**Team:** Team 08

**Inject Number:** 4

**Inject Duration:** 30 Hours

**Inject Start Date/Time:** Fri, 15 Mar 2019 22:42:53 +0000

**From:** CIO

**To:** IT Team

**Subject:** Scoring Inquiries

Use this inject to submit questions to the scoring managers as to why a service is not scoring properly. Response from the scoring managers is at their discretion and will use the notification feature of the ISE/team portal. Teams should keep in mind it is their responsibility to determine why services are not properly scoring and to take corrective action.

Thank you.

*CIO*