

Team: Team 3

Inject Number: 49

Inject Duration: 120 Minutes

Inject Start Date/Time: Sat, 24 Mar 2018 15:16:14 -0500

From: IT Director

To: Infrastructure Team

Subject: [O-231] Remote Support Service

The general consensus in the industry is that remote support staff should access internal devices using a remote VPN. Develop the configuration on the Palo Alto to create a remote VPN service that would be compatible with their Global Protect client. Develop a memo showing the screen shots from the various sections showing the VPN configuration. We will need to implement user-id authentication, either via AD or local credentials.

Thank you.

IT Director