

Hospital ER Dashboard

From 01/04/2019 to 30/10/2020

[Visit Overview](#)

Satisfaction Overview

Patients Insights

patient_race

All

department_referral

All

Age_Group_2

All

patient_admin_flag

All

Date

1/04/2019



30/10/2020



Hour

0

23

Clear all slicers

Total Patients

9,216

Year to Date: 4,878

Last Year YTD: 3385

Difference: 1493 (44%↑)

Average waiting time

35.26

Year to Date: 35.47

Last Year YTD: 35.05

Difference 0.42 (1%↑)

Average Satisfaction Score

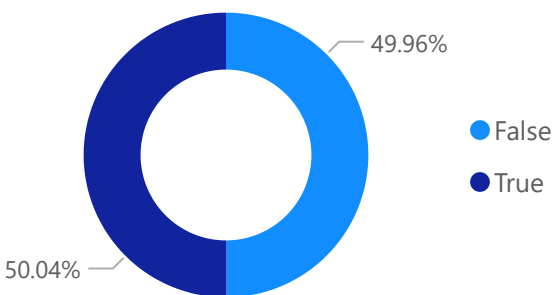
5.47

Year to Date: 5.44

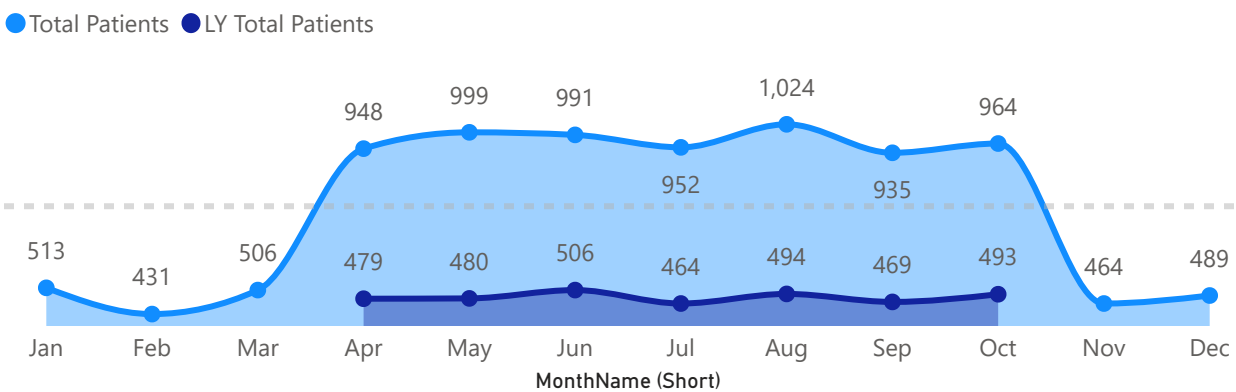
Last Year YTD: 35.47

Difference: 0.06 (1%↑)

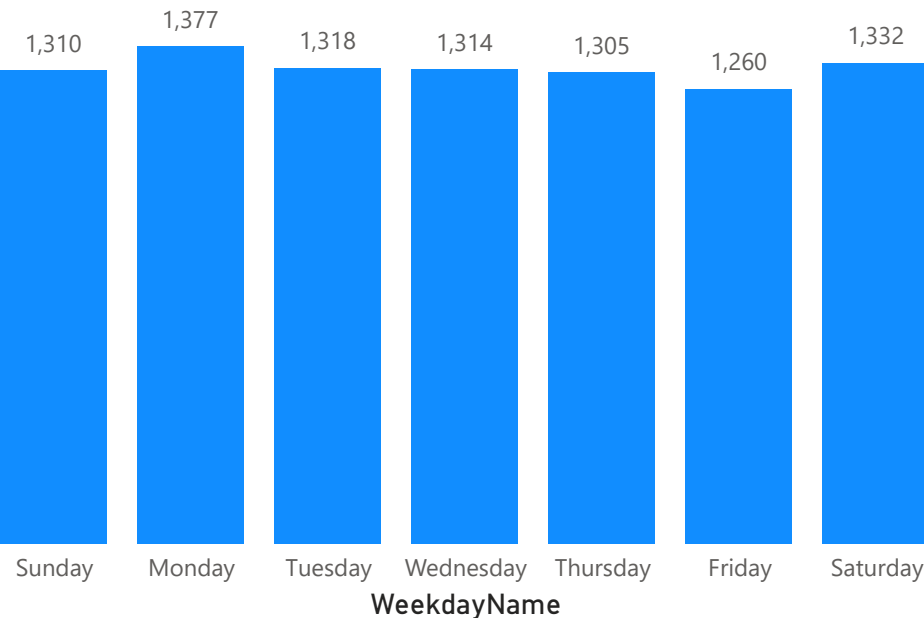
Total Patients by patient_admin_flag



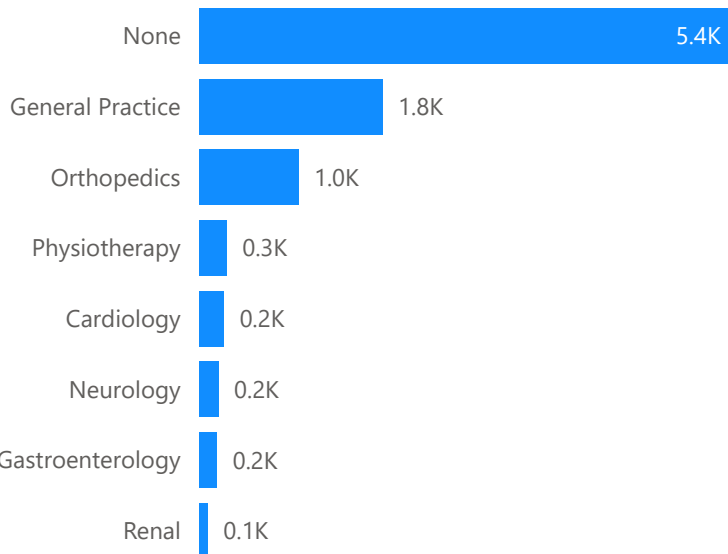
Total Patients by Year and Month



Total Patients by WeekdayName



Total Patients by Department



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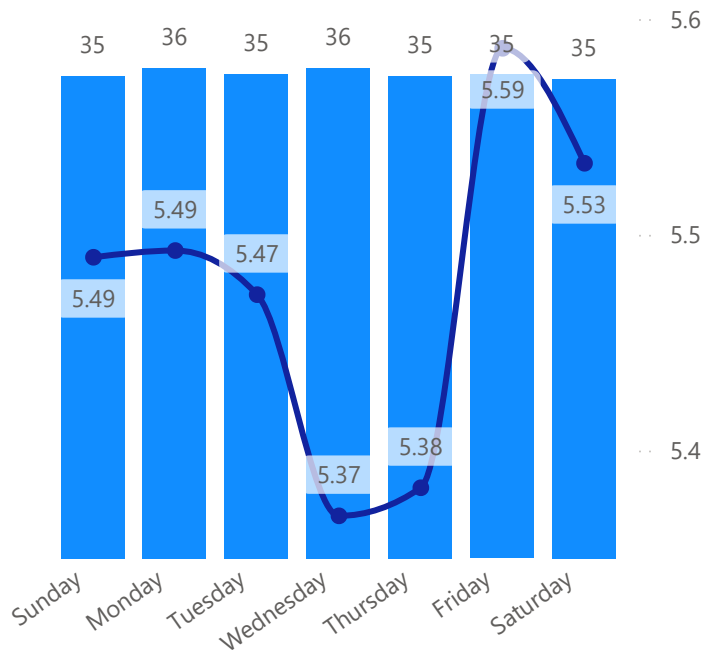
Year to Date: 5.44

Last Year YTD: 35.47

Difference: 0.06 (1%↑)

Wait time & Satisfaction by Day of Week

Average waiting time Average Satisfaction Score



Average Satisfaction Score

Average waiting time

patient_race

0-10

11-20

21-30

31-40

41-50

51-60

61-69

70 and above

African American

35.77

36.17

33.50

33.88

37.57

35.60

35.04

34.86

Asian

35.15

36.00

40.72

35.14

37.36

33.18

44.42

36.09

Declined to Identify

34.88

37.68

31.92

37.71

30.29

35.61

38.17

34.56

Native American/Alaska Native

35.13

30.00

45.88

35.63

31.00

35.13

36.57

39.72

Pacific Islander

34.59

34.43

34.17

35.70

40.83

33.42

36.00

35.32

Two or More Races

35.23

34.31

39.59

38.93

40.64

33.89

34.88

36.37

White

35.29

35.93

38.50

34.21

33.91

34.63

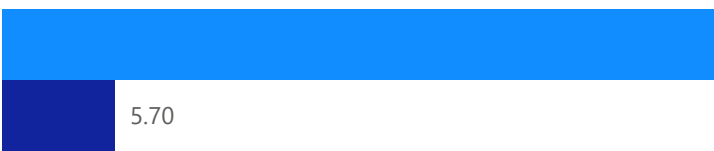
34.00

34.43

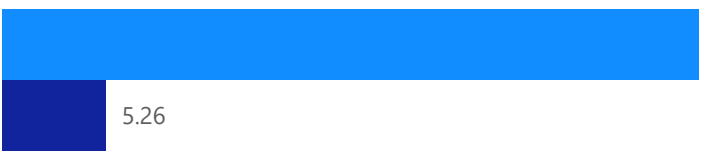
Avg Waiting Time and Avg Satisfaction Score by Age Group

Average waiting time Average Satisfaction Score

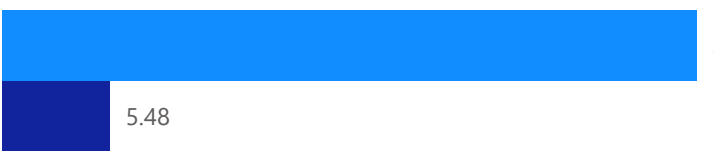
Middle Childhood



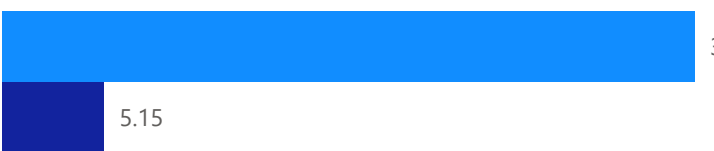
Teenager



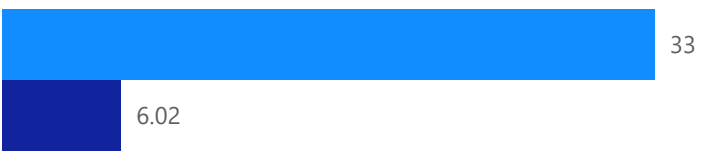
Adult



Early Childhood



Infancy



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Patients Insights

CTRL+click here to go back to the previous page in this report

Year

2019

2020

Quarter

1

2

3

4

Date

1/04/2019

30/10/2020

Hour

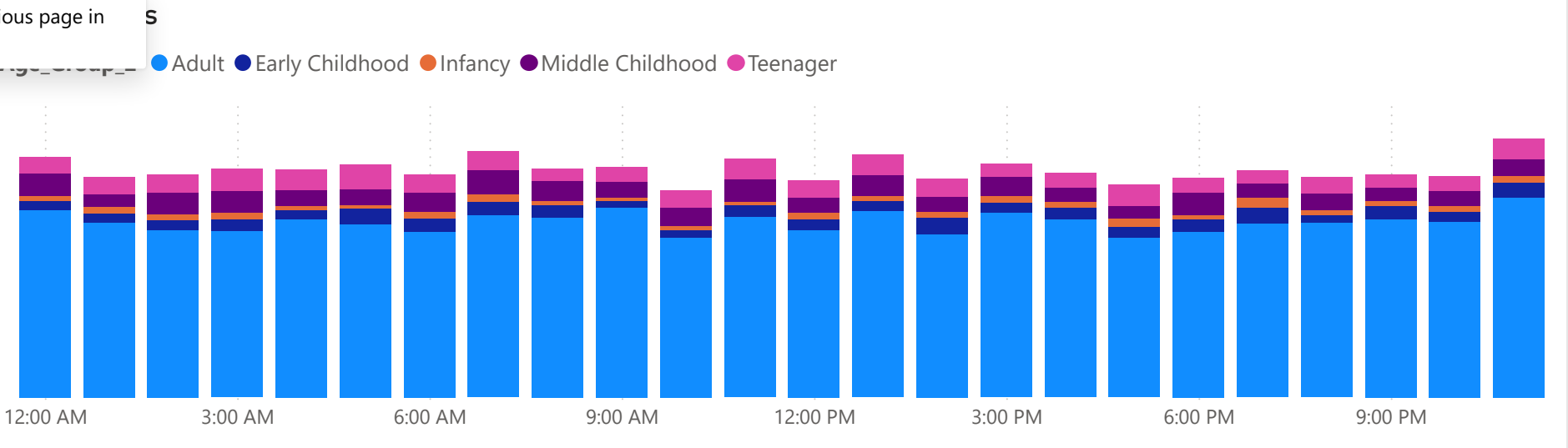
0

23

patient_last_name

Filter by keyword

Clear all slicers



Patients Informations

ID	Last Name	Gender	Patient Race	Departments	Waiting time	Satisfaction Score	StarRating
185-10-7325	Sibery	F	Native American/Alaska Native	Cardiology	21	10.00	★★★★★
267-84-6280	Rising	F	Two or More Races	Cardiology	47	10.00	★★★★★
277-32-2308	Van der Mark	M	Native American/Alaska Native	Cardiology	18	10.00	★★★★★
359-65-8965	Breyt	F	Asian	Cardiology	18	10.00	★★★★★
701-66-0377	Franken	M	African American	Cardiology	48	10.00	★★★★★
863-66-8507	Cinelli	F	White	Cardiology	12	10.00	★★★★★
886-24-8880	Gilbart	F	African American	Cardiology	59	10.00	★★★★★
122-57-7501	Artz	M	Pacific Islander	Gastroenterology	47	10.00	★★★★★
174-46-8097	Dickie	F	Pacific Islander	Gastroenterology	53	10.00	★★★★★
251-26-5273	Hefferon	F	White	Gastroenterology	18	10.00	★★★★★
402-93-4014	Shuttell	M	Pacific Islander	Gastroenterology	49	10.00	★★★★★
485-61-8521	Myhill	M	Declined to Identify	Gastroenterology	41	10.00	★★★★★
585-23-3839	Salway	M	African American	Gastroenterology	46	10.00	★★★★★