

David Angelo Mendoza

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552 Poblacion Padre Garcia, Batangas



IT & WEB DEVELOPER

- Excellent technical skills in web development, database management and programming (Skilled at software and hardware technical issues),
- Skilled at troubleshooting and providing assistance to technical and non-technical users,
- Certified in Installing, Configuring and Maintaining Computer System, Networks and Servers,
- Experience, knowledge about SAP B1 Technical / SDK,
- Experience, knowledge about Web Development in ASP.NET (MVC),
- Experience, knowledge about MySQL & Crystal Reports.

TECHNICAL SKILLS

PROGRAMMING

C, C++, HTML & CSS, JavaScript and PHP

APPLICATIONS

Microsoft Office, Visual Studio Code, Visual Studio Basic, SAP Business One, SAP Crystal Reports

NETWORKING

Set-up Computer Networks & Server, Cisco Networking Academy, Information Assurance and Security

WORK EXPERIENCE

IT SUPPORT ASSISTANT - LSERV CORPORATION DEPLOYED UNDER NEW NAIA INFRA CORP - SAN MIGUEL CORP.

MIA ADMINISTRATION BUILDING, NAIA ROAD, PASAY CITY

December 2024 - Present

- Create and manage IT support tickets for technical issues and user concerns
- Respond to IT inquiries and troubleshoot basic technical issues via Viber, email, and phone calls
- Coordinate with the SMITS team for Ad Account, Office 365, and SAP account creation and password resets
- Escalate complex technical issues to the appropriate IT teams for further resolution
- Provide support for account access, login issues, and password resets
- Ensure timely follow-ups and resolution of IT support tickets
- Maintain accurate records of IT requests, troubleshooting steps, and resolutions
- Assist in documenting IT procedures and best practices for internal use
- Collaborate with IT teams to improve service desk processes and response times

OFFICE ASSISTANT - LSERV CORPORATION DEPLOYED AT MANILA INTERNATIONAL AIRPORT AUTHORITY

MIA ADMINISTRATION BUILDING, NAIA ROAD, PASAY CITY

May 2024 - December 2024

- Coordinate with school registrars for verification of records.
- Coordinate with Civil Service Commission, PRC, and Philippine Bar for eligibility verification.
- Entertain and process applications of qualified candidates.
- Encode memorandum and other issuances of the Division.
- File, scan, and organize related files and documents.
- Prepare service records and certifications for MIAA personnel.
- Maintain filing of 201 files and other documents in proper order.

WEB DEVELOPER - INTERNSHIP

March 2023 - July 2023

JCBA Solutions and Consultancy Inc.

- INTERNSHIP PROGRAM
- SAP B1 TECHNICAL / SDK TRAINING
- WEB DEVELOPMENT TRAINING (Javascript, PHP)

CERTIFICATION

WEB DEVELOPMENT FOR WEB DEVELOPERS

October 2023

DICT REGION IV-A

- Basics - HTML, CSS, Bootstrap, & Javascript
- Advance - PHP, Database, & Web Deployment

CompTIA ITF+ CERTIFIED

July 2023

COMPTIA OFFICIAL GLOBAL SKILL CERTIFIED

CompTIA IT Fundamentals (ITF+) is an introduction to basic IT knowledge and skills that helps you determine whether you have what it takes to work in IT.

COMPUTER SYSTEM SERVICING NCII

October 2021 - December 2021

TESDA – PROVINCIAL TRAINING LIPA

- MAINTAIN AND REPAIR COMPUTER SYSTEM AND NETWORK
- SET-UP COMPUTER NETWORK
- INSTALL AND CONFIGURE COMPUTER SYSTEM
- SET-UP COMPUTER SERVER

WORK IMMERSION

January 2019

CREOTECH PHILIPPINES INC.

Malvar, Lipa, Batangas

SKILLS & ABILITIES

- | | | |
|--------------------------------------|----------------------|--------------------|
| • Responsible for all tasks Assigned | • Enthusiastic | • SAP Business One |
| • Good Communication Skills | • Project Management | • Crystal Reports |
| • Detail oriented | • Collaborative Work | |
| • Openness to Feedback | • Computer Literate | |

EDUCATION

BACHELOR OF SCIENCE IN INFORMATION TECHNOLOGY

August 2019 - July 2023

UNIVERSITY OF BATANGAS LIPA CAMPUS

X595+MQ6, Leviste Hwy, Lipa, Batangas

JUNIOR & SENIOR HIGH SCHOOL DIPLOMA

June 2013 - March 2019

HOLY FAMILY ACADEMY

V6M8+955, Batangas - Quezon Rd, Padre Garcia, 4224

ELEMENTARY DIPLOMA

June 2007 - March 2013

PADRE GARCIA CENTRAL SCHOOL

V6H5+VXR, Padre Garcia, Batangas

REFERENCES

Russel G. Reyes

IT Instructor | University of Batangas Lipa Campus

Phone 09922197546

Email: russel.reyes@ub.edu.ph

Joel Mendoza

Trainer / Assesor | Provincial Training Center - Lipa

Phone 09777916157

Email:

Joshua Arman Galvez

Senior Web Programmer | JCBA Solutions and Consultancy Inc.

Phone 09638445580

Email: joshua@jcbainc.com



DAVID ANGELO M. MENDOZA

Applicant

Additional:

References and any additional requirements are available upon request.