

David Grashton
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SUMMARY OF QUALIFICATIONS

- 3+ years experience as Web Systems Administrator programming in Java and Javascript
- API development, integrating Java, Javascript, jQuery, JSON, SQL, XML, HTML, CSS
- Working knowledge of C++
- Hardworking, dependable, quality oriented, and a good communicator

EMPLOYMENT

Title Nine Sports, Emeryville, CA

2004 - Present

B2C eComm retailer of women's activewear

Web Systems Administrator

2015-Present

- Responsible for maintaining and updating eCommerce site systems functionality
- Implement and monitor automated data feeds for external digital agency partners
- Develop Java API to integrate legacy OMS to new email provider using XML and RESTful APIs to support transactional email delivery
- Write database queries and deliver critical product and performance data to key leadership
- Act as front-line support, responding to website issues at all times of day, troubleshooting and escalating as appropriate
- Document operating processes and train coworkers, one on one and in group presentations
- Work in a fast-paced environment with constant site updates throughout the day/week
- Integrate enterprise tag management solution (Tealium) and maintain all JavaScript tags and support code for dozens of tag partners

Inventory Control Supervisor

2010-2015

- Led the Inventory Control department at Title Nine's warehouse and distribution center
- Supervised and trained interdepartmental teams in cycle counting, product pulls, inventory management, and other complex projects to ensure inventory accuracy and loss prevention
- Provided daily KPI reports to management, including inventory analysis, accuracy calculations, and labor usage
- Developed and improved processes to track merchandise, using problem solving and interdepartmental communication to support company goals
- Improved inventory accuracy through process augmentation and staff training, resulting in the elimination of costly, annual physical-inventory shipping closure

Distribution Center Specialist (Shipping/Receiving)

2004-2010

- Designated team member for end-of-day shipping documentation including daily sales KPIs
- Resolved inventory discrepancies on vendor deliveries and customer orders
- Crossed trained in all areas of the distribution center (shipping, receiving, returns processing)

Community Options, Oakland, CA

2001-2003

Nonprofit social service organization

Support Specialist

- Supported adults with developmental and physical disabilities in gaining independence and becoming employed in integrated settings
- Job-coaching in retail settings, literacy tutoring