

Title	Tool Not Linking to Vehicle						
Tool #	5610	Creator	David G.	Created/Update Date		T/N #	23-5610-002
Description: Tool not linking to vehicle.							

## Troubleshooting: Tool Not Linking

Encountering issues with your tool not linking? Don't worry, we're here to help you resolve it step by step.

### Step 1: Start the Vehicle's Engine

1. Prior to connecting the tool, start the engine of your vehicle.
2. This step ensures a stable power source for both the vehicle's diagnostic systems and the tool.

**Note:** If the tool fails to turn on, it indicates a lack of power at the DLC (Diagnostic Link Connector).

### **Step 3: Check Under-Dash Fuses**

1. If the tool doesn't power on and link, check all the fuses located under the dashboard.
2. Blown fuses can affect the connection between the tool and the vehicle.
3. Replace any blown fuses you find with ones of the appropriate rating.

### **Step 4: Reattempt Tool Connection**

1. After replacing blown fuses, try connecting the tool again to the vehicle's OBD port with the engine running.
2. Ensure that the tool powers on and establishes a link.

## **Step 5: Further Assistance**

1. If the tool still doesn't link despite these steps, consider reaching out to us for further assistance.
2. Contact our support team at your earliest convenience, so we can better understand and address the problem you're facing.