



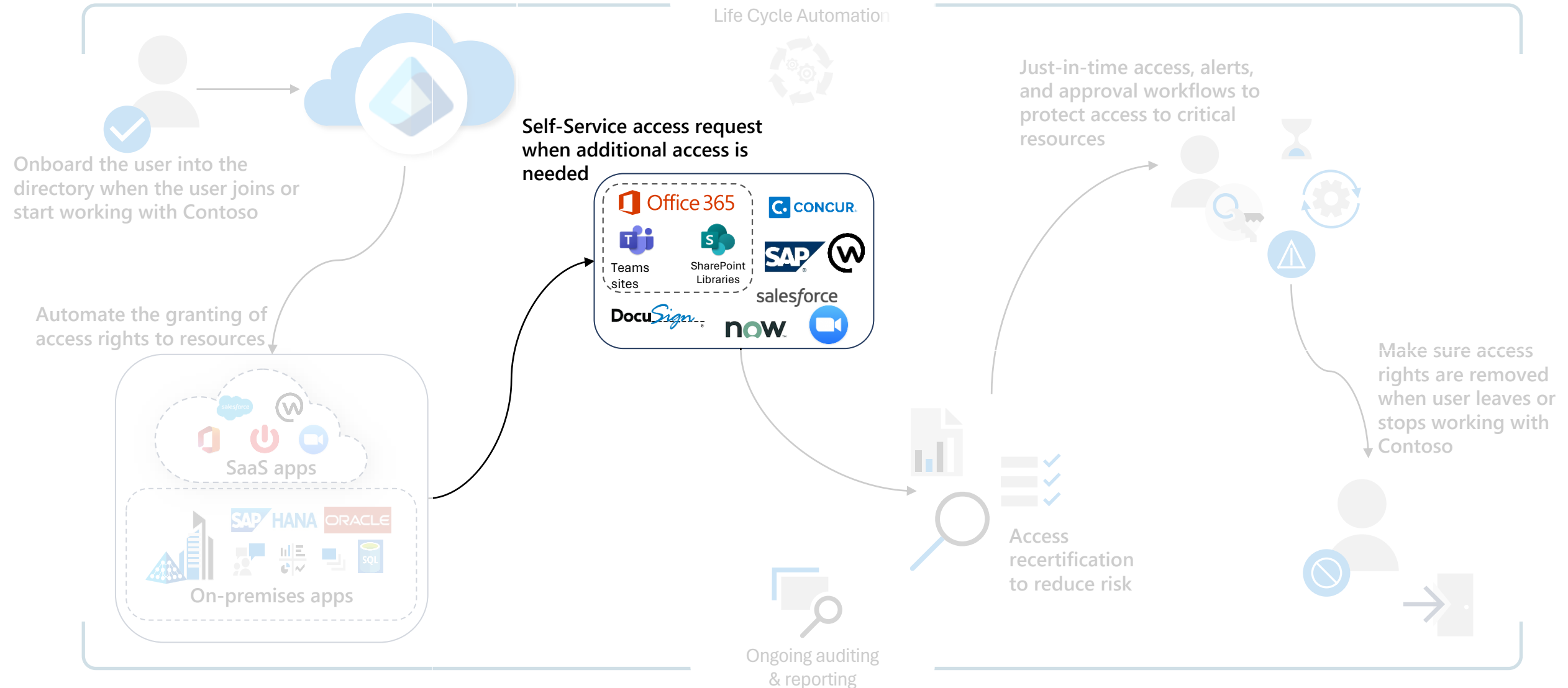
Microsoft Entra ID Governance

# Assign Employee access to resources

Proof of concept deployment








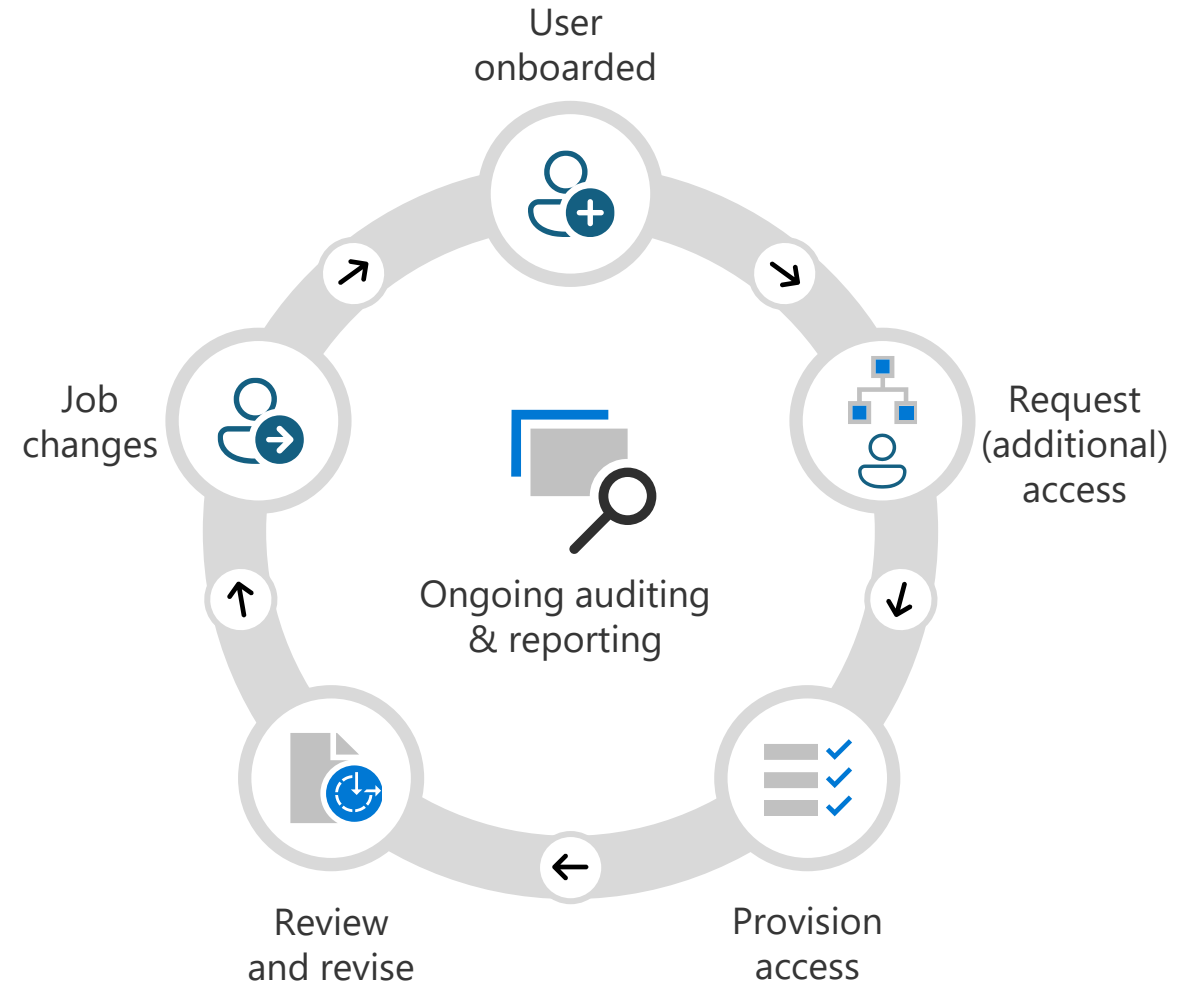
# Contoso's user journey



# Access requests, workflow and approvals

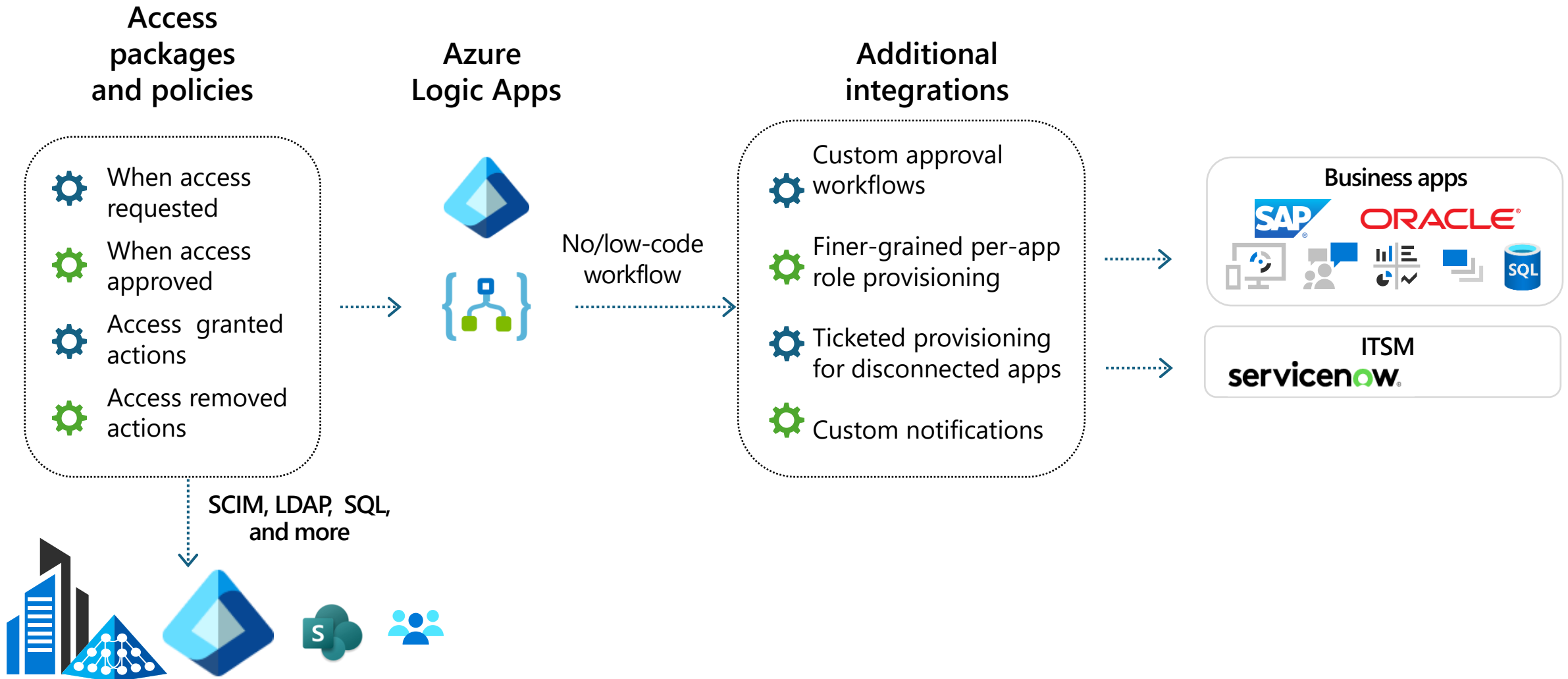
## Entitlement management

-  Give users self-service access requests for resources and automate approval workflows and access assignment, reviews, and expiration for all human identity types (users, guests, etc.)
-  Self-service policy and workflow can be defined by app, group or site owners
-  Supports multi-stage approval workflows, separation of duties enforcement, and recurring access recertification
-  Supports custom workflows for access lifecycle (through Logic Apps integration)
-  Access time-limited, guests removed when last access expires



# Request and provisioning workflow integrations

Custom workflows for access lifecycle



# Separation of Duties

Restrict users from requesting an access package

- if they already have an assignment to another access package, or
- if they are a member of a group

Report on users who have incompatible access rights

Alert on users receiving access directly to applications

The screenshot displays the 'On-premises resources | Separation of Duties (Preview)' interface. The left sidebar shows a navigation menu with 'Overview', 'Manage', 'Resource roles', 'Policies', 'Separation of Duties (Preview)' (selected), 'Assignments', 'Requests', and 'Access reviews'. The main content area shows a table of incompatible access packages. The table has columns for 'Name', 'Object Id', and 'Incompatible With'. The first row shows 'Marketing' with Object Id 'de5932db-5400-47c0-853f-528181ef912a'. Below the table, there is a 'Request access' dialog box. The dialog box shows 'Sales Executive' as the user and 'Sales Executive' as the role. A red error message states: 'You cannot request access as you currently have incompatible group membership(s) and/or access package assignment(s). See details'. Below the error message, there is a section for 'Access package assignments' showing 'Accounting Specialist'.

On-premises resources | Separation of Duties (Preview) ...

Access package

« + Add access package + Add group

Overview

Manage

Resource roles

Policies

Separation of Duties (Preview)

Assignments

Requests

Access reviews

Incompatible access packages Incompatible groups Incompatible With

Name	Object Id	Incompatible With
Marketing	de5932db-5400-47c0-853f-528181ef912a	...

Request access

Sales Executive

Sales Executive

You cannot request access as you currently have incompatible group membership(s) and/or access package assignment(s). See details

Access package assignments

Accounting Specialist

# Auto assignment Rules

# Assign and remove resources automatically

## Birthright assignment

- Use rules to determine access package assignment based on user properties, similar to dynamic groups.
- Assignments to users are added or removed depending on whether they meet the rule criteria.

Home > Identity Governance | Access packages > Sales tools | Policies >

### Edit policy

Create auto assignment policy Custom extensions (Preview) \* Review

Choose which users will automatically get access to this package based on specific filter criteria.

**Rule Syntax** [Edit](#)

(user.department -eq "Sales")

Automatically create assignments ☒

Automatically remove assignments ☒

Duration to retain assignment before automatic removal ☐ None ☐ Retention period (hours) ☒ Retention period (days)

Retention period (days) 30

Next >

# Features

- **Automatically create assignments:** Add the user when an user properties matches with the policy's membership rule
- **Automatically remove assignments :** Remove the user when an user properties matches with the policy's membership rule



# Planning- Decisions to consider

- Access Package name and description
- Define if this Access Package will have approval stages. If it does, define approvers and requestors.
- Attribute(s) for the Business rule definición
- Automatically create assignment
- Automatically remove assignment

# Deploy

Step	Instructions
Create an Access Package	<a href="#">Create an access package in entitlement management</a>
Create auto assignment policy	<a href="#">Create an automatic assignment policy</a>

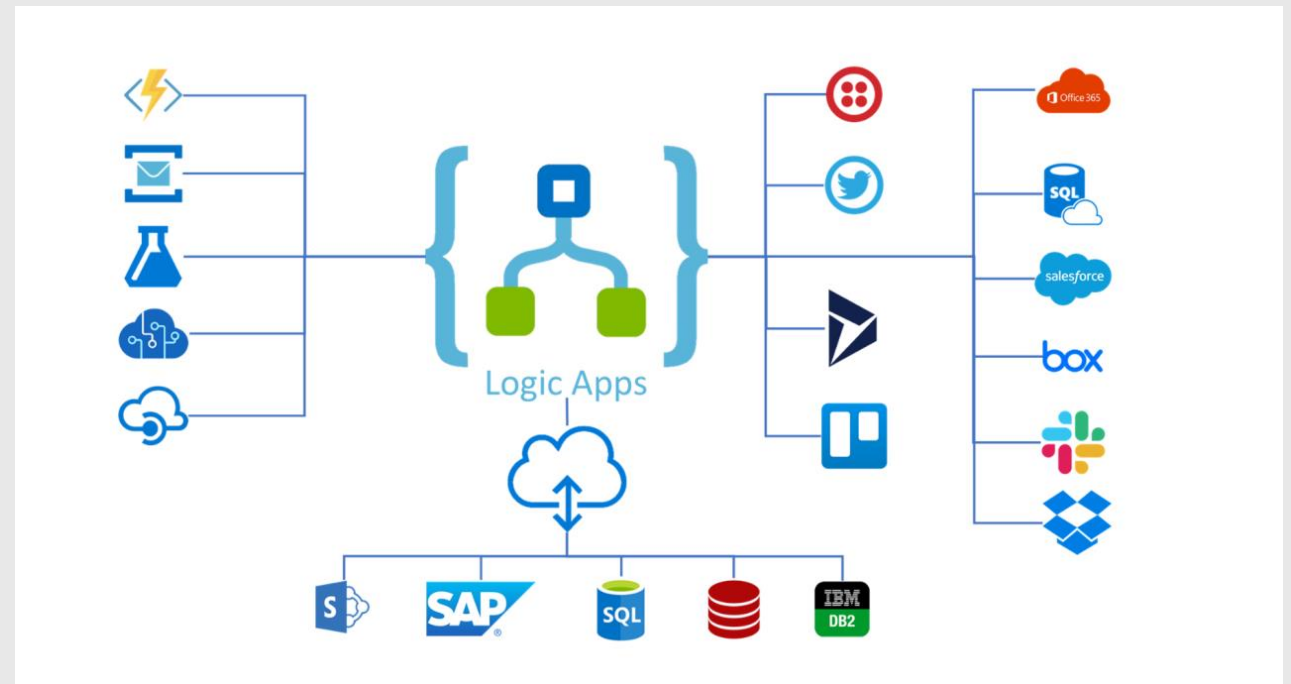
Detailed Step by step

[Configure an automatic assignment policy for an access package in entitlement management - Microsoft Entra | Microsoft Learn](#)

# Custom Workflows with Logic Apps

# What is a Logic App?

Azure Logic Apps is a cloud platform where you can create and run automated workflows with little to no code. By using the visual designer and selecting from prebuilt operations, you can quickly build a workflow that integrates and manages your apps, data, services, and systems.



# Logic App Integration with Entitlement Management

Used to automate custom workflows and connect apps and services in one place. Users can integrate Logic Apps with entitlement management to broaden their governance workflows beyond the core entitlement management use cases.

- When an access package request is created
- When an access package request is approved
- When an access package assignment is granted
- When an access package assignment is removed
- 14 days before an access package assignment auto expires
- One day before an access package assignment auto expires

# Use cases examples

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Send custom email Notifications

---

Send Teams notification

---

Get user information from other applications

---

Writeback user information to external systems

---

Call an External web api to trigger actions on external systems

---

Creating a set of tasks in Microsoft planner

---

Generate a TAP

# Planning- Decisions to consider

- Processes that you need to automate during the different request stages
- Interfaces available on Target systems
- Request stage where you want to trigger the logic app
- Have Azure Subscription Resources available
- Logic App authentication with target systems

# Deploy

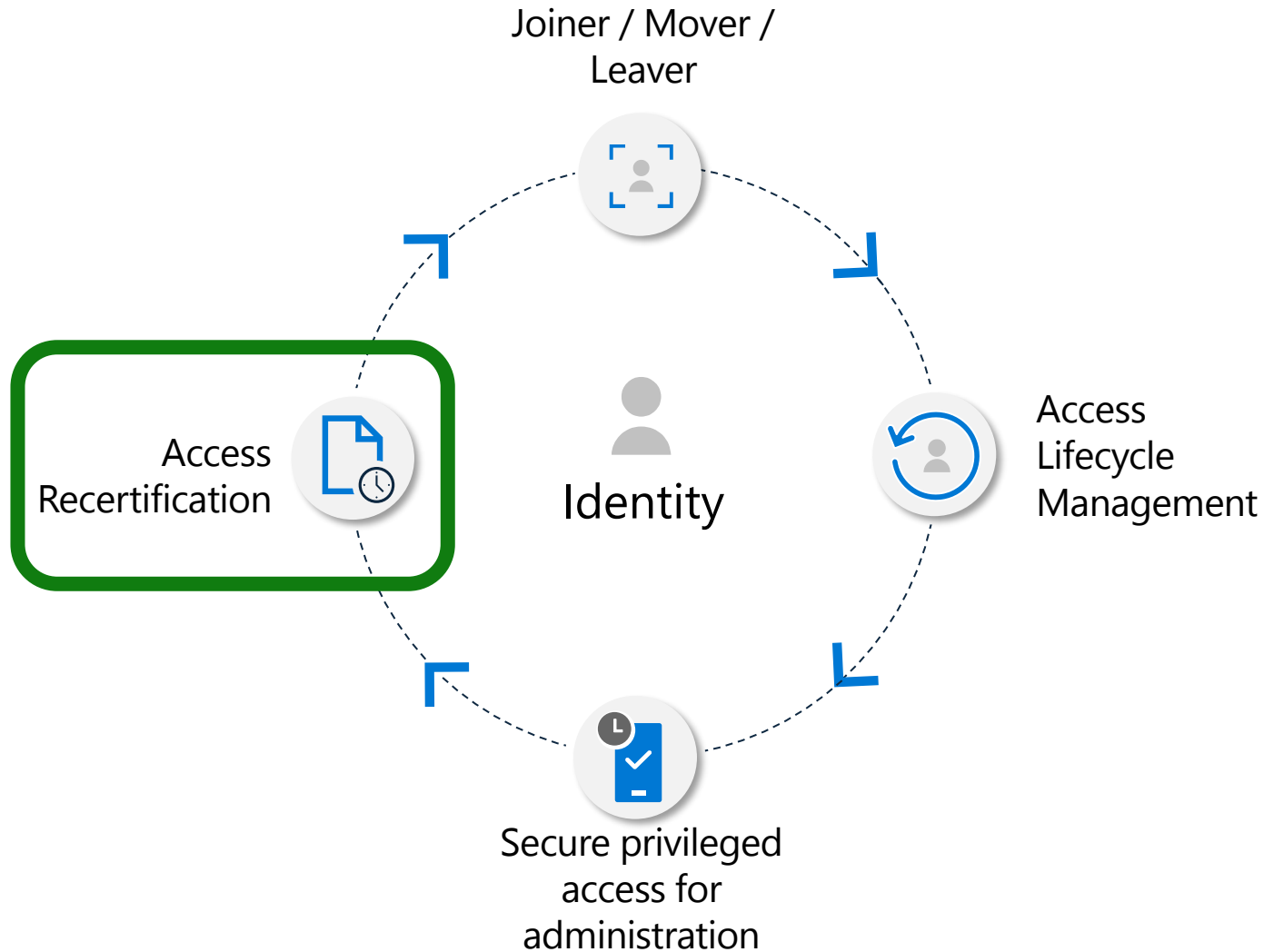
Step	Instructions
1. Add custom Extension to a Catalog	<a href="#">Create and add a Logic App workflow to a catalog for use in entitlement management</a>
2. Edit the Custom Extension	<a href="#">Edit a linked Logic App's workflow definition</a>
3. Add custom Extension to an Access Package	<a href="#">Add custom extension to a policy in an access package</a>

Detailed Step by step

[Trigger Logic Apps with custom extensions in entitlement management - Microsoft Entra | Microsoft Learn](#)



# Scenario: Access Recertification



## Microsoft Entra ID P2

- Access Reviews - Basic access certifications and reviews

## Microsoft Entra ID Governance:

- Access Reviews targeting inactive identities
- Certify PIM for Groups memberships
- Machine Learning assisted recommendations

# Access recertification to reduce risk

## Access Reviews



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Natively built-in to  
Microsoft Entra

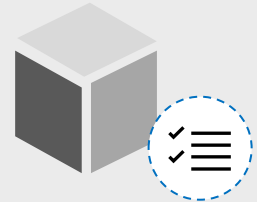
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Manage risk and meet  
compliance for users,  
guests and workload  
identities

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Ensure access to  
sensitive Teams, Groups,  
Apps, Roles is reviewed  
periodically

---

# How Access Reviews works

## Administrator

### 1. Selects resource



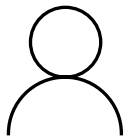
Team/Group  
SaaS application  
Privileged role  
Access Package

### 2. Selects scope



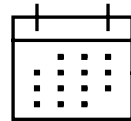
Guests  
Employees  
Everyone  
Workload Identities

### 3. Selects reviewer



Team/Group owner  
Manager  
Specific user(s)  
Users' self review

### 4. Selects frequency



Weekly  
Monthly  
Quarterly  
Yearly

[Home](#) > [Identity Governance](#) | [Access reviews](#) >

## New access review ...

**\* Review type**   \* Reviews   Settings   \* Review + Create

Schedule an access review to ensure the right people have the right access to access packages, groups, app  
[Learn more](#)

Select what to review \*

Teams + Groups

Review scope \*

☒ All Microsoft 365 groups with guest users ⓘ

☐ Select Teams + groups

[+ Select group\(s\) to exclude](#)

Group

Scope \*

☒ Guest users only

☐ All users ⓘ

# How Access Reviews works

## Reviewer

### 1. Send notification



Email is sent to the reviewer

### 2. Review



Review current membership with system generated recommendations

### 3. Confirm



Reviewers confirm which memberships to keep

### 4. Apply result



Denied users are removed from the resource

My Access ▾

Search users

Access packages

Request history

Approvals

Access reviews

← Access reviews

FY22 Quarterly review

Please review members of 'FY22 Planning' [See details](#)

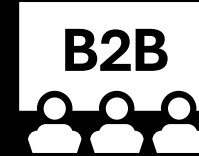
☒ Approve ☒ Deny ☒ Don't know ☒ Reset decisions ☒ Accept recommendations

	Name ↑	Recommendation
<input checked="" type="checkbox"/>	abhijeet sinha absinh@fimdev.net	Approve Last signed in (Jul 1, 2021) less than 30 days before review began
<input checked="" type="checkbox"/>	Barclay Neira barclayn@fimdev.net	Deny Last sign-in date unknown
<input checked="" type="checkbox"/>	Bhaskar Kamasani vikama@microsoft.com	Deny Last signed in (May 6, 2021) more than 30 days before review began
<input type="checkbox"/>	Bhaves Patel bpatel@microsoft.com	Approve Last signed in (Jun 30, 2021) less than 30 days before review began
<input type="checkbox"/>	Blake Nelson Blake.Nelson@microsoft.com	Approve Last signed in (Jun 21, 2021) less than 30 days before review began
<input type="checkbox"/>	Bob Grumpy bobgrumpy@fimdev.net	Deny Last signed in (Apr 5, 2021) more than 30 days before review began



## Employees

- Change jobs or leave the company
  - Employee's previous access are not removed.
  - Users accumulate excessive permissions

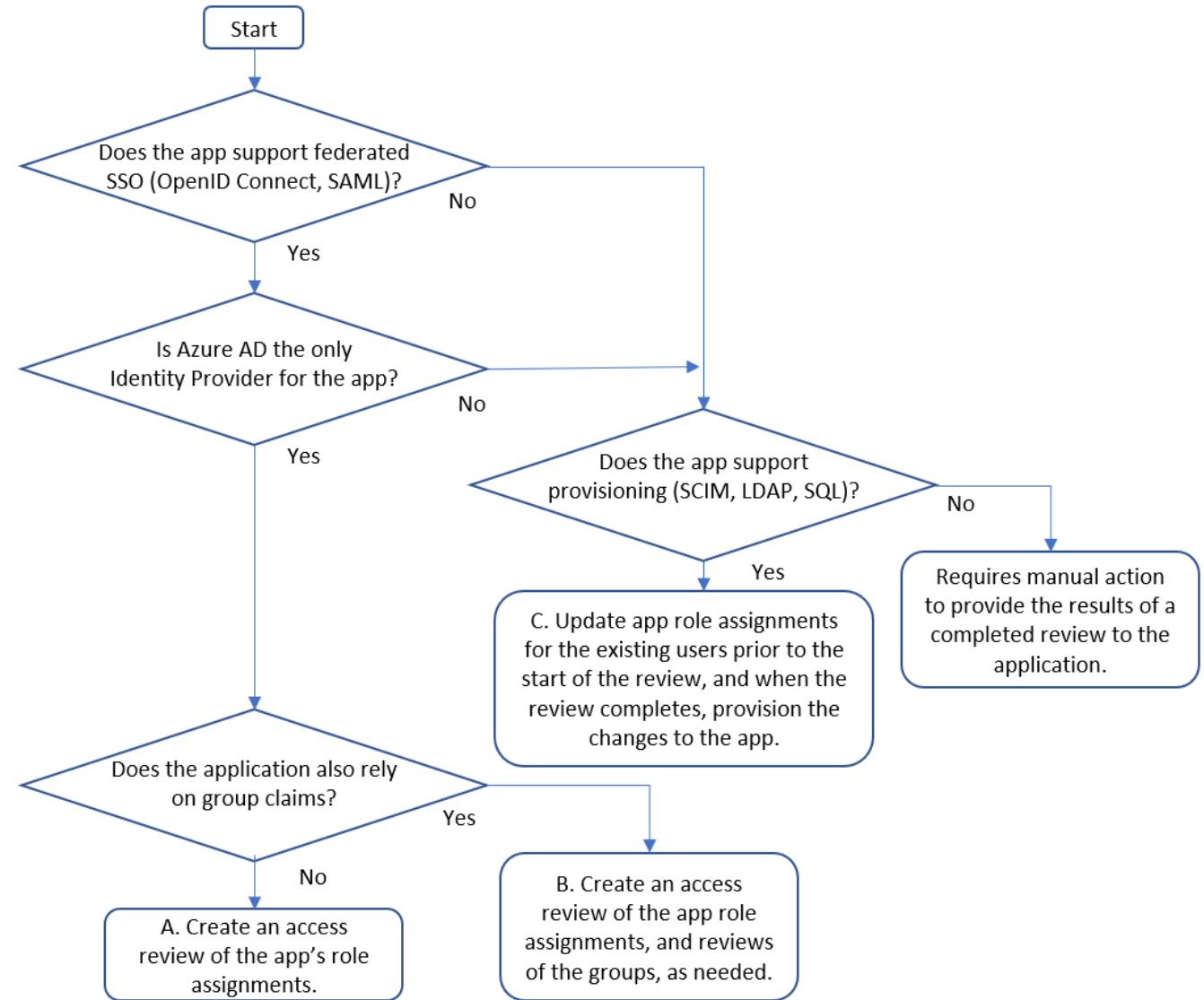


## External Users

- Guests invited into the tenant
  - What access should they have?
  - When should they leave?

# Planning

- Determine application readiness



# Planning- Decisions to consider

## 1. Who is responsible for the review?

### A. Users review their own privilege

- Schedule access review to ask users themselves if they still need access.
- Remove privilege if the user denies or does not respond.

### B. Resource owners review privileges assigned to their resources.

- Schedule access review to ask resource owners to review the privileges assigned to their resource.

### Possible Reviewers:

- Group Owners
- Specific Users
- Managers of Users

# Planning (Contd)

## 2. How many stages of reviews are needed?

- Reach consensus across multiple sets of reviewers
- Assign alternate reviewers to weigh in on unreviewed decisions
- Reduce burden on later stage reviewers

### New access review ...

\* Review type   \* **Reviews**   Settings   \* Review + Create

Determine review stages, reviewers, and timeline below.


Multi-stage review \*  ☒

#### First stage review

Select reviewers \*  

Stage duration (in days) \*  

#### Second stage review


 Reviewers in later stage can overwrite decisions from previous stage

Select reviewers \*  

Fallback reviewers  [+ Select fallback reviewers](#)

Stage duration (in days) \*  

#### Third stage review

 Reviewers in later stage can overwrite decisions from previous stage

Select reviewers \*  

Users or Groups \*  [ADM\\_TENANT\\_ADMINS](#)

Stage duration (in days) \*  

 [Delete](#)

#### Reveal review results

Show previous stage(s) decisions to later stage reviewers  ☒



# Planning (Contd)

## 3. Decide on criteria for automated decisions

- Response Triggers
- Account Inactivity
- Justification requirements
- Alerting and notifications

### New access review ...

[\\* Review type](#) [\\* Reviews](#) [Settings](#) [\\* Review + Create](#)

Configure additional settings, including decision helpers and email notifications.

#### Upon completion settings

Auto apply results to resource ☐

If reviewers don't respond

Action to apply on denied guest users

At end of review, send notification to [Account Admin](#)

#### Enable reviewer decision helpers

No sign-in within 30 days ☒

User-to-Group Affiliation ☒

#### Advanced settings

Justification required ☒

Email notifications ☒

Reminders ☒

Additional content for reviewer email

# Multi-Stage Reviews Decisions

## First stage reviewers?

Select user(s) or group(s) – the owner(s) of the applications

## Second stage reviewers?

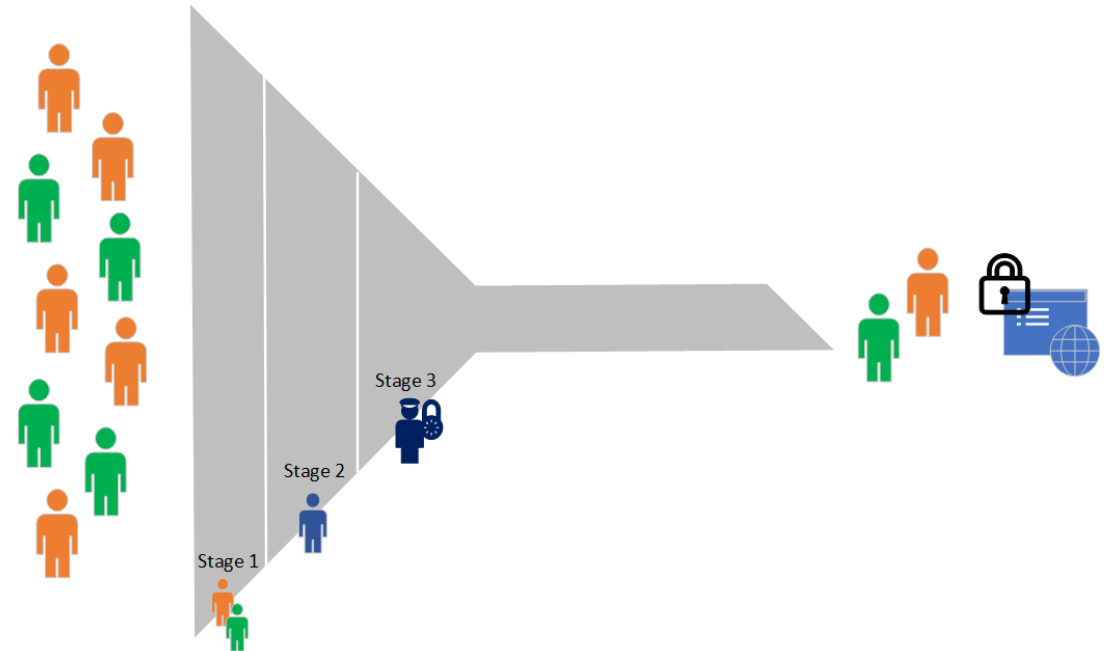
Managers of users

## Show previous stage(s) decisions to later stage reviewers?

## Which reviewees go to the next stage?

## Expected action on non-response?

Approve/Deny



# AR – Inactive Users

## General Availability

### Review inactive users

- Review and address stale accounts that haven't been active for a specified period
- Includes interactive and non-interactive sign-ins
- You define what inactive means
- Automatically remove stale accounts

**New access review** ...

[\\* Review type](#) [\\* Reviews](#) [Settings](#) [\\* Review + Create](#)

Schedule an access review to ensure the right people have the right access to access packages, groups, apps, and privileged roles.  
[Learn more](#)

Select what to review \* Teams + Groups

Review scope \* ☐ All Microsoft 365 groups with guest users ⓘ ☒ Select Teams + groups

Group \* [2nd level support](#)

**i** The selected group is managed in Azure AD Privileged Identity Management (Azure AD PIM). Access Reviews on this group include both eligible and active member assignments.

Scope \* ☐ Guest users only ☒ All users ⓘ

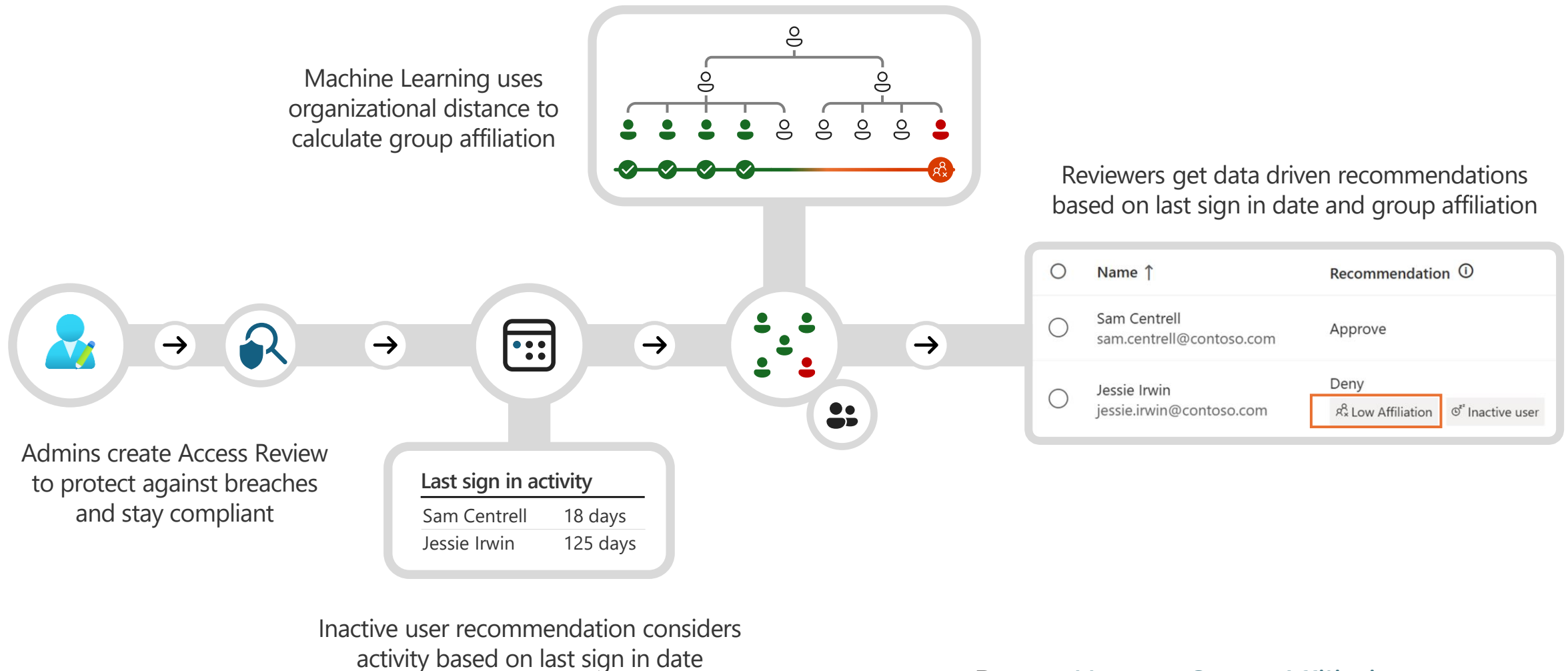
**i** In public preview, B2B direct connect users and teams in shared channels are included in access reviews. B2B direct connect users and teams are not supported in reviews of 'All Microsoft 365 groups with guest users', as well as reviews scoped to inactive users. Click here to learn more.

Inactive users (on tenant level) only ⓘ ☒

Days inactive 180 ✓

# Machine Learning based recommendations in Access Reviews

## User-to-Group Affiliation



Demo: [User-to-Group Affiliation](#)

# User to Group Affiliation

- Detects user affiliation with other users within the group, based on organization's reporting-structure similarity.
- Users who are distant from all the other group members based on their organization's chart, are considered to have "low affiliation" within the group.

\*\* Only available for users in your directory.

\*\* A user should have a manager attribute

\*\*Groups with more than 600 users are not supported.

[Demo](#)

Home > Identity Governance | Access reviews >

## New access review

**Upon completion settings**

Auto apply results to resource ☐

If reviewers don't respond

Action to apply on denied guest users

At end of review, send notification to [+ Select User\(s\) or Group\(s\)](#)

**Enable reviewer decision helpers**

No sign-in within 30 days ☒

**User-to-Group Affiliation** ☐

**Advanced settings**

Justification required ☒

Email notifications ☒

Reminders ☒

Additional content for reviewer email

[< Previous](#) [Next: Review + Create](#)

# AR – PIM for Groups

Public preview

## Review access for PIM for Groups

- Includes active members of the group and eligible members
- Only active owners can be assigned as reviewers
- Inactivity of users up to 2 years

Home > Identity Governance | Access reviews >

### New access review ...

[\\* Review type](#) [\\* Reviews](#) [Settings](#) [\\* Review + Create](#)

Schedule an access review to ensure the right people have the right access to access packages, groups, apps, and privileged roles.  
[Learn more](#)

Select what to review \* Teams + Groups

Review scope \* ☐ All Microsoft 365 groups with guest users ⓘ ☒ Select Teams + groups

Group \* [2nd level support](#)

**i** The selected group is managed in Azure AD Privileged Identity Management (Azure AD PIM). Access Reviews on this group include both eligible and active member assignments.

Scope \* ☐ Guest users only ☒ All users ⓘ

# Access Review history report

- Downloadable review history to gain more insight on Access Reviews.
- Download results for audit and compliance needs, or to integrate with other solutions.
- Reports can be constructed to include specific access reviews, for a specific time frame, and can be filtered to include different review types and review result.

Home > Identity Governance

Identity Governance | Review History ...

« **+ New report** Refresh

Date: **Last 1 month**

Search by name or owner

Name	Created By	Created Time
No access review reports to display		

**Create Review History Report** ×

Select filters for selecting history data

Report Name: \* Last Month's Reviews ✓

Reviews starting and ending in period:

Starting \* 02/16/2021 to Ending \* 03/16/2021

Review Type: \* ⓘ 5 selected

Review Result: \* 5 selected

**Create**

# Deploying Access Reviews Guide

Scenario	Instructions
Planning an Access Reviews Deployment	<a href="#">Plan a Microsoft Entra access reviews deployment</a>
Access review of PIM for Groups	<a href="#">Create an access review of PIM for Groups (preview)</a>
Access review of Azure resource and Azure AD roles in PIM	<a href="#">Complete an access review of Azure resource and Azure AD roles in PIM</a>
Access review of an access package	<a href="#">Create an access review of an access package in entitlement management</a>



# Join Entra ID Governance Advisors - Customer Community

## What is Entra ID Governance Advisors

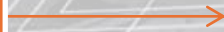
- Entra ID Governance Advisors is a community that consists of selected customers and partners who collaborate via virtual small/large group discussions, content reviews, digital forum and more

## Benefits of Joining the Entra ID Governance Advisors:

- Members benefit by participating in the following ways:
  - Direct engagement with Microsoft Product Groups
  - Dedicated sessions focused on upcoming features and deep-dives
  - Early access to Private Preview and Roadmap access
  - Valuable inputs from Microsoft and other customers all under NDA
  - Learn and interact with other customers across verticals, sizes, and segments\
- 
- Please fill out the survey here if interested in joining: <https://aka.ms/MicrosoftEntraAdvisors/>

# Next Steps

Give us feedback, let us know  
your comments:  
**[aka.ms/idnacat/igapocsurvey](https://aka.ms/idnacat/igapocsurvey)**



Are you ready for deployment?





# Thank you