David Cuevas Diaz

davidcd08@gmail.com | 0872254448 | Cork, Ireland

[Github](https://github.com/DavidcD8) • [Linkedin](https://www.linkedin.com/in/davidcuevasd%25C3%25ADaz/)

**JUNIOR FULL STACK DEVELOPER**

Junior software developer with hands-on experience building full-stack applications and low-level C++ systems, including a cryptocurrency matching engine. Strong problem-solving skills, adaptability, and a solid foundation in Python, Django, React, and SQL. Passionate about hardware-integrated systems and back-end development. Eager to contribute to impactful, technically complex projects.

**TECHNICAL SKILLS**

* Languages: Python, C++, HTML, CSS, JavaScript
* Frameworks: Django, Django REST Framework (DRF), React, Bootstrap
* Databases: PostgreSQL, MySQL, SQLite
* Tools: Git, GitHub, VS Code, Render, Heroku
* Testing: Pytest, Jest

**WORK EXPERIENCE**

Technical Support Advisor – Apple Cork, Ireland | Sep 2022 – Present

* Delivered Tier 1–2 support for Apple devices, resolving 30+ daily inquiries with a 90%+ satisfaction rate.
* Diagnosed hardware/software issues, processed refunds, managed subscriptions, and enforced AppleCare policies.
* Led onboarding sessions for new team members and contributed to weekly team strategy meetings.
* Completed ongoing product and protocol training, enhancing first-contact resolution rates.

IT Support – PFH Cork, Ireland | Oct 2021 – Apr 2022

* Provided on-site and remote support, resolving hardware, software, and network issues.
* Participated in team meetings to address ongoing technical challenges and improve service quality.
* Streamlined workflows by managing tickets and account access recovery for staff.
* Ensured minimal downtime and consistent productivity through proactive diagnostics.

**EDUCATION**

*August 2020–August 2021* **Diploma in Full Stack Software Development**(E-commerce)

Code Institute - Dublin, Ireland

*September 2021 –May 2022* **QQI Level 5 Software Development**

Cork College of FET, Cork Ireland

**CERTIFICATIONS**

* Meta Front-End Professional Certificate (2023 – 2024)
* Meta Back-End Professional Certificate (Nov 2024 – Jun 2025)
* Cryptocurrency Trading Platform – University of London (Aug 2024 – Sep 2024)
* C++ Programming Specialization – Codio (Jul 2024 – Aug 2024)

**PROJECTS**

* Cryptocurrency Matching Engine (C++) – Built a basic crypto order matcher.|[GitHub](https://github.com/DavidcD8/Crypto-Wallet)
* LittleLemon (React, JS, CSS) – Restaurant website for specials/reservations.|[GitHub](https://github.com/DavidcD8/CapstoneProject)
* ElectgroniXpress (Django, Bootstrap, PostgreSQL) – E-commerce Platform|[GitHub](https://github.com/DavidcD8/ElectroniXpress)

**ADDITIONAL INFORMATION**

* Fluent in English and Spanish
* Stamp 4 Visa (full work rights); Irish citizenship in process
* Enjoy working on coding projects and going to the gym

**REFERENCES**

Available upon request.