Saptarshi Syam

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Project Lead/Business Analyst

15+ years of success executing all phases of Software Development Lifecycle (SDLC), transforming business initiatives into technology solutions.

Experienced IT Professional with a strong background in Project Management and a keen interest in Data Analysis. Seeking a challenging role to leverage my expertise. I bring a track record of on-time project delivery and impactful data analysis.

Highlights of Expertise

- Statistical Analysis
- Data Wrangling
- Python
- Project Management
- Machine Learning
- Data Visualization
- SQL/NoSQL
- Resource Management
- Deep Learning
- Agile Methodologies
- Big Data
- Azure & Google Cloud

Professional Experience

Tata Consultancy Services (India, UK, USA)
Business Analyst/Senior Project Manager   August 2010 – Present

- Diverse Development & Project Management experience spanning Retail, Insurance, Pharmacy & Banking sectors with leading clients such as Walmart, Aegon (UK),Rite Aid & Toyota Financial Services among others.

- Proficient in budget management and cost optimization, delivering projects within budgetary constraints.

- Extensive Data Analysis expertise using Big Data technologies, including Cassandra, Teradata, Hadoop, and SQL.

- Proficient in migrating Legacy systems to modern cloud-based applications (Microsoft Azure & GCP).

- Collaboration with cross-functional teams to streamline operations and reduce manual effort.

- Strong leadership and mentoring skills, managing geographically dispersed teams for on-time project delivery.

- Strategic problem-solving through the development of business cases and data-driven recommendations.

- Robust security and disaster recovery planning to mitigate potential risks and safeguard IT environments.

- Utilization of cutting-edge technologies to optimize application performance and data retrieval processes.

- Comprehensive experience in Software Testing, Code Review, and adherence to Coding Standards and Best Practices.

Additional experience as Senior Developer, Cognizant Technology Solutions, Kolkata Area, India.

Education

Data Science Core Bootcamp, 2023
Springboard, San Francisco, CA
Organizational Leadership Graduate, 2021
INSEAD Business School, Singapore

Bachelors: Computer Science & Engineering
West Bengal University of Technology, Kolkata, India

Key Achievements:

- Achieved the highest appraisal band for the past 8 consecutive years at TCS, consistently recognized as a top performer.

- Led Modernization of logistics systems for a major retail client, resulting in annual revenue growth of over $2 million.

- Developed and maintained positive stakeholder relationships, responding to client needs and ensuring project delivery on time and within budget.

- Implemented Data Visualization tools to identify actionable patterns and relationships for strategic decision-making.

- Recruited, trained, managed, and mentored high-performance IT teams, fostering a collaborative work culture.

- Apart from work, I have been serving as the Administrative Secretary for a local Bengali Association, actively involved in organizing numerous charitable events throughout the year, including their flagship event, Durga Puja, for several years.