

Fw: teaching website

Schneider, David Clayton

Fri 3/5/2021 1:27 PM

Sent Items

To: Ivany, Kristopher <ivanyk@mun.ca>;

Hi Kris,

It occurred to me that the reason for authentication failure might have been a security issue. So I went wholesale (you), not retail (service desk).

I followed up on the ticket that was issued and was advised over the phone to try updating winscp.

This eventually worked, but not without beating on winscp several times. More detail below in an email closing the ticket. I successfully uploaded a pdf file to replace an earlier version.

It was a relief to find that it was not a security issue and to be able to continue using a website that has worked well for me for decades.

Everything is on the first page, instead of buried in pull downs. 2 clicks gets you to any lecture. 1 click to any lab.

And a relief not to have to completely reformat the website with the Sitebuilder template.

Thanks again for having a look at it.

David S

From: Schneider, David Clayton

Sent: Friday, March 5, 2021 1:08 PM

To: ITS Service Desk

Subject: Re: teaching website

Ticket 177210 has been resolved. I called the service desk and was advised to try updating WinSCP. to a new version. I downloaded it and installed the newest version. When I ran it, a security breach was issued as a warning. I copied key fingerprints to clipboard, saved them, then did the update. When I ran it, authentication again failed. I then shut down the browser. It then occurred to me to beat on it one more time.

Authentication again failed. I started dialing the service desk and as I did the MUN login miraculously appeared instead of the authentication failure.

If something doesn't work, beat on it 2-3 times before giving up.

Thanks,

David S

From: ITS Service Desk

Sent: Friday, March 5, 2021 5:01 AM

To: Schneider, David Clayton

Subject: RE: teaching website

Hi David,

Please be advised that the following ticket has been opened for this request/issue: INC177210

Thank You,

Rodney Linehan
IT Consultant
ITS Service Desk, 864-4595
Information Technology Services
Henrietta Harvey Building
Memorial University
St. John's, Newfoundland
A1C 5S7

The ITS Service Desk is now offering Live Chat Support via the website: <https://www.mun.ca/cio/support/>

From: Ivany, Kristopher <ivanyk@mun.ca>
Sent: Friday, March 5, 2021 8:21 AM
To: Schneider, David Clayton <a84dcs@mun.ca>
Cc: ITS Service Desk <help@mun.ca>
Subject: RE: teaching website

Good Morning David,

This almost sounds like a question for the website administrators as I am not aware of any security changes that would prevent access to this website.

What is the IP you are connecting from? Are you outside of NL when attempting to connect?

I have copied the Service Desk so they can create a ticket, in case we have to involve another group.

Thank you
Kristopher

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Kristopher Ivany | IT Security Administrator

Information Technology Services
Memorial University of Newfoundland

E ivanyk@mun.ca

www.mun.ca

From: Schneider, David Clayton <a84dcs@mun.ca>
Sent: Thursday, March 4, 2021 7:23 PM
To: Ivany, Kristopher <ivanyk@mun.ca>
Subject: teaching website

Hello Kris,

Here is a website that went online in 2001 and that I has been central to delivery of 3 courses each year ever since. The text book disappeared in 2010.

The website became the textbook.

<http://www.mun.ca/biology/schneider/b4605/>

I "manage" it by using winscp (ftp in the past) to upload pdf files.

Changes are by editing the html code, which you can see is very simple. The entire structure contains nothing but pdf files and a few html index files.

I have never added any content beyond pdf files. Almost always, uploads are replacement files to update content, correct errors. etc.

The website page you see displays the file structure that I maintain on my computer and back-up harddrives.

There are 10 folders, another 17 subfolders, a total of 600 files. I update a pdf file in the folder on my computer (and a backup), then upload the file to the website. It amounts to 100 mb. Uploading 600 files, 1 by 1, to sitebuilder seems unreasonable.

<https://www.mun.ca/osc/dschneider/bio.php>

I used the site for teaching during the fall term, and recently made a file replacement upload.

This week I can no longer make uploads. Have my permissions changed?

This is to request permission, if that is necessary, to continue to use the website on an upload pdf file basis.

Thanks,
David Schneider