**David Ferreira**

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**To: SIXT Hiring Team**

**Subject: Application for Product Owner AI Services – Customer Service Transformation**

**Dear SIXT Team,**

I’m writing to express my enthusiasm for the Product Owner AI Services position within your Customer Service Transformation team. As a Computer Engineering student at Universidade Lusófona with a solid foundation in software development, database management, and systems analysis, I am eager to apply my technical mindset and passion for innovation to create impactful, AI-powered customer solutions.

My hands-on experience during internships—particularly in managing databases and working with research-grade technology—has sharpened my ability to approach technical challenges with structure and creativity. While I may be at the beginning of my professional journey, I bring strong communication skills, a global mindset, and a keen interest in virtual agents and conversational AI platforms. I’m a fast learner, motivated by the opportunity to work cross-functionally and contribute meaningfully from day one.

I am especially drawn to SIXT’s commitment to innovation, flexibility, and employee development. Being part of a forward-thinking team that shapes next-generation digital experiences aligns perfectly with my aspirations and the direction I’m carving out in my career.

Thank you for considering my application. I would be thrilled to discuss how I can support your roadmap for AI services and customer service transformation.

Warm regards,

**David Ferreira**