

### **Attribution Queries Project Summary**

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#### **Table of Contents**

- 1. Get familiar with CoolTShirts
- 2. What is the user journey?
- 3. Optimize the campaign budget

## 1. Get familiar with CoolTShirts.

## **1.1** How many campaigns and sources does CoolTShirts use and how are they related? Be sure to explain the difference between utm\_campaign and utm\_source.

- Utm\_campaign: Identifies the specific ad or email blast (i.e., june-21-newsletter or memorial-daysale)
- Utm\_source: Identifies which site sent the traffic (i.e., google, newsletter, or facebook\_ad)
- Distinct campaign count = 8
- Distinct source count = 6
- Each campaign comes from a source. Each campaign must have a venue for that campaign to be run on.

```
SELECT COUNT(DISTINCT utm campaign)
FROM page visits:
SELECT COUNT(DISTINCT utm_source)
FROM page visits;
SELECT DISTINCT utm_campaign, utm_source
FROM page visits;
```

#### 1.2 What pages are on their website?

- 1 landing\_page
- 2 shopping\_cart
- 3 checkout
- 4 purchase

SELECT DISTINCT page\_name FROM page\_visits;

# 2. What is the user journey?

#### **2.1** How many first touches is each campaign responsible for?

ft_attr.utm_source	ft_attr.utm_campaign	COUNT(*)
medium	interview-with-cool-tshirts-founder	622
nytimes	getting-to-know-cool-tshirts	612
buzzfeed	ten-crazy-cool-tshirts-facts	576
google	cool-tshirts-search	169

```
WITH first touch AS (
  SELECTuser id,
    MIN(timestamp) as first touch at
  FROM page visits
  GROUP BY user id),
  ft attr AS (
 SELECT ft.user id,
     ft.first_touch_at,
     pv.utm source,
     pv.utm_campaign
 FROM first touch ft
 JOIN page_visits pv
  ON ft.user_id = pv.user_id
  AND ft.first touch at = pv.timestamp
SELECT ft_attr.utm_source,
   ft_attr.utm_campaign,
   COUNT(*)
FROM ft attr
GROUP BY 1, 2
ORDER BY 3 DESC;
```

#### **2.2** How many last touches is each campaign responsible for?

lt_attr.utm_source	lt_attr.utm_campaign	COUNT(*)
email	weekly-newsletter	447
facebook	retargetting-ad	443
email	retargetting-campaign	245
nytimes	getting-to-know-cool-tshirts	232
buzzfeed	ten-crazy-cool-tshirts-facts	190
medium	interview-with-cool-tshirts-founder	184
google	paid-search	178
google	cool-tshirts-search	60

```
WITHlast touch AS (
  SELECTuser id,
    MAX(timestamp) as last touch at
  FROM page visits
  GROUP BY user id),
  It_attr AS (
 SELECT It. user id,
     lt.last_touch_at,
     pv.utm_source,
     pv.utm_campaign
 FROM last_touch lt
 JOIN page_visits pv
  ON It.user id = pv.user id
  AND It.last touch at = pv.timestamp
SELECT It_attr.utm_source,
   It_attr.utm_campaign,
   COUNT(*)
FROM It attr
GROUP BY 1, 2
ORDER BY 3 DESC;
```

#### 2.3 How many visitors make a purchase?



SELECT DISTINCT COUNT(user\_id)
FROM page\_visits
WHERE page\_name = '4 - purchase';

### **2.4** How many last touches *on the purchase page* is each campaign responsible for?

lt_attr.utm_source	lt_attr.utm_campaign	COUNT(*)
email	weekly-newsletter	115
facebook	retargetting-ad	113
email	retargetting-campaign	54
google	paid-search	52
buzzfeed	ten-crazy-cool-tshirts-facts	9
nytimes	getting-to-know-cool-tshirts	9
medium	interview-with-cool-tshirts-founder	7
google	cool-tshirts-search	2

```
WITH last touch AS (
  SELECT user id,
    MAX(timestamp) as last_touch_at
  FROM page visits
  WHERE page_name = '4 - purchase'
  GROUP BY user id),
  It attr AS (
 SELECT It. user id,
     It.last touch at,
     pv.utm_source,
     pv.utm_campaign
 FROM last touch It
 JOIN page_visits pv
  ON It.user id = pv.user id
  AND It.last touch at = pv.timestamp
SELECT It_attr.utm_source,
   It attr.utm campaign,
   COUNT(*)
FROM It attr
GROUP BY 1, 2
ORDER BY 3 DESC:
```

#### **2.5** What is the typical user journey?

Users are typically introduced to the CoolTShirts website by one of the following campaigns: Interview with CoolTShirts Founder, Getting to Know CoolTShirts, Ten Crazy CoolTShirts Facts, or CoolTShirts Search. These campaigns introduce users to the CoolTShirts site, but usually do not push users to make a purchase. Users usually make a purchase after seeing another campaign, most commonly Weekly Newsletter or Retargeting Ad.

### Sample User Journey



## 3. Optimize the campaign budget.

## **3.1** CoolTShirts can re-invest in 5 campaigns. Which should they pick and why?

- CoolTShirts should invest in a combination of highly attracting first-touch campaigns, and highly attracting last touch campaigns that hit the purchase page. This would result in CoolTShirts prioritizing the campaigns that spread awareness of their products and the campaigns that result in t-shirt sales.
- My suggestions for CoolTShirts campaign reinvestments are listed in the table on the right.

Campaign Name	
interview-with-cool-tshirts-founder	
getting-to-know-cool-tshirts	
ten-crazy-cool-tshirts-facts	
weekly-newsletter	
retargetting-ad	