3- Software as a Service

- **User Responsibilities:**
  - **Data Usage:** Users are responsible for using the SaaS application and managing their data within it.

  - **User Access Management:** Users control access to the SaaS application for their organization's users.

  - **Customization and Configuration:** Some SaaS applications allow for customization and configuration by users, such as creating workflows or adding custom fields.

- **Azure Responsibilities:**
  - **Application Maintenance:** Azure manages the entire SaaS application stack, including infrastructure, code, security, and updates.

  - **Data Security:** Azure ensures data security within the SaaS application.

  - **Performance and Availability:** Azure maintains the performance and availability of the SaaS application.

  - **Compliance:** Azure may provide compliance certifications for the SaaS service.