

**Team:** Team 15

**Inject Number:** 9

**Inject Duration:** 60 Minutes

**Inject Start Date/Time:** Sat, 02 Feb 2019 16:22:56 +0000

**From:** IT Director

**To:** To Infrastructure Team

**Subject:** 3.7.1 Palo Alto Tech Support Advise - Basic Maintenance

Our Palo Alto Tech support contact is advising to make sure we are running at least version 8.0.15 of the OS. Older versions of PAN-OS are problematic.

Please respond with a memo to the IT Director documenting what version we are running, and if not the recommend version, the steps needed for it to be applied to the environment.

CHANGE and DOCUMENT from the default username and password for admin access to the PA firewall

Thank you.

*IT Director*