Dave Ta

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OBJECTIVE

Seeking to a chance to learn and grow where I can contribute my formal education, strong communication, organizational and interpersonal skills to advance organization with meeting its goals and benchmarks.

SKILLS PROFILE

- Strong communication and customer service skills developed through years of customer service experience.
- > Excellent written and verbal communication skills further perfected of performing presentations, writing reports and working in group projects.
- Ability to develop, maintain, and strengthen relationships proven through working with colleagues.
- Effective team player meeting both team and personal goals.
- Ability to multi task in high stress time sensitive environments.
- > Willingness to always take on a challenge and learn new concepts and skills.

WORK EXPERIENCE

Cashier

Bubble Tea

July 2022 - September 2023

- > Used cross-selling techniques to promote memberships and other merchandise
- Printed sales receipts, performed cash handling duties and prepared bank deposits
- Professionally resolved customer complaints and processed returns
- > Counted Merchandise and used an onsite database to input data for inventory tracking.

EDUCATION

Computer Engineering Technology- Advance diploma

Seneca College of Applied Arts and Technology Expected Graduation: September 2026

Courses taken:

Networking

- Hardware Software Interfacing
- Digital Electronic and Introduction to PLC
- Object Oriented Programming
- Business Finance
- Intermediate Computing Concept

Certification

CS50: Introduction to Computer Science

Skills learned:

- Data Structures
- Web Development
- > C, Python, JavaScript & CSS, HTML

Earned January 2023

September 2023 - Now

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EDUCATION (continued)

CS50: Introduction to Database with SQL

Earned January 2024

Skills learned:

- > Relationship and entities
- MySQL and SQLite
- > Triggers, Constrains, Foreign Key

Personal Project

Email Automation

Description: Written mainly in Python, apply pre-trained model from Llama to summarize from online article (BBC, CNBC,...) and send to receivers.

Function:

- > Process API, pre-processing
- > Automated Send Email
- > Apply AI in understanding the context

Todo Website

Description: I used React to construct the UX/UI, Nodejs for server and MongoDB for hosting database. This pages is Todo pages in Vietnamese. With simple authentication and authorization, it allows user to create accounts and see a list of task. In addition, admin can check the progress through tables.

VOLUNTEER EXPERIENCE

Volunteer Staff

Give it Back to Kids - Danang

July - August 2023

- Assisted in communication between sponsor and kids
- Promoted services offered by organization by advertising

REFERENCES AVAILABLE UPON REQUEST