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SMS Spam Detection System: Protecting Seniors from Phishing Attacks

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26 oct 2024

Executive Summary:

This report details the development of an SMS spam detection system specifically designed to protect senior citizens from phishing attempts. The system combines a Naive Bayes machine learning model with Google's Gemini AI technology to not only detect spam messages but also provide user-friendly explanations of why certain messages are flagged as suspicious.

Introduction:

SMS phishing (smishing) has become increasingly prevalent, with senior citizens being particularly vulnerable to such attacks. Our solution addresses this challenge by implementing an intelligent filtering system that can:

- Detect potentially fraudulent SMS messages
- Provide clear, elderly-friendly explanations of why messages are flagged
- Forward legitimate messages while blocking suspicious ones

System Architecture:

Core Components:

1. Machine Learning Model

- Implementation: Multinomial Naive Bayes classifier
- Dataset: Set of SMS tagged messages that have been collected for SMS Spam research. It contains one set of SMS messages in English of 5,574 messages, tagged according to ham (legitimate) or spam.
- Text Processing: NLTK library for advanced natural language processing
- Feature Extraction: TF-IDF vectorization for text analysis

2. API Service:

- Framework: Flask RESTful API
- Entry Point: Single endpoint `/predict` for message classification
- Response Format: JSON with prediction results and preprocessed message details

3. External Services Integration:

- Google Gemini 1.5 Flash: Generates human-friendly explanations
- Twilio: Handles SMS message delivery and routing

Technical Implementation:

Text Processing Pipeline:

1. Text Cleaning

- Special character removal
- Case normalization
- Whitespace standardization

2. Natural Language Processing

- Tokenization
- Stopword removal
- Word lemmatization

Model Training Process:

1. Data Preprocessing

- Corpus creation from cleaned text
- TF-IDF vectorization
- Label encoding for target variables

2. Model Performance

- Training Accuracy: 97%
- Test Accuracy: 96%
- 10 K-Fold Cross-validation implemented for finest reliability

API Workflow:

1. Request Processing:

```
POST /predict
{
  "message": "Sample message text",
  "phone_number": "+1234567890"
}
```

2. Response Flow:

For Spam Messages:

- Generates explanation using Gemini AI
- Sends warning SMS with explanation

For Legitimate Messages:

- Forwards original message to recipient

Security and Environmental Configuration:

- Environment variables for sensitive credentials
- Secure API key management
- Twilio authentication token protection

Dependencies:

- Flask: 3.0.3
- joblib: 1.4.2
- numpy: 1.26.4
- nltk: 3.8.1
- google-generativeai: 0.3.2
- twilio: 8.13.0
- python-dotenv: 1.0.1

Future Enhancements:

1. Model retraining pipeline for emerging threats
2. Multi-language support
3. Enhanced explanation generation
4. User feedback integration

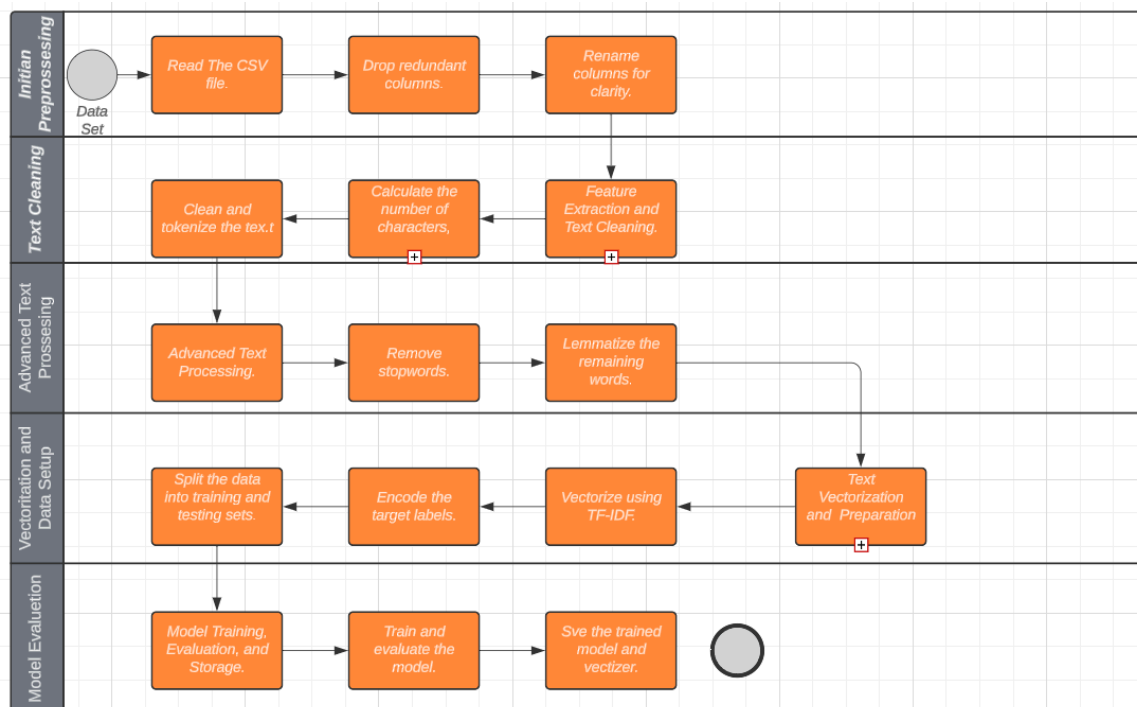


Fig 1. Architecture Diagram

Conclusion:

This system provides a robust solution for protecting senior citizens from SMS-based phishing attacks. By combining machine learning with user-friendly explanations, we create a protective barrier that not only blocks suspicious messages but also educates users about potential threats.