Software Installation Guides

This document provides detailed guides for installing various software applications, designed to facilitate efficient question and answer interactions with a Large Language Model (LLM).

Installing Slack Desktop App

Steps:

1. Download Slack from https://slack.com/downloads
2. Run the installer with administrator privileges
3. Sign in with your @techcorp.com email address
4. Join the #general and #it-support channels
5. Enable desktop notifications for mentions
6. Set status to show your working hours

Common Issues:

- **Issue:** Cannot sign in with company email
- **Solution:** Check with IT - your account may not be provisioned yet
- **Issue:** Notifications not working
- **Solution:** Check Windows notification settings and Slack notification preferences

Support Contact:

it-support@techcorp.com

Setting up Microsoft Office 365

Steps:

1. Go to portal.office.com

2. Sign in with your company credentials (firstname.lastname@techcorp.com)

3. Download and install Office apps from the portal

4. Activate with your company license

5. Set up Outlook with company email

6. Connect OneDrive for file sync

Common Issues:

- **Issue:** License activation failed
- **Solution:** Ensure you're signed in with company account, not personal Microsoft account
- **Issue:** Outlook not syncing emails
- **Solution:** Check network connection and verify Exchange server settings

Support Contact:

it-support@techcorp.com

Installing Company VPN (Cisco AnyConnect)

Steps:

1. Download Cisco AnyConnect from IT portal

2. Install with administrator rights

3. Enter server address: vpn.techcorp.com

4. Use your company username and password

5. Enable auto-connect for company networks

6. Test connection to internal resources

Common Issues:

- **Issue:** Cannot connect to VPN server
- **Solution:** Check internet connection and contact IT if server is down
- **Issue:** VPN connects but cannot access internal sites
- **Solution:** Try disconnecting and reconnecting, or contact IT for routing issues

Support Contact:

it-support@techcorp.com