David Haynes

Information Security Officer

👤 Profile

I am a dynamic Information Security Officer with over 8 years of experience in developing and managing comprehensive security programs for SaaS companies. In my current role I work closely with our product, engineering and customer facing teams to enhance internal controls and address modern security threats.

I come from a background of software development and QA which gives me a strong understanding of software development life cycle issues and how to integrate security programs into the development of new software. I am a firm believer that Security is a shared responsibility within an organization and am passionate about engaging in educational opportunities to support this, both internally and externally with our customer base.

💼 Relevant Employment History

Information Security Officer at Augmentt Technologies, Ottawa
August 2020 — Present

- Work with key stakeholders to build and maintain a Security & Compliance program that meets our objectives
- Facilitate ongoing risk and compliance initiatives and monitor control effectiveness
- Collaborate with internal teams and external auditors throughout compliance assessments
- Consult with customers on their security requirements and help them achieve their security goals in an ever changing environment
- Work with Engineering to facilitate automated testing, vulnerability management and alerting

Partner Success Manager at Zaui Software, Vancouver
May 2018 — August 2020

- Work closely with customers, as well and the Product and Customer Success teams to understand and scope new development opportunities and feature requests
- Focus on regulatory requirements when integrating with payment hardware and processors (PCI)
- Triage our Tier 2 queue of more technical questions and problems often related to our integration's, APIs, and software bugs
- Investigate, identify, and document software bugs by using Dev Tools, Postman & other internal tools.
- Create and document processes and policies for Tier 2 Support operations to help provide solutions and better equip our customer facing teams to handle common technical issues
- Run monthly webinars as part of our customer information series on new features, industry news and methods to improve their operations.

Details

Cumberland BC
Canada
250-886-9984
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Links

LinkedIn

Skills

GRC

IAM

Communication

Policy Development

Cloud Security

Webinars

Co-Owner at Full Moon Physiotherapy, Courtenay BC

August 2020 — Present

In 2020 my wife and I started Full Moon Physiotherapy, a multi-disciplinary physiotherapy clinic providing prenatal and postpartum healthcare to North Vancouver Island. I am responsible for the management of our infrastructure, networking and secure management of our Google Work Space environment.

🎓 Education

CISSP, ICS2

October 2022 — June 2023

CISSP Certification through the ISC2 training program and the ISC2 exam

Web Development, Lighthouse Labs, Vancouver

February 2018 — April 2018

A fullstack web development bootcamp that covered the fundamentals of modern software development.

Bachelor of Business Administration, Camosun College, Victoria BC

September 2011 — July 2015

Marketing Major