

Data Analysis on a Bike-Sharing Company

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First install the necessary packages for analysis “tidyverse” for data wrangling “lubridate” helps wrangle date attributes “ggplot2” for data visualization

```
install.packages("lubridate", repos='http://cran.us.r-project.org')
```

```
## Installing package into 'C:/Users/seoda/OneDrive/Documents/R/win-library/4.1'  
## (as 'lib' is unspecified)
```

```
## package 'lubridate' successfully unpacked and MD5 sums checked  
##  
## The downloaded binary packages are in  
## C:\Users\seoda\AppData\Local\Temp\RtmpQF1b6R\downloaded_packages
```

```
install.packages("ggplot2", repos='http://cran.us.r-project.org')
```

```
## Installing package into 'C:/Users/seoda/OneDrive/Documents/R/win-library/4.1'  
## (as 'lib' is unspecified)
```

```
## package 'ggplot2' successfully unpacked and MD5 sums checked  
##  
## The downloaded binary packages are in  
## C:\Users\seoda\AppData\Local\Temp\RtmpQF1b6R\downloaded_packages
```

```
install.packages("tidyverse", repos='http://cran.us.r-project.org')
```

```
## Installing package into 'C:/Users/seoda/OneDrive/Documents/R/win-library/4.1'  
## (as 'lib' is unspecified)
```

```
## package 'tidyverse' successfully unpacked and MD5 sums checked  
##  
## The downloaded binary packages are in  
## C:\Users\seoda\AppData\Local\Temp\RtmpQF1b6R\downloaded_packages
```

```
library(tidyverse)
```

```
## -- Attaching packages ----- tidyverse 1.3.1 --
```

```
## v ggplot2 3.3.5      v purrr  0.3.4
## v tibble  3.1.6      v dplyr   1.0.8
## v tidyr   1.2.0      v stringr 1.4.0
## v readr   2.1.2      v forcats 0.5.1

## -- Conflicts ----- tidyverse_conflicts() --
## x dplyr::filter() masks stats::filter()
## x dplyr::lag()    masks stats::lag()
```

```
library(lubridate)
```

```
##
## Attaching package: 'lubridate'

## The following objects are masked from 'package:base':
##
##     date, intersect, setdiff, union
```

```
library(ggplot2)
```

Step 1: Collect Data

Read in the CSV files into variables

```
q2_2019 <- read_csv("Divvy_Trips_2019_Q2.csv")
```

```
## Rows: 1108163 Columns: 12
## -- Column specification -----
## Delimiter: ","
## chr  (4): 03 - Rental Start Station Name, 02 - Rental End Station Name, User...
## dbl  (5): 01 - Rental Details Rental ID, 01 - Rental Details Bike ID, 03 - R...
## dtm  (2): 01 - Rental Details Local Start Time, 01 - Rental Details Local En...
##
## i Use 'spec()' to retrieve the full column specification for this data.
## i Specify the column types or set 'show_col_types = FALSE' to quiet this message.
```

```
q3_2019 <- read_csv("Divvy_Trips_2019_Q3.csv")
```

```
## Rows: 1640718 Columns: 12
## -- Column specification -----
## Delimiter: ","
## chr  (4): from_station_name, to_station_name, usertype, gender
## dbl  (5): trip_id, bikeid, from_station_id, to_station_id, birthyear
## dtm  (2): start_time, end_time
##
## i Use 'spec()' to retrieve the full column specification for this data.
## i Specify the column types or set 'show_col_types = FALSE' to quiet this message.
```

```
q4_2019 <- read_csv("Divvy_Trips_2019_Q4.csv")
```

```
## Rows: 704054 Columns: 12
## -- Column specification -----
## Delimiter: ","
## chr  (4): from_station_name, to_station_name, usertype, gender
## dbl  (5): trip_id, bikeid, from_station_id, to_station_id, birthyear
## dtm   (2): start_time, end_time
##
## i Use 'spec()' to retrieve the full column specification for this data.
## i Specify the column types or set 'show_col_types = FALSE' to quiet this message.
```

```
q1_2020 <- read_csv("Divvy_Trips_2020_Q1.csv")
```

```
## Rows: 426887 Columns: 13
## -- Column specification -----
## Delimiter: ","
## chr  (5): ride_id, rideable_type, start_station_name, end_station_name, memb...
## dbl  (6): start_station_id, end_station_id, start_lat, start_lng, end_lat, e...
## dtm   (2): started_at, ended_at
##
## i Use 'spec()' to retrieve the full column specification for this data.
## i Specify the column types or set 'show_col_types = FALSE' to quiet this message.
```

Step 2: Wrangle Data and Combine into a single file

```
colnames(q2_2019)
```

```
## [1] "01 - Rental Details Rental ID"
## [2] "01 - Rental Details Local Start Time"
## [3] "01 - Rental Details Local End Time"
## [4] "01 - Rental Details Bike ID"
## [5] "01 - Rental Details Duration In Seconds Uncapped"
## [6] "03 - Rental Start Station ID"
## [7] "03 - Rental Start Station Name"
## [8] "02 - Rental End Station ID"
## [9] "02 - Rental End Station Name"
## [10] "User Type"
## [11] "Member Gender"
## [12] "05 - Member Details Member Birthday Year"
```

```
colnames(q3_2019)
```

```
## [1] "trip_id"          "start_time"       "end_time"
## [4] "bikeid"           "tripduration"     "from_station_id"
## [7] "from_station_name" "to_station_id"    "to_station_name"
## [10] "usertype"         "gender"           "birthyear"
```

```
colnames(q4_2019)
```

```
## [1] "trip_id"          "start_time"       "end_time"
## [4] "bikeid"           "tripduration"     "from_station_id"
## [7] "from_station_name" "to_station_id"    "to_station_name"
## [10] "usertype"         "gender"           "birthyear"
```

```
colnames(q1_2020)
```

```
## [1] "ride_id"          "rideable_type"    "started_at"
## [4] "ended_at"         "start_station_name" "start_station_id"
## [7] "end_station_name" "end_station_id"    "start_lat"
## [10] "start_lng"        "end_lat"          "end_lng"
## [13] "member_casual"
```

rename column names to make them consistent with q1_2020

```
(q4_2019 <- rename(q4_2019
  ,ride_id = trip_id
  ,rideable_type = bikeid
  ,started_at = start_time
  ,ended_at = end_time
  ,start_station_name = from_station_name
  ,start_station_id = from_station_id
  ,end_station_name = to_station_name
  ,end_station_id = to_station_id
  ,member_casual = usertype))
```

```
## # A tibble: 704,054 x 12
##   ride_id started_at ended_at rideable_type tripduration
##   <dbl> <dtm>      <dtm>      <dbl>      <dbl>
## 1 25223640 2019-10-01 00:01:39 2019-10-01 00:17:20      2215      940
## 2 25223641 2019-10-01 00:02:16 2019-10-01 00:06:34      6328      258
## 3 25223642 2019-10-01 00:04:32 2019-10-01 00:18:43      3003      850
## 4 25223643 2019-10-01 00:04:32 2019-10-01 00:43:43      3275     2350
## 5 25223644 2019-10-01 00:04:34 2019-10-01 00:35:42      5294     1867
## 6 25223645 2019-10-01 00:04:38 2019-10-01 00:10:51      1891      373
## 7 25223646 2019-10-01 00:04:52 2019-10-01 00:22:45       1061     1072
## 8 25223647 2019-10-01 00:04:57 2019-10-01 00:29:16       1274     1458
## 9 25223648 2019-10-01 00:05:20 2019-10-01 00:29:18       6011     1437
## 10 25223649 2019-10-01 00:05:20 2019-10-01 02:23:46       2957     8306
## # ... with 704,044 more rows, and 7 more variables: start_station_id <dbl>,
## #   start_station_name <chr>, end_station_id <dbl>, end_station_name <chr>,
## #   member_casual <chr>, gender <chr>, birthyear <dbl>
```

```
(q3_2019 <- rename(q3_2019
  ,ride_id = trip_id
  ,rideable_type = bikeid
  ,started_at = start_time
  ,ended_at = end_time
  ,start_station_name = from_station_name
```

```
,start_station_id = from_station_id
,end_station_name = to_station_name
,end_station_id = to_station_id
,member_casual = usertype))
```

```
## # A tibble: 1,640,718 x 12
##   ride_id started_at      ended_at      rideable_type tripduration
##   <dbl> <dtm>          <dtm>          <dbl>          <dbl>
## 1 23479388 2019-07-01 00:00:27 2019-07-01 00:20:41      3591      1214
## 2 23479389 2019-07-01 00:01:16 2019-07-01 00:18:44      5353      1048
## 3 23479390 2019-07-01 00:01:48 2019-07-01 00:27:42      6180      1554
## 4 23479391 2019-07-01 00:02:07 2019-07-01 00:27:10      5540      1503
## 5 23479392 2019-07-01 00:02:13 2019-07-01 00:22:26      6014      1213
## 6 23479393 2019-07-01 00:02:21 2019-07-01 00:07:31      4941       310
## 7 23479394 2019-07-01 00:02:24 2019-07-01 00:23:12      3770      1248
## 8 23479395 2019-07-01 00:02:26 2019-07-01 00:28:16      5442      1550
## 9 23479396 2019-07-01 00:02:34 2019-07-01 00:28:57      2957      1583
## 10 23479397 2019-07-01 00:02:45 2019-07-01 00:29:14      6091      1589
## # ... with 1,640,708 more rows, and 7 more variables: start_station_id <dbl>,
## #   start_station_name <chr>, end_station_id <dbl>, end_station_name <chr>,
## #   member_casual <chr>, gender <chr>, birthyear <dbl>
```

```
(q2_2019 <- rename(q2_2019
  ,ride_id = "01 - Rental Details Rental ID"
  ,rideable_type = "01 - Rental Details Bike ID"
  ,started_at = "01 - Rental Details Local Start Time"
  ,ended_at = "01 - Rental Details Local End Time"
  ,start_station_name = "03 - Rental Start Station Name"
  ,start_station_id = "03 - Rental Start Station ID"
  ,end_station_name = "02 - Rental End Station Name"
  ,end_station_id = "02 - Rental End Station ID"
  ,member_casual = "User Type"))
```

```
## # A tibble: 1,108,163 x 12
##   ride_id started_at      ended_at      rideable_type
##   <dbl> <dtm>          <dtm>          <dbl>
## 1 22178529 2019-04-01 00:02:22 2019-04-01 00:09:48      6251
## 2 22178530 2019-04-01 00:03:02 2019-04-01 00:20:30      6226
## 3 22178531 2019-04-01 00:11:07 2019-04-01 00:15:19      5649
## 4 22178532 2019-04-01 00:13:01 2019-04-01 00:18:58      4151
## 5 22178533 2019-04-01 00:19:26 2019-04-01 00:36:13      3270
## 6 22178534 2019-04-01 00:19:39 2019-04-01 00:23:56      3123
## 7 22178535 2019-04-01 00:26:33 2019-04-01 00:35:41      6418
## 8 22178536 2019-04-01 00:29:48 2019-04-01 00:36:11      4513
## 9 22178537 2019-04-01 00:32:07 2019-04-01 01:07:44      3280
## 10 22178538 2019-04-01 00:32:19 2019-04-01 01:07:39      5534
## # ... with 1,108,153 more rows, and 8 more variables:
## #   '01 - Rental Details Duration In Seconds Uncapped' <dbl>,
## #   start_station_id <dbl>, start_station_name <chr>, end_station_id <dbl>,
## #   end_station_name <chr>, member_casual <chr>, 'Member Gender' <chr>,
## #   '05 - Member Details Member Birthday Year' <dbl>
```

Inspect the dataframes and look for incongruencies

```
str(q1_2020)
```

```
## spec_tbl_df [426,887 x 13] (S3: spec_tbl_df/tbl_df/tbl/data.frame)
## $ ride_id      : chr [1:426887] "EACB19130B0CDA4A" "8FED874C809DC021" "789F3C21E472CA96" "C9A3
## $ rideable_type : chr [1:426887] "docked_bike" "docked_bike" "docked_bike" "docked_bike" ...
## $ started_at   : POSIXct[1:426887], format: "2020-01-21 20:06:59" "2020-01-30 14:22:39" ...
## $ ended_at     : POSIXct[1:426887], format: "2020-01-21 20:14:30" "2020-01-30 14:26:22" ...
## $ start_station_name: chr [1:426887] "Western Ave & Leland Ave" "Clark St & Montrose Ave" "Broadway
## $ start_station_id : num [1:426887] 239 234 296 51 66 212 96 96 212 38 ...
## $ end_station_name : chr [1:426887] "Clark St & Leland Ave" "Southport Ave & Irving Park Rd" "Wilt
## $ end_station_id   : num [1:426887] 326 318 117 24 212 96 212 212 96 100 ...
## $ start_lat        : num [1:426887] 42 42 41.9 41.9 41.9 ...
## $ start_lng        : num [1:426887] -87.7 -87.7 -87.6 -87.6 -87.6 ...
## $ end_lat          : num [1:426887] 42 42 41.9 41.9 41.9 ...
## $ end_lng          : num [1:426887] -87.7 -87.7 -87.7 -87.6 -87.6 ...
## $ member_casual    : chr [1:426887] "member" "member" "member" "member" ...
## - attr(*, "spec")=
## .. cols(
## ..   ride_id = col_character(),
## ..   rideable_type = col_character(),
## ..   started_at = col_datetime(format = ""),
## ..   ended_at = col_datetime(format = ""),
## ..   start_station_name = col_character(),
## ..   start_station_id = col_double(),
## ..   end_station_name = col_character(),
## ..   end_station_id = col_double(),
## ..   start_lat = col_double(),
## ..   start_lng = col_double(),
## ..   end_lat = col_double(),
## ..   end_lng = col_double(),
## ..   member_casual = col_character()
## .. )
## - attr(*, "problems")=<externalptr>
```

```
str(q4_2019)
```

```
## spec_tbl_df [704,054 x 12] (S3: spec_tbl_df/tbl_df/tbl/data.frame)
## $ ride_id      : num [1:704054] 25223640 25223641 25223642 25223643 25223644 ...
## $ started_at   : POSIXct[1:704054], format: "2019-10-01 00:01:39" "2019-10-01 00:02:16" ...
## $ ended_at     : POSIXct[1:704054], format: "2019-10-01 00:17:20" "2019-10-01 00:06:34" ...
## $ rideable_type : num [1:704054] 2215 6328 3003 3275 5294 ...
## $ tripduration : num [1:704054] 940 258 850 2350 1867 ...
## $ start_station_id : num [1:704054] 20 19 84 313 210 156 84 156 156 336 ...
## $ start_station_name: chr [1:704054] "Sheffield Ave & Kingsbury St" "Throop (Loomis) St & Taylor St
## $ end_station_id   : num [1:704054] 309 241 199 290 382 226 142 463 463 336 ...
## $ end_station_name : chr [1:704054] "Leavitt St & Armitage Ave" "Morgan St & Polk St" "Wabash Ave &
## $ member_casual    : chr [1:704054] "Subscriber" "Subscriber" "Subscriber" "Subscriber" ...
## $ gender          : chr [1:704054] "Male" "Male" "Female" "Male" ...
## $ birthyear       : num [1:704054] 1987 1998 1991 1990 1987 ...
## - attr(*, "spec")=
## .. cols(
## ..   trip_id = col_double(),
```

```
## .. start_time = col_datetime(format = ""),
## .. end_time = col_datetime(format = ""),
## .. bikeid = col_double(),
## .. tripduration = col_number(),
## .. from_station_id = col_double(),
## .. from_station_name = col_character(),
## .. to_station_id = col_double(),
## .. to_station_name = col_character(),
## .. usertype = col_character(),
## .. gender = col_character(),
## .. birthyear = col_double()
## .. )
## - attr(*, "problems")=<externalptr>
```

```
str(q3_2019)
```

```
## spec_tbl_df [1,640,718 x 12] (S3: spec_tbl_df/tbl_df/tbl/data.frame)
## $ ride_id : num [1:1640718] 23479388 23479389 23479390 23479391 23479392 ...
## $ started_at : POSIXct[1:1640718], format: "2019-07-01 00:00:27" "2019-07-01 00:01:16" ...
## $ ended_at : POSIXct[1:1640718], format: "2019-07-01 00:20:41" "2019-07-01 00:18:44" ...
## $ rideable_type : num [1:1640718] 3591 5353 6180 5540 6014 ...
## $ tripduration : num [1:1640718] 1214 1048 1554 1503 1213 ...
## $ start_station_id : num [1:1640718] 117 381 313 313 168 300 168 313 43 43 ...
## $ start_station_name: chr [1:1640718] "Wilton Ave & Belmont Ave" "Western Ave & Monroe St" "Lakeview" ...
## $ end_station_id : num [1:1640718] 497 203 144 144 62 232 62 144 195 195 ...
## $ end_station_name : chr [1:1640718] "Kimball Ave & Belmont Ave" "Western Ave & 21st St" "Larrabee" ...
## $ member_casual : chr [1:1640718] "Subscriber" "Customer" "Customer" "Customer" ...
## $ gender : chr [1:1640718] "Male" NA NA NA ...
## $ birthyear : num [1:1640718] 1992 NA NA NA NA ...
## - attr(*, "spec")=
## .. cols(
## .. trip_id = col_double(),
## .. start_time = col_datetime(format = ""),
## .. end_time = col_datetime(format = ""),
## .. bikeid = col_double(),
## .. tripduration = col_number(),
## .. from_station_id = col_double(),
## .. from_station_name = col_character(),
## .. to_station_id = col_double(),
## .. to_station_name = col_character(),
## .. usertype = col_character(),
## .. gender = col_character(),
## .. birthyear = col_double()
## .. )
## - attr(*, "problems")=<externalptr>
```

```
str(q2_2019)
```

```
## spec_tbl_df [1,108,163 x 12] (S3: spec_tbl_df/tbl_df/tbl/data.frame)
## $ ride_id : num [1:1108163] 22178529 22178530 22178531 22178532 ...
## $ started_at : POSIXct[1:1108163], format: "2019-04-01 00:02:27" "2019-04-01 00:03:16" ...
## $ ended_at : POSIXct[1:1108163], format: "2019-04-01 00:09:44" "2019-04-01 00:08:44" ...
## $ rideable_type : num [1:1108163] 6251 6226 5649 4151 3270 ...
```

```
## $ 01 - Rental Details Duration In Seconds Uncapped: num [1:1108163] 446 1048 252 357 1007 ...
## $ start_station_id : num [1:1108163] 81 317 283 26 202 420 503 260 2
## $ start_station_name : chr [1:1108163] "Daley Center Plaza" "Wood St &
## $ end_station_id : num [1:1108163] 56 59 174 133 129 426 500 499 2
## $ end_station_name : chr [1:1108163] "Desplaines St & Kinzie St" "Wal
## $ member_casual : chr [1:1108163] "Subscriber" "Subscriber" "Subs
## $ Member Gender : chr [1:1108163] "Male" "Female" "Male" "Male" .
## $ 05 - Member Details Member Birthday Year : num [1:1108163] 1975 1984 1990 1993 1992 ...
## - attr(*, "spec")=
## .. cols(
## .. '01 - Rental Details Rental ID' = col_double(),
## .. '01 - Rental Details Local Start Time' = col_datetime(format = ""),
## .. '01 - Rental Details Local End Time' = col_datetime(format = ""),
## .. '01 - Rental Details Bike ID' = col_double(),
## .. '01 - Rental Details Duration In Seconds Uncapped' = col_number(),
## .. '03 - Rental Start Station ID' = col_double(),
## .. '03 - Rental Start Station Name' = col_character(),
## .. '02 - Rental End Station ID' = col_double(),
## .. '02 - Rental End Station Name' = col_character(),
## .. 'User Type' = col_character(),
## .. 'Member Gender' = col_character(),
## .. '05 - Member Details Member Birthday Year' = col_double()
## .. )
## - attr(*, "problems")=<externalptr>
```

Convert ride_id and rideable_type to character

```
q4_2019 <- mutate(q4_2019, ride_id = as.character(ride_id),
  ,rideable_type = as.character(rideable_type))
q3_2019 <- mutate(q3_2019, ride_id = as.character(ride_id),
  ,rideable_type = as.character(rideable_type))
q2_2019 <- mutate(q2_2019, ride_id = as.character(ride_id),
  ,rideable_type = as.character(rideable_type))
```

Combine the 4 separate quarter's data frame into one big data frame for ease of use

```
all_trips <- bind_rows(q2_2019,q3_2019,q4_2019,q1_2020)
```

Remove unnecessary fields that don't match up with the 2020 file

```
all_trips <- all_trips %>%
  select(-c(start_lat, start_lng, end_lat, end_lng, birthyear, gender,
    "01 - Rental Details Duration In Seconds Uncapped",
    "05 - Member Details Member Birthday Year",
    "Member Gender", "tripduration"))
```

STEP 3: Clean data and add data to prepare for analysis

Check to make sure correct columns have been removed Inspect new table


```
colnames(all_trips)
```

```
## [1] "ride_id"          "started_at"        "ended_at"
## [4] "rideable_type"    "start_station_id"  "start_station_name"
## [7] "end_station_id"   "end_station_name"  "member_casual"
```

```
nrow(all_trips)
```

```
## [1] 3879822
```

```
dim(all_trips)
```

```
## [1] 3879822      9
```

```
head(all_trips)
```

```
## # A tibble: 6 x 9
##   ride_id started_at      ended_at rideable_type start_station_id
##   <chr>   <dtm>         <dtm>         <chr>         <dbl>
## 1 221785~ 2019-04-01 00:02:22 2019-04-01 00:09:48 6251          81
## 2 221785~ 2019-04-01 00:03:02 2019-04-01 00:20:30 6226          317
## 3 221785~ 2019-04-01 00:11:07 2019-04-01 00:15:19 5649          283
## 4 221785~ 2019-04-01 00:13:01 2019-04-01 00:18:58 4151           26
## 5 221785~ 2019-04-01 00:19:26 2019-04-01 00:36:13 3270          202
## 6 221785~ 2019-04-01 00:19:39 2019-04-01 00:23:56 3123          420
## # ... with 4 more variables: start_station_name <chr>, end_station_id <dbl>,
## #   end_station_name <chr>, member_casual <chr>
```

```
str(all_trips)
```

```
## tibble [3,879,822 x 9] (S3: tbl_df/tbl/data.frame)
##  $ ride_id      : chr [1:3879822] "22178529" "22178530" "22178531" "22178532" ...
##  $ started_at   : POSIXct[1:3879822], format: "2019-04-01 00:02:22" "2019-04-01 00:03:02" ...
##  $ ended_at     : POSIXct[1:3879822], format: "2019-04-01 00:09:48" "2019-04-01 00:20:30" ...
##  $ rideable_type: chr [1:3879822] "6251" "6226" "5649" "4151" ...
##  $ start_station_id : num [1:3879822] 81 317 283 26 202 420 503 260 211 211 ...
##  $ start_station_name: chr [1:3879822] "Daley Center Plaza" "Wood St & Taylor St" "LaSalle St & Jack
##  $ end_station_id   : num [1:3879822] 56 59 174 133 129 426 500 499 211 211 ...
##  $ end_station_name  : chr [1:3879822] "Desplaines St & Kinzie St" "Wabash Ave & Roosevelt Rd" "Canal
##  $ member_casual    : chr [1:3879822] "Subscriber" "Subscriber" "Subscriber" "Subscriber" ...
```

```
summary(all_trips)
```

```
##   ride_id      started_at      ended_at
## Length:3879822 Min.   :2019-04-01 00:02:22 Min.   :2019-04-01 00:09:48
## Class :character 1st Qu.:2019-06-23 07:49:09 1st Qu.:2019-06-23 08:20:27
## Mode :character  Median :2019-08-14 17:43:38 Median :2019-08-14 18:02:04
##              Mean   :2019-08-26 00:49:59 Mean   :2019-08-26 01:14:37
##              3rd Qu.:2019-10-12 12:10:21 3rd Qu.:2019-10-12 12:36:16
```

```
##           Max.      :2020-03-31 23:51:34   Max.      :2020-05-19 20:10:34
##
##  rideable_type      start_station_id start_station_name end_station_id
##  Length:3879822    Min.      : 1.0      Length:3879822    Min.      : 1.0
##  Class :character  1st Qu.: 77.0      Class :character  1st Qu.: 77.0
##  Mode  :character  Median :174.0      Mode  :character  Median :174.0
##                      Mean  :202.9      Mean  :203.8
##                      3rd Qu.:291.0      3rd Qu.:291.0
##                      Max.   :675.0      Max.   :675.0
##                      NA's   :1
##  end_station_name   member_casual
##  Length:3879822     Length:3879822
##  Class :character   Class :character
##  Mode  :character   Mode  :character
##
##
##
##
```

Issue with “member_casual” column since member is the same as subscriber and customer is the same as casual

```
table(all_trips$member_casual)
```

```
##
##      casual  Customer      member Subscriber
##      48480      857474      378407      2595461
```

Combine subscriber with member and casual with customer in the member_casual column

```
all_trips <- all_trips %>%
  mutate(member_casual = recode(member_casual
                                , "Subscriber" = "member"
                                , "Customer" = "casual"))
```

Check that it was correctly reassigned

```
table(all_trips$member_casual)
```

```
##
##  casual  member
##  905954  2973868
```

Add date, month, day, and year of each ride as new columns

```
all_trips$date <- as.Date(all_trips$started_at)
all_trips$month <- format(as.Date(all_trips$date), "%m")
all_trips$day <- format(as.Date(all_trips$date), "%d")
all_trips$year <- format(as.Date(all_trips$date), "%Y")
all_trips$day_of_week <- format(as.Date(all_trips$date), "%A")
```

Add ride_length calculation

```
all_trips$ride_length <- difftime(all_trips$ended_at,all_trips$started_at)
```

Convert “ride_length” from Factor to numeric so we can run calculations on the data

```
is.factor(all_trips$ride_length)
```

```
## [1] FALSE
```

```
all_trips$ride_length <- as.numeric(as.character(all_trips$ride_length))
is.numeric(all_trips$ride_length)
```

```
## [1] TRUE
```

Remove data where ride_length was negative or when bikes were taken out of docks and checked for quality

```
all_trips_v2 <- all_trips[!(all_trips$start_station_name == "HQ QR" | all_trips$ride_length<0),]
```

Step 4: Conduct Descriptive Analysis

```
summary(all_trips_v2$ride_length)
```

```
##      Min. 1st Qu.  Median    Mean 3rd Qu.    Max.
##         1      412      712    1479    1289 9387024
```

Compare members and casual users

```
aggregate(all_trips_v2$ride_length ~ all_trips_v2$member_casual, FUN = mean)
```

```
##   all_trips_v2$member_casual all_trips_v2$ride_length
## 1                          casual          3552.7502
## 2                          member           850.0662
```

```
aggregate(all_trips_v2$ride_length ~ all_trips_v2$member_casual, FUN = median)
```

```
##   all_trips_v2$member_casual all_trips_v2$ride_length
## 1                          casual             1546
## 2                          member             589
```

```
aggregate(all_trips_v2$ride_length ~ all_trips_v2$member_casual, FUN = max)
```

```
##   all_trips_v2$member_casual all_trips_v2$ride_length
## 1                          casual          9387024
## 2                          member          9056634
```

```
aggregate(all_trips_v2$ride_length ~ all_trips_v2$member_casual, FUN = min)
```

```
##   all_trips_v2$member_casual all_trips_v2$ride_length
## 1                          casual                      2
## 2                          member                      1
```

See the average ride time by each day for members vs casual users

```
all_trips_v2$day_of_week <- ordered(all_trips_v2$day_of_week,
                                   levels=c("Sunday", "Monday", "Tuesday",
                                             "Wednesday", "Thursday",
                                             "Friday", "Saturday"))
aggregate(all_trips_v2$ride_length ~ all_trips_v2$member_casual +
          all_trips_v2$day_of_week, FUN = mean)
```

```
##   all_trips_v2$member_casual all_trips_v2$day_of_week all_trips_v2$ride_length
## 1                          casual      Sunday      3581.4054
## 2                          member      Sunday      919.9746
## 3                          casual      Monday      3372.2869
## 4                          member      Monday      842.5726
## 5                          casual      Tuesday      3596.3599
## 6                          member      Tuesday      826.1427
## 7                          casual      Wednesday     3718.6619
## 8                          member      Wednesday      823.9996
## 9                          casual      Thursday      3682.9847
## 10                         member      Thursday      823.9278
## 11                         casual      Friday       3773.8351
## 12                         member      Friday       824.5305
## 13                         casual      Saturday     3331.9138
## 14                         member      Saturday       968.9337
```

Analyze ridership data by type and weekday

```
all_trips_v2 %>%
  mutate(weekday = wday(started_at, label = TRUE)) %>%
  group_by(member_casual, weekday) %>%
  summarise(number_of_rides = n()
            ,average_duration = mean(ride_length)) %>%
  arrange(member_casual, weekday)
```

'summarise()' has grouped output by 'member_casual'. You can override using the
'.groups' argument.

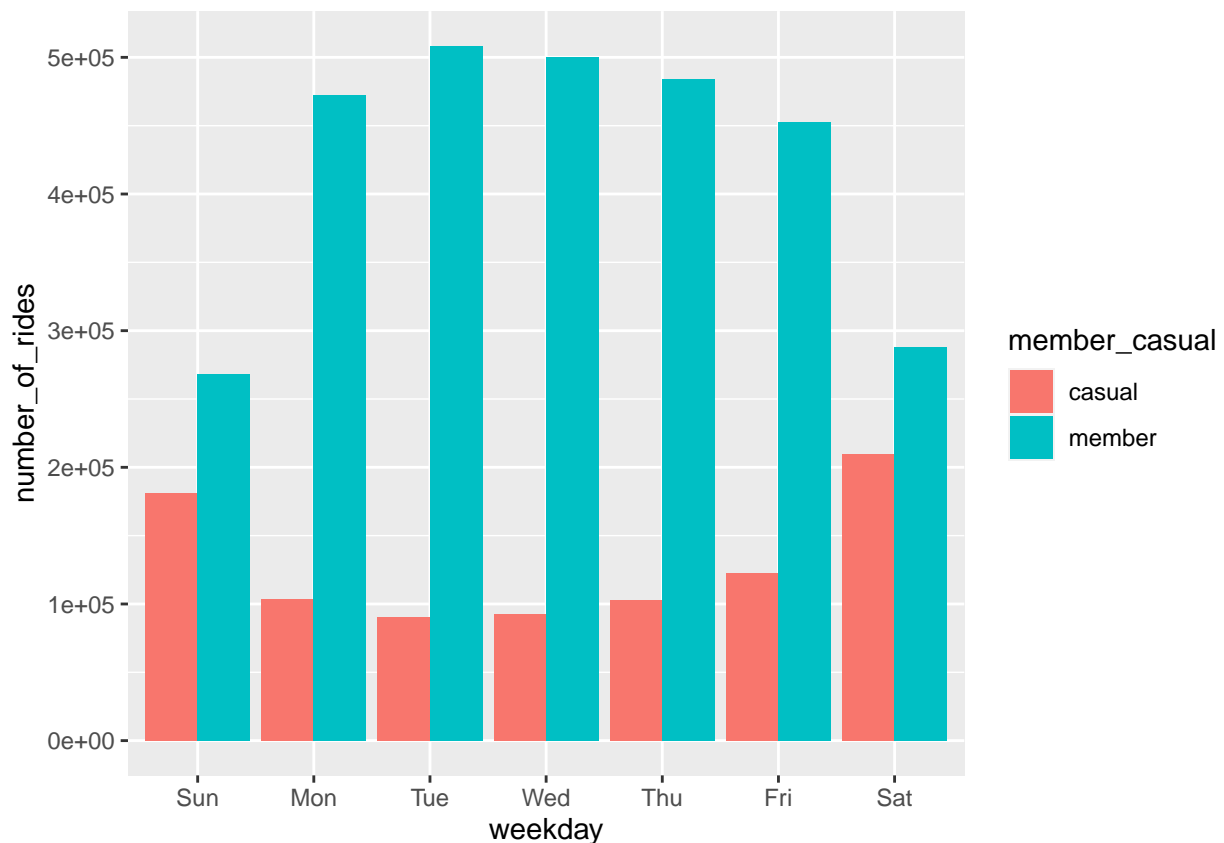
```
## # A tibble: 14 x 4
## # Groups:   member_casual [2]
##   member_casual weekday number_of_rides average_duration
##   <chr>          <ord>          <int>          <dbl>
## 1 casual      Sun            181293         3581.
## 2 casual      Mon            103296         3372.
## 3 casual      Tue             90510         3596.
## 4 casual      Wed             92457         3719.
```

```
## 5 casual      Thu      102679      3683.
## 6 casual      Fri      122404      3774.
## 7 casual      Sat      209543      3332.
## 8 member      Sun      267965       920.
## 9 member      Mon      472196       843.
## 10 member     Tue      508445       826.
## 11 member     Wed      500329       824.
## 12 member     Thu      484177       824.
## 13 member     Fri      452790       825.
## 14 member     Sat      287958       969.
```

Visualize the number of riders by rider type

```
all_trips_v2 %>%
  mutate(weekday = wday(started_at, label = TRUE)) %>%
  group_by(member_casual, weekday) %>%
  summarise(number_of_rides = n()
            , average_duration = mean(ride_length)) %>%
  arrange(member_casual, weekday) %>%
  ggplot(aes(x = weekday, y = number_of_rides, fill = member_casual)) +
  geom_col(position = "dodge")
```

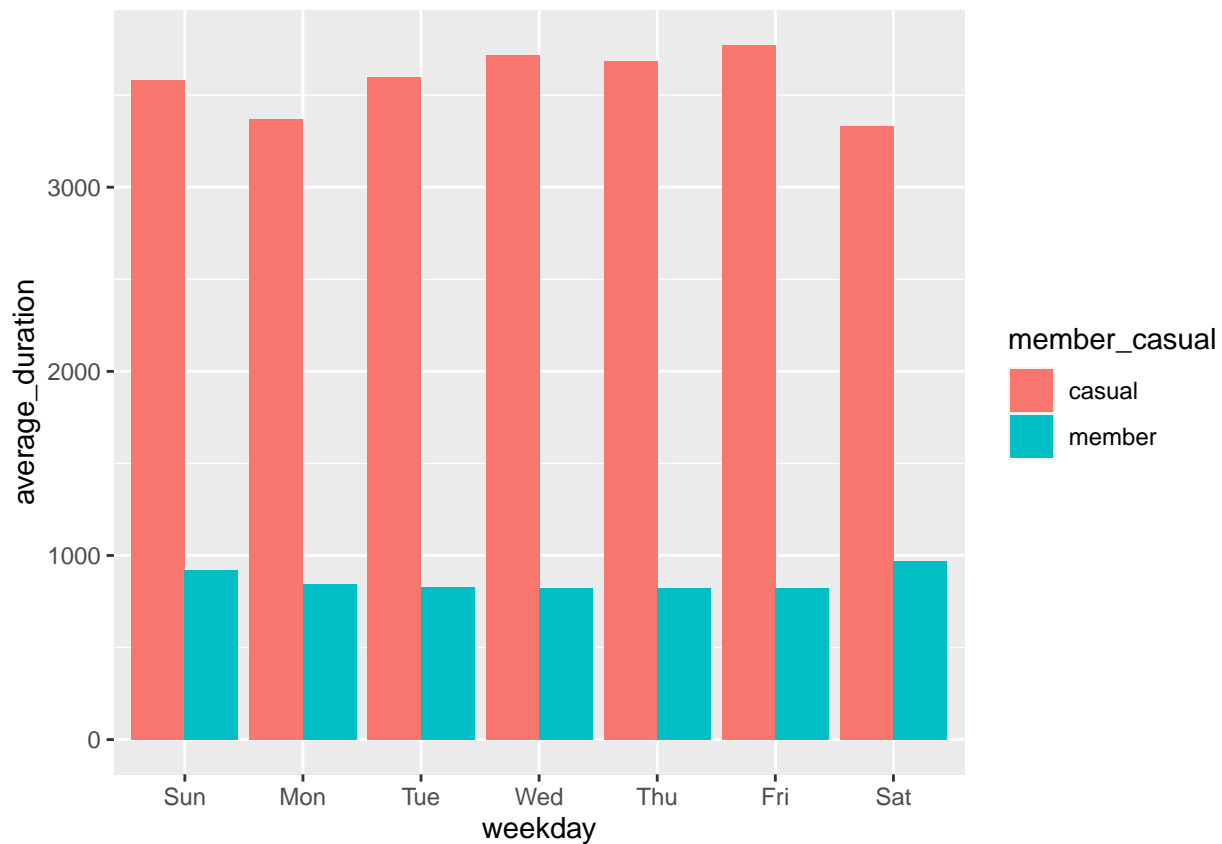
```
## 'summarise()' has grouped output by 'member_casual'. You can override using the
## '.groups' argument.
```



Visualize average duration

```
all_trips_v2 %>%
  mutate(weekday = wday(started_at, label = TRUE)) %>%
  group_by(member_casual, weekday) %>%
  summarise(number_of_rides = n()
            , average_duration = mean(ride_length)) %>%
  arrange(member_casual, weekday) %>%
  ggplot(aes(x = weekday, y = average_duration, fill = member_casual)) +
  geom_col(position = "dodge")
```

'summarise()' has grouped output by 'member_casual'. You can override using the
'.groups' argument.



Export average duration for further analysis in tableau

```
counts <- aggregate(all_trips_v2$ride_length ~ all_trips_v2$member_casual +
                    all_trips_v2$day_of_week, FUN = mean)
write.csv(counts, file = 'C:/Users/seoda/avg_ride_length.csv')
```