

**Team:** Team 08

**Inject Number:** 47

**Inject Duration:** 100 Minutes

**Inject Start Date/Time:** Sat, 16 Mar 2019 18:55:07 +0000

**From:** IT Director

**To:** To Infrastructure Team

**Subject:** H119 - Palo Alto Tech Support Advise - Basic Maintenance

Our Palo Alto Tech support contact is advising to make sure we are running at least version 8.0.15 of the OS. Older versions of PAN-OS are problematic.

Please respond with a memo to the IT Director documenting what version we are running, and if not the recommend version, then upgrade to a more current acceptable version. Respond with a business memo that documents the version that is running and what was upgraded to, with a screen shot showing the current version.

Be sure to CHANGE and DOCUMENT from the default username and password for admin access to the PA firewall.

Thank you.

*IT Director*