2.1 The diagram represents a Use Case Diagram that explains how a Online Shopping App/System works. It has 5 Actors: Web Costumers, Service Autentication, Identity Provider, Credit Payment Service and Paypal. Web Costumers are divided in two categories:

* Registered Costumer, which represents a costumer that is already registered in the System
* New Costumer, who needs to be registered

The New costumer will get registered and will get authenticated. After that, the new costumer will become a registered costumer and will be capable of performing certain tasks, such as:

* View Items
* Make Purchases
* Checkout

A registered costumer can view items for an Identity Provider and, if wanted, he/her can purchase a certain item.