

David Cristancho

PROFESSIONAL SUMMARY:

- Formal education includes a Bachelor's of Science in Biology as well as coursework in mathematics and computer science
- Experienced at providing IT support in a professional setting
- Comfortable in a collaborative, rapidly-evolving, team-based environment
- Excellent communication and customer service skills both in person and over the phone

EDUCATIONAL SUMMARY:

UNIVERSITY OF MISSOURI – ST. LOUIS

St. Louis, MO

- B.S. In Biology as well as coursework in other fields, including chemistry, computer science, mathematics, philosophy and physics: 2014

PROFESSIONAL EXPERIENCE:

LOGAN UNIVERSITY

02/2010 – 02/2018

Chesterfield, MO

Computer Lab Support Specialist – PTE

- Assist students, guests and faculty with any questions or problems concerning IT issues and concerns
- Help Information Technology Department with updates, upgrades and general inquiries
- Keep Information Technology Department up to date on any problems
- Set up workstations, printers and other peripherals as needed
- Provide excellent customer service to customers experiencing IT issues with a focus on issue resolution
- Keep the lab clean and stocked with supplies

GLOBAL PRINTING AND SIGNS

09/2002 – 01/2014

Ellisville, MO

Co-Manager – PTE

- Processing of customer work orders providing exemplary customer service
- Kept track of customer orders and payments utilizing POS Systems
- Managed register to ensure accurate transactions
- Delivery of customer orders fast and efficiently

MAGGIE MOO'S ICE CREAM

06/2005 – 08/2011

Ellisville, MO

Co-Manager – PTE

- Created products adhering to the strictest in food safety standards
- Managed register to ensure proper cash handling

Phone: Home (636)458-0486

Cell (636)579-8720

Email: David.Cristancho@Logan.edu

- Counted, collected and recorded daily sales
- Constructed employee schedules to maintain adequate and sufficient coverage during busy times
- Managed store inventory to ensure proper record keeping

References:

Ryan Shannon: Cell (785) 218-6040

University of Kansas

Education Program Coordinator

Rshannon@ku.edu

Ellen Dickman: Phone Work (636)-230-1787 , Cell (314) 757-1806,

Logan University

Director of Learning Resource Center

Current Boss

Ellen.Dickman@logan.edu

Rick DeCaro: Phone: Work (636) 230-1911

Logan University

Director Information Technology Services

Rick.DeCaro@logan.edu

Ginger Jackson: Phone: Work (636) 230-1766

Logan University

Director of Administrative Computing

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