

June 21 - Morning

- 9h00-9h30 : Welcome
- 9h30 : **Opening session**
 - EOQ strategy
 - Quality and European Union
 - Quality by leaders
 - Questions and answers
- 10h45 : Break
- 11h00 : **5 parallel sessions – practices around quality management systems**
 - Session 1 : Practices and experience with **Quality Management Systems**
 - Session 2 : Practices and experience on **operational excellence**
 - Session 3 : Practices and experience with **EFQM model**
 - Session 4 : Practices and experience on **CSR**
 - Session 5 : **Sino-Euro** Quality Forum (with CAQ)
- 12h45-14h00 : Lunch

1 chairman
3 speeches

June 21 - Afternoon

■ 14h00 : **French Minister**



Minister of economy and finance

★ 14h30 : **5 parallel sessions – actions and results**

- Session 1 : Added value of **quality approaches**
- Session 2 : Results on **creativity and innovation**
- Session 3 : **My EOQ** (concept, products)
- Session 4 : action and results thanks to **digitalization et transformation**
- Session 5 : **Sino-Euro** Quality Forum (with CAQ)

1 chairman
3 speeches

★ 16h00-16h30 : Break

★ 16h30 : Morning and afternoon sessions **synthesis**

★ 17h30 : **European Quality Leader – 5' to convince - 3 candidates**

★ 18h00 : End of the day

★ 19h30 : Departure to Gala Dinner (30')

★ 20h15-22h45 : Gala Dinner

★ 22h45 : Back to hotels

June 22 - Morning

- ★ 8h30-9h00 : Welcome
- ★ 9h00 : **France Qualité – Quality leader, a key role**
- ★ 9h20 : **Game – 5 business, 5 countries, 5 expectations**
 - What are expectations towards quality leader ?
 - What annoys you the most ?
 - What you like best ?
 - What should be change ?
- ★ 10h45 : Break
- ★ 11h00 : **4 parallel sessions – quality leader**
 - Session 1 : **Simplification** driven by the quality leader
 - Session 2 : Development and certification of **skills**, recognition and professionalization
 - Session 3 : The quality leader missions, today and **tomorrow**
 - Session 4 : Place of quality in **teaching** curricula
- ★ 12h45-14h00 : Lunch

1 chairman
3 speeches

June 22 - Afternoon

- ★ 14h00 : **Organized networking**
- ★ 14h45 : **European Quality Leader Award – Torolf and Eric**
- ★ 15h15 : Morning sessions **synthesis**
- ★ 15h45 : **Conclusion of the two days and link with EOQ - Eric**
- ★ 16h00 : **Surprise guest**
- ★ 16h30 : End of congress