

David Grashton
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SUMMARY OF QUALIFICATIONS

- 3+ years experience as Web Systems Administrator programming in Java and Javascript
- API development, integrating Java, Javascript, jQuery, JSON, SQL, XML, HTML, CSS
- Working knowledge of C++
- Hardworking, dependable, quality oriented, and a good communicator

EMPLOYMENT

Title Nine Sports, Emeryville, CA

2004 - Present

B2C eComm retailer of women's activewear

Web Systems Administrator

2015-Present

- Responsible for maintaining and updating eCommerce site systems functionality
- Implement and monitor automated data feeds for external digital agency partners
- Develop Java API to integrate legacy OMS to new email provider using XML and RESTful APIs to support transactional email delivery
- Write database queries and deliver critical product and performance data to key leadership
- Act as front-line support, responding to website issues at all times of day, troubleshooting and escalating as appropriate
- Document operating processes and train coworkers, one on one and in group presentations
- Work in a fast-paced environment with constant site updates throughout the day/week
- Integrate enterprise tag management solution (Tealium) and maintain all JavaScript tags and support code for dozens of tag partners

Inventory Control Supervisor

2010-2015

- Led the Inventory Control department at Title Nine's warehouse and distribution center
- Supervised and trained interdepartmental teams in cycle counting, product pulls, inventory management, and other complex projects to ensure inventory accuracy and loss prevention
- Provided daily KPI reports to management, including inventory analysis, accuracy calculations, and labor usage
- Developed and improved processes to track merchandise, using problem solving and interdepartmental communication to support company goals
- Improved inventory accuracy through process augmentation and staff training, resulting in the elimination of costly, annual physical-inventory shipping closure

Distribution Center Specialist (Shipping/Receiving)

2004-2010

- Designated team member for end-of-day shipping documentation including daily sales KPIs
- Resolved inventory discrepancies on vendor deliveries and customer orders
- Crossed trained in all areas of the distribution center (shipping, receiving, returns processing)

Community Options, Oakland, CA

2001-2003

Nonprofit social service organization

Support Specialist

- Supported adults with developmental and physical disabilities in gaining independence and becoming employed in integrated settings
- Job-coaching in retail settings, literacy tutoring

EDUCATION

Bachelor of Arts in Literature, Minor in Education, University of California at Santa Cruz
Object Oriented Programming Certificate, Dakota State University, 2017

Technical Coursework

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| ● Object Oriented Programming (Java) | Dakota State University, 2016-2017 |
| ● Networking and Security | Dakota State University, Fall 2015 |
| ● Computer Science (C) | Dakota State University, Summer 2015 |
| ● Object Oriented Programming (C++) | Laney College, Spring 2015 |
| ● Computer Hardware | College of Alameda, Fall 2014 |
| ● Help Desk Concepts and Techniques | College of Alameda, Summer 2014 |
| ● Java Programming Language | Laney College, Spring 2014 |
| ● Database Management (SQL) | Laney College, Fall 2013 |

COMPUTER SKILLS:

Java, SQL, XML, JavaScript, jQuery, JSON, HTML, CSS, Regex
Content-management, web-tagging, and analytics systems (Google Analytics)
Command line, FTP, GitHub, Task scheduler
Extensive experience with MS Office (Word, Excel, PowerPoint, Access) and Google tools
Retail/inventory software such as Commercialware, Powerhouse, Clippership

SUPERVISORY SKILLS:

Workflow management and task prioritization
Attendance tracking and payroll
Group and individual training