### INTRODUCTION TO MISP AND ISACS

THE IMPORTANCE OF SHARING COMMUNITIES

TEAM CIRCL TLP:CLEAR

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#### **AGENDA**

- CIRCL, MISP and ISACs
- Motivations for sharing communities
- How to get going?
- Managing information sharing communities
- The importance of contextualisation
- False-positive handling
- Features for analysts

1 | 3

### **CIRCL, MISP AND ISACS**

#### CIRCL'S INVOLVEMENT

- CIRCL is mandated by the Ministry of Economy and acting as the Luxembourg National CERT for private sector
- CIRCL leads the development of the Open Source MISP threat intelligence platform which is used by many military or intelligence communities, private companies, financial sector, National CERTs and LEAs globally
- CIRCL runs multiple large MISP communities performing active daily threat-intelligence sharing
- We use MISP as an **internal tool** to cover various day-to-day activities
- Whilst being the main driving force behind the development, we're also one of the largest consumers

#### COMMUNITIES OPERATED BY CIRCL

- Private sector community
  - Our largest sharing community
  - ► Over **1900 organisations**
  - ► Over **4800 users**
  - Functions as a central hub for a lot of sharing communities
  - Private organisations, Researchers, Various SoCs, some CSIRTs, etc
- CSIRT community
  - ► Tighter community
  - National CSIRTs, connections to international organisations, etc
- Financial sector community
  - ► Banks, payment processors, etc.
  - ► Sharing of mule accounts and non-cyber threat information

#### COMMUNITIES SUPPORTED BY CIRCL

- ISACs / specialised community MISPs
  - Topical or community specific instances hosted or co-managed by CIRCL
  - Examples, CIISI, GSMA, FIRST.org, CSIRT network, etc
  - Often come with their own taxonomies and domain specific object definitions
- Various ad-hoc communities for exercises
  - ► The ENISA exercise
  - ► Locked Shields exercise

4 | 32

# WHY CREATING A SHARING COMMUNITY?

#### DEVELOPMENT BASED ON PRACTICAL USER FEEDBACK

- There are many different types of users of an information sharing platform like MISP:
  - Malware reversers willing to share indicators of analysis with respective colleagues
  - Security analysts searching, validating and using indicators in operational security
  - ► Intelligence analysts gathering information about specific adversary groups
  - ► Law-enforcement relying on indicators to support or bootstrap their DFIR cases
  - Risk analysis teams willing to know about the new threats, likelyhood and occurences
  - Fraud analysts willing to share financial indicators to detect financial frauds

#### USUAL SHARING SCENARIOS FOR ISACS

- Exchange of IOCs and TTPs
- Sharing the outcomes of incidents
- Information on the attackers, techniques used
- Remediation information / prevention information
- Vulnerability pre-disclosure
- Supporting tools / scripts

### EXAMPLES OF SHARING SCENARIOS FOR SECTORIAL ISACS

- Financial fraud information sharing
- Law enforcement / Border control specific sharing
- **Disinformation** sharing
- **Health** related information sharing
- **Telecommunication** threat sharing

#### **OBJECTIVES CAN BE MIXED**

- Different use-cases have conflicting requirements for the data shared
  - ► False positive appetite
  - ► Capability/Maturity levels
  - ► **Topical** interests
  - Detection rules vs threat intel vs remediation/prevention support

#### RECONCILING THE DIFFERENT USE-CASES

- For inclusiveness, be lenient with what you allow
- Make contextualisation a requirement
- Users can then **filter** based on their needs
- Encourage the sharing of supporting materials, scripts, guidance
- Raise awareness about the benefits of well modelled, graph based information sharing

- Getting your community to be active takes time and effort, but with persistence your chances are great
- We generally all end up sharing with peers that face similar threats
- Division is either **sectorial or geographical**
- So why even bother with trying to bridge these communities?

#### ADVANTAGES OF CROSS SECTORIAL SHARING

- Reuse of TTPs across sectors
- Being hit by something that another sector has faced before
- **Hybrid threats** how seemingly unrelated things may be interesting to correlate
- Prepare other communities for the capability and culture of sharing for when the need arises for them to reach out to CSIRT
- Generally our field is ahead of several other sectors when it comes to information sharing, might as well spread the love



# How to get going with your sharing community?

## GETTING STARTED WITH BUILDING YOUR OWN SHARING COMMUNITY

■ When you are starting out - you are in a unique position to drive the community and set best practices...



## GETTING STARTED WITH BUILDING YOUR OWN SHARING COMMUNITY

- Starting a sharing community is **both easy and difficult** at the same time
- Many moving parts and most importantly, you'll be dealing with a diverse group of people
- Understanding and working with your constituents to help them face their challenges is key

## RUNNING A SHARING COMMUNITY USING MISP - HOW TO GET GOING?

- Planning ahead for future growth
  - Estimating requirements
  - Deciding early on common vocabularies
  - Offering services through MISP
- Different models for constituents
  - ► Connecting to a MISP instance hosted by the ISAC
  - Hosting their own instance and connecting to ISAC's MISP
  - Becoming member of a sectorial MISP community that is connected to ISAC's community

## RELY ON OUR INSTINCTS TO IMMITATE OVER EXPECTING ADHERENCE TO RULES

- Lead by example the power of immitation
- Encourage **improving by doing** instead of blocking sharing with unrealistic quality controls
  - ► What should the information look like?
  - ► How should it be contextualised?
  - ► What do you consider as useful information?
  - ► What tools did you use to get your conclusions?
  - ► How the information could be used by the ISAC members?
- Side effect is that you will end up raising the capabilities of your constituents

# MANAGING YOUR SHARING COMMUNITY

#### WHAT COUNTS AS VALUABLE DATA?

- Sharing comes in many shapes and sizes
  - Sharing results / reports is the classical example
  - Sighting of indicators
  - Sharing enhancements to existing data
  - Validating data / flagging false positives
  - Asking for support from the community
- Embrace all of them. Even the ones that don't make sense right now, you never know when they come handy...

### HOW TO DEAL WITH ORGANISATIONS THAT ONLY "LEECH"?

- From our own communities, only about **30%** of the organisations **actively share data**
- We have come across some communities with sharing requirements
- In our experience, this sets you up for failure because:
  - Organisations that want to stay above the thresholds will start sharing junk / fake data
  - Organisations losing access are the ones who would possibily benefit the most from it
  - You lose organisations that might turn into valuable contributors in the future

Constituents have access to and can use the data

## SO HOW DOES ONE CONVERT THE PASSIVE ORGANISATIONS INTO ACTIVELY SHARING ONES?

- Rely on organic growth
- **Help** them increase their capabilities
- As mentioned before, lead by example
- Rely on the inherent value to one's self when sharing information (validation, enrichments, correlations)
- **Give credit** where credit is due, never steal the contributions of your community (that is incredibly demotivating)

## DISPELLING THE MYTHS AROUND BLOCKERS WHEN IT COMES TO INFORMATION SHARING

- Sharing difficulties are not really technical issues but often it's a matter of **social interactions** (e.g. **trust**)
  - You can play a role here: organise regular workshops, conferences, have face to face meetings
- Practical restrictions
  - "We don't have information to share."
  - "We don't have time to process or contribute indicators."
  - ▶ "Our model of classification doesn't fit your model."
  - "Tools for sharing information are tied to a specific format, we use a different one."
- Legal restrictions
  - "Our legal framework doesn't allow us to share information."
  - "Risk of information leak is too high and it's too risky for our organization or partners."

#### A QUICK NOTE ON COMPLIANCE...

- MISP project collaborated with legal advisory services
  - ► Information sharing and cooperation enabled by GDPR
  - ► ISO/IEC 27010:2015 Information security management for inter-sector and inter-organizational communications
  - How MISP enables stakeholders identified by the NISD to perform key activities
  - Guidelines to setting up an information sharing community such as an ISAC or ISAO
- For more information: https://www.misp-project.org/compliance/

# THE TOUGH CHOICE OF SEPARATING A COMMUNITY

#### MANAGING SUB-COMMUNITIES

- Often within a community smaller bubbles of information sharing will form
- For example: Within a national private sector sharing community, specific community for financial institutions
- Sharing groups serve this purpose mainly
- As an ISAC running a national community, consider bootstraping these sharing communities
- Organisations can of course self-organise, but you are the ones with the know-how to get them started

#### MANAGING SUB-COMMUNITIES

- Consider compartmentalisation does it make sense to move a secret squirrel club to their own sharing hub to avoid accidental leaks?
- Use your **best judgement** to decide which communities should be separated from one another
- Create sharing hubs with manual data transfer if needed
- Some organisations will even have their data air-gapped -Feed system
- **Create guidance** on what should be shared outside of their bubbles organisations often lack the insight / experience to decide how to get going. Take the initiative!

## THE IMPORTANCE OF CONTEXTUALISATION

#### CONTEXTUALISING THE INFORMATION

- Sharing technical information is a great start
- However, to truly create valueable information for your community, always consider the context:
  - Your IDS might not care why it should alert on a rule
  - ► But your analysts will be interested in the threat landscape and the "big picture"
- Classify data to make sure your partners understand why it is important for you, so they can see why it could be useful to them
- Massively important once an organisation has the maturity to filter the most critical subsets of information for their own defense

#### **CHOICE OF VOCABULARIES**

- MISP has a verify **versatile system** (taxonomies) for classifying and marking data
- However, this includes different vocabularies with obvious overlaps
- MISP allows you to **pick and choose vocabularies** to use and enforce in a community
- Good idea to start with this process early
- If you don't find what you're looking for:
  - Create your own (JSON format, no coding skills required)
  - ► If it makes sense, share it with us via a pull request for redistribution

#### SHARED LIBRARIES OF META-INFORMATION (GALAXIES)

- The MISPProject in co-operation with partners provides a **curated list of galaxy information**
- Can include information packages of different types, for example:
  - ► Threat actor information
  - Specialised information such as Ransomware, Exploit kits, etc
  - Methodology information such as preventative actions
  - Classification systems for methodologies used by adversaries
     ATT&CK
- Consider improving the default libraries or contributing your own (simple JSON format)
- If there is something you cannot share, run your own galaxies and **share it out of bound** with partners
- Pull requests are always welcome

### **FALSE-POSITIVE HANDLING**

#### MANY OBJECTIVES FROM DIFFERENT USER-GROUPS

- Sharing indicators for a **detection** matter
  - 'Do I have infected systems in my infrastructure or the ones I operate?'
- Sharing indicators to **block** 
  - 'I use these attributes to block, sinkhole or divert traffic'
- Sharing indicators to **perform intelligence** 
  - ► 'Gathering information about campaigns and attacks. Are they related? Who is targeting me? Who are the adversaries?'
- → These objectives can be conflicting (e.g. False-positives have different impacts)

#### **FALSE-POSITIVES HANDLING**

- You might often fall into the trap of discarding seemingly "junk" data
- Besides volume limitations (which are absolutely valid, fear of false-positives is the most common reason why people discard data) - Our recommendation:
  - ► Be lenient when considering what to keep
  - ► Be strict when you are feeding tools
- MISP allows you to **filter out the relevant data on demand** when feeding protective tools
- What may seem like junk to you may be absolutely critical to other users

#### FALSE-POSITIVE HANDLING

- Analysts will often be interested in the modus operandi of threat actors over long periods of time
- Even cleaned up infected hosts might become interesting again (embedded in code, recurring reuse)
- Use the tools provided to eliminate obvious false positives instead and limit your data-set to the most relevant sets

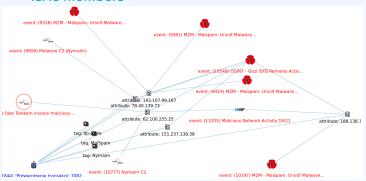
#### Warning: Potential false positives

List of known IPv4 public DNS resolvers

## Interesting visual features for analysts

#### MISP FEATURE - CORRELATION

- MISP includes a powerful engine for correlation which allows analysts to discover correlating values between attributes
- Getting a direct benefit from shared information by other ISAC members



#### MISP FEATURE - EVENT GRAPH

- Analysts can create stories based on graph relationships between objects, attributes
- ISACs users can directly understand the information shared



### **CONCLUSION**

#### **CONCLUSION AND ADDITIONAL CHALLENGES**

- MISP is a complete and advanced tool ...
- ... but also just one part of the puzzle in any sharing community
- Information sharing presumes knowledge of contacts
- Member to Member direct exchanges between MISPs and other tools requires some know how
- Creating reusable community-specific distribution lists need to be maintained
- Maintaining common community specific information knowledgebases can be challenging
- **Fleet management** for larger organisations needs additional work

#### GET IN TOUCH IF YOU NEED SOME HELP TO GET STARTED

- Getting started with building a new community can be daunting. Feel free to get in touch with us if you have any questions!
- Contact: info@circl.lu
- https://www.circl.lu/
- https://github.com/MISP
  https://gitter.im/MISP/MISP
  https://twitter.com/MISPProject