

What is the refund policy for the Team Travel Experience?

Unless otherwise specified on the event agreement;

120+ days from departure date of event: Full refund of participant fees paid to date to the customer (Minus the \$250.00 admin fee)

90 - 120 days from departure date of event: 75% refund of participant fees paid to date to the customer (Minus the \$250.00 admin fee)

45 - 89 days from departure date of event: 50% refund of participant fees paid to date (Minus the \$250.00 admin fee)

15 - 44 days from departure date of event: 25% refund of participant fees paid to date (Minus the \$250.00 admin fee)

Date of Departure - 14 days from departure date of event: No Refund

If the participant simply does not show up, there will be no refunds for the amount paid.

All cancellations must be in writing and sent to the US office.

NO REFUNDS will be given to players who leave voluntarily or are removed for disciplinary reasons.

If an individual player from the team cancels the refund policy is as follows:

60+ days from departure date of event: full refund of participant fees paid to date to the customer (Minus the \$250.00 admin fee)

Date of Departure – 60 days from departure date of event: No Refund

What is the refund policy for the Individual Travel Experience?

90+ days from departure date of the event: Full refund of participant fees paid to date to the customer (Minus the \$250.00 admin fee)

30 – 90 days from departure date of the event: 50% refund of participant fees paid to date (Minus the \$250.00 admin fee)

15 – 30 days from departure date of the event: 25% refund of participant fees paid to date (Minus the \$250.00 admin fee)

Date of departure – 7 days from departure date of event: No Refund

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What is the refund policy for the Tournament Travel Experience?

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Each team is subject to refund policies of each tournament they are participating in.

What if a participant is injured or sick and cannot attend, do they receive a refund?

If a player is injured or sick and cannot attend camp, we must receive a doctor's note on the appropriate headed paper in order to be considered for a refund. Applicable admin fees may be charged.