

David Chlipala

Strategic problem solver & technologist. I enjoy finding simple solutions to complex business & technology problems.



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EXPERIENCE

Senior Associate

Strategic Technology Consulting



PwC



June '15 – Present

- Constructed a next-generation service portfolio strategy & chargeback model for a \$2.2B+ federated IT organization in response to the client's largest acquisition to date
- Developed and implemented a Project Portfolio Management Office (PPMO) which established a centralized governing body that directs execution, financial controllership, and strategic alignment of all work efforts across a Fortune 20 CTO organization

Lead Product Owner

 FIS Global



July '14 – June '15

- Responsible for the strategy, build, and operation of an IT managed services portfolio and tooling platform (ServiceNow) supporting more than 25 commercial clients around the world
- Led the design, implementation, user training, & support for a modernized IT service catalog and portal, granting more than 100,000 global users access to critical IT services and support while maintaining a personalized user experience for each client

Business Consultant



Perficient



June '13 – July '14

- Managed the design of process & data flows for an instore & online affiliate marketing solution which handles chargeback & compensation on an estimated \$500M+ of annual transaction revenue for a Fortune 100 retailer
- Coordinated product management activities including feature and experience design, content authoring, and training for a web-based pharmaceutical benefits marketplace and member portal

SKILLS/EXPERTISE

Service Strategy

Service Design

Project Management

Data Analysis

IT Financial Management

Requirements Elicitation

Technical Vocabulary

Prototyping

Training

Executive Communication

CERTIFICATIONS

Certified Scrum Product Owner

Certified ScrumMaster

EDUCATION



B.A. Information Systems

University of St Thomas



September '09 - May '13



Saint Paul, MN