Tool #	1000	Creator	David G.	Created/Update Date	9/5/2023	T/N #	23-1000-006
Description: To assist customers in understanding the compatibility of the Innova 1000 with general OBD2 ELM327 compatible apps.							

Step-by-step Guidance for Agents:

1. Introduction:

- "Hello! Let me guide you through the compatibility of the Innova 1000 with general OBD2 ELM327 apps."

2. Highlight the Benefits of Our App:

- "Firstly, while there are many apps available, our Repairsolutions2 app offers detailed fix information and predicted maintenance. It's tailor-made for Innova tools!"

3. Addressing the Compatibility:

- "The Innova 1000 is designed to use general OBD2 ELM327 command sets. This means it's intended to be compatible with a wide range of OBD2 ELM327 apps. However, while it should work with most, some apps might not sync well with our Innova 1000."



OBD2 ELM327 Apps

Title

4. Confirmed Compatible Apps:

- "We have tested and can confirm the compatibility of the Innova 1000 with the following apps:"
 - Car Scanner (Use in BT Classic Mode)
 - OBD Auto Doctor (Use in BT Classic Mode)
 - EOBD-Facile (Use in BT Classic Mode)
 - Car Scanner App (Use in BLE Mode)



- "To ensure the best experience, we recommend using our Repairsolutions2 app. But if you choose to use other apps, the ones I've listed are confirmed to work with the Innova 1000."

6. Offer Further Assistance:

- "If you need more guidance or have questions about other apps, feel free to ask!"

