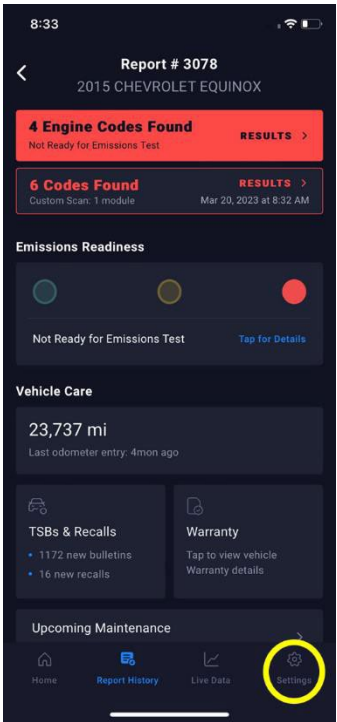


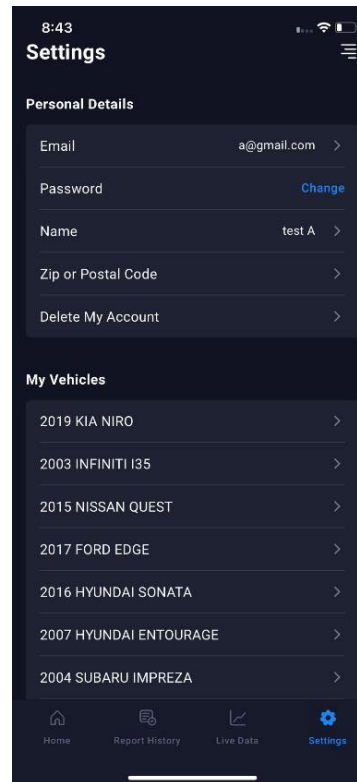
Title	RepairSolutions2: How to report an issue						
Tool #	1000	Creator	David G.	Created/Update Date		T/N #	23-1000-002
Description: How to report an issue with the Repair Solutions 2 application.							

1. Open the RS2 App:
- When you open the app, you'll see the 'Home' screen by default.



2. Access Settings:

- Tap on the "Settings" icon located at the lower right corner of the screen.



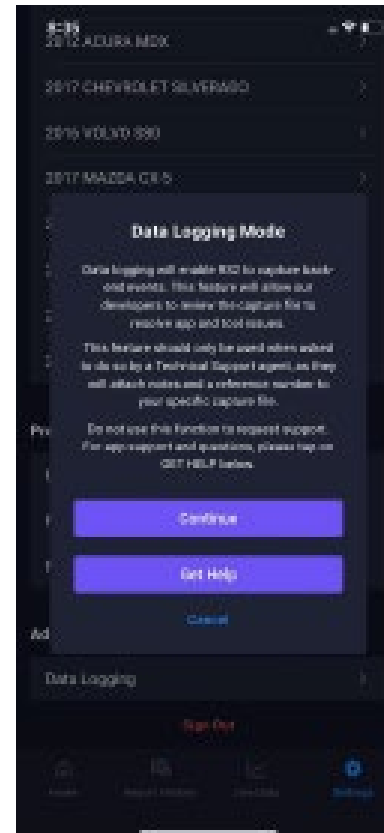
3. Navigate to Data Logging:

- Scroll down within the settings until you find 'Data Logging' under the Advanced tab.
- Tap on 'Data Logging.' This will take you to the Data Logging Mode.



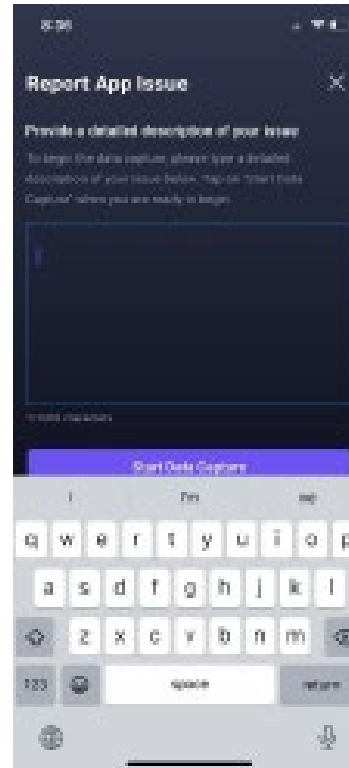
4. Enter Data Logging Mode:

- Click 'Continue,' and you'll be directed to the 'Report an Issue' screen.



5. Describe Your Issue:

- You'll find a text box where you can describe your issue. You need to write a minimum of 50 characters and can write up to 1,000 characters.



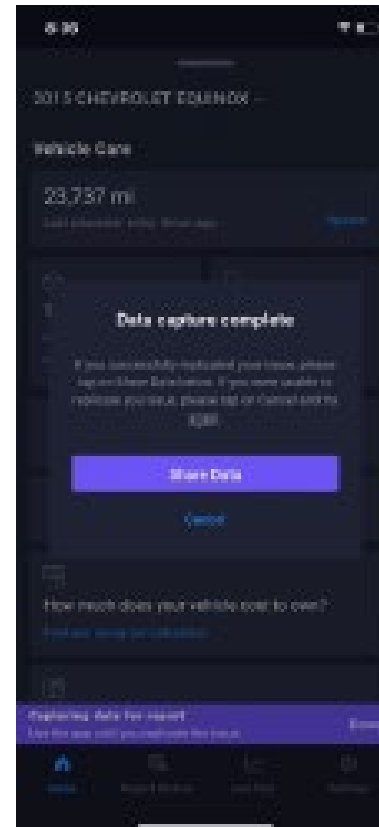
6. Record Your Screen:

- When you select 'Start Data Capture,' a banner will appear at the bottom of your screen. This indicates that the app is recording your screen.
- Now, you can proceed to replicate the issue within the RS2 app.



7. End Data Capture:

- After you've successfully replicated the issue, tap 'Done' on the right side of the banner.



8. Share Data:

- Following 'Done,' click on 'Share Data' to send your issue report to our customer service team.

9. Confirmation Email:

- You'll receive an automatic confirmation email at your account's registered email address. This email confirms that we've received your issue report.

10. Await Resolution:

- Our dedicated customer service team will review the issue you reported. You can expect to hear back from us soon with solutions or further assistance.