

Web App has been updated

Remember to Clear your Browser Cache before first use!

Important!

If you are opening this Web App the very first time since the last update, you would need to clear your browser cache.

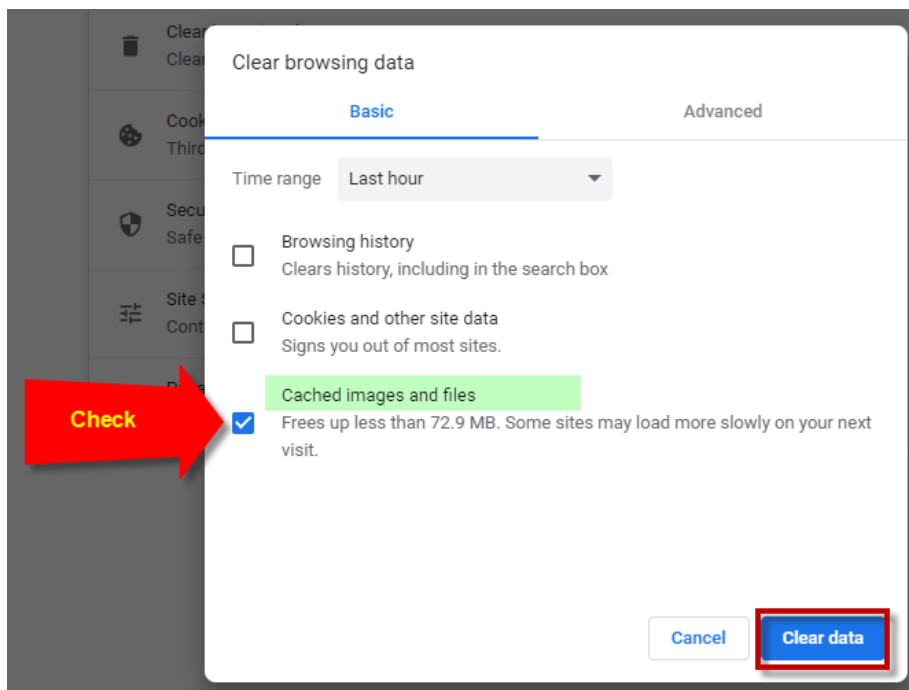
This would prevent the contents of your stored local browser cache from conflicting with the new updates thereby causing the Web App to hang and/or behave erratically.

Follow these steps depending on your browser.

Google Chrome

Press <Shift><Ctrl> to open the **Clear browsing data** dialog box.

Check **Cached images and files**.

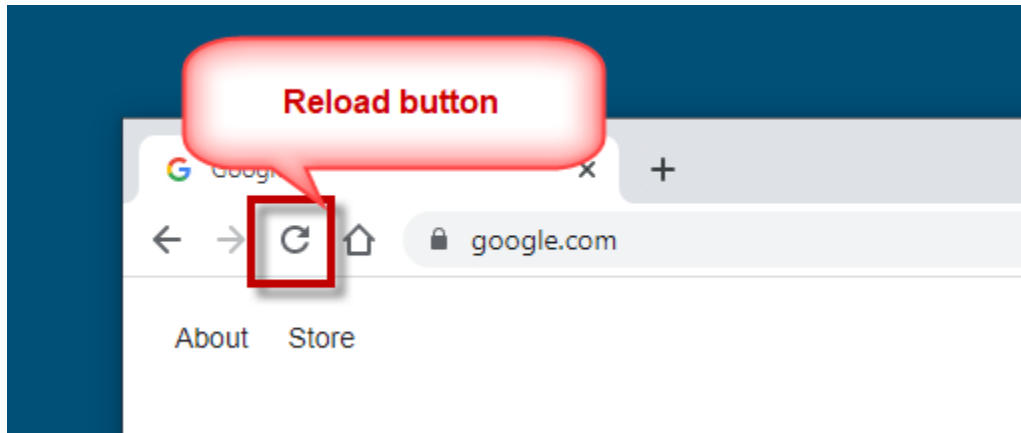


Press **Clear data**.

Reload the Web App.

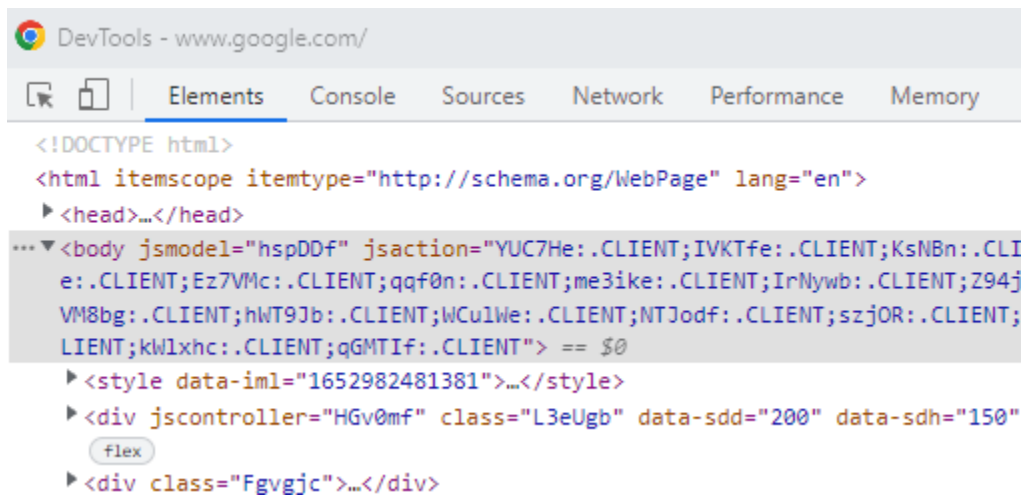
There is a quicker method to clearing the browser cache on Chrome without leaving the webpage you are viewing.

Right click on the **Reload** button.



Nothing will happen.

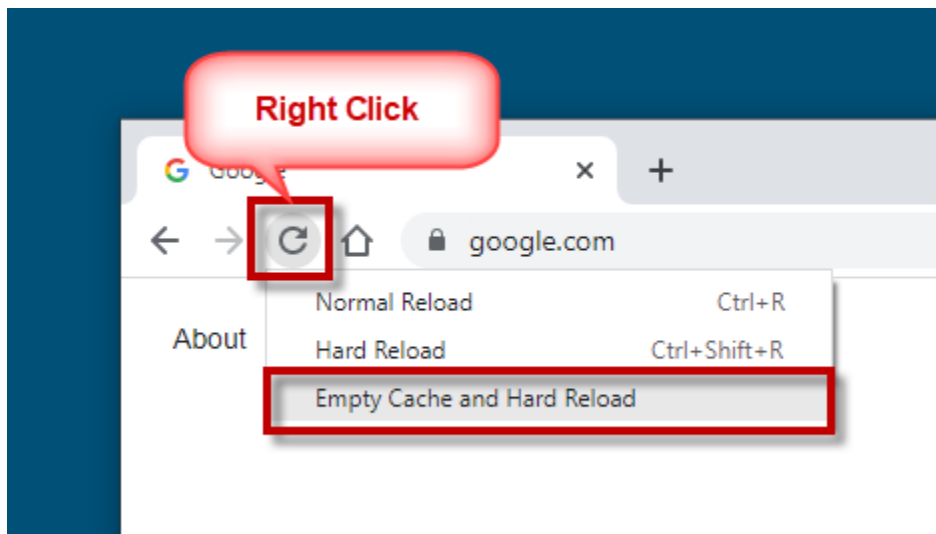
Now press **F12** to open the **Chrome DevTools** window.



With the DevTools window open, **right click** once again on the Reload button.

This will reveal a context menu with 3 choices:

- Normal Reload
- Hard Reload
- Empty Cache and Hard Reload



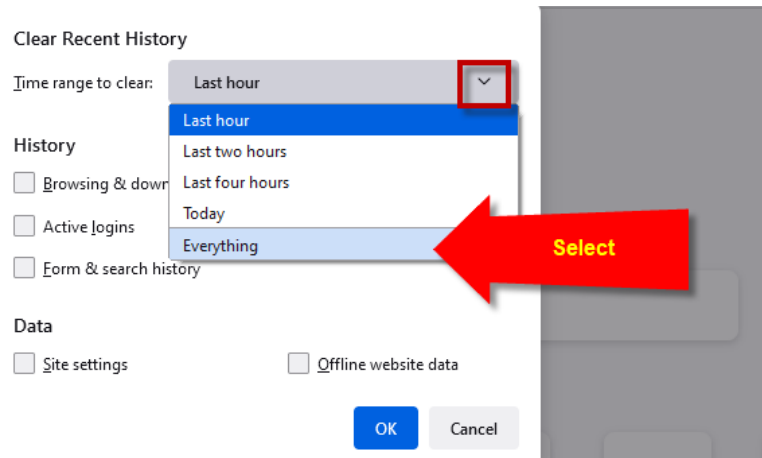
Select **Empty Cache and Hard Reload**

This will clean up your local cache and reload the webpage you are on.

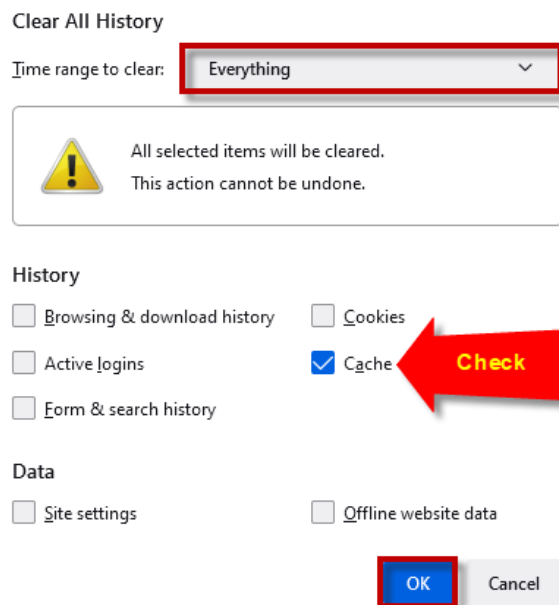
Mozilla Firefox

Press <Shift><Ctrl> to open the **Clear Recent History** dialog box.

Expand the drop-down and set the Time Range to **Everything**



Under History, check **Cache**



Press **OK**

Reload the Web App

Microsoft Edge

Press <Shift><Ctrl> to open the **Clear browsing data** dialog box.

×

Clear browsing data

Time range

Last hour

✓

☒

Browsing history
None

☒

Download history
None

☒

Cookies and other site data
From 10 sites. Signs you out of most sites.

☒

Cached images and files
Frees up less than 43.1 MB. Some sites may load more slowly on your next visit.

[Clear browsing data for Internet Explorer mode](#)

This will clear your data across all your synced devices signed in to David.Das@Maricopa.Gov. To clear browsing data from this device only, [sign out first](#).

Clear now

Cancel

Select Time Range = **All time**

×

Clear browsing data

Time range

Last hour

Last hour

Last 24 hours

Last 7 days

Last 4 weeks

All time

☒ **Cached images and files**
Frees up less than 43.1 MB. Some sites may load more slowly on your next visit.

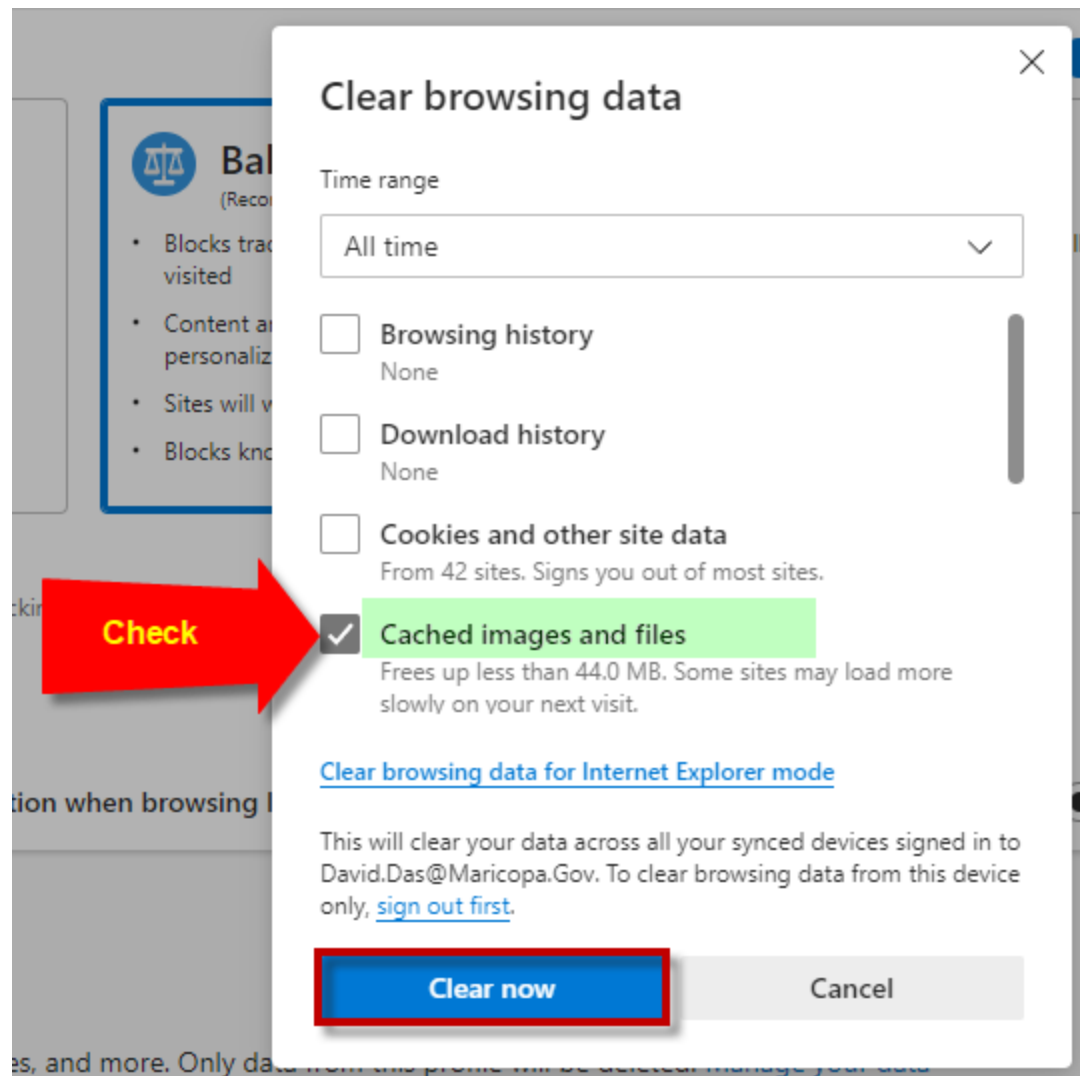
[Clear browsing data for Internet Explorer mode](#)

This will clear your data across all your synced devices signed in to David.Das@Maricopa.Gov. To clear browsing data from this device only, [sign out first](#).

Clear now

Cancel

Check **Cached images and files**.

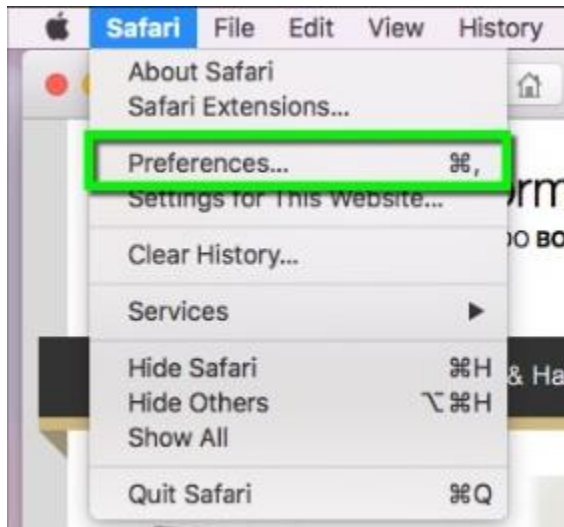


Press **Clear now**.

Reload the Web App.

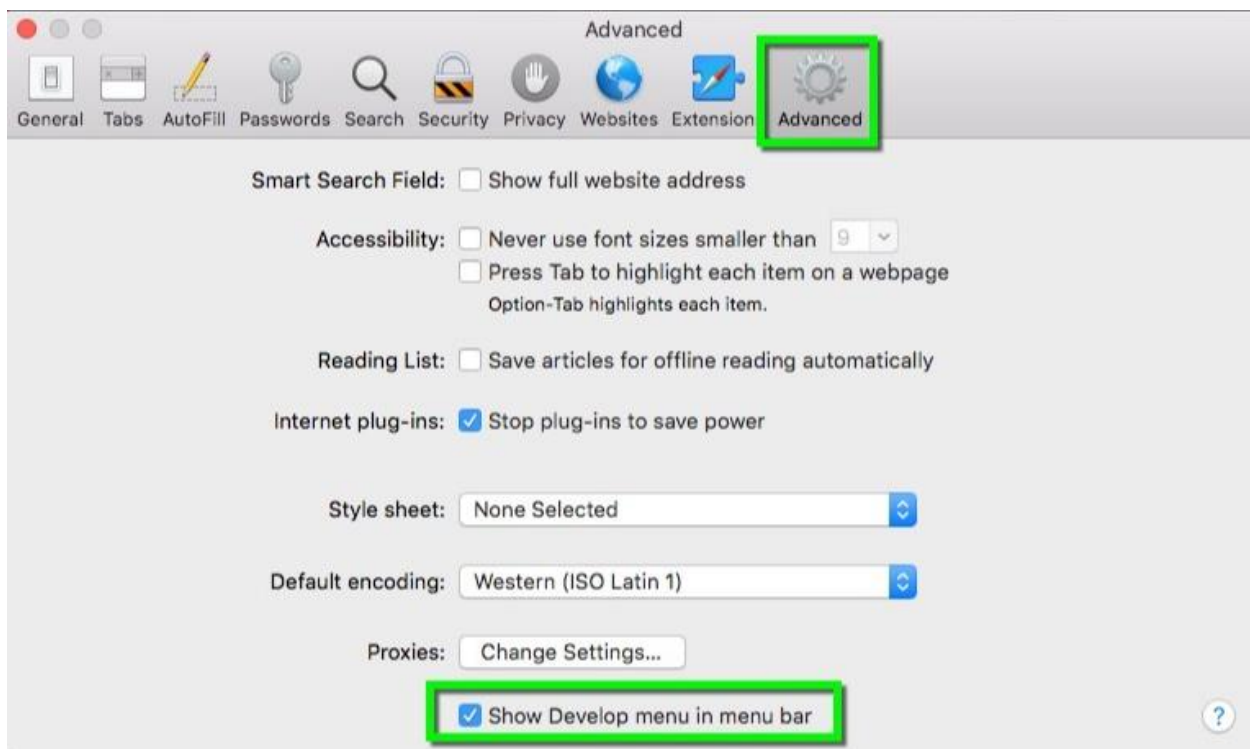
Safari

Click on the **Safari** drop-down menu and select **Preferences**.

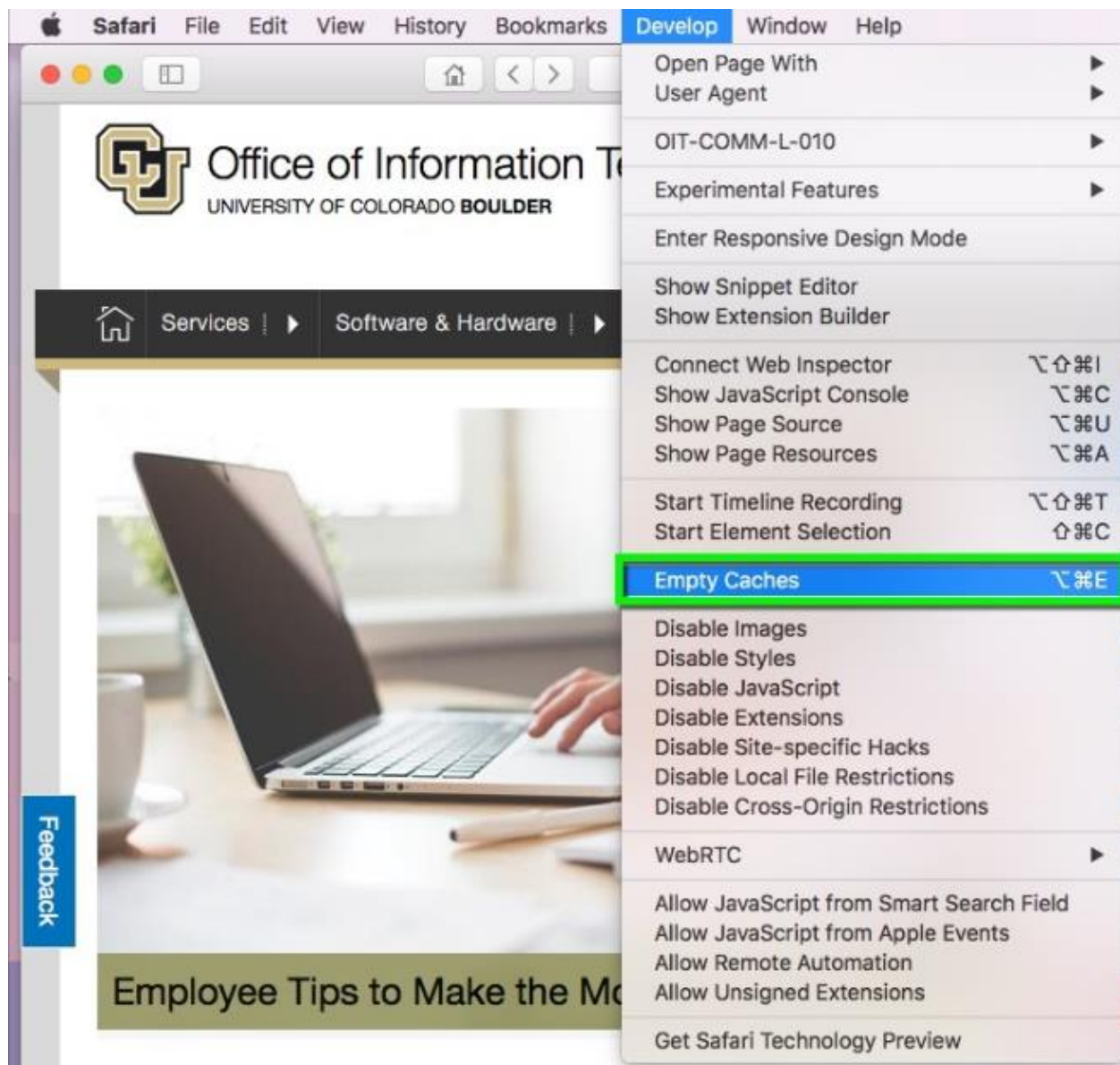


Click the **Advanced** tab.

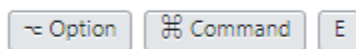
Select the **Show Develop menu in menu bar** checkbox and close the Preferences window.



Select the **Develop** drop-down menu.
Click **Empty Caches**



You may also press:



Contact Us

Most issues with the Web App not loading or behaving erratically can be resolved by clearing your Browser Cache.

If you are still experiencing problems with certain data layers not loading or have other questions related to this Web App, please contact David Das at David.Das@maricopa.gov