

**DD****DAVID DAWOOD****VAGGELAS CRES, BIGGERA WATERS QLD 4216**

OBJECTIVE

I am a diligent and hard working 21-year-old certificate 4 in game design with extended knowledge from the certificate 4 programming course and am currently applying for a job in the programming industry

I am available anytime.

QUICK INFO

Currently balancing full time job at ATO & studying full stack development while having 1 years experience of C#

EXPERIENCE

SALESPERSON • FREECHOICE TOBACONIST • SEPTEMBER 2019 – NOVEMBER 2019

Had to deal in cash register operation and talk with customers in a polite manner, I also needed to answer telephone calls to help customers that asked if we had a certain brand. I also needed to deal with online orders.

GENERAL WORKER • HUNGRYJACKS • JANUARY 2020 – AUGUST 2020

Had to be a team player, making sure everyone else was not falling behind and helping those who are whilst also keeping myself in check. Had front service work as well which consisted of talking with customers either through drive through or front counter. During rush hours, due to us having a pressure of getting orders done, with speed and quality. Stress was high, and so I have learnt to excel from it.

FIRST YEAR APPRENTICE • JIMS ELECTRICAL • SEPTEMBER 2020 – OCTOBER 2020

Work with a senior electrician, which I had to observe and learn and quickly mirror what he did to speed up work production. From fitting smoke alarms, to setting up wiring for security cameras and solar panels.

AUSTRALIAN TAXATION OFFICE (ATO) OPERATOR • Tax Advisor • April 2021 - CURRENT DATE

Worked in a tight nit team to offer clients advice on their tax affairs while following security measures as well as handling sensitive data / information



DAVIDDAWOOD6161@HOTMAIL.COM



0410 993 114



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EDUCATION, EXPERIENCE, ABOUT ME

SKILLS

- Can quickly learn from example and mirror it.
- Due to game development experience, can create formulas / solutions to problems easier and faster.
- Can move at a moment notice and can adapt and innovate during stressful situations.
- Proficient English speaker
- Perfect communication and knowing what the client wants even when they don't

SERCO • AUSTRALIAN TAXATION OFFICE • MARCH 2021 – CURRENT DATE

As a call center operator with the ATO, my job is to gather information whilst upholding the highest degree of security for my clients, I am also required to find what they want and do so as per our procedures. Doing so cannot be so easy as most people are confused regarding tax's and so this type of work allows me to excel in future would be clients and with gathering requirements due to the nature of the job

EDUCATION

HIGHSCHOOL CERTIFICATE – COMPLETED GRADE 12 • 2018 •

HELENSVALE STATE HIGH SCHOOL

- **CERTIFICATE III SCREEN AND MEDIA**
- **CERTIFICATE II ELECTRICAL**
- **MATHS A – HIGH LEVEL OF ACHIEVEMENT**
- **ENGLISH COM – HIGH LEVEL OF ACHIEVEMENT**

PROGRAMMING CERT 4 • INCOMPLETE • UPSKILLED

Quit once I had learned all the course had to offer due to the rest simply being workplace health and safety etc. assignments, which I completed in the game design certificate 4 course.

GAME DESIGN CERT 4 • COMPLETE • UPSKILLED

Able to pass the assignments and tests with flying colors, as I was working on my own projects as I learnt, due to my extreme key interest in programming.

Programming C# - 1 years' experience – personal Projects

Currently Studying Full stack development full time whilst working full time (8h Work & 5h Study)



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EDUCATION, EXPERIENCE, ABOUT ME

VOLUNTEER EXPERIENCE OR LEADERSHIP

Due to extended knowledge from the certificate 4 in programming, I interview and speak to clients to gather necessary requirements, I also have studied many team structures, such as the agile, spiral and waterfall methods.

ABOUT ME

Hi, I'm David Dawood as I'm sure you have read so far, I'm also sure why you should hire me out of the other 100 resumes you have received for this position. As listed above I am well versed in many aspects, such as work in high stress. Needing to think outside the box with game development, working in a team from my certificate 4 in programming, and have customer service skills through free choice tobacconist and with front counter work in hungry jacks. I also have a strong work ethic in which I take extreme pride in my work, to make sure whoever will receive it will be beyond satisfied with the quality given to them.

I also can learn from Teachers or seniors quickly due to my training in 'Jims Electrical' as I was tasked with helping a designated senior electrician with whatever tasks they needed done, and to mirror what they do to help speed everything up, not only this but with my self taught course teaches me to take initiative, and to get the job done either in a team or alone

As I program in spare time, it allows me to expand my point of view on many issues that may arise from simple errors or complex problem solving skills, these not only are good for programming but a multitude of other things such as solving any issues or loop holes in any products, a new point of view is always required in order to get the pitch across to new clients or to understand their needs and wants

Not only this, but I have created multiple projects using the unity Game Engine showing not only my eagerness to learn but also to go out of my way to improve in both my work and hobbies



EDUCATION, EXPERIENCE, ABOUT ME

LICENCES

- Full Drivers License

References:

Ahell Dawood (Tobacconist) - 0431557032

Adriane (Jims Electrical) - +61428514321

Mick Cross (Team leader) (ATO) - 0404 496 034

MORE INFORMATION

If you need to contact me, please do so at

- daviddawood6161@hotmail.com
- 0410993114

Thank you for taking the time to read my resume, and I do hope we can discuss this further.

Regards David Dawood