

SOFTWARE LICENSE AND SERVICES AGREEMENT

This Agreement is entered into between:

- Contoso Corporation ('Licensee')
- Globex Corporation ('Licensor')

Effective Date: January 1, 2025

Term: 1 year (through December 31, 2025), auto-renews

1. LICENSE GRANT

Licensor grants Licensee a non-exclusive license to use the software products listed in Schedule A for internal business purposes only.

2. LICENSED PRODUCTS AND FEES

2.1 Enterprise Analytics Suite

- Per-user license: \$82.00/user/quarter
- Minimum commitment: 100 users
- Current licensed users: 500

2.2 Data Warehouse Connector Module

- One-time setup: \$2,500
- Annual maintenance: \$500 (waived for Year 1)

2.3 Optional Add-ons (not currently licensed):

- AI Analytics Module: \$25/user/quarter
- Real-time Dashboard: \$15/user/quarter

3. PAYMENT TERMS

3.1 Quarterly billing in advance (Q1: Jan 1, Q2: Apr 1, Q3: Jul 1, Q4: Oct 1)

3.2 Payment due: Net 30 from invoice date

3.3 Late payment fee: 1.5% per month

4. SUPPORT AND MAINTENANCE

4.1 Standard support included: Email/phone, 8am-6pm PT, M-F

4.2 Response times: Critical issues - 4 hours, Standard - 24 hours

4.3 Software updates included at no additional charge

5. TERM AND TERMINATION

5.1 Initial term: January 1, 2025 - December 31, 2025

5.2 Auto-renewal: Successive 1-year terms unless 60 days notice

5.3 Early termination: Subject to remaining term fees

IN WITNESS WHEREOF, the parties have executed this Agreement:

Contoso Corporation
By: Michael Torres, VP Procurement
Date: _____

Globex Corporation
By: Authorized Representative
Date: _____