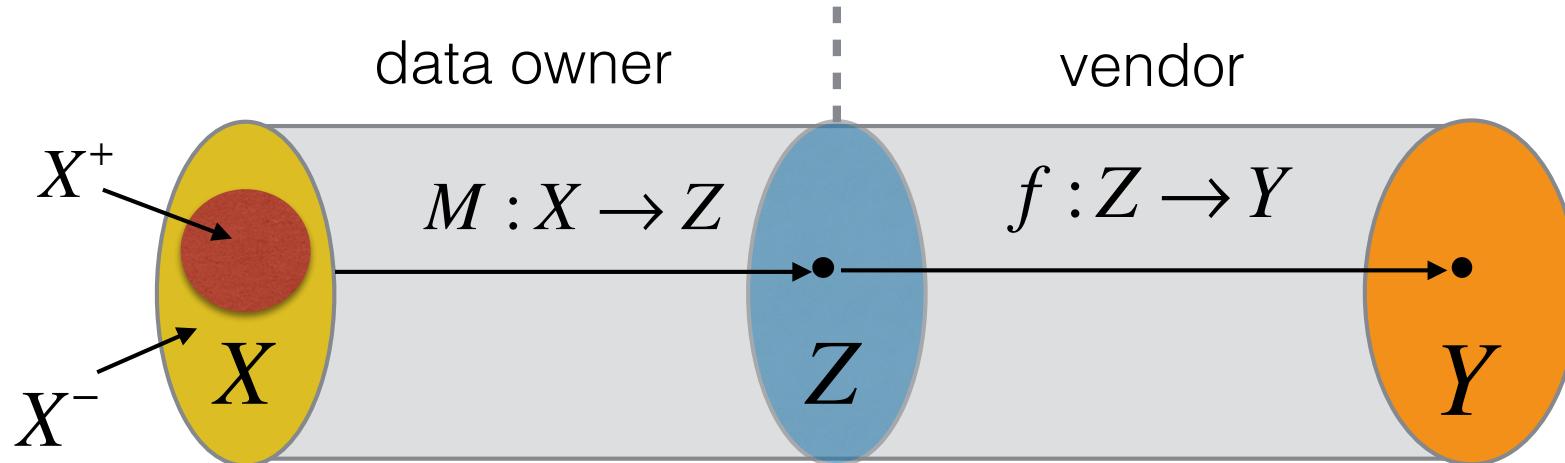
[R. S. Zemel, Y. Wu, K. Swersky, T. Pitassi, C. Dwork; *ICML 2013*]



**Idea:** remove reliance on a “fair” similarity measure,  
instead **learn** representations of individuals, distances

# Fairness and utility

[R. S. Zemel, Y. Wu, K. Swersky, T. Pitassi, C. Dwork; *ICML 2013*]



Learn a **randomized mapping**  $M(X)$  to a set of  $K$  prototypes  $Z$

$M(X)$  should lose information about membership in  $S$      $P(Z|S=0) = P(Z|S=1)$

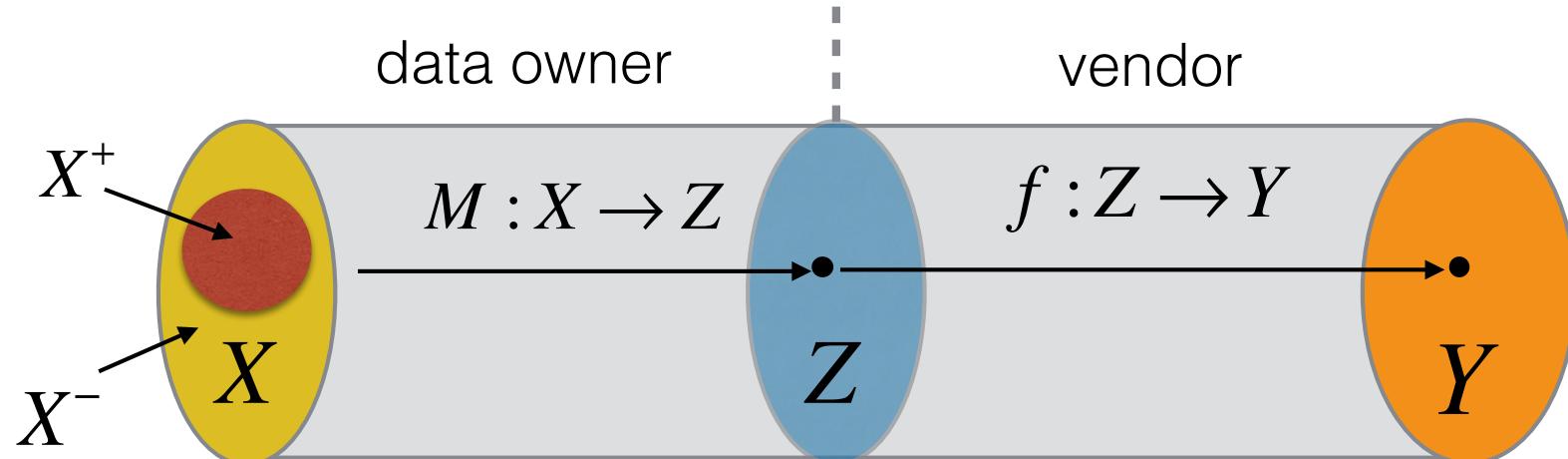
$M(X)$  should preserve other information so that vendor can maximize utility

$$L = A_z \cdot L_z + A_x \cdot L_x + A_y \cdot L_y$$

**group fairness**      **individual fairness**      **utility**

# The objective function

[R. S. Zemel, Y. Wu, K. Swersky, T. Pitassi, C. Dwork; *ICML 2013*]



$$L = A_z \cdot L_z + A_x \cdot L_x + A_y \cdot L_y$$

**group fairness**      **individual fairness**      **utility**

$$P_k^+ = P(Z = k \mid x \in X^+)$$

$$L_z = \sum_k |P_k^+ - P_k^-| \quad L_x = \sum_n (x_n - \hat{x}_n)^2$$

$$P_k^- = P(Z = k \mid x \in X^-)$$

$$L_y = \sum_n -y_n \log \hat{y}_n - (1 - y_n) \log(1 - \hat{y}_n)$$

# Learning fair representations: summary

[R. S. Zemel, Y. Wu, K. Swersky, T. Pitassi, C. Dwork; *ICML 2013*]

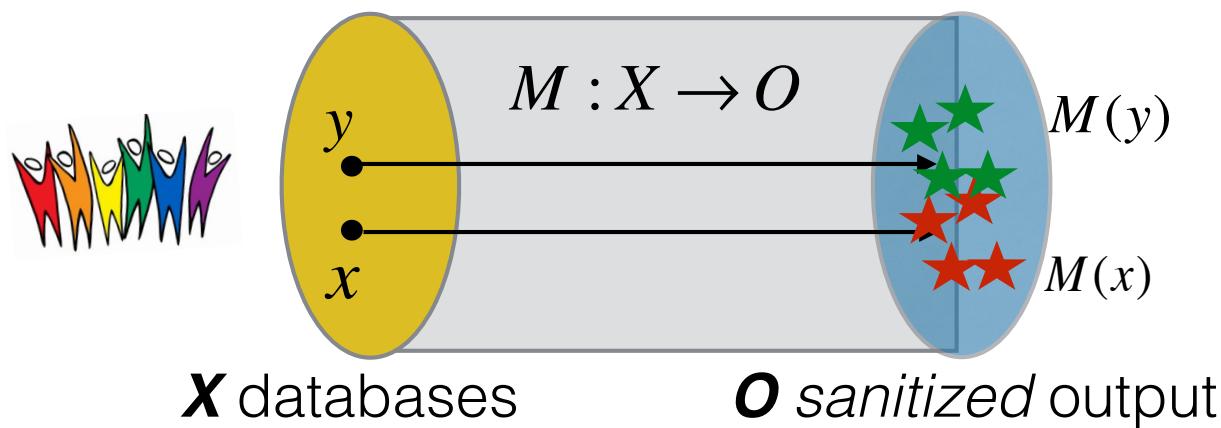
- A principled learning framework in the data pre-processing / classifier regularization category
- **Evaluation** of accuracy, discrimination (group fairness) and consistency (individual fairness), promising results on real datasets
- Not clear how to set  $K$ , so as to trade off accuracy / fairness
- The mapping is **task-specific**

# Gaps and directions

- Handling a broader range of tasks, beyond task-specific measures
- Fairness in multi-step data processing pipelines
- Connection between fairness and privacy

# Connection to privacy

Fairness through awareness generalizes differential privacy



**close databases map to close output distributions**

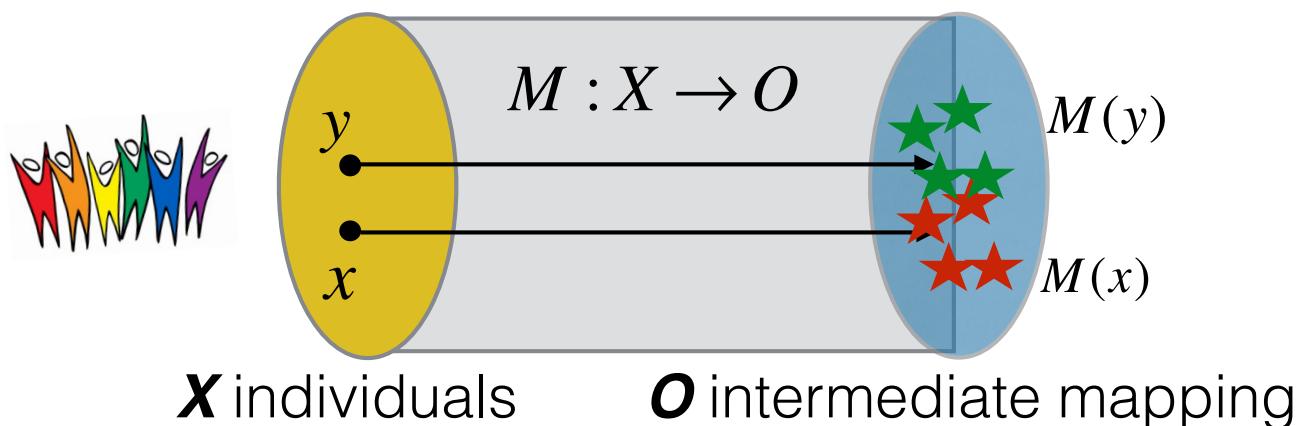


Databases that differ in one record.

# Connection to privacy

Does the fairness mapping provide privacy?

Similar individuals (according to  $d(x,y)$ ) are hard to distinguish in the intermediate mapping. This provides a form of protection similar to anonymity based privacy.



It depends on the metric  $d$  and on whether individual similarity is based on sensitive properties.

# Roadmap

- ✓ Introduction
- Properties of responsible data analysis
  - ✓ Fairness
  - Diversity
    - Transparency
    - Neutrality
  - Conclusion: towards a data responsible society



# Illustration: online dating

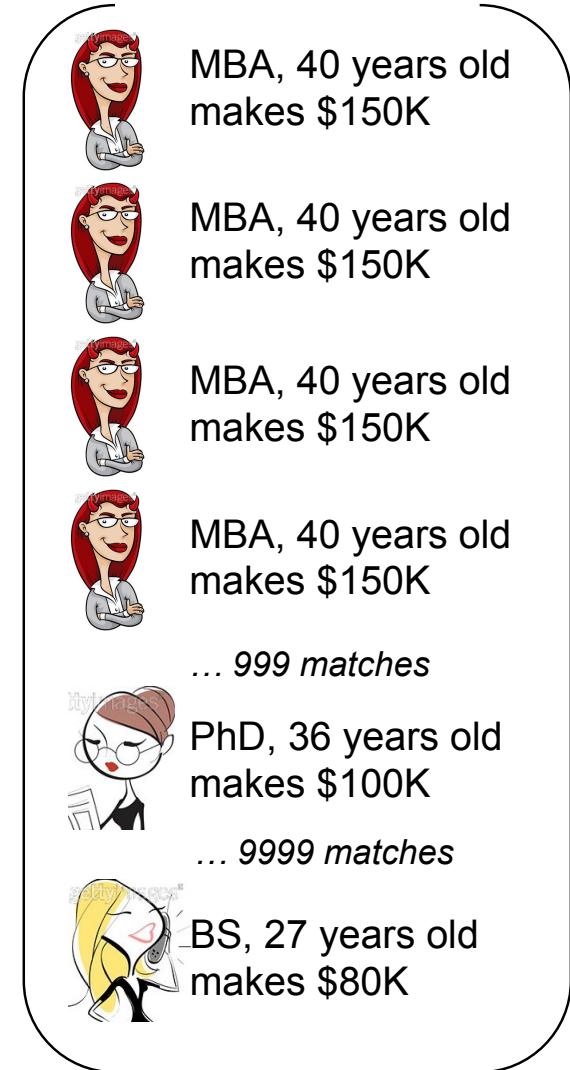
**Dating query:** female, 40 or younger, at least some college, in order of decreasing income

**Results** are homogeneous at top ranks

Both the seeker (asking the query) and the matches (results) are dissatisfied

Crowdsourcing, crowdfunding, ranking of Web search results, ... - all subject to this problem

**the rich get richer, the poor get poorer**



# What do we mean by diversity?

- For a given user consuming information in search and recommendation, relevance is important, but so are:
  - **diversity** - avoid returning similar items
  - **novelty** - avoid returning known items
  - **serendipity** - surprise the user with unexpected items
- For a set of users
  - uncommon information needs must be met: **less popular** “in the tail” queries constitute the overwhelming majority
  - lack of diversity can lead to **exclusion**



**Jonas Lerman:** “... the nonrandom, systematic omission of people who live on big data’s margins, whether due to poverty, geography, or lifestyle...”

# Diversity when data is about people

- Data must be **representative** - bias in data collection may be amplified in data analysis, perpetuating the original bias
- In this sense diversity is related to **coverage**



# Result diversification

From the pool of relevant items, identify a subset with items that are dissimilar and maintain a high cumulative relevance.

- Web search, product search, recommendation
  - diversity is defined for **pairs of items** (a distance)
  - pair-wise diversity aggregated into **set-wise** diversity (avg, min, max)
  - NP-hard, clever heuristics / approximations
- Diversity in composite items (bundles), e.g., travel package
- Building teams - items are people, based on **complementarity**, not explicitly on diversity

[C.Yu, L. Lakshmanan, S. Amer-Yahia; EDBT 2009]

[T.Deng, *et al.*; PVLDB 2013]

[S. Abbar, S. Amer-Yahia, P. Indyk, S. Mahabadi; WWW 2013]

many more....

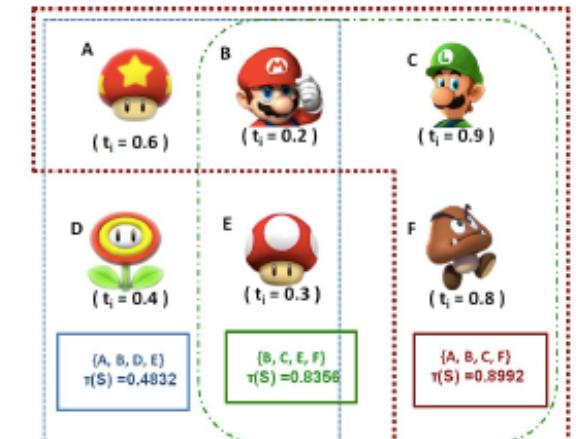
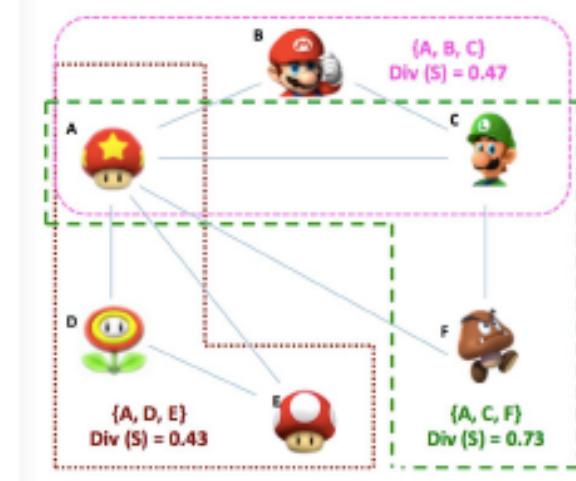
[D.C. Thang, N.T. Tam, N.Q. Viet Hung, K. Aberer; DEXA 2015]



# Diversity of opinion in crowdsourcing

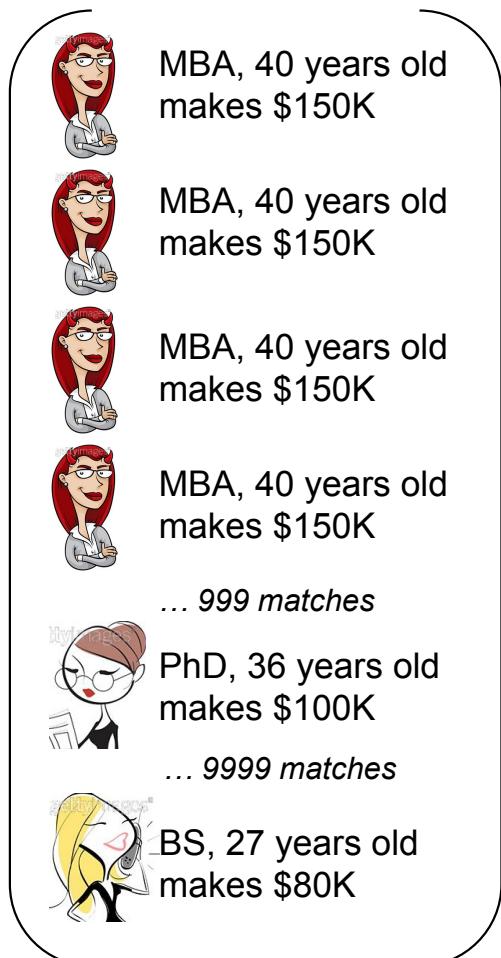
[T. Wu, L. Chen, P. Hui, C.J. Zhang, W. Li; PVLDB 2015]

- Importance of diversity of opinion for **accuracy** is well-understood in the social sciences
  - Diversity is crucial in crowdsourcing, see Surowiecki “*The Wisdom of the Crowds*” 2005
  - The “Diversity trumps ability theorem”
- Crowd diversity: an aggregate of pair-wise diversity
- **S-Model:** similarity-driven / task-independent
- **T-Model:** task-driven, opinions are probabilistic

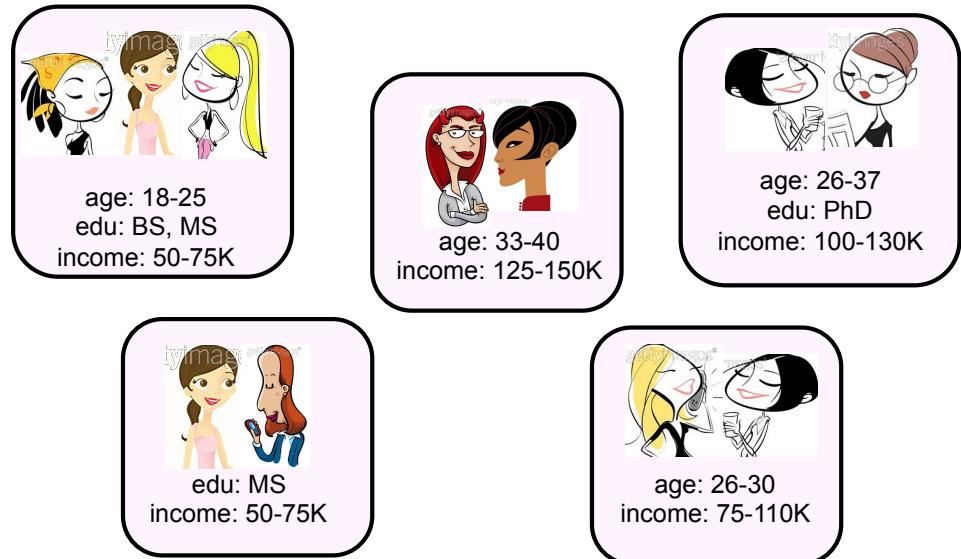


# Rank-aware clustering

[J. Stoyanovich, S. Amer-Yahia, T. Milo; EDBT 2011]



Return clusters that expose **best from among comparable** items (profiles) w.r.t. user preferences



More diverse items seen, and liked, by users

**Users are more engaged with the system**

# Gaps and directions

- **An extremely important topic:** we are witnessing lack of diversity in a wide variety of domains, with serious consequences
- Technically, a variety of application-specific formulations and heuristic solutions
- Not explicitly related to coverage / fairness
- Data specifically about people is rarely considered

# Roadmap

- ✓ Introduction
- Properties of responsible data analysis
  - ✓ Fairness
  - ✓ Diversity
  - ➔ Transparency
  - Neutrality
- Conclusion: towards a data responsible society



# Racially identifying names

[Latanya Sweeney; CACM 2013]



Ad related to latanya sweeney ⓘ  
[Latanya Sweeney Truth](#)  
[www.instantcheckmate.com/](http://www.instantcheckmate.com/)  
Looking for Latanya Sweeney? Check Latanya Sweeney's Arrests.

Ads by Google

[Latanya Sweeney, Arrested?](#)

1) Enter Name and State. 2) Access Full Background Checks Instantly.  
[www.instantcheckmate.com/](http://www.instantcheckmate.com/)

[Latanya Sweeney](#)

Public Records Found For: Latanya Sweeney. View Now.  
[www.publicrecords.com/](http://www.publicrecords.com/)

[La Tanya](#)

Search for La Tanya La  
[www.ask.com/La+Tanya](http://www.ask.com/La+Tanya)

Ads by Google

[We Found:Kristen Sparrow](#)

1) Contact Kristen Sparrow - Free Info! 2) Current Phone, Address & More.  
[www.peoplesmart.com/](http://www.peoplesmart.com/)

Search by Phone  
Background Checks  
Public Records

Search by Email  
Search by Address  
Criminal Records

[Kristen Sparrow](#)

Public Records Found For: Kristen Sparrow. View Now.  
[www.publicrecords.com/](http://www.publicrecords.com/)

checkmate Ⓜ

LATANYA SWEENEY  
1420-Castle Ave  
Berkeley, CA 94710  
DOB: Oct 27, 1980 (33 years old)

Certified

**Criminal History** Rate This Content: ★★★★★  
This section contains possible citation, arrest, and criminal records for the subject of this report. While our database does contain hundreds of millions of arrest records, different counties have different rules regarding what information they will and will not release.

We share with you as much information as we possibly can, but a clean slate here should not be interpreted as a guarantee that Latanya Sweeney has never been arrested. It simply means that we were not able to locate any matching arrest records in the data that is available to us.

Possible Matching Arrest Records

Name	County and State	Offense	View Details
No matching arrest records were found.			

checkmate Ⓜ

KRISTEN SPARROW  
2841 Greenwich St  
San Francisco, CA 94133  
DOB: Nov 30, 1983 (30 years old)

Certified

**Criminal History** Rate This Content: ★★★★★  
This section contains possible citation, arrest, and criminal records for the subject of this report. While our database does contain hundreds of millions of arrest records, different counties have different rules regarding what information they will and will not release.

We share with you as much information as we possibly can, but a clean slate here should not be interpreted as a guarantee that Kristen Sparrow has never been arrested. It simply means that we were not able to locate any matching arrest records in the data that is available to us.

Possible Matching Arrest Records

Name	County and State	Offense	View Details
1 Kristen Tracy Sparrow	CA San Mateo County Superior Court	Crimes against humanity	<a href="#">View Details</a>

racially identifying names trigger ads suggestive of an arrest record

# Transparency and accountability

- Users and regulators must be able to **understand** how raw data was selected, and what operations were performed during analysis
- Users want to **control** what is recorded about them and how that information is used
- Users must be able to **access** their own information and correct any errors (US Fair Credit Reporting Act)
- **Transparency** facilitates **accountability** - verifying that a service performs as it should, and that data is used according to contract
- Related to **neutrality**, more on this later



**the problem is broad, we focus on a specific case**

# Specifically: Ad targeting online

- **Users** browse the Web, consume content, consume ads (see / click / purchase)
- **Content providers** outsource advertising to third-party ad networks, e.g., Google's DoubleClick
- **Ad networks** track users across sites, to get a global view of users' behaviors
- **Google Ad Settings** aims to provide **transparency** / give **control to users** over the ads that they see

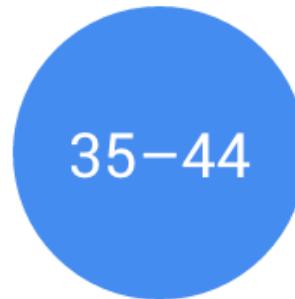
**do users truly have transparency / choice or is this a placebo button?**

# Google Ads Settings

Your Google profile



Gender



35–44

Age

Ads based on your interests



Improve your ad experience when you are signed in to Google sites

## With Ads based on your interests ON

- The ads you see will be delivered based on your prior search queries, the videos you've watched on YouTube, as well as other information associated with your account, such as your age range or gender
- On some Google sites like YouTube, you will see ads related to your interests, which you can edit at any time by visiting this page
- You can block some ads that you don't want to see

## With Ads based on your interests OFF

- You will still see ads and they may be based on your general location (such as city or state)
- Ads will not be based on data Google has associated with your Google Account, and so may be less relevant
- You will no longer be able to edit your interests
- All the advertising interests associated with your Google Account will be deleted

<http://www.google.com/settings/ads>

# Google Ads Settings

The screenshot shows the 'Your interests' section of the Google Ads Settings. It lists various interests with checkboxes, some of which are checked. A tooltip provides information about how these interests are derived from Google site activity.

**Your interests**

- Action & Adventure Films
- Cats
- Cooking & Recipes
- Fitness
- History
- Hybrid & Alternative Vehicles
- Hygiene & Toiletries
- Make-Up & Cosmetics
- Mobile Phones
- Parenting
- Phone Service Providers
- Recording Industry
- Reggaeton
- Search Engine Optimization & Marketing
- Vehicle Brands

[+ ADD NEW INTEREST](#)

[WHERE DID THESE COME FROM?](#)

**These interests are derived from your activity on Google sites, such as the videos you've watched on YouTube. This does not include Gmail interests, which are used only for ads within Gmail. [Learn more](#)**

<http://www.google.com/settings/ads>

# AdFisher

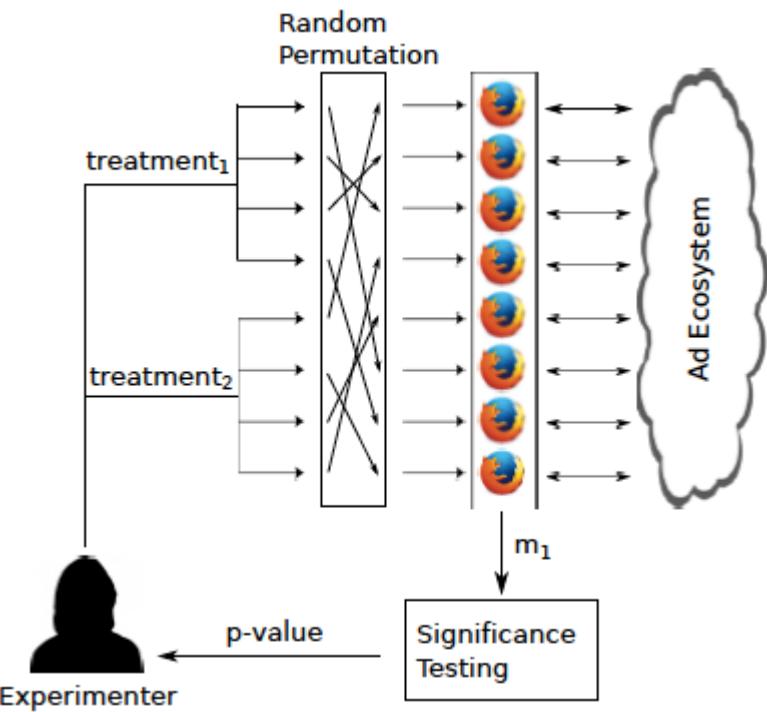
[Amit Datta, Michael C. Tschantz, Anupam Datta; *PETS 2015*]

From anecdotal evidence to statistical insight:

## How do user behaviors, ads and ad settings interact?

Automated randomized controlled experiments for studying online tracking

**Individual data use transparency:** ad network must share the information it uses about the user to select which ads to serve to him



# AdFisher: discrimination

[Amit Datta, Michael C. Tschantz, Anupam Datta; *PETS 2015*]

**Non-discrimination:** Users differing only in protected attributes are treated similarly

**Causal test:** Find that a protected attribute changes ads

## Experiment 1: **gender and jobs**

Specify gender (male/female) in Ad Settings, simulate interest in jobs by visiting employment sites, collect ads from Times of India or the Guardian

Result: males were shown ads for higher-paying jobs significantly more often than females (1852 vs. 318)

**violation**

# AdFisher: transparency

[Amit Datta, Michael C. Tschantz, Anupam Datta; *PETS 2015*]

**Transparency:** User can view data about him used for ad selection

**Causal test:** Find attribute that changes ads but not settings

Experiment 2: **substance abuse**

Simulate interest in substance abuse in the experimental group but not in the control group, check for differences in Ad Settings, collect ads from Times of India

Result: no difference in Ad Settings between the groups, yet significant differences in what ads are served: rehab vs. stocks + driving jobs

**violation**

# AdFisher: accountability

[Amit Datta, Michael C. Tschantz, Anupam Datta; *PETS 2015*]

**Ad choice:** Removing an interest decreases the number of ads related to that interest.

**Causal test:** Find that removing an interest causes a decrease in related ads

## Experiment 3: **online dating**

Simulate interest in online dating in both groups, remove “Dating & Personals” from the interests on Ad Settings for experimental group, collect ads

Result: members of experimental group do not get ads related to dating, while members of the control group do

**compliance**

# Other work

- XRay [Lecuyer et al.; *USENIX Security 2014*], Sunlight [Lecuyer et al., CCS 2015]: statistical testing of lack of transparency, discrimination in online advertising
- **Privacy**: awareness of privacy leaks, usability of tools
- **Tracking**: awareness of tracking, reverse-engineering
- Pricing transparency, e.g., Uber surge pricing [L. Chen, A. Mislove, C. Wilson; *IMC 2015*]
- Data Transparency Lab: technology + policy, see DTL 2015 for pointers ([datatransparencylab.org](http://datatransparencylab.org))

## Is this down to privacy?

A shift from privacy and consent to responsible use!  
[E. Kenneally; *SIGCAS 2015*]



# Gaps and directions

- There is more to transparency than on-line behavioral marketing
- Promising approaches to help support transparency
  - personal information management
  - provenance & distributed access control
  - program verification

# Personal data

- Lots of personal data, raising many problems
  - loss of functionality because of fragmentation
  - loss of control over data
  - loss of freedom: vendor lock-in
- A few companies concentrate most of the world's data and analytical power
- A few companies control all your personal data



**enter personal information management systems (PIMS)**

# The PIMS: a paradigm shift

**many Web services,  
each running**

- on some unknown machine
- with your data
- with some unknown software

**your PIMS**

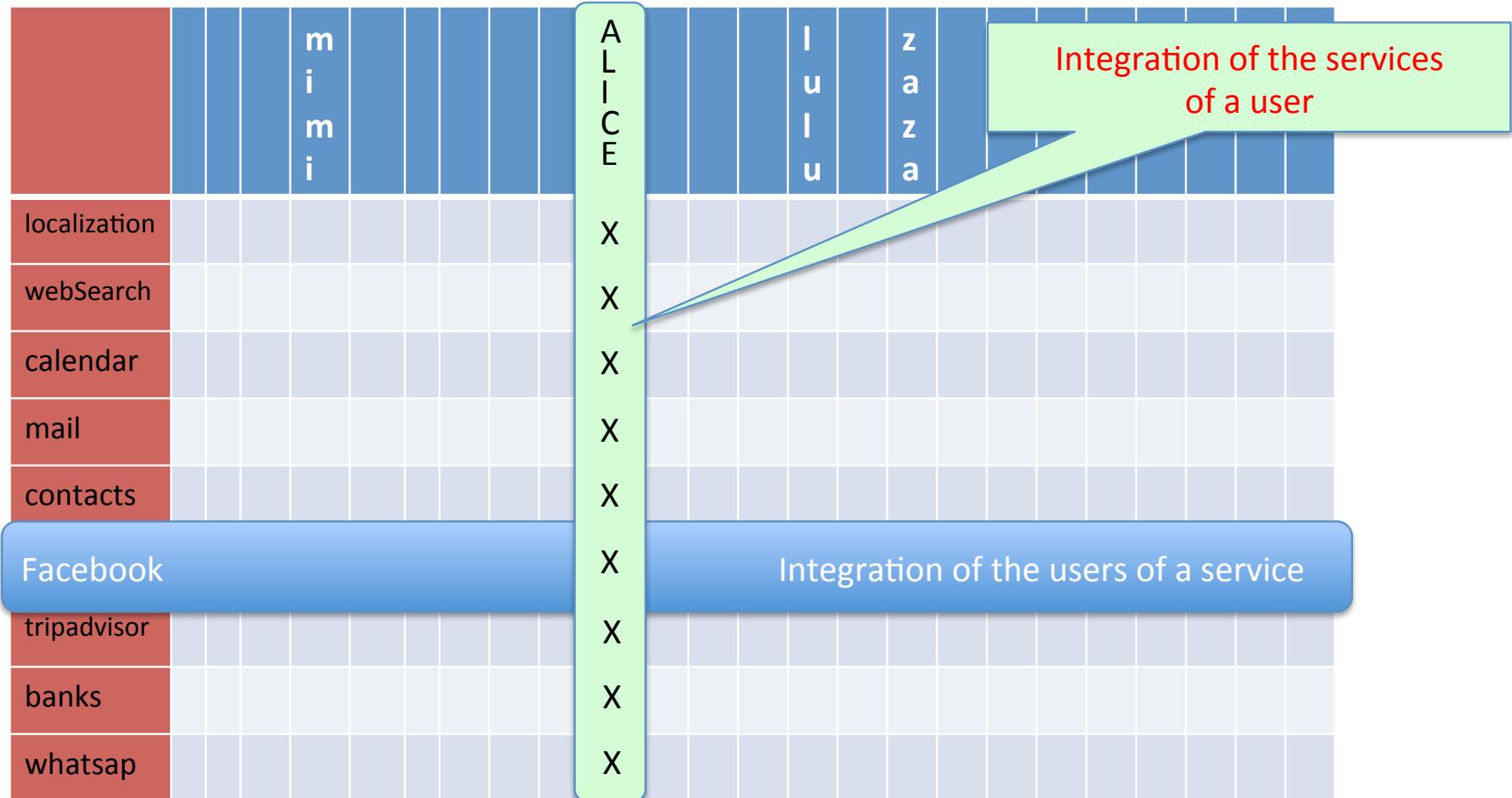
- on your machine
  - with your data, possibly a replica of the data from systems you like
  - with your software, or with wrappers to external services

[S. Abiteboul, B. Andre, D. Kaplan; CACM 2015]

[S. Abiteboul, A. Marian, EDBT 2015]

[H. Haddadi *et al.*, CoRR abs/1501.04737 (2015)]

# Horizontal vs. vertical data integration



# Code verification

- Possible if open-source - otherwise auditing
- Specify properties that should be verified
- Verification based on static analysis, in the spirit of theorem proving
- Lots of work in different areas
  - security, safety, optimization, privacy
- Little on responsibility

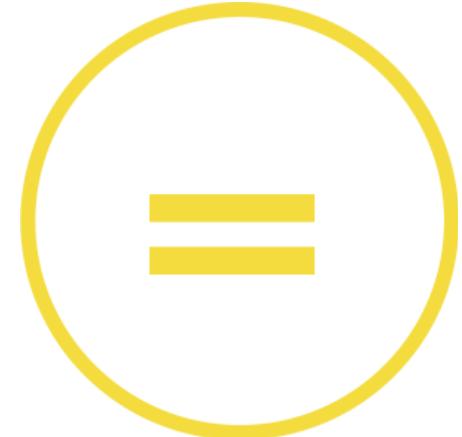
# Provenance & distributed access control

Provenance specifies the origin of the data and the processing that has been performed

- Provenance [Green *et al.*, PODS 2007], [Green *et al.*, SIGMOD 2007]
- Common for scientific data, essential for verifying that data collection and analysis were performed responsibly
- Provenance and privacy [Davidson *et al.*, ICDT 2011]
- Managing access in the distributed setting, e.g., Webdamlog [Moffitt *et al.*, SIGMOD 2015; Abiteboul *et al.*, ICDT 2016], social networks: [Cheng *et al.*, PASSAT 2012; Hu *et al.*, TKDE 2013]

# Roadmap

- ✓ Introduction
- Properties of responsible data analysis
  - ✓ Fairness
  - ✓ Diversity
  - ✓ Transparency
  - ➔ Neutrality
- Conclusion: towards a data responsible society



# Google antitrust case

theguardian

## European commission announces antitrust charges against Google

Inquiry will focus on accusations that internet search and tech multinational has unfairly used its products to oust competitors

Sam Thielman in New York

 @samthielman

Wednesday 15 April 2015 07.27 EDT



Ruth Porat replaces Patrick Pichette as Google's chief finance officer. Photograph: Georges Gobet/AFP/Getty Images

The European Union accused Google on Wednesday of cheating competitors by distorting Internet search results in favour of its Google Shopping service and also launched an antitrust probe into its Android mobile operating system.

# Facebook “like” button



EDITION: U.S. ▾

Technology | Wed Mar 9, 2016 1:22pm EST

Related: TECH, FACEBOOK, REGULATORY NEWS, BREAKINGVIEWS

## German court rules against use of Facebook "like" button

FRANKFURT

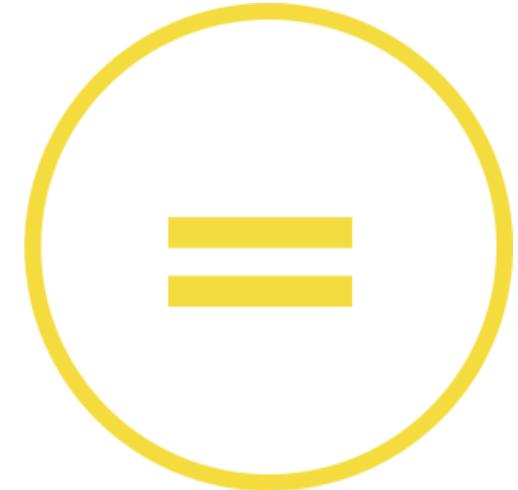
A German court has ruled against an online shopping site's use of Facebook's "like" button on Wednesday, dealing a further legal blow to the world's biggest social network in Germany.

The Duesseldorf district court said that retailer Peek & Cloppenburg failed to obtain proper consent before transmitting its users' computer identities to Facebook, violating Germany's data protection law and giving the retailer a commercial advantage.

The court found in favor of the North Rhine-Westphalia Consumer Association, which had complained that Peek & Cloppenburg's Fashion ID website had grabbed user data and sent it to Facebook before shoppers had decided whether to click on the "like" button or not.

# Neutrality

- Net and platform neutrality (CNNUM report)
  - **net neutrality** - the network is transporting data with no bias based on source, destination, content ...
  - **platform neutrality** - big internet platforms should not discriminate in favor of their own services
- Related to fairness and diversity, verified with transparency tools



**the rich get richer, the poor get poorer**

# Power comes with responsibility

## power

A handful of big players command most of the world's computational resources and most of the data, including all of your personal data - an **oligopoly**



## danger

can destroy business competition

control what information you receive

can guide your decisions

can infringe on your privacy and freedom

# Roadmap

- ✓ Introduction
- ✓ Properties of responsible data analysis
  - ✓ Fairness
  - ✓ Diversity
  - ✓ Transparency
  - ✓ Neutrality
- ➔ Conclusion: towards a data responsible society

# Technology is not the whole answer

Technology enables responsible data analysis: specify and verify

- But will companies simply feel compelled to act responsibly?
- Who sets the standards for what is ethical and legal?

Users and regulators!

- But they have to be educated

# User organization

- Users are data, users are consumers of data, users have **tremendous power!**
- Example: Instagram 2012, gave FB (new owner) broad access to user data and photos for commercial use. Forced to change back under pressure from users.
- Limitations: user education, lack of proper tools

# Public policy

- Should the government regulate the big data industry?
  - regulate
  - define good practices
  - evaluate responsibility
- Issues:
  - which government?
  - lack of competence, agility

# US legal mechanisms

[Big Data: A tool for inclusion or exclusion? FTC Report; 2016]

<https://www.ftc.gov/system/files/documents/reports/big-data-tool-inclusion-or-exclusion-understanding-issues/160106big-data-rpt.pdf>

- Fair Credit Reporting Act - applies to consumer reporting agencies, must ensure correctness, access and ability to correct information
- Equal opportunity laws - prohibit discrimination based on race, color, religion, ... - plaintiff must show disparate treatment / disparate impact
- FTC Act - prohibits unfair or deceptive acts or practices to companies engaged in data analytics

**lots of gray areas, much work remains, enforcement is problematics since few auditing tools exist**

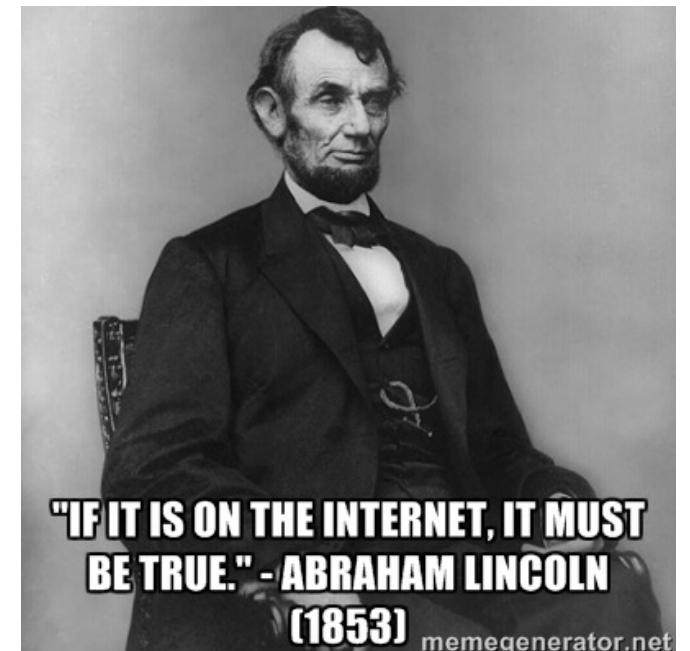
# EU legal mechanisms

- **Transparency**
  - Open data policy: legislation on re-use of public sector information
  - Open access to research publications and data
- **Neutrality**
  - Net neutrality: a new law, but with some limitations
  - Platform neutrality: the first case against Google search
- Different countries are developing specific laws, e.g., portability against user lock-in (France)

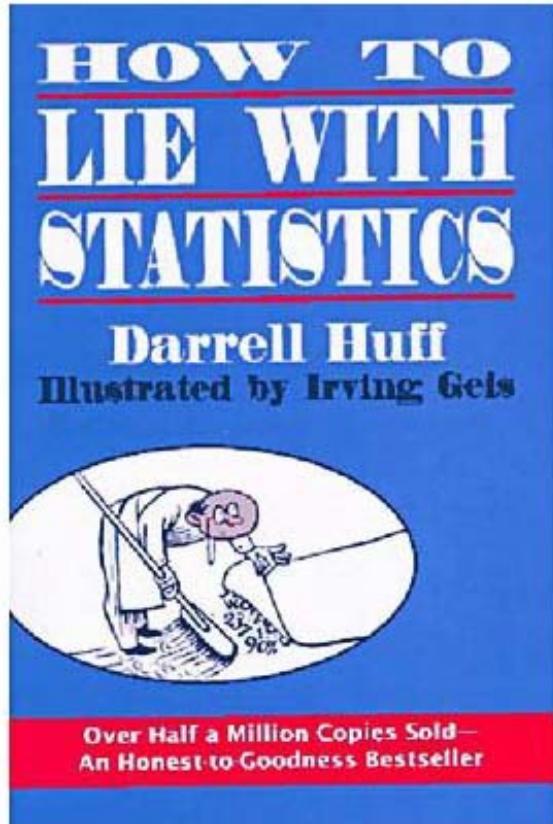
# Education

- Concepts
  - **understanding** data acquisition methods and data analysis processes
  - **verifying** the data and the process: provenance, credit attribution, trust
  - **interpreting** results
- Tools: computer science, probability and statistics, what people need to know about **data science!**

**learn to question!**



# Education: data literacy



statistics

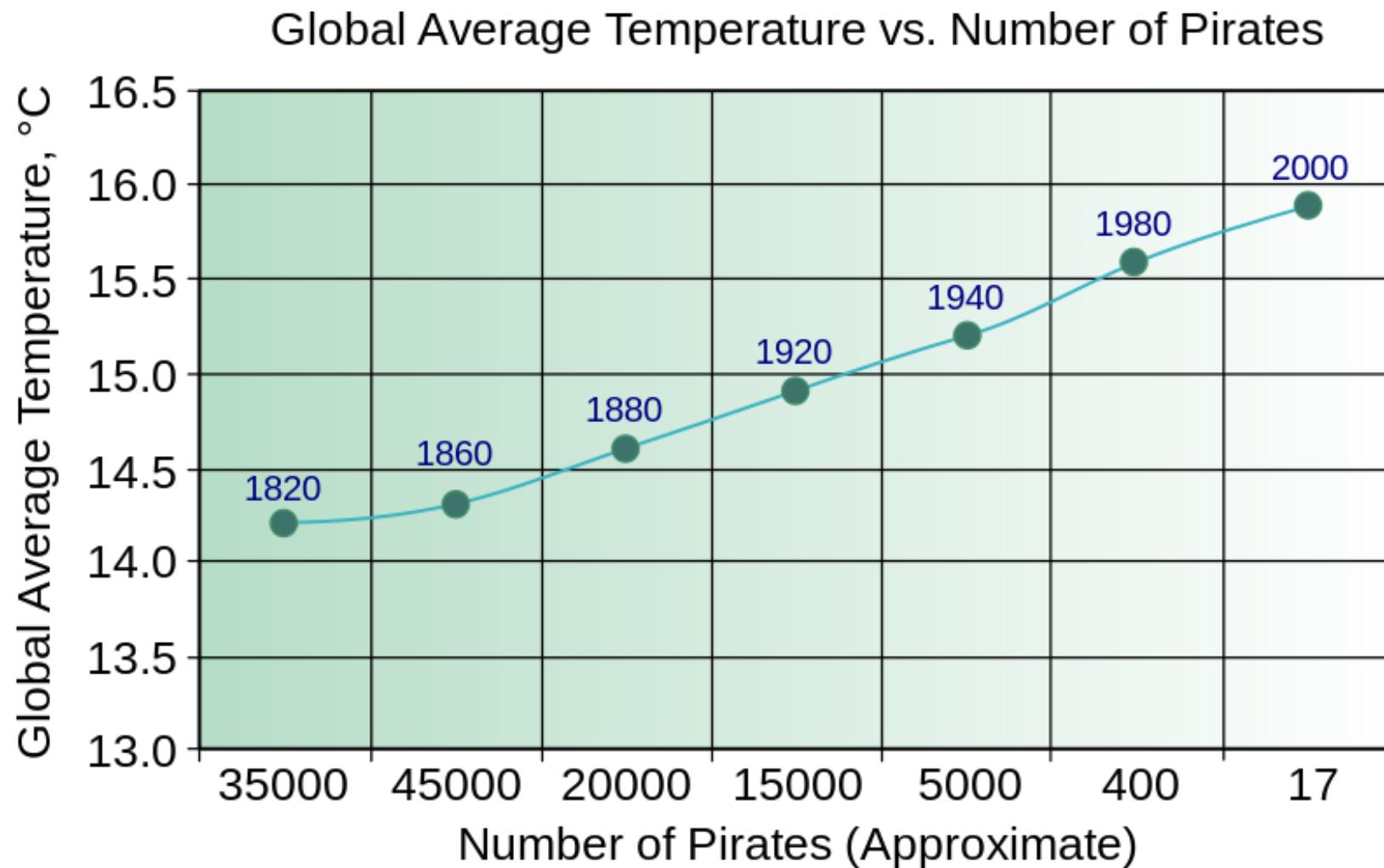


BIG DATA



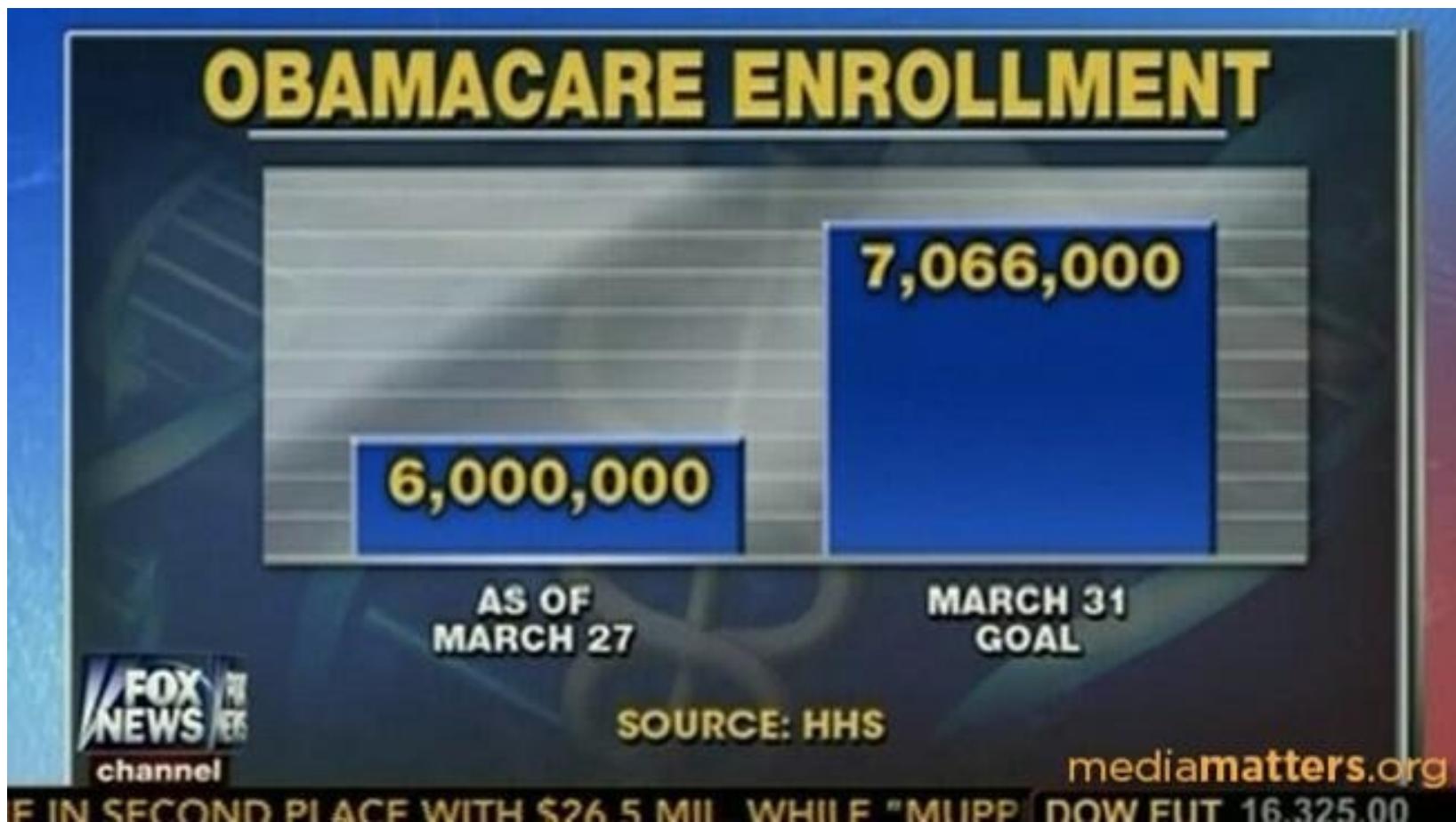
Statistics scares people, big data REALLY scares people!

# Education: correlation, causation



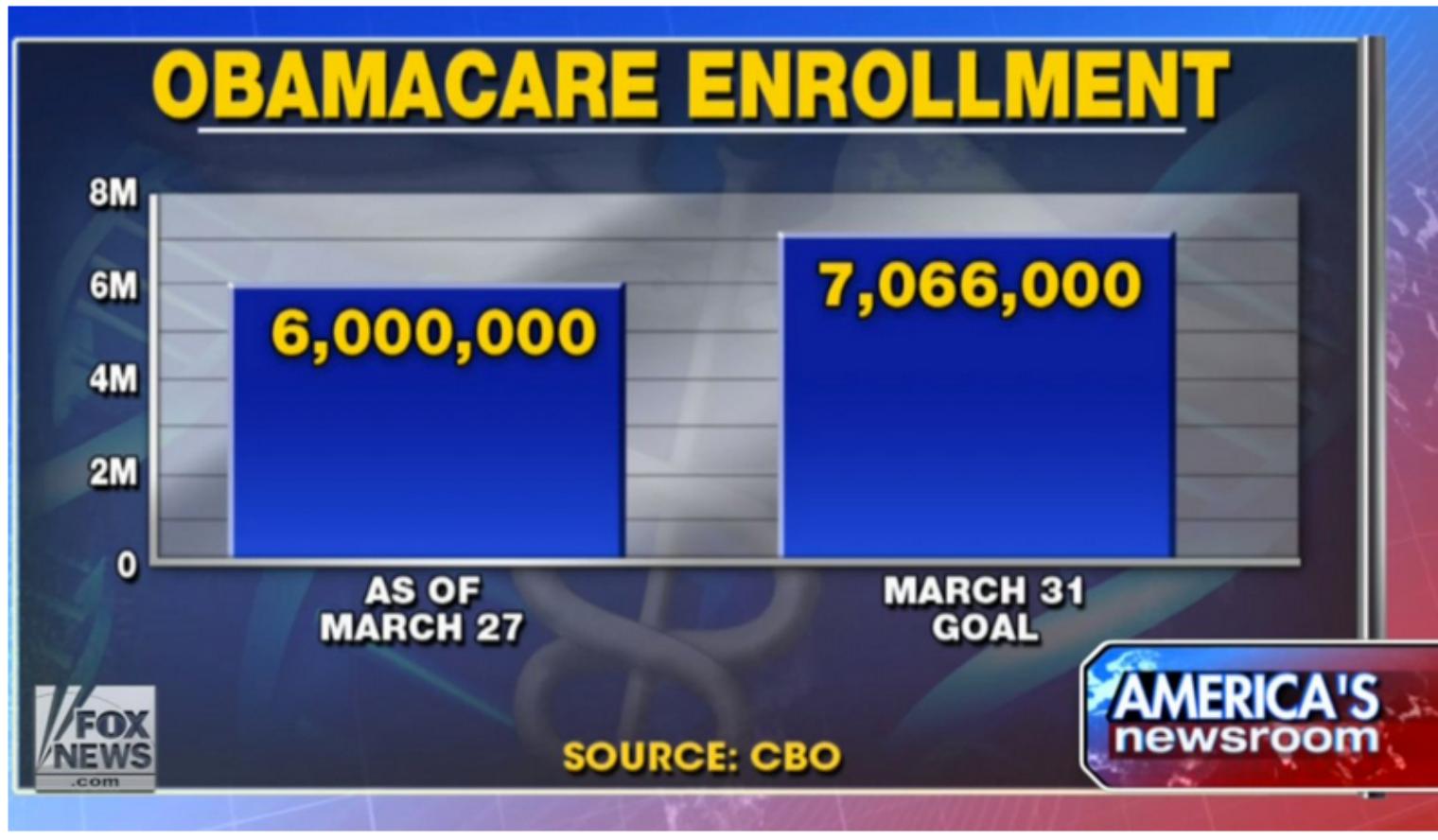
<https://en.wikipedia.org/wiki/File%3aPiratesVsTemp%28en%29.svg>

# Education: data visualization



<http://www.businessinsider.com/fox-news-obamacare-chart-2014-3>

# Education: data visualization



<http://www.businessinsider.com/fox-news-obamacare-chart-2014-3>

# Roadmap

- ✓ Introduction
- ✓ Properties of responsible data analysis
  - ✓ Fairness
  - ✓ Diversity
  - ✓ Transparency
  - ✓ Neutrality
- ✓ Conclusion: towards a data responsible society

# Thank you!

