# Introduction

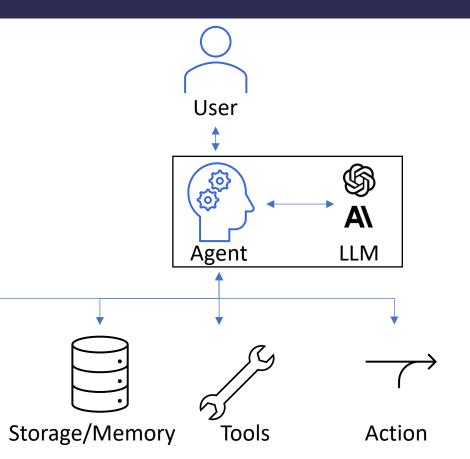
What is an Agent?

An Al Agent is an expert that can answer questions, and help with tasks.

- LLM apps execute tasks
- core element: agent
- uses planning, memory, and tools

Planning

- can perform actions
- is an expert in its field



Levels of AI Agents

	Generality							
Level	Techniques	Performance	Capabilities	Key Characteristics	Use Cases	Narrow Domain	General Wide-Range Domain	
5	LLM-based AI + Tools (Intent + Actions + Reasoning & Decision Making - Memory + Refection + Autonomous Learning - Generalisation - Personality (Emotion + Character) + Collaborative behaviour (Multi-Agents)	Superhuman > 100% of Skilled Adults	True Digital Persona	Agent represents the user in completing affairs, interacts on behalf of user with others, ensuring safety & reliability.	Agent acts on behalf of user to complete tasks, interacting with others while ensuring safety & reliability.	Superhuman Narrow-Al AlphaFold, AlphaZero, StockFish	Artificial Super Intelligence (ASI) Not yet achieved	
4	LLM-based Al + Tools (Intent + Actions + Reasoning & Decision Making + Memory & Reflection + Autonomous Learning + Generalisation	Virtuoso Equal to 99% of Skilled Adults	Memory & Context Awareness	Agent senses user context, understands user memory, and proactively provides personalised services at times.	A personalised virtual assistant enhances UX by understanding context & memory while acting preactively.	Virtuoso Narrow-Al AlphaGo, Deep Blue	Virtuoso AGI Not yet achieved	
3	LLM-based Al + Tools (Intent + Actions) + Reasoning & Decision Making + Memory & Reflection	Expert Equal to 90% of Skilled Adults	Strategic task Automation	Using user-defined tasks, agents autonomously plan, execution steps using tools, iterates based on intermediate feedback until completion.	Agents autonomously plan and execute steps based on intermediate feedback	Expert Narrow-Al Purpose build, specific task orientated Agents	Expert AGI Not yet achieved	
2	IL/RL-based AI + Tools (Intent + Actions) + Reasoning & Decision Making	Competent Equal to 50% of Skilled Adults	Deterministic Task Automation of Skilled Adults	Based on user description of deterministic task, agent auto-completes steps in predefine action.	User: "Check the weather in Beijing today".	Competent Narrow-Al Conversational Al build frameworks with LLM, RAG, etc.	Competent AGI Not yet achieved	
1	Rule-Based AI + Tools (Intent + Actions)	Emerging Equal to Unskilled Humans	Simple Step Sequence	Agents complete tasks following exact steps, pre-defined by users or developers.	User: "Open Messanger" User: "Open the first shread enail in my masteox and read its content" User: "Osli Alice".	Emerging Narrow-Al Single Rule-based systems, SHRDLU, GOFAI	Emerging AGI ChatGPT, Gemini, Llama 2, etc.	
0	No Al Tools (Intent + Rules + Actions)	No Al	No Al	No Al	No Al	Narrow Non-Al UI Driven Software	General Non-Al Human-In-The-Loop Computing Mechanical Turk	

Adapted From: https://arxiv.org/pdf/2405.06643

Source: https://cobusgreyling.medium.com/5-levels-of-ai-agents-updated-0ddf8931a1c6

Available Frameworks

Which Frameworks are available?



## LangGraph

- built on top of LangChain (same team)
- flexible, customizable
- works with any LLM

not intuitive for nonprogrammers



## CrewAl

- very intuitive
- suitable for many agents
- supports many LLM providers

not ideal for very complex tasks



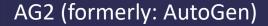
#### Swarm

- very easy to use
- suitable for beginners

only supports OpenAl

Which Frameworks are available?





- mostly for two agents
- good for code generation
- very powerful



## Magentic-One

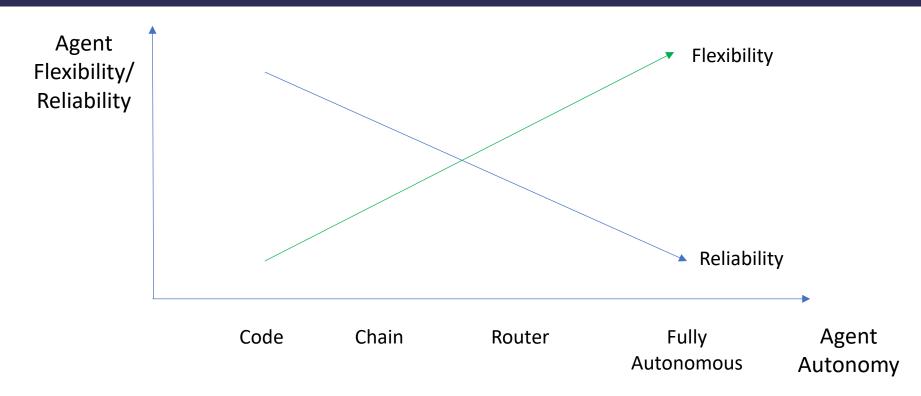
- suitable for beginners
- pre-defined 5 agents: manager, web-surfer, file-surfer, coder, terminal
- built on top of AutoGen
- limited support and documentation



## tinytroupe

- multiagent persona simulation for imagination enhancement and business insights
- only works with GPT-4o
- <u>Link</u>

Flexibility / Reliability vs. Autonomy

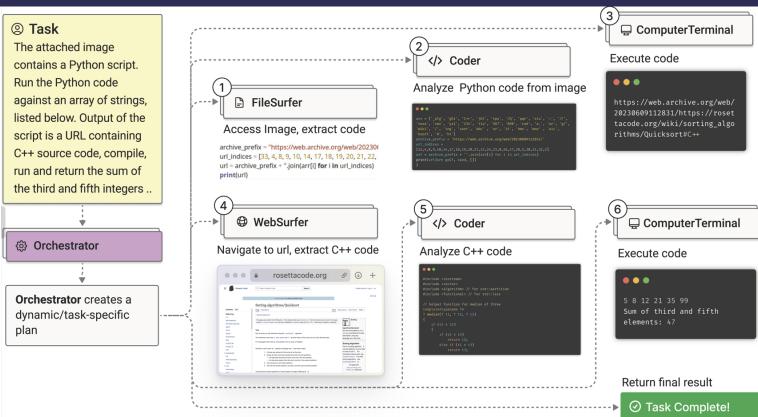


own graph; adapted from: LangChain Academy "Introduction to LangGraph"

Flexibility vs.



## Magentic One



### Tine Troupe



```
1 factory = TinyPersonFactory("One of the largest banks in Brazil, full of bureaucracy and legacy systems.")
       customer = factory.generate person(
           The vice-president of one product innovation. Has a degree in engineering and a MBA in finance.
           Is facing a lot of pressure from the board of directors to fight off the competition from the fintechs.

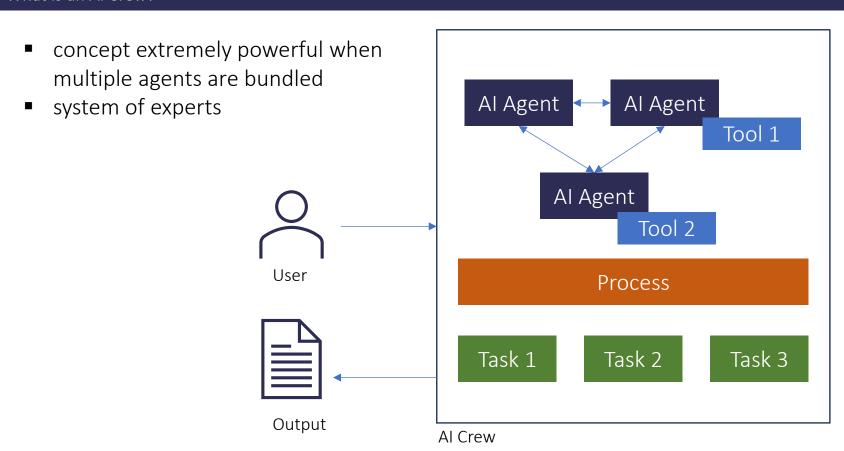
√ 10.1s

                                                                                                                              Python
    1 customer.minibio()
 ✓ 0.0s
 'Lucas Almeida is a 42 year old Vice-President of Product Innovation, Brazilian, currently living in Brazil.'
We can now perform the interview.
    1 customer.think("I am now talking to a business and technology consultant to help me with my professional problems.")
  ✓ 0.0s
                                                                                                                              Python
Lucas Almeida --> Lucas Almeida: [THOUGHT]
                    > I am now talking to a business and technology consultant to help me with my
                    > professional problems.
TinyPerson(name='Lucas Almeida')
    1 customer.listen_and_act("What would you say are your main problems today? Please be as specific as possible.",
                               max_content_length=3000)

√ 10.9s

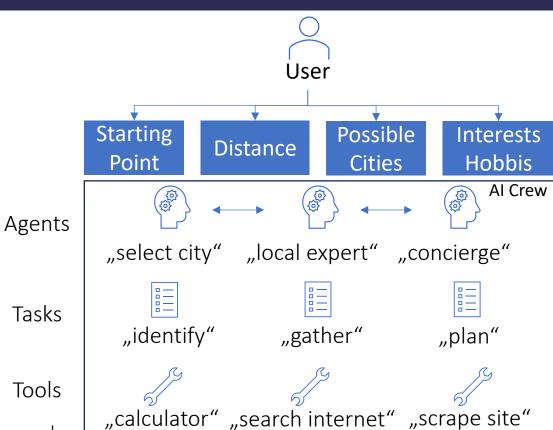
                                                                                                                               Python
```

#### What is an Al Crew?



#### Example – Plan your vacation

- 1. Define Goal
- 2. User Inputs
- 3. Set up
  - agents
  - tasks
  - if needed:
    - tools
    - process
    - ...



Tools Idea found at

https://github.com/joaomdmoura/crewAI-examples

Example – Plan your vacation: Agents



Example – Plan your vacation: Tasks



#### Tools

can be used by Agents for





Searching the Internet

**Scraping Websites** 



Reading Files

Tool	Description
CodeDocsSearchTool	A RAG tool optimized for searching through code documentation and related technical documents.
CSVSearchTool	A RAG tool designed for searching within CSV files, tailored to handle structured data.
DirectorySearchTool	A RAG tool for searching within directories, useful for navigating through file systems.
DOCXSearchTool	A RAG tool aimed at searching within DOCX documents, ideal for processing Word files.
DirectoryReadTool	Facilitates reading and processing of directory structures and their contents.
FileReadTool	Enables reading and extracting data from files, supporting various file formats.
GithubSearchTool	A RAG tool for searching within GitHub repositories, useful for code and documentation search.
SerperDevTool	A specialized tool for development purposes, with specific functionalities under development.
TXTSearchTool	A RAG tool focused on searching within text (.txt) files, suitable for unstructured data.

• • •

Source: https://docs.crewai.com/core-concepts/Tools/#availa ble-crewai-tools

#### Memory

- temporary storage of interactions
- enables agents to recall information to current context

## Short-Term Memory

 captures and organizes information on entities, e.g. people, places

- preserves valuable insights and outcomes
- allows agents to build up knowledge over time

## Long-Term Memory

- keeps context of interactions
- increases relevance of agent responses

**Entity Memory** 

Contextual Memory

#### Memory

- implementation is pretty simple
- by default
  - memory is disabled
  - uses OpenAI embeddings

```
from crewai import Crew, Agent,
Task, Process
my_crew = Crew(
    agents=[ ... ],
    tasks=[ ... ],
    process=Process.sequential,
    memory=True,
    verbose=True
```

Memory - Benefits

## **Adaptive Learning**

crews adapt to new information and refine their approach to tasks

## **Enhanced Personalisation**

agents remember user preferences and historical interactions

## **Improved Performance**

- more informed decisions
- use past learnings and contextual insights

# Asynchronous Operation

S

#### Callbacks

- task callback and step callback
- executed after task or step-completion
- can be used for
  - notifications
  - actions
- parameter passed inside Task

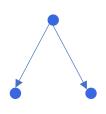
#### Collaboration

Agents can collaborate on a task to

- share information
- assist on a task
- allocate and optimize resources

Process.sequential Process.hierarchical





```
from crewai import Agent, Task, Crew, Process
```

```
crew = Crew(
    agents=[planner, writer, editor],
    tasks=[plan, write, edit],
    verbose=2,
    manager_llm=llm,
    process= Process.hierarchical
)
```

### Expected Task Outcome

 output formats can be defined in detail

```
class OutputFormat(BaseModel):
    chapter title: str
    bullet points: list[str]
Task(
    description=("..."),
    expected_output="A well-written slideset ...",
    agent=editor,
    output format="markdown",
    output format model=OutputFormat,
    output format description=(
        "The output format is a markdown file ..."
    output file = "slideset.md"
```

#### Use of other LLMs

- set up an llm-object
- pass it as a parameter

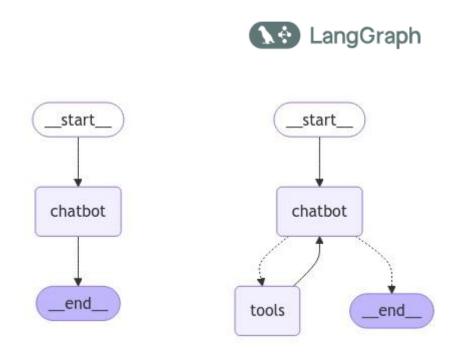
```
from langchain groq import ChatGroq
11m=ChatGroq(temperature=0,
             model_name=MODEL,
             api_key=os.environ["GR
OQ API KEY"]
planner = Agent(
    role="...",
    goal="...",
    backstory="...",
    allow_delegation=False,
    llm=11m.
    verbose=True
```

# LangGraph

# LangGraph

#### Introduction

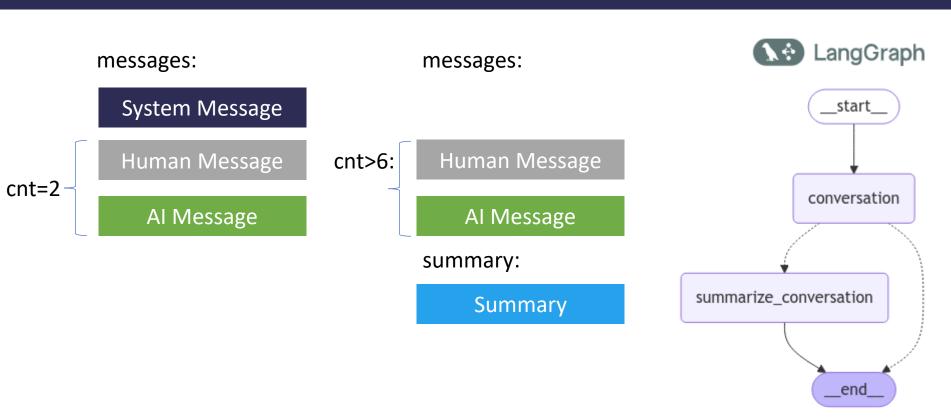
- agentic system
- graph-based representation (directed acyclical graph DAG)
- integrates well with LangChain ecosystem
- focuses on complex workflows
- based on nodes (tasks), and edges (dependencies)



Typical LangGraph graphs

# LangGraph

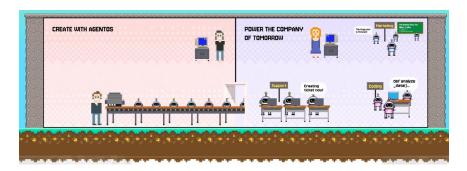
Chat with Summarization

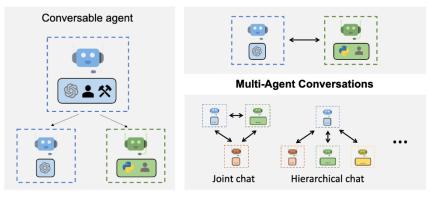


AG2 (formerly autogen)

#### Introduction

- Open-Source framework for building AI agents
- Installation: pip install ag2
- Docker: optional



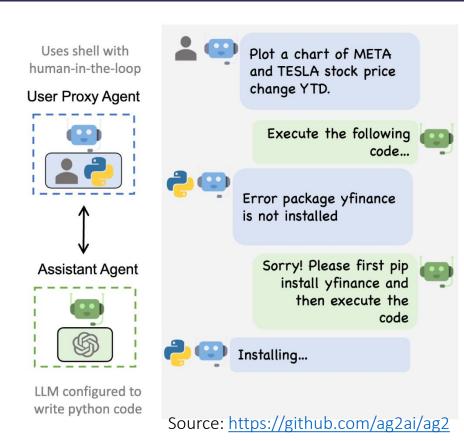


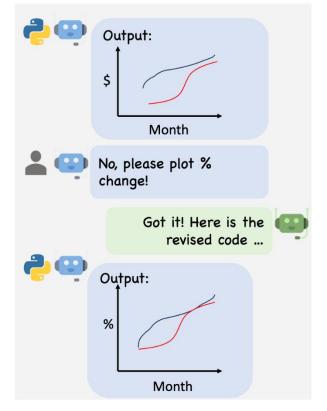
**Agent Customization** 

**Flexible Conversation Patterns** 

Source: <a href="https://github.com/ag2ai/ag2">https://github.com/ag2ai/ag2</a>

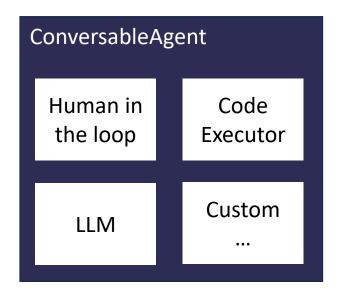
#### Introduction





## Agent

- AG2 agent
  - entity that can send and receive messages to and from other agents
  - agent can be run by
    - models,
    - code executors,
    - human, or
    - a combination of above



#### Agent Types

## ConversableAgent

- purpose: interactive, conversational tasks
- features: maintains context across turns in conversation, handles interactions with other agents

## **ToolAgent**

- purpose: optimized for information extraction
- features: uses vector DB, suitable for RAG

## AssistentAgent

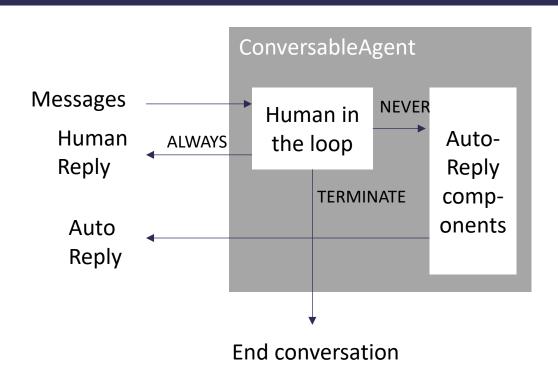
- purpose: virtual assistant, used for tasks requiring retrieval, summarization, or user support
- features: connection to external knowledge possible

## TaskAgent

- purpose: handles code or script execution
- features: capable of running, validation, or testing Python scripts

## Human in the loop

- HITL in front of Auto reply, intercepts incoming messages, and decides to pass to auto-reply, or to human feedback
- customizable through human\_input\_mode parameter
- modes:
  - NEVER, TERMINATE (default), ALWAYS



Source: own graph, adapted from https://ag2ai.github.io/ag2/docs/tutorial/human-in-the-loop

#### Tools

- agents can use tools
- register\_for\_llm
  - exposes tool to LLM
  - allows LLM to reason about tool, decide when to call
- register\_for\_execution
  - handles execution of tool when LLM decides to call it
  - connects logical request generated by LLM to process
  - without it, even if LLM decides to use a tool, there would be no backend to execute tool's functionality

```
# %% create an agent with a tool
my assistant = ConversableAgent(
    name="my_assistant",
    system message="You are a helpful AI assistant.",
    llm config=config list
# register the tool signature at agent level
my_assistant.register_for llm(
    name="get current date",
    description="Returns the current date in the form
at YYYY-MM-DD."
)(get current date)
# register the tool function at execution level
my assistant.register for execution(name="get current
date")(get current date)
```

## Conversation Patterns: Two Agents Chatting

