In [1]: ##Setting directory import os os.chdir('C:/Users/TOTAGOUSER4/Documents/Totago Technologies/Data Science/Projects/BCG') **Datasets** In [2]: import pandas as pd cust data = pd.read csv('ml case training data.csv') price_data = pd.read_csv('ml_case_training_hist_data.csv') churn_data = pd.read_csv('ml_case_training_output.csv') In [3]: #Customer Dataset cust data.head(10) Out[3]: activity_new campaign_disc_ele channel_sales cons_12m id 48ada52261e7cf58715202705a0451c9 309275 esoiiifxdlbkcsluxmfuacbdckommixw NaN Imkebamcaaclubfxadlmueccxoimlema 24011ae4ebbe3035111d65fa7c15bc57 NaN foosdfpfkusacimwkcsosbicdxkicaua NaN d29c2c54acc38ff3c0614d0a653813dd NaN NaN 4660 NaN 764c75f661154dac3a6c254cd082ea7d NaN 544 NaN foosdfpfkusacimwkcsosbicdxkicaua bba03439a292a1e166f80264c16191cb Imkebamcaaclubfxadlmueccxoimlema NaN NaN 1584 568bb38a1afd7c0fc49c77b3789b59a3 foosdfpfkusacimwkcsosbicdxkicaua sfisfxfcocfpcmckuekokxuseixdaoeu NaN 121335 149d57cf92fc41cf94415803a877cb4b NaN NaN NaN 4425 1aa498825382410b098937d65c4ec26d usilxuppasemubllopkaafesmlibmsdf 8302 NaN NaN foosdfpfkusacimwkcsosbicdxkicaua 7ab4bf4878d8f7661dfc20e9b8e18011 sscfoipxikopfskekuobeuxkxmwsuucb NaN 45097 01495c955be7ec5e7f3203406785aae0 NaN NaN foosdfpfkusacimwkcsosbicdxkicaua 29552 10 rows × 32 columns In [4]: #Pricing Data price_data.head(10) Out[4]: price_date price_p1_var price_p2_var price_p3_var price_p1_fix price_p2_fix price_p3_fix **0** 038af19179925da21a25619c5a24b745 2015-01-01 0.151367 0.0 0.0 44.266931 0.0 0.0 038af19179925da21a25619c5a24b745 2015-02-01 0.151367 0.0 0.0 44.266931 0.0 0.0 0.0 0.0 **2** 038af19179925da21a25619c5a24b745 2015-03-01 0.151367 0.0 44.266931 0.0 038af19179925da21a25619c5a24b745 2015-04-01 0.149626 0.0 0.0 44.266931 0.0 0.0 0.0 0.0 0.0 038af19179925da21a25619c5a24b745 2015-05-01 0.149626 44.266931 0.0 44.266930 038af19179925da21a25619c5a24b745 2015-06-01 0.149626 0.0 0.0 0.0 0.0 038af19179925da21a25619c5a24b745 2015-07-01 0.150321 0.0 0.0 44.444710 0.0 0.0 038af19179925da21a25619c5a24b745 2015-08-01 0.145859 0.0 0.0 44.444710 0.0 0.0 0.0 44.444710 0.0 0.0 038af19179925da21a25619c5a24b745 2015-09-01 0.145859 0.0 038af19179925da21a25619c5a24b745 2015-10-01 0.145859 0.0 44.444710 0.0 #Churn data In [5]: churn_data.head(10) Out[5]: id churn 48ada52261e7cf58715202705a0451c9 24011ae4ebbe3035111d65fa7c15bc57 1 d29c2c54acc38ff3c0614d0a653813dd 764c75f661154dac3a6c254cd082ea7d bba03439a292a1e166f80264c16191cb 568bb38a1afd7c0fc49c77b3789b59a3 149d57cf92fc41cf94415803a877cb4b 7 1aa498825382410b098937d65c4ec26d 7ab4bf4878d8f7661dfc20e9b8e18011 01495c955be7ec5e7f3203406785aae0 **Data Cleaning** Dealing with missing data #Checking for null values in Customer Details Dataset In [6]: cust_data.isnull().sum() Out[6]: id activity_new 9545 16096 campaign_disc_ele channel_sales 4218 cons 12m 0 cons_gas_12m 0 0 cons_last_month 0 date_activ date end date_first_activ date_modif_prod date_renewal 40 forecast_base_bill_ele
forecast_base_bill_year 12588 12588 12588 forecast_bill_12m forecast_cons 12588 forecast_cons_12m forecast_cons_year 126 forecast_discount_energy forecast_meter_rent_12m 0 forecast_price_energy_p1 126 126 forecast_price_energy_p2 126 forecast_price_pow_p1 0 has gas imp_cons margin gross pow ele 13 13 margin_net_pow_ele nb prod act 0 15 net_margin 0 num years antig 87 origin_up 3 pow max dtype: int64 Columns with null values - activity_new, campaign_disc_ele, channel_sales, date_end, date_first_activ, date_modif_prod, date_renewal, forecast_base_bill_ele, forecast_base_bill_year, forecast_bill_12m, forecast_cons, forecast_discount_energy, forecast_price_energy_p1, forecast price energy p2, forecast price pow p1, margin gross pow ele, margin net pow ele, net margin, origin up, pow max #Checking for null values in Price Dataset price_data.isnull().sum() Out[7]: id 0 price_date price_p1_var 1359 price p2 var 1359 price_p3_var 1359 price_p1_fix 1359 price_p2_fix 1359 price p3 fix 1359 dtype: int64 Columns with missing data - price_p1_var, price_p2_var, price_p3_var, price_p1_fix, price_p2_fix, price_p3_fix In [8]: #Checking for null values in Churn Dataset churn data.isnull().sum() Out[8]: id 0 churn dtype: int64 No nulls here In [9]: # Filling up nulls in Customer Details Dataset #Filling with zeros for col in ['date_end', 'date_first_activ', 'date_modif_prod', 'date_renewal', 'forecast_base_bill_ele' , 'forecast_base_bill_year', 'forecast_bill_12m', 'forecast_cons', 'forecast_discount_energy', 'forecas t_price_energy_p1', 'forecast_price_energy_p2', 'forecast_price_pow_p1', 'margin_gross_pow_ele', 'margi n_net_pow_ele', 'net_margin', 'pow_max']: cust_data[col].fillna(0, inplace = True) #Filling with null keyword for col in ['channel sales', 'origin up']: cust data[col].fillna('Null', inplace = True) #Dropping Some columns cust_data.drop(columns=['activity_new', 'campaign_disc_ele',], inplace=True) cust_data.head(10) Out[9]: id channel_sales cons_12m cons_gas_12m cons_last_month date_activ date_er 2016-1 2012-11-48ada52261e7cf58715202705a0451c9 ImkebamcaaclubfxadImueccxoimlema 309275 10025 07 2016-0 2013-06-24011ae4ebbe3035111d65fa7c15bc57 foosdfpfkusacimwkcsosbicdxkicaua 0 54946 0 15 2009-08-2016-0 d29c2c54acc38ff3c0614d0a653813dd Null 4660 0 21 2016-0 2010-04-764c75f661154dac3a6c254cd082ea7d foosdfpfkusacimwkcsosbicdxkicaua 544 0 16 2010-03-2016-0 bba03439a292a1e166f80264c16191cb Imkebamcaaclubfxadlmueccxoimlema 1584 30 2016-0 2010-04-568bb38a1afd7c0fc49c77b3789b59a3 foosdfpfkusacimwkcsosbicdxkicaua 121335 0 12400 80 2010-01-2016-0 149d57cf92fc41cf94415803a877cb4b Null 4425 526 13 2016-1 2011-12-1aa498825382410b098937d65c4ec26d usilxuppasemubllopkaafesmlibmsdf 8302 0 1998 09 2011-12-2016-1 7ab4bf4878d8f7661dfc20e9b8e18011 foosdfpfkusacimwkcsosbicdxkicaua 45097 02 2016-0 2010-04-01495c955be7ec5e7f3203406785aae0 foosdfpfkusacimwkcsosbicdxkicaua 29552 0 1260 21 10 rows × 30 columns In [10]: # Filling up nulls in Price Dataset for col in ['price_p1_var', 'price_p2_var', 'price_p3_var', 'price_p1_fix', 'price_p2_fix', 'price_p3_f price_data[col].fillna(0, inplace = True) price_data.head(10) Out[10]: id price_date price_p1_var price_p2_var price_p3_var price_p1_fix price_p2_fix price_p3_fix **0** 038af19179925da21a25619c5a24b745 2015-01-01 0.151367 44.266931 **1** 038af19179925da21a25619c5a24b745 2015-02-01 0.151367 0.0 0.0 44.266931 0.0 0.0 2 038af19179925da21a25619c5a24b745 2015-03-01 0.151367 0.0 44.266931 3 038af19179925da21a25619c5a24b745 2015-04-01 0.149626 0.0 0.0 44.266931 0.0 0.0 4 038af19179925da21a25619c5a24b745 2015-05-01 0.149626 0.0 44.266931 0.0 **5** 038af19179925da21a25619c5a24b745 2015-06-01 0.0 0.0 44.266930 0.0 0.0 0.149626 6 038af19179925da21a25619c5a24b745 2015-07-01 0.150321 0.0 44.444710 0.0 0.0 **7** 038af19179925da21a25619c5a24b745 2015-08-01 0.145859 0.0 44.444710 0.0 0.0 8 038af19179925da21a25619c5a24b745 2015-09-01 0.145859 44.444710 0.0 9 038af19179925da21a25619c5a24b745 2015-10-01 0.145859 0.0 0.0 44.444710 0.0 0.0 In [11]: #Cross checking nulls and checking variable types for Customer Details Dataset cust_data.info() <class 'pandas.core.frame.DataFrame'> RangeIndex: 16096 entries, 0 to 16095 Data columns (total 30 columns): Non-Null Count Dtype Column 0 id 16096 non-null object 1 channel sales 16096 non-null object 16096 non-null int64 2 $cons_12m$ 3 cons_gas_12m 16096 non-null int64 cons_last_month 16096 non-null int64 5 date_activ 16096 non-null object date_end 16096 non-null object 7 date_first_activ 16096 non-null object 16096 non-null object date_modif_prod date renewal 16096 non-null object 10 forecast_base_bill_ele 16096 non-null float64 11 forecast_base_bill_year 16096 non-null float64 12 forecast_bill_12m 16096 non-null float64 13 forecast_cons 16096 non-null float64 16096 non-null float64 14 forecast_cons_12m 15 forecast_cons_year 16096 non-null int64 16 forecast_discount_energy 16096 non-null float64 17 forecast_meter_rent_12m 16096 non-null float64 18 forecast_price_energy_p1 16096 non-null float64 19 forecast_price_energy_p2 16096 non-null float64 20 forecast price pow p1 16096 non-null float64 21 has_gas 16096 non-null object 22 imp_cons 16096 non-null float64 16096 non-null float64 23 margin_gross_pow_ele 16096 non-null float64 24 margin_net_pow_ele 25 nb_prod_act 16096 non-null int64 26 net_margin 16096 non-null float64 27 num_years_antig 16096 non-null int64 28 origin_up 16096 non-null object 16096 non-null float64 29 pow max dtypes: float64(15), int64(6), object(9) memory usage: 3.7+ MB In [12]: | #Cross checking nulls and checking variable types for price Dataset price_data.info() <class 'pandas.core.frame.DataFrame'> RangeIndex: 193002 entries, 0 to 193001 Data columns (total 8 columns): Column Non-Null Count _____ 0 193002 non-null object id price_date 193002 non-null object 1 price pl var 193002 non-null float64 price_p2_var 193002 non-null float64 3 price_p3_var 193002 non-null float64 4 price p1 fix 193002 non-null float64 price p2 fix 193002 non-null float64 price p3 fix 193002 non-null float64 dtypes: float64(6), object(2) memory usage: 11.8+ MB In []: **Data Analysis** In [13]: #For better visualization import matplotlib and seaborn import matplotlib.pyplot as plt plt.style.use('classic') %matplotlib inline import numpy as np import seaborn as sns sns.set() Looking at the rate of those who are also gas clients. In [26]: #Histogram showing number of customers that have gas plt.hist(cust_data['has_gas'], alpha=1.0) plt.title('Customers that are Gas Clients') plt.ylabel('Number of Customers', fontdict = None, labelpad = None) plt.xlabel('True/False', fontdict = None, labelpad = None) plt.plot() Out[26]: [] Customers that are Gas Clients 14000 12000 Number of Customers 10000 8000 6000 4000 2000 0 f True/False From the histogram above, we see that a few of the customers are also gas clients. Now lets compare that to those that churn. In [16]: plt.hist(churn_data['churn'], alpha=1.0) plt.title('Customer Churn Rate') plt.ylabel('Number of Customers', fontdict = None, labelpad = None) plt.xlabel('Churn (No-0, Yes-1)', fontdict = None, labelpad = None) plt.plot() Out[16]: [] Customer Churn Rate 14000 12000 Number of Customers 10000 8000 6000 4000 2000 0 0.0 0.2 0.4 0.6 0.8 1.0 Churn (No-0, Yes-1) A few Customers have churned. Which means that many Customers havent churned Now Lets compare the Electricity and gas Consumption for the past 12 months. In [20]: #Electricity Consumption in the past 12 months plt.plot(cust data['cons 12m'], alpha=1.0) plt.title('Electricity Consumption in Past 12 Months') plt.ylabel('Number of Customers', fontdict = None, labelpad = None) plt.xlabel('Electricity Consumption', fontdict = None, labelpad = None) plt.plot() Out[20]: [] Electricity Consumption in Past 12 Months 1e7 2.0 1.5 Number of Customers 1.0 0.5 0.0 -0.56000 8000 10000 12000 14000 16000 18000 2000 4000 Electricity Consumption In [21]: #Gas Consumption in the Past 12 Months plt.plot(cust data['cons gas 12m'], alpha=1.0) plt.title('Gas Consumption in Past 12 Months') plt.ylabel('Number of Customers', fontdict = None, labelpad = None) plt.xlabel('Gas Consumption', fontdict = None, labelpad = None) plt.plot() Out[21]: [] Gas Consumption in Past 12 Months 5000000 4000000 Number of Customers 3000000 2000000 1000000 -1000000 4000 6000 8000 10000 12000 14000 16000 18000 Gas Consumption In []: In []: In []: In []: