

Title	RepairSolutions2: Bluetooth Pairing Troubleshooting Guide for Android						
Tool #	Multiple Tools	Creator	David G.	Created/Update Date		T/N #	23-N/A-001
Description: If having issues pairing the RepairSolutions2 App with an Android Phone, this guide will assist in resolving this issue.							

If your tool is not appearing in the pairing screen:

- Make sure your tool is turned on and has established communication with your car. If your tool has a display screen, it will say "Error" or "Unable to establish communication" if it can't connect to your car. If this happens, turn on your car's engine and try again.

- If your tool is still not appearing in the pairing screen, restart your phone and your car. Sometimes, a simple restart can fix problems like this.

- If you're still having trouble, you can try contacting the RepairSolutions2 support team. They will be able to help you troubleshoot the problem and get your tool paired with your phone.

If your tool is not appearing in the pairing screen, here are some things you can do:

1. Don't pair your tool outside the app. Only pair your tool in the RepairSolutions2 app. If you pair your tool in your phone's Bluetooth settings, it won't show up in the app. If you already paired your tool in your phone's Bluetooth settings, you need to "forget" your tool and then pair it in the app.

2. Pair your tool right after you plug it in. The tool needs some time to get ready to pair after you plug it in. If you wait too long, it might not show up in the app. So, as soon as you plug in your tool, open the RepairSolutions2 app and start the pairing process.

3. Make sure your tool is getting power from the car. If you're using a dongle, make sure it's plugged in all the way. If you're using a handheld tool, make sure it's turned on. If your tool is not getting power, it won't show up in the app. So, check the power cable to make sure it's plugged in tightly, or turn on the handheld tool if it's not already on.

4. Make sure your car can start. If your car won't start, the scan tool won't be able to communicate with your car's computer. So, if your car won't start, you need to figure out why before you can use the scan tool. This might mean checking the battery, the starter, or the fuel system.

Here are some other things to keep in mind:

- You need to have Bluetooth turned on your phone.
- You need to be in the RepairSolutions2 app to pair your tool.
- If you're still having trouble, you can try restarting your phone and your car.

If you are still having trouble pairing your Android phone with the RepairSolutions2 App:

- Delete the app and reinstall it. This will sometimes fix problems with the app.
- Make sure your phone's location settings are turned on. This is important for the app to find your tool.
- When you open the app, it will ask if you have a compatible scan tool. Say yes and follow the instructions.
- When the app asks for permission to access your device location, say yes. This is also important for the app to find your tool.

If you are using an Android phone with Android 12 or 13, you also need to do the following:

- Give the app permission to access nearby devices. This is how the app finds your tool.
- Give the app permission to use precise location. This is the most accurate way for the app to find your tool.

If you do all of these things and you are still having trouble, you can try contacting the RepairSolutions2 support team. They will be able to help you troubleshoot the problem and get your tool paired with your phone.