David Chlipala

Strategic problem solver & technologist. I enjoy finding simple solutions to complex business & technology problems.

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📍 Minneapolis, MN   in https://www.linkedin.com/in/dchlipala

EXPERIENCE

Senior Associate
Strategic Technology Consulting
PwC
📅 June '15 – Present

- Constructed a next-generation service portfolio strategy & chargeback model for a $2.2B+ federated IT organization in response to the client's largest acquisition to date
- Facilitated renegotiations for a multiyear, $50M+ annual managed services agreement, reducing unit costs and increasing visibility into operational reporting, OLAs, and KPIs

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Lead Product Owner & ScrumMaster
FIS FIS Global
📅 July '14 – June '15

- Responsible for the strategy, build, and operation of an IT managed services portfolio and tooling platform (ServiceNow) supporting more than 25 commercial clients around the world
- Planned & executed the implementation of an enterprise configuration & asset management solution supporting more than 400,000 managed components

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Business Consultant
Perficient
📅 June '13 – June '14

- Managed the design of process & data flow diagrams for an in-store & online affiliate marketing solution which handles chargeback & compensation on an estimated $500M+ of annual transaction revenue for a Fortune 100 retailer
- Coordinated requirements elicitation, experience design, and content authoring for a web-based pharmaceutical benefits marketplace and member portal

SKILLS/EXPERTISE

Service Strategy   Service Design   Project Management   Data Analysis

IT Financial Management   Requirements Elicitation   Technical Vocabulary

Prototyping   Training   Executive Communication

CERTIFICATIONS

Certified Scrum Product Owner   Certified ScrumMaster

EDUCATION

🎓 B.A. Information Systems
University of St Thomas

📅 September '09 - May '13

📍 Saint Paul, MN