





David Castillo Mora


Customer Service Representative


STATEMENT

I am a young, proactive, curious, enthusiastic and analytical person.
I like to solve problems while and find unconventional solutions, since I think that we have to dare to think differently.
I am currently starting my college development in system engineer, and i am sure this will help me in my professional life.

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EXPERIENCE

Asociación Love House

2020- 2021

Customer Service Representative

I worked in the call center department by helping people on different product support and providing information about the business.

Currently I am looking for an exiting job opportunity that help me to improve my carrer and knowledge

Amazon CRC

2021-2022

Customer Service Representative

I worked in the call center department by helping Amazon employees from United States to create the medical leave absence permission regarding Covid-19.

Also i helped them to procese/approve their medical absence claim and their Covid-19 absence benefits.

Tech Data

2022-currently

Customer Service Representative

Currently i work in a back office by helping to field source technological parts for our customers from United States.

I help Field engineers to create cases and request any technological part.

EDUCATION

Centro Educativo Adventista Bilungue de Costa Rica

2015 – 2020

High School Diploma

Centro Cultural Britanico

2020 - 2021

English Studies

Universidad Centroamericana de Ciencia y Tecnología

2022 - Currently

System Engineering

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SKILLS

Computer troubleshooting

English

Customer Service

Phyton

Java

REFERENCE

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Music



Swimming



Movies



Video Games



Travel