Tool #	1000	Creator	David G.	Created/Update Date	9/5/2023	T/N #	23-1000-009
Description: To guide customers on how to search for a specific error code using the RepairSolutions2 app							



Title

Searching for a Specific Error Code in RepairSolutions2 App



1. Introduction:

- "Hello! If you're looking to find a specific error code in the RepairSolutions2 app, you're in the right place. Here's a simple guide to help you."

2. Opening the App:

- "First, tap to open the RepairSolutions2 App on your device. By default, you'll be greeted with the Home screen."

3. Inputting the Error Code:

- "Now, scroll a bit until you find the feature labeled 'Look up an error code'. Here, there's a box where you can type in your specific error code."

4. Proceeding to Details:

- "After entering the error code, simply tap the 'Forward' button. This will navigate you directly to a detailed page that explains the error."



5. Conclusion:

- "And that's it! In just three steps, you can access the specific information for any error code in the RepairSolutions2 app."

6. Offer Further Assistance:

- "If you need more guidance or have questions about any other features of the app, please let me know. Always happy to help!"