
OSCAR VALLECILLO

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SKILLS

- Payment collection
- Credit card processing
- Customer assistance
- Cash register operations
- Refunds and exchanges
- Stocking and Replenishing
- POS Systems

WORK HISTORY

Cashier, 06/2018 to Current

Old Navy – San Francisco, CA

- Restocked, arranged and organized merchandise in front lanes to drive product sales.
- Reviewed and resolved differences between accounting information and cash drawer.
- Counted cash in register drawer at beginning and end of shift.
- Reconciled cash drawer at start and end of each shift, accounting for errors and resolving discrepancies.
- Processed POS transactions, including checks, cash and credit purchases or refunds.
- Helped customers complete purchases, locate items and join reward programs to promote loyalty, satisfaction and sales numbers.
- Assisted customers with special services, account updates and promotional options.
- Promoted customer loyalty and consistent sales by delivering friendly service and knowledgeable assistance.
- Replenished sales floor merchandise and organized shelves, racks and bins for optimal appearance.
- Answered questions about store policies and concerns to support positive customer experiences.

EDUCATION

High School Diploma

Lincoln High School - San Francisco, CA

AFFILIATIONS

Lincoln High School Student Community | San Francisco, CA Student Leadership

- Advocate to school district and other faculty members about the best practices for ESL students

One Down Student Club at Lincoln High School | San Francisco

Co-Founder

- Open up a student club which supported newcomer students

Latino Marching Band at Lincoln High School | San Francisco

Secretary

- Plan and manage weekly meetings
- Set up events in which club members can participate for the community