Shubham Dubey

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CERTIFICATIONS AND COURCES

- Power Platform App Maker Associate
- Power Platform Developer Associate
- Power Platform Fundamentals
- Functional Consultant Associate

EDUCATION

Bachelor's in Electrical and Electronic Engineering (B.Tech)

Galgotias University

ACHIEVEMENTS

Project on:

IOT based Accident Prevention and Detection Project

PERSONAL DETAILS

Birth Date:

4 Feb 1998

Nationality:

Indian

Address:

Allahabad, Uttar Pradesh

INDUSTRY EXPERIENCE

Sales
Customer Service
Field Service

LANGUAGES

English
Hindi

SUMMARY

Achievement-driven professional, with 3.5 years of experience in Microsoft Dynamics CRM and Power Platform, targeting senior level assignments with an organization of high repute.

SKILLS

Dynamics CRM	PowerApps	Copilot Studio
SharePoint Online	Power Automate / Flow	Azure Logic apps
APIs	Power Bi	Html And CSS
	SQL	JavaScript

WORK EXPERIENCE

CERTIFIED MICROSOFT DYNAMICS 365/POWER PLATFORM TECHNICAL CONSULTANT

- Configuration and development of Dynamics 365 Sales and Customer Service modules functionality according to the customer requirements.
- Customization of Workflows, Business Process Flows, Business Rules, Power Automate Flows.
- Basic knowledge and experience of working with SQL queries, database tables, stored procedures, and views.
- Experienced in Microsoft Power Platform applications.
- Integration of Dynamics 365 with other systems.
- Guided and coordinated a team of 2-3 people.

Healthcare Project on Dynamics 365 Customer Service:

- Engineered a custom API and custom connectors to minimize processing delays, streamlining healthcare data management.
- I designed a Model Driven App, automated workflows and rules, and visualized data with Power BI.
- Integrated multiple Canvas Apps into Dynamics 365 CRM, overcoming limitations, and optimizing healthcare service management through PowerApps, Power Automate, and Power BI.

Issue Tracker App:

- Implemented and customized SharePoint sites and lists using advanced methods, establishing a robust foundation for the collaborative development of the Issue Tracker App.
- Designed and managed modern advanced Canvas Apps, addressing delegation issues while seamlessly integrating multiple Power BI reports for insightful analytics, resulting in an optimized and effective Issue Tracker App.

Project on Dynamics 365 Sales:

- Engineered a custom API and integrated modern Canvas Apps into Dynamics 365 CRM, optimizing our sales solution for efficiency.
- Developed PCF components using Fluent UI and react.js to address multi-select lookup issues in CRM, enhancing information handling and simplifying our tailored sales system.