

DAVID CHLIPALA

ABOUT

Strategic problem solver and technologist, with experience in global business and digital transformation. I enjoy finding simple solutions to complex problems.

EDUCATION

University of St. Thomas

B.A. Computer Information Systems
Saint Paul, Minnesota
Sept. 2009 - May 2013

CONTACT

📞 +1 612-388-9833
✉️ dchlipala@gmail.com
🌐 linkedin.com/in/dchlipala/
📍 San Francisco, CA

EXPERIENCE

Engagement Manager - Digital Strategy

Oliver Wyman

📅 October 2021 - Present

Oversee client development and project delivery for consulting engagements focused on technology strategy and digital transformation for clients in the financial services industry. Key responsibilities and experience include:

- Partnered with the Chief Risk Officer at F100 financial institution to design a modernized technology strategy and operating model to support financial and non-financial risk management functions
- Co-lead internal efforts focused on service definition and GTM strategy for Oliver Wyman's technology dexterity and modernization platforms

Senior Manager - Cloud & Digital

PwC – Consulting Solutions, CIO Advisory

📅 June 2015 - October 2021

Responsible for leading large-scale technology strategy & transformation programs in partnership with senior executives across Fortune 500 organizations in the technology, industrial products, and financial services industries. These initiatives have included enterprise IT strategy, operating model design, process optimization, and transaction support. Key experience includes:

- Constructed a commercial product & service portfolio strategy and chargeback model for a multibillion-dollar federated IT organization
- Managed the development and global rollout of a modernized support strategy, operating model, and service management platform
- Led effort to drive definition and adoption of enterprise cybersecurity standards across 50+ global subsidiary businesses for a Fortune 200 technology services and solutions provider
- Advised private equity funds and corporate clients in buy-side and sell-side operational due diligence efforts for deals ranging from \$xxM to \$xB in total transaction value

Product Manager - ITSM Tooling & Process

FIS – Global Commercial Services

📅 July 2014 - June 2015

- Responsible for the strategy, build, and operation of an IT infrastructure managed services portfolio and tooling platform (ServiceNow) for a Fortune 500 financial services and technology provider
- Worked with clients and delivery teams to establish product roadmaps and release schedules. Led technical pre-sales activities, client on-boarding & training processes, and advised on platform architecture and business process integration

Business Consultant

Perficient

📅 June 2013 - July 2014

- Provided agile project delivery support as a Product Owner and ScrumMaster for a series of large-scale technology and product development efforts; Key responsibilities include customer research, requirements analysis, feature design, and roadmap planning

PROFESSIONAL SKILLS

- Product Management
- Project/Program Management
- Data Analysis & Visualization
- Organizational Change Management
- Process Engineering & Optimization
- Technology Operations and Service Management
- IT Financial Management
- Executive Communication
- Contract & Vendor Management

CERTIFICATIONS AND ACCREDITATIONS*

- AWS Business Professional*
- AWS TCO & Cloud Economics*
- AWS Solutions Trainings for Partners (Foundations)*
- Azure Fundamentals
- Certified Scrum Product Owner
- Certified ScrumMaster
- ITIL v3 Foundations
- ServiceNow Certified System Administrator